## Boulder County's Temporary **Human Services Safety Net**



2014 Report Investment in Prevention | Savings to Community







Family & Children Services

Housing

Food Assistance



Financial Assistance Elder







**Education &** Skill Building

Hope for the future, help when you need it.



**BOULDER COUNTY** HOUSING



# hope & help

In November 2010, Boulder County voters took a visionary step forward to strengthen our community safety net. The passage of Ballot Initiative 1A, also known as the Temporary Human Services Safety Net (TSN), set aside about \$5 million a year in property taxes to help backfill funding cuts to crucial human services in Boulder County. It was a revolutionary idea, and still is.

And it couldn't have come at a better time. The Great Recession along with two significant disasters (a fire and a flood) devastated many of our neighbors here in Boulder County. The TSN allowed us to invest in extremely important services to help make sure it was easier for people to get the help they need. And it worked. As you'll see in this report, among other things TSN investments have supported huge increases in the numbers of people receiving food assistance and Medicaid in our county. They've made it possible for hundreds of families to get help with child care so parents can work, look for a job, or go to school. They've helped get additional mental health services to so many of our neighbors who need them. TSN dollars have been used to help people pay their rent so they can avoid homelessness. And the TSN has helped strengthen partnerships that flourished in the aftermath of disaster.

As you'll also see in this report, because it's helped so many people, the TSN has saved our community significant amounts of money and generated tremendous additional revenue. The return on the investment that Boulder County taxpayers have made has been substantial, and will only continue to increase. The investment has fueled collaboration with and between community partners to help our neighbors avoid crisis, with a focus on early intervention and prevention to help



them stabilize. Working together, we are turning the safety *net* into a *trampoline*, on which our neighbors can bounce back to stability and self-sufficiency.

The BCDHHS motto says it all: "hope for the future, help when you need it." We believe that true community is about supporting those in need and creating an optimistic vision for what's to come. Not only do we believe in the resilience of our community, but we also know we have a duty to help make it possible. And we know your participation is vital. We have more work to do. Please stay involved, know your neighbors, and remember that **there is no community without** *you*.



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# how we got here

Significant state and federal budget cuts for human services had eaten away at funding for critical programs at the county level and amongst our community partners.

The U.S. had entered the Great Recession, and our economy was hitting Boulder County residents hard. The need for help with food, housing, and healthcare was skyrocketing.

Boulder County Commissioners worked with the community (including many of our non-profit and governmental partners) to ask the residents of Boulder County to help backfill cuts so services could be restored and we could address the rising need for help.

Ballot Initiative 1A, the Temporary Human Services Safety Net (TSN), was passed by voters in November 2010.

- A 5-year 0.9 mill property tax increase
- Generates about \$5 million per year
- Cost: about \$21 a year for a person with a \$300,000 home in Boulder County



RESOLUTION NO. 2010-92

A RESOLUTION DESCRIBING A PROPOSAL FOR AN INCREASE IN THE BOULDER COUNTY AD VALOREM PROPERTY TAX MILL LEVY TO BOULDER COUNTY AD VALOREM PROPERTY TAX MILLY INCREASE FUNDING FOR HUMAN SERVICES PROGRAMS WHEREAS, Human Services in the State of Colorado are provided through a

state supervised, county administered delivery system, and Boulder County is statutorily responsible for raising a portion of the funding for human services through property

WHEREAS, unprecedented caseload growth and service demands, coupled with taxes; and

reduced financial support from the State, have placed significant strains on the department's, and community-based safety net human services providers', ability to effectively meet the Boulder County residents' needs within available resources; and

WHEREAS, the precarious financial position has been further exacerbated by state statutory changes made in 2008, which required the county to reduce its TANF reserves, an account that had effectively provided the department with a safety net in times of economic downturn; and



# how we got here



The TSN was coupled with a philosophy of investing in families early, before they hit a crisis.

By stabilizing families, not only can we help them get back on their feet, but we also keep them from needing high-cost assistance later.

TSN funding was prioritized by our community for several key areas:

- Strengthening early intervention and prevention services
- Investing in community-based safety net services
- Promoting individual and family stabilization

Specifically, TSN funding was used to:

- Expand our ability to provide stabilizing services like food and financial assistance for families, children, and individuals
- Extend our ability to help with housing and rent
- Increase access to health care
- Provide more help for families to access quality childcare
- Boost job training and employment supports
- Create and support community-based Family Resource Centers
- Increase access to mental health and substance abuse services

#### **Ballot Language Excerpts:**

- BOCC finds that it is appropriate to seek voter approval for a temporary mill levy increase to provide alternative funding to human services to ensure that the state's underfunding of such services does not harm families and children in Boulder County
- Boulder County seeks to implement many of its human services objectives through a public/private partnership with non-profit agencies-through contracts for services with those agencies, and will use certain of the proceeds hereof to preserve current levels of basic human services during the economic downturn for emergency food, shelter, and other safety net services through contracts with such agencies



# toughtimes





### Cost of living

in Boulder County continues to rise faster than many people's ability to keep up. Single parents, in particular, face a difficult challenge.



### Unemployment

in Boulder County has fallen slowly from its 2010 peak, but remains higher than pre-recession data.

Monthly Expenses	1 Adult, 2 Children	1 Adult, 3 children
Food	\$536	\$749
Child Care	\$996	\$1,346
Medical	\$427	\$410
Housing	\$1,059	\$1,544
Transportation	\$639	\$686
Other	\$258	\$351
Required annual income before taxes	\$55,524	\$72,131

### Poverty

rates in Boulder County are 1 in 4 for single female heads-of-household with kids, and 13% of Colorado families with kids under 5 live in poverty.





The economic downturn and ongoing cost-of-living pressures have led many of our neighbors to ask for help over the past few years.



### Help with food

Since 2008, enrollment in Food Assistance (the SNAP program) in Boulder County has increased 124%, from 8,900 to 20,000 people.









### **Reduced Funding**

Because of state and federal budget cuts coupled with a deep economic recession, our major funding sources have not come close to keeping up with the increased need for assistance. The net effect has been reduced funding for people in need.

### Major Funding



# toughtimes

### **Reduced Access to State and Federal Safety Net Dollars**





In 2008, the Colorado legislature significantly reduced the amount of Temporary Assistance for Needy Families (TANF) funding counties could utilize. TANF supports vital child care, child welfare, and community based services for families in need.

This flexible funding has helped support numerous shortfalls in the past. Since 2009, the TANF cuts have severely limited counties' ability to do this.

# toughtimes

The human services safety net is always very important, and especially during and following **disasters**. Boulder County's focus on proactively preparing for disasters and working collaboratively with partners during response and recovery helps make our safety net one of the strongest in the country, quickly ready to help support residents in need.

More than **10,500 homes were** damaged or destroyed in Boulder County during the 2013 floods. Damages totaled \$121.6 million, and FEMA data indicate there are at least 263 highly vulnerable\* households in the county now very much in need of help with rebuilding.



#### Flood

Almost exactly three years after the worst fire in recorded county history, unprecedented flooding hit Boulder County hard in September 2013, devastating many communities and displacing thousands of residents. The impacts continue to this day.

\*Primarily Low-income elderly, people with young children, and disabled individuals

Contraction of the second

#### Fire

The Fourmile Fire in 2010 destroyed 169 homes and resulted in \$217 million in insurance claims, the most expensive wildfire in Colorado history at the time.

The Temporary Human Services Safety Net has helped fuel a collaborative effort in our community to strengthen our ability to get critical help to people *when they need it*. This was clear in our response to the 2013 floods, and we continue to build on that success through our TSN-funded community partnerships.

# toughtimes

### Strong Safety Net = Quick Response

### Quick Response = Strong Community

### **Disaster Recovery**

Boulder County, in collaboration with our community partners, responds quickly during disasters like these to ensure residents have the help they need when they need it. Because of the strength of our TSN-boosted partnerships, in the aftermath of the 2013 flooding we were well-positioned to extend help to **over 1900 households** needing immediate (and longer-term) assistance.



#### Disaster Assistance Center (DAC) Households Served



"I have never, in all of the time I've been with FEMA, seen such a **well-organized force of a community** coming together. I have never seen such community support to help people in a disaster get their lives back on track."

-13-year FEMA veteran Edith Lovell, at our Longmont Disaster Assistance Center



# recovery



The **economic downturn** and ongoing **cost-of-living pressures** have led many of our neighbors to ask for help over the past few years.

Quality child care is an extremely important support for Boulder County residents who are trying to stabilize themselves and their families. Without this support, it can be very difficult to maintain adequate employment to make enough money to cover the costs of many other necessities like food, housing, health care, and transportation.

The Boulder County **Child Care Assistance Program** (CCAP) provides financial support for individuals and families to help cover the costs of child care. In order to qualify, parents or caretakers must be working, looking for a job, or pursuing an education.



Due to state and federal funding cuts, the CCAP program had to be closed to new clients and the numbers of families served had to be reduced between 2009 and 2010. The TSN has invested important funding back into this program to re-open the program and once again increase the numbers of families receiving this crucial assistance.





# Children in CCAP in Boulder County

Client photos by Geneva Bailey

### recovery (we've been busy)



Help with housing

The **economic downturn** and ongoing **cost-of-living pressures** have led many of our neighbors to ask for help over the past few years.

Safe and stable housing is one of the most important supports a person can receive. The **Housing Stabilization Program** (HSP) provides financial assistance for Boulder County residents to pay their rent. By the end of 2014, the HSP will have invested **over \$7 million** into our communities and will have helped **nearly 1,900 households** stabilize and avoid dislocation.











### Help with housing

As part of our other efforts, in fall 2012 we opened Josephine Commons, 74 units of affordable housing in Lafayette. It was fully leased in four days. Phase II of the development, another 72 affordable units, will be finished and fully leased by the end of 2014.

In 2013, we purchased 13 acres of land in Louisville for more affordable housing for our community.





### Help for families

Our focus on early intervention and prevention has helped keep families together and children safe at home. Children are being removed from their homes much less frequently as we increase our focus on getting services to families sooner.



2009

2010

2011

2012

2013

# partnership, investment



## We couldn't do this without our strong network of **community partners**.



Key to helping families navigate crisis, stabilize, and achieve long-term stability is a seamless coordinated continuum of services, supported by knowledgeable staff. Through TSN investments, formalized partnerships between DHHS and our TSN-supported partner agencies have led to more coordinated practices, improved tools for service delivery, and universal training to support case management and related services.

BCDHHS recently launched a revised **universal case management assessment tool** and new **standardized framework for services delivery** which are now being used across key safety net partners, resulting in more timely and appropriate services for families and less duplication of effort.

# partnership, investment



### **Boulder County Housing Stabilization Program**

As the name implies, Boulder County's **Housing Stabilization Program (HSP)** helps stabilize families by preventing housing dislocation and homelessness, and getting a other assistance to families as soon as possible to help them avoid other crises. HSP clients are identified through referrals from partner organizations.



HSP financial help comes primarily in the form of rental assistance. Since 2008, we have helped **1,734 individuals and families** with a total of **6,472 months of assistance**, averaging 4 months of help and \$3,459 of assistance per household.

56% of the households served have had incomes at or below \$20,000 per year.

HSP—Months of Assistance Received		
Number of Months	Number of Households	Percentage
1	333	19%
2-4	970	56%
5-8	246	14%
9-12	161	9%
13+	26	1%

HSP Referrals from Community Partners 2008 to Present		
Bridge House	12	
EFAA	174	
OUR Center	305	
SAFE	33	
Sister Carmen	201	
SPAN	22	
Veterans Affairs	29	

Of the 1,734 households in the Housing Stabilization Program, 777 were directly case managed by our partners in their own communities, utilizing the universal case management assessment tool and new standardized framework for services delivery.

This has ensured clients get the help they need where they live and when they need it.





# partnership, investment

### **Boulder County Housing Stabilization Program**



### Emily's Story When Emily came to our Housing Stabilization

Program (HSP) she was homeless, fleeing her abusive partner, and caring for her son who has special needs. Scared, confused, and depressed, Emily began working with staff from HSP and Safehouse Progressive Alliance for Nonviolence (SPAN) to create a safety plan and secure her basic needs for herself and her son.

Soon after obtaining her apartment through HSP funds, she went from having a large deficit in her budget to a surplus of almost \$400 a month. Emily advocated for herself at work and earned a promotion to manager. Her son, who had been to more schools than she could count, had significant improvement in his classroom behavior. At the time she transitioned out of HSP, Emily had already paid her next month's rent and still had almost a full month of rent in her savings account.



Compared to the financial costs of crisis that homelessness and dislocation sometimes brings, Housing Stabilization Program assistance saves the community tremendous amounts of money.



# partnership, investment



### Boulder County Child Care Assistance Program



### Michael's Story



Michael's contracting job was giving him just enough income to pay his bills, but not enough to cover child care for his young son. A friend was helping watch his son while Michael worked, but Michael frequently had to leave his job when his friend needed to tend to other business. While he was grateful for his friend's help, he was concerned his inconsistent schedule was jeopardizing his employment. He found out about the CCAP program through the City of Boulder Family Resource Center and immediately applied. Less than two months later, his son was in a quality child care setting with other children his age, and was thriving. Michael also found he had more energy and time for his work, and within six months he'd been promoted to supervisor. He then had enough income to cover the child care expenses and exit CCAP. He also had money left over for other things, including an annual membership to the zoo for him and his son.

In part due to financial support from the TSN, in July 2012 Boulder County **expanded our CCAP program income eligibility by 25%** to help additional parents and caregivers in the community. As a result, many Boulder County residents who were facing the possibility of becoming ineligible due to modest pay increases were able to remain in the program.

Overall, we have increased participation in CCAP by 200 families and 400 children since 2011.

Since 2009, the Child Care Assistance Program has injected \$17.8 million into the Boulder County child care system.

# partnership, investment



Boulder County Child Care Assistance Program

Affordable child care helps families stabilize.

On average, qualifying parents and guardians pay **just 9%** of the costs of quality childcare through CCAP.

\$3,500,000 Pic ISN Funding \$3,000,000 TSN Funding \$2,500,000 \$2,000,000 \$1,500,000 \$1,000,000 \$500,000 \$0 2014 (projected) 2009 2010 2011 2012 2013





# partnership, investment



#### Return on Investment: CCAP

Financial support for lower-income residents to access quality child care and early learning programs is a very efficient and effective investment. A recent study by the Massachusetts Institute of Technology found that **for every dollar invested** in these supports, **the public gains \$12.90** in return.



#### \*http://web.mit.edu/workplacecenter/docs/Full%20Report.pdf

The study looked at a sample of 123 low-income children who were assessed to be at high risk of school failure. 58 of the children were randomly selected to attend a quality two-year preschool program for 2– and 3-year-olds; the others attended no preschool program. Researchers have followed the two groups for 40 years.

Evaluating return-on-investment, the study concluded that, 40 years after the preschool experience, the public gained \$12.90 for every dollar spent on the program. From the study: "Much of the savings came from dollars not spent on incarceration; there were also savings to the public in lower special education costs, taxes paid to public coffers because of higher earnings [14% more], and savings in public assistance costs."

While the overall CCAP return-on-investment is significantly higher, based on these findings the \$2 million TSN investment in the program can be estimated to generate nearly a **\$26 million benefit** to our community.

# partnership, investment

### TSN-Funded Community Partner Programs 2011-2014

Basic Needs & Family Stability	Health Coverage	Housing	Mental Health Services	Child Care
Sister Carmen Community Center	Boulder County AIDS Project	Boulder Outreach for Homeless Overflow	Mental Health Partners	Early Childhood Council of Boulder County
City of Boulder	Boulder Valley Women's Health Center	Boulder Shelter for the Homeless		City of Boulder
City of Longmont	Clinica Family Health Services	Bridge House		
Community Food Share	Dental Aid	The Inn Between of Longmont		
EFAA				
OUR Center				
Parenting Place				
SPAN				



# partnership, investment



Turning the safety **net** into a **trampoline**.

### **Community Partner Impact**



# Sister Carmen

A Family Resource Center

"Temporary Human Services Safety Net (TSN) funding has been a tremendous benefit to Sister Carmen Community Center and participants in our programs. During the economic downturn, the funding has allowed us to provide financial assistance to additional families we would not have been able to serve otherwise.

We've been able to bolster our staffing levels in order to meet the increased demand for our services. The additional staff also allowed us to help our participants with enrollment in public benefits programs like Child Health Plan Plus (CHP+). Beyond that, we've been able to provide additional services, like parenting classes, that give families the tools and support they need to avoid spiraling further into crisis."

#### Suzanne Crawford, Sister Carmen CEO

Elena (not pictured) entered the HSP program through Sister Carmen after just having had a baby, being out of work for a year and supporting her mixed-generational family. Within three months, she and the other adult members of her household became employed. They now make enough money to move into their own homes. Elena's younger brother will be starting college in the fall. HSP gave them the support to get out of the never-ending cycle of late payments that late fees can fuel.

# partnership, investment



## Turning the safety **net** into a **trampoline**.

### **Community Partner Impact**

Between 2008, when the Great Recession started, and 2012, when the economy finally began to strengthen again, Clinica Family Health Services saw an astounding 20% increase in its patient census (from 34,257 to 40,962 individuals) and a 28% increase in the number of appointments provided to patients. Day after day, patients told us about being laid off and burning through their savings. We had engineers and paralegals coming to us because, after losing their jobs, they had to settle for positions at box stores that offered no



health benefits. We had middle-aged couples in business attire sitting with our financial screeners, looking for health care they could afford on unemployment benefits. None of them ever thought they would be turning to a community health center for help.

During this same period, Congress cut \$600 million from the community health center program. Then the Colorado State Legislature declared a two-year fiscal emergency and implemented steep budget cuts that adversely affected a number of Clinica's funding streams, specifically the state Primary Care Fund, the Colorado Indigent Care Program and Medicaid payments. By 2010, our executive team was facing painful choices. We had already cut every possible expense out of our budget. What next? Should we turn patients away? Should we lay off staff or quit offering mental health services?

Boulder County's Temporary Human Services Safety Net Initiative gave Clinica much needed breathing room. We quit worrying about lay-offs and created additional capacity by implementing more group visits and co-visits. We fine-tuned our behavioral health care to provide more of the brief therapy that was so beneficial to patients suffering depression or anxiety often due to financial stress. We even expanded our homeless health care services, adding weekly visits to Safehouse, Boulder Shelter for the Homeless and Bridge House.

Clinica's financial footing is extremely solid now, but we are still tremendously grateful for the assistance that the TSN provided us at a time when we truly needed it.

Simon Smith, President and CEO, Clinica Family Health Services

# partnership, investment



## Turning the safety **net** into a **trampoline**.

### **Community Partner Impact**

safehouse progressive alliance for nonviolence Years ago, an exasperated woman staying at the SPAN Shelter told me "I feel like a human hot potato, getting tossed from one agency to another. I go one place for affordable housing only to find

there is none. I go another place to get my kids signed up for childcare, but we don't qualify. I thought living with my abuser was crazy-making, but this is almost as bad." Her frustration was a challenge to us to do better. The Boulder County Temporary Human

Services Safety Net (TSN) has allowed SPAN and other community-based human services to do just that: a better job streamlining meaningful resources that support individuals and families from crisis to safety and stability.

The SPAN Community Resource Advocate, a position funded through the TSN, provides comprehensive resource support to survivor of domestic violence who walk through the SPAN Shelter doors. That's nearly 1,200 adults and children since TSN funding was available in 2011. With domestic violence being a primary cause of homelessness for women and children, providing access to child care assistance, housing and rental assistance, and post-crisis support are essential to the long-term safety and stability of domestic violence survivors. We know what works: Interrupt violence early; reduce barriers; enhance the strength and resiliency of survivors; and, provide integrated services that meet the complex needs of adults and children impacted by domestic violence. The TSN has been an investment in solutions that work. We have a long way to go, but the TSN has certainly put us on the right track.

#### Anne Tapp, Director,

Safehouse Progressive Alliance for Nonviolence (SPAN)





# partnership, investment



## Turning the safety **net** into a **trampoline**.

### **Community Partner Impact**



Tremendous Boost in Capacity, Less Unreimbursed Health Care "The TSN has helped us build our case management capacity for benefits sign-up for single homeless adults. We have launched a resource center where we're able to sign people up quickly thanks in part to an incredible partnership with county staff. This has really helped us with getting people enrolled for the Medicaid expansion, in particular. **We've signed up 250 people for food assistance. We've also signed up 151 people for Medicaid**, which means 151 fewer instances in which our community clinics have to help pay for health care and our clients are able to access more preventive care, improving their health. Also, the county's Housing Stabilization Program has been incredible for so many families in particular."

Isabel McDevitt, Executive Director, Bridge House

"We work with offenders coming out of the Boulder County Jail, and they need everything: mental health care, housing, basic needs

## FOCUS

OFFENDER RE-ENTRY MENTORING PROGRAM

like food assistance and medical care. We work with the Boulder Shelter, Bridge House, Sister Carmen, Mental Health Partners... and the fact that the TSN dollars have been able to fund so many of our partners has helped us in those collaborations. Because it's really hard to say that there's one thing in particular our clients need when they come out of jail. The fact that those TSN dollars went to a number of organizations, all of us supporting one another, I think, is something we need to be sure continues."

Nicky Marone, Executive Director, Focus Re-Entry

### Stronger Partnerships

# partnership, investment



# Turning the safety **net** into a **trampoline**.

### **Community Partner Impact**

"One of our programs is Aspen Center for Child Development. The CCAP strengthening has definitely helped us. We are able to get CCAP for the children that come to us and all the benefits that come with that. It's made our operating smoother, it's been less stressful, and it's also ensured that the population that we target – very low-income families – are able to rely on a quicker response. So many are ready to go back to work but can't find that child care, and now with no waiting list they're able to get right in there and get to work. This has really strengthened our self-sufficiency programming.

OUR Center has also received a good bit of support through the Housing Stabilization Program. **We've seen a 75% reduction in the number of families that we've sheltered in motels.** That's huge. We now very rarely have to put families in motels, and can instead focus more funding on prevention services." OUR Center PAVING THE ROAD TO SELF-SUFFICIENCY

Child Care More Accessible

75% Reduction in Motel Sheltering

Edwina Salazar, Executive Director, OUR Center



**Comprehensive Help at Longmont Disaster Assistance Center** 



# partnership, investment



### TSN-Funded Stabilization Supports 2011-2014

Basic Needs & Family Stability	Housing	Child Care
Child Support Services	Emergency Hotel Vouchers	Child Care Assistance Program (CCAP)
Child Welfare	Housing Choice Vouchers (Formerly Section 8)	
Heating Plus	Housing Stabilization Program (HSP)	
Parents as Teachers		
Senior Heat		



# partnership, investment Savings



### How much is the TSN saving us? A lot.

- Emergency shelter costs 8 times more than housing stabilization services (<u>Costs of</u> <u>Homelessness</u>).
- Foster care placement (homeless children are 34 times more likely to go to foster care) costs 4 times more than wrap-around family preservation services (DHHS data)
- Unstable family and school environments are nearly 12 times more costly than early childhood investments (MIT <u>High/Scope study</u>).
- Medical costs for the homeless are twice as high as those taking part in supportive housing programs. Hospital stays for the homeless are 4 days longer than for those who are supportively housed (<u>Costs of Homelessness</u>).
- 83% of homeless children have witnessed at least one violent event by the age of 12; these children are 15% more likely to need mental health services, which average \$2,865 per episode (<u>Costs of Homelessness</u>).
- Students who drop out of high school earn on average \$200,000 less over their lifetime than high school graduates, a direct economic impact on their communities (<u>Costs of Homelessness</u>).
- Every dollar spent on mental health services saves about 88 cents in costs related to arrests, jail, and hospitalizations (<u>UCLA Study</u>).
- Preventive health care saves millions of dollars a year by helping avoid medical crises.

A \$5 million annual investment in supportive housing, early childhood development, and basic needs clearly **generates many times that amount** in savings to the taxpayer and to our community.

# partnership, investment



#### **Return on Investment: Medicaid Providers**

Our collaboration with community partners on early intervention and prevention has led to a marked increase in dollars coming into Boulder County for Medicaid and Food Assistance. During 2013 alone, the two major assistance programs **injected \$168.4 million into the local economy**.



Our collective efforts to enroll those who now qualify for health coverage under the Affordable Care Act have contributed to a significant increase in Medicaid payments to Boulder County providers in the first several months of 2014. At the current rate, the net result will be a **\$46 million increase** in Medicaid payments for 2014. And the benefits of so many more Boulder County residents having access to preventive health care are tremendous—both for their well-being and our community's strength and financial health. The TSN continues to help fuel this progress.



# partnership, investment



#### Return on Investment: Self-Sufficiency

TSN funding provides support for basic needs emergency services and various case management programs across the county. This pivotal network of safety net programs serves some of the county's most at-risk families in need. These programs assist with access to food resources, emergency and transitional housing supports, training for employment, clothing, and other services. Basic needs programs have provided assistance to nearly 12,000 families since the TSN initiative was approved.

TSN Basic Needs Programs: 11,904 families served

TSN Case Management Programs: 3,564 families served

Case Managers working with families evaluate areas of need according to the Boulder County Self Sufficiency Matrix. This assessment tool helps case managers look across 21 domains related to self sufficiency including Housing, Income, Food, and Employment. The matrix helps to identify high risk areas of need as well as areas where the family is stable or thriving. Case Managers frequently update the matrix to evaluate progress towards this stable or thriving state.

The chart below shows 4 domains of the 21 in the self sufficiency matrix and how many individuals and families assessed for change had an improvement in their matrix score.



# partnership, investment



This funding has helped turn the safety *net* into a *trampoline* that no longer simply catches and holds people. Because of the early intervention and prevention focus and partnerships boosted by the TSN, our neighbors in need are better able to bounce back out to sustainable self-sufficiency.



\* Basic Needs & Family Stability:

- Food Assistance
- Financial Assistance for Families and Seniors
- In-kind Services for Families and Seniors
- Case Management

# connect with us



# Visit us on the web at www.BoulderCountyHHS.org



Family & Children Services Housing

Food Assistance



Financial Assistance



Elder

Services



Coverage



Education & Skill Building

Hope for the future, help when you need it.



BOULDER COUNTY HOUSING & HUMAN SERVICES

