WASTE HAULER REPORTING GUIDE Re-TRAC Connect/Boulder (Colorado) Annual Reporting

Updated October 30, 2015

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1. Registering/Creating your Re-TRAC Account

Download video: <u>https://s3.amazonaws.com/boulder-colorado/Registering+Your+Account.mp4</u> YouTube Link: <u>https://www.youtube.com/watch?v=sZA50aEQ4rE&feature=youtu.be</u> (Please note: Videos provided within this guide are best viewed in 720p HD mode)

a. Go to Boulder (Colorado) Annual Report registration page (<u>https://connect.re-trac.com/registration/colorado-boulder</u>). Complete the fields by entering your name, email address, and password. Once complete, click 'Create My Account'.

og In if you already have a Re-TRAC Connect account.	abuce, reuse, recycle & co-	Boulder (Colorado) Annual Report
reate Your Account	ZerO/ Waste	Boulder County is committed to zero waste. In an effort to measure waste diversion in the county, all hauling companies that collect, transport or dispose of discarded materials (garbage, recyclables, or compostables) in Boulder County are required to comply with annual
irst Name * Last Name *		reporting requirements by January 31st of each year. All information provided will be kept confidential.
	Questions?	
mail * (Use this to Log In)	Boulder County 303-441-4060 wastereporting@bouldercolorado.gov	Requirements are stated in Section 6.a of the Boulder County Hauler Ordinance No. 2007-01 and Section 6-12-4 of the City of Boulder Revised Code.
onfirm Email *	Available In	
	Boulder County, Colorado	
By clicking Create My Account, I agree to the <u>Terms of Use</u> and <u>Privacy Policy</u> (Updated June 29, 2015.)	Registration Instructions: 1. Create your account Provide your name, email address, and 2. Check your E-mail Click the Re-TRAC link in your e-mail t	
Create My Account	your Re-TRAC account.	
	3. Join the Program	
If you require technical assistance, <u>Click Here</u>	Click the "Join" button and follow the s	teps to start reporting to the program.
	This	program is delivered in Re-TRAC Connect SRE-TRAC

b. You will be redirected to a page asking you to check your email and click the account activation link sent to you. Once you click the link, you will be automatically logged in to your account.

TEPS:	1. Complete the fields	2. Check your email
heck	your email!	
ctivation	email will look like this:	
support	@re-trac.com	11:09 AM (2 minutes ago) 🛣 🖣
to me 👻		
Thank y	ou for registering a Re-TRAC Connect tivated you will be redirected to your	account. Please click the link below to activate your acco Re-TRAC Connect home page.

The activation link provided is good for a period of three (3) months.

If you require assistance to activate your Re-TRAC Connect account, or if you have questions or comments, contact us by replying to this email. We will respond to your email within two business days.

This message was sent through Re-TRAC Connect.

Re-TRAC Connect: https://connect.re-trac.com

c. You will be directed to the Boulder (Colorado) Annual Report details page, click 'Join' to register your waste hauler business.

Zero/ Waste	Boulder (Colorado) Annual Report Join Boulder County is committed to zero waste. In an effort to measure waste diversion in the county, all hauling companies that collect, transport or dispose of discarded materials (garbage, recyclables, or compostables) in Boulder County are required to comply with annual reporting requirements by January 31st of each year. All information provided will be kept confidential. Requirements are stated in Section 6.a of the Boulder County Hauler Ordinance No. 2007-01 and Section 6-12-4 of the City of Boulder Revised Code.
Program Details	6-12-4 of the City of Bourder Revised Code.
lost:	
Boulder County	
Vebsite:	
rogram Manager	
Boulder County wastereporting@bouldercolorado.gov 303-441-4060	

d. On the following page, please enter the name of your business, and select 'Hauler' from the Organization Type dropdown. Click 'Next'.

	0	(2)	3
resurce, reuse, recycle & constant	Get Started	Create an Organization	Complete
Waste		currently do not have an existing Organization eligible to select your Organization type. Click the "Next" button to	
Program Details		ADD A NEW ORGANIZATION	
lost: Boulder County	Name your Organization *	Select your Organization type	*
Nebsite:	<u> </u>		
/ebsite: rogram Manager		Next	

e. The following page will ask for your location and contact information. All required fields are denoted with a red asterisk. Once complete, click 'Save' at the bottom.

Location Details

Hauler Name 📩	
Joe's Hauling	
Joe's Hauling	Image: Stelline in the search code is incorrect, you can modify the information directly in the address fields provide below. Image: The search code is the search
Contact Name Contact Title Contact Email Contact Fax Contact Fax	Note: System messages will be sent to the email address (username) you used to sign-in to Re-TRAC Connect. This contact information is only for program information purposes.
Save	

f. Now that you have created an application for your waste hauler business, you can begin filling out the reporting forms. To begin, click the 'Go' button beside the hauler you just created.

	U	2	3
		Create an Organization	Complete
	your application is now A	ve successfully submitted your applic. Approval Pending. The Program Mana request. If you want to join with anoth "Add Another" button.	ager will contact you once
N	ly Organizations	•	
oe's Ha lauler		r, CO 80302, United	60 0

This will take you to the Boulder (Colorado) Annual Reporting page - see section 3 below

2. Logging in to Re-TRAC after account activation

Download video: See links in sections 3 and 4 (Those videos include this section.) YouTube Link: See links in sections 3 and 4 (Those videos include this section.)

 After initial activation, anytime you would like to access your Re-TRAC account, simply go to the login page (<u>https://connect.re-trac.com/login</u>) and enter your email address and the password you specified during registration.

Email	New to Re-TRAC Connect?
	Welcome
	🖾 Report to programs
Password	🕒 Measure data
	 Achieve your goals
Remember Me By clicking Log In and using Re-TRAC Connect, I agree to the <u>Terms of Use</u> and <u>Privacy Policy</u> . (Updated June 29, 2015.)	Register for a Free Account
Log In	Join over 20,000 users.

b. Once logged in, you will be on your Dashboard in Re-TRAC. To access the Boulder (Colorado) Annual Reporting page and begin reporting, click the 'Go' button beside your hauler business name.

)ashbo	ard	
My Programs		Join Programs
Zero/ Waste	Boulder (Colorado) Annual Report	Go 🤉
\bigcirc		Add / View All Organizations 1

This will take you to the Boulder (Colorado) Annual Reporting page - see section 3 below

3. Boulder (Colorado) Annual Reporting – completing forms (Annual Service Summary and Regularly

Scheduled Service)

Download video: <u>https://s3.amazonaws.com/boulder-colorado/Logging+In+and+Completing+Forms+(RSS).mp4</u> YouTube Link: <u>https://www.youtube.com/watch?v=UPEh1I0jDY8</u>

a. On the Boulder (Colorado) Annual Report Status page, you will only see a link to the 'Annual Service Summary' form to begin with. Click on the blue plus sign for the applicable year.

aduce, reuse, recycle & cas	Member: JOE'S HAULING
	Step 1: Complete the Annual Service Summary. Once you complete, and submit the Annual Service Summary, the remaining service forms will become available.
Waste	Step 2: Complete the service forms. For each service, please complete one form for each municipality/region serviced. For example, if you provided Regularly Scheduled Service to two municipalities and Special One-time Service to one municipality, you must fill out the Regularly Scheduled Service twice, and the Special One-time Service to one.
	To report, please click on the blue plus sign 🚱 corresponding to the applicable reporting form.
Program Details	2015
Aember Information:	Annual Service Summary
▶ <u>Status</u>	
lost:	Unsubscribe from this reporting.
Boulder County	
Vebsite:	
Program Manager	
Boulder County wastereporting@bouldercolorado.gov 303-441-4060	

- b. Complete the Annual Service Summary form, indicating ALL of the services your business provided in the year you are reporting for *regardless of who will be entering data for those services*. Data entry forms will only be available for the services you select. An explanation of services/forms follows:
 - Regularly Scheduled Service these are accounts with regular collection service on a weekly, bi-weekly
 or monthly basis. Basic neighborhood residential garbage or recycling pick up would be an example of
 data reported on the Regularly Scheduled Service form.
 - Roll-off Service these accounts include temporary waste hauling containers used for construction and demolition projects, clean-up projects, or special events. Containers can typically range from 2 yard dumpsters up to 42 yard roll-offs. This would not include regularly scheduled service to multi-family or commercial units. An example might be a residential remodel producing construction/demolition waste and/or recycling where a roll-off was provided for on-site disposal.
 - Special One-time Only Service this is a one-off pick up. A garage clean-out requiring a one-time pick up of mixed materials would be an example of data reported on the Special One-time Only Service form. This category does NOT include Roll Off containers placed for one-time service.
 - Drop-off Center and Transfer Station this is to be used only by waste businesses that receive materials at their facility. *Specific locations include ReSource, Boulder County Recycling Center (BCRC), Hazardous Materials Management Facility (HMMF), Eco-Cycle's Center For Hard to Recycle Materials (CHaRM), and the Western Disposal Transfer Station. Only these businesses will use this form.*

Perov	Instructions:			
Waste /	Select the services that your c	ompany provided in the previous year. For eacl	service, select which communities the se	rvice was provided in.
	Did you provide Regularly Schedu	Iled Service in 2015? *		
	● Yes			
Program Details	⊖ No			
	For which municipalities/regions	did you provide Regularly Scheduled Service	? (Check all that apply) *	
Iember Information: Status	City of Boulder	City of Lafayette	City of Longmont	City of Louisville
<u>Annual Service Summary</u>	Town of Erie	Town of Jamestown	Town of Lyons	Town of Nederland
lost:	Town of Superior	Town of Ward	Unincorporated Boulder Cou	nty
ost: Boulder County	Did you provide Roll-off Service in	1 2015? *		
Vebsite:	() Yes			
	O No			
rogram Manager	For which municipalities/regions	did you provide Roll-off Service? (Check all t	hat apply) *	
Boulder County wastereporting@bouldercolorado.gov	City of Boulder	City of Lafayette	City of Longmont	City of Louisville
303-441-4060	Town of Erie	Town of Jamestown	Town of Lyons	Town of Nederland
	Town of Superior	Town of Ward	Unincorporated Boulder Cou	nty
	Did you provide Special One-time	Only Service in 2015?*		
	() Yes			
	No No			
	Did you provide Drep Off Conter 1	Transfer Station Services in 2015? *		
	⊖ Yes	a fransier station services in 2015; _		
	No			

- c. Once finished, click 'Submit to Program' at the bottom. Note: Saving allows you to return at a later date to edit. You must click submit in order to access the data collection forms. Once you submit, you will not be able to edit which data collection forms you can access and must contact your program manager to make changes.
- d. Once the Annual Service Summary has been submitted, you will be directed back to the Status page where you will now see the reporting forms for the services you selected in the Annual Service Summary.

Auce, reuse, recycle & c	Member: JOE'S HAULING	Egen
ZerO/	Step 1: Complete the Annual Service Summary. Once you complete, and submit the Annual Service Summ	nary, the remaining service forms will become available.
Waste	Step 2: Complete the service forms. For each service, please complete one form for each municipality/reg Service to two municipalities and Special One-time Service to one municipality, you must fill out the Regula	
	▼ Show ▼	
Program Details		2015
Member Information:	Annual Service Summary	ê
▶ <u>Status</u>	Regularly Scheduled Service	
lost:	Roll-off Service	0
Boulder County		0
Vebsite:	a sere davler operation	
Program Manager	Unsubscribe from this reporting.	
Boulder County wastereporting@bouldercolorado.gov 303-441-4060		

e. Click on the blue plus sign corresponding to the survey you would like to complete first (pictured above). You will be brought to a page where you can click 'New' to complete the survey.

estuce, reuse, recycle & com	Regularly Schedule	d Service Recor	ds	
ZerO Waste		Filter Options	sort: Date	v Descending v Search
Program Details	No transactions have been added for the select Add a transaction using the 'New' button	ted period.		
Member Information:				
Status • Regularly Scheduled Service				

NOTE: If you serviced both the City of Boulder and unincorporated Boulder County, please complete a separate form for each municipality/region serviced. For example, if you provided Regularly Scheduled Service to the city and county and Roll-off Service to the city, you must fill out the Regularly Scheduled Service form twice and the Roll-off Service form once.

f. Once on the form, complete all questions. If you did not provide service for a sector or material, you may use the 'Tab' key on your keyboard to move through the fields, entering zeros for those that do not apply until you reach the next applicable field for your business.

ase complete the ta	ables below		14 sec		
ease select the municipality	/region for which you are	e completing this form:	City of Boulder	•	
_andfill					1
SECTOR	# OF ACCOUNTS*	AMOUNT*	UNITS*	CONVERTED TO TONS	DESTINATION
Single Family Residential			Tons	_	- Select -
Multi-Family Residential	[1	Tons	•	- Select -
Commercial			Tons	•	- Select -
I Tons of Material Landfille	1				
I Landfill Accounts					
I Landfill Accounts		AMOUNT*	UNITS*	CONVERTED TO TONS	DESTINATION
I Landfill Accounts Single Stream Recy	cling	AMOUNT*	UNITS*	CONVERTED TO TONS	DESTINATION - Select-
I Landfill Accounts	cling	AMOUNT*			

g. At the bottom of the survey form you have the option to 'Save' or 'Submit to Program'. Note: You must click Submit in order for your form to be considered complete. Once you submit, you will not be able to edit the data. Saving allows you to return at a later date to edit and submit. If you have not completed all required fields, a pop-up notification box will appear to inform you and you will be required to fill in those fields before you can submit.

For your convenience, there is a checkbox right above the Save and Submit buttons to allow you to quickly begin a new blank reporting form for another municipality/region. Check this box when you save or submit, if you would like to be directed to a new blank form. Uncheck it when you have completed all entries for that form.

Check the box below before submitting to create anothe	er Regularly Scheduled Service response.
Check the box below before submitting to create anoth	er Regularly Scheduled Service response.
-	

4. Boulder (Colorado) Annual Reporting – completing forms (Annual Service Summary and Special One Time Service)

Download video: <u>https://s3.amazonaws.com/boulder-colorado/Logging+In+and+Completing+Forms+(SOTS).mp4</u> YouTube Link: <u>https://www.youtube.com/watch?v=h8rNwh3E_sc&feature=youtu.be</u>

a. On the Boulder (Colorado) Annual Report Status page, you will only see a link to the 'Annual Service Summary' form to begin with. Click on the blue plus sign for the applicable year.

aduce, reuse, recycle & ca	Member: JOE'S HAULING
	Step 1: Complete the Annual Service Summary. Once you complete, and submit the Annual Service Summary, the remaining service forms will become available.
Waste	Step 2: Complete the service forms. For each service, please complete one form for each municipality/region serviced. For example, if you provided Regularly Scheduled Service to two municipalities and Special One-time Service to one municipality, you must fill out the Regularly Scheduled Service twice, and the Special One-time Service once.
	To report, please click on the blue plus sign 😮 corresponding to the applicable reporting form.
Program Details	2015
Member Information:	Annual Service Summary
▶ <u>Status</u>	
Host:	Unsubscribe from this reporting.
Boulder County	
Website:	
Program Manager	
Boulder County wastereporting@bouldercolorado.gov 303-441-4060	

- b. Complete the Annual Service Summary form, indicating ALL of the services your business provided in the year you are reporting for *regardless of who will be entering data for those services*. Data entry forms will only be available for the services you select. An explanation of services/forms follows:
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Annual Service Summary

Member: SAMPLE HAULER | Year: 2015 | Cycle: ANNUAL

Instructions:			
Select the services that your	company provided in the previous year. F	or each service, select which communi	ties the service was provided in.
Did you provide Regularly Scl	heduled Service in 2015? *		
O Yes			
● No			
Did you provide Roll-off Servi	ce in 2015? <u>*</u>		
() Yes			
No			
Did you provide Special One-	time Only Service in 2015? *		
• Yes			
⊖ No			
For which municipalities/regio	ons did you provide Special One-time	Service? (Check all that apply) *	
City of Boulder	City of Lafayette	City of Longmont	City of Louisville
Town of Erie	Town of Jamestown	Town of Lyons	Town of Nederland
Town of Superior	Town of Ward	Unincorporated Boulder Co	ounty
Did you provide Drop Off Cent	ter & Transfer Station Services in 2015	?*	
() Yes			

- a. Once finished, click 'Submit to Program' at the bottom. Note: Saving allows you to return at a later date to edit. You must click submit in order to access the data collection forms. Once you submit, you will not be able to edit which data collection forms you can access and must contact your program manager to make changes.
- b. Once the Annual Service Summary has been submitted, you will be directed back to the Status page where you will now see the reporting forms for the services you selected in the Annual Service Summary.

Auce, reuse, recycle & c	Member: SAMPLE HAULER	Eage			
ZerO	Step 1: Complete the Annual Senice Summary. Once you complete, and submit the Annual Senice Summary, the remaining senice forms will become available.				
vvaste	Step 2: Complete the service forms. For each service, please complete one form for each munic Scheduled Service to two municipalities and Special One-time Service to one municipality. you n * Show *				
Program Details		2015			
Member Information:	Annual Service Summary	<u>ال</u>			
Status Reports Diversion Rate Report	Special One-time Service				
lost:	Unsubscribe from this reporting.				
Boulder County Vebsite:					
rogram Manager					
Boulder County wastereporting@bouldercolorado.gov 303-441-4060					

c. Click on the blue plus sign corresponding to the survey you would like to complete first (pictured above). You will be brought to a page where you can click 'New' to complete the survey.

reduce, ice comp		1				maning 1.1	
ZerO/	New O		Filt	ter Options	SORT: Date	V Descending V	Sear
Waste							
		No transactions have been add Add a transaction using the 'Ne					
Program Details							

NOTE: If you serviced both the City of Boulder and unincorporated Boulder County, please complete a separate form for each municipality/region serviced. For example, if you provided Regularly Scheduled Service to the city and county and Special One-time Service to the city, you must fill out the Regularly Scheduled Service form twice and the Special One-time Service form once.

c. Once on the form, complete all questions. If you did not provide service for a sector or material, you may use the 'Tab' key on your keyboard to move through the fields, entering zeros for those that do not apply until you reach the next applicable field for your business.

	the tables below nicipality/region for which y	ou are completing this f	form: * City of Louisvil	e 🗸	
Landfill				_	
SECTOR	# OF PICKUPS*	AMOUNT*	UNITS*	CONVERTED TO TONS	DESTINATION
Single Family Residential			Tons	<u>]</u>	- Select -
Multi-Family Residential			Tons	•	- Select -
Commercial			Tons		- Select -
ul Tons of Material L ul Landfill Pickups Scrap Metal Re					
SECTOR	# OF PICKUPS*	AMOUNT*	UNITS*	CONVERTED TO TONS	DESTINATION
Single Family Residential			Tons		- Select -
Multi-Family			Tons	n n	- Select -

d. After the last material table, you will see a question asking if you have 'Additional Recycled Material' that you did not report in the above tables. If you do, click 'Yes'.

Additional Recycled Material
Do you have additional recycled material not reported above?
● Yes ○ No
Do you have actual weights or estimates for the amount of additional material?
◯ Actual Weights ◯ Estimates

e. You will then be asked if you have actual weights or estimates, click the appropriate response. If you have estimates, you will see a blank text box appear for you to describe the materials and corresponding estimates of weights or amounts (ex. 18 yoga mats). If you have actual weights, you will see a table appear that allows you to enter the sector, material, amount and unit.

Additional Recycle	ed Material							
Do you have additional recycled material not reported above?								
● Yes O N	Yes No							
Do you have actual weig	hts or estimates for the a	nount of additional mater	ial?					
 Actual Weights 	Actual Weights							
	Please enter material name, unit of measure, amount, and destination for additional material not reported above. Click the 'Add' button to necessary rows to the table.							
SECTOR	MATERIAL	AMOUNT	UNIT	CONVERTED TO TONS				
- Select -			Tons		Remove			
+ Add								

Note: Click the 'Add' button below the table to add additional rows.

f. At the bottom of the survey form you have the option to 'Save' or 'Submit to Program'. Note: You must click Submit in order for the form to be considered complete. Once you submit, you will not be able to edit the data. Saving allows you to return at a later date to edit and submit. If you have not completed all required fields, a pop-up notification box will appear to inform you and you will be required to fill in those fields before you can submit.

For your convenience, there is a checkbox right above the Save and Submit buttons to allow you to quickly begin a new blank reporting form for another municipality/region serviced. Check this box when you save or submit, if you would like to be directed to a new blank form. Uncheck it when you have completed all entries for that form. (See below.)

eck the box I	below before submitting to	create another Special One-time Service response.
Create a r	new response after saving/s	submitting. Checkbox added for

5. Accessing the Diversion Rate Report

Download video: <u>https://s3.amazonaws.com/boulder-colorado/Diversion+Rate+Report.mp4</u> YouTube Link: <u>https://www.youtube.com/watch?v=NilRenOjEX4&feature=youtu.be</u>

a. Once you have entered data in Re-TRAC Connect, you will be able to analyze your data using the Diversion Rate Report. The Diversion Rate Report is accessible on the left of your Boulder (Colorado) Annual Report Status page.

educe, reuse, recycle & com	Boulder (Colorado) Annual Report Stat	tus 🗟 Legen			
ZerO	Step 1: Complete the Annual Service Summary. Once you complete, <u>and submit</u> the Annual Service Summary, the remaining service forms will become available. Step 2: Complete the service forms. For each service, please complete one form for each municipality/region serviced. For example, if you provided Regularly Scheduled Service to two municipalities and Special One-time Service to one municipality, you must fill out the Regularly Scheduled Service to two municipalities and Special One-time Service to one municipality.				
	* Show *				
Program Details		2015			
Member Information:	Annual Service Summary	٨			
• <u>Status</u>	Regularly Scheduled Service	&			
Reports Diversion Rate Report	Roll-off Service				
Diversion reader	Special One-time Service	<u>&</u>			
Host: Boulder County	Drop Off Center & Transfer Station Services	æ			
Website:					

- b. Once you have clicked on the Diversion Rate Report, you will see some configuration options. You can choose:
 - 1. Which year to analyze (only 2015 will be available this year)
 - 2. Which communities to include (ex. if you would like to analyze your services for the City of Boulder, just select that community)
 - Which 'Group By' option you would like (Choices include 'Material Category' MSW, recycling, organics or 'Service Type' – regularly scheduled, roll-off, special one-time, drop-off center)

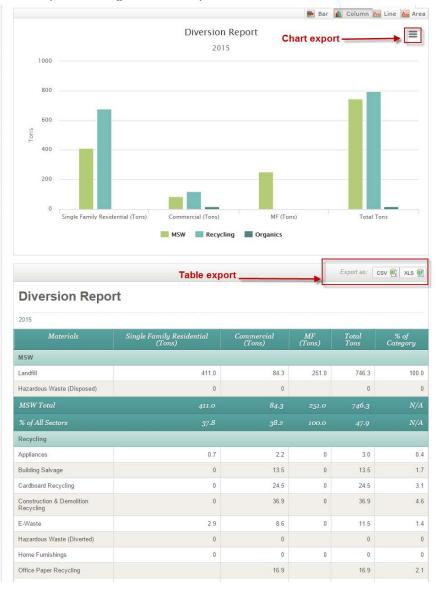
Diversion Rate Report

Configure:	
Configure the report options	
Year 2015 •	Community: Select None Select All
	City of Lafayette City of Longmont City of Louisville
Group By: Material Category	Generate reports for: Select None Select All

c. Once you have set your configuration options, you can click 'Generate Report'.

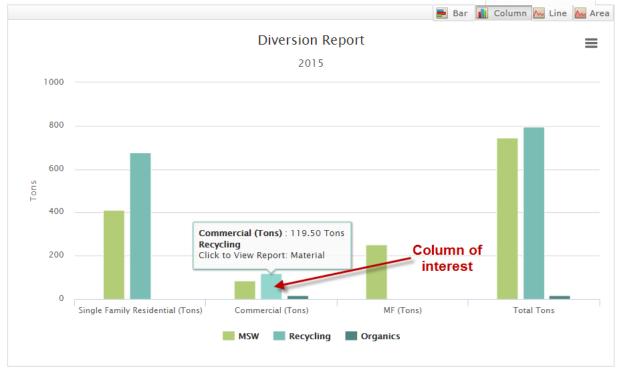
Configure:				
nfigure the report options				
Year		Community:	Select None	Select All
2015	٠	- sergent warmanne	Gelectivone	- Select All
		Town of Erie		
		Town of Jamestown		
		Town of Lyons		
		Town of Nederland		
Group By:		Generate reports for:		
Material Category	•		Select None	Select All
		Sample Hauler		

d. Once the report has generated you will see your results below. You are provided with a chart and a table. Each of these can be exported using the buttons provided.

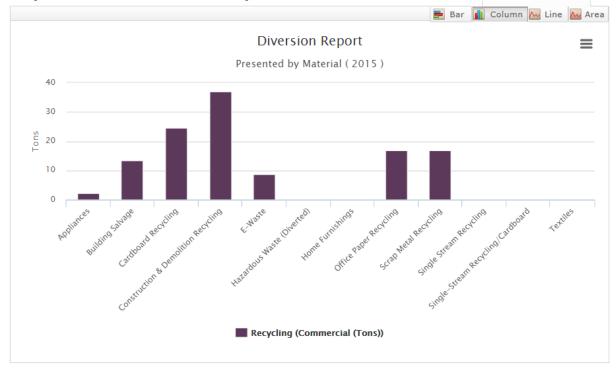


Report Note: In the chart, you can click on a column to see what materials are included in it (This is referred to as the 'Drilldown'). Once you drill down, simply click on any of the columns to return to the overview.

Initial view:



When you click on the column of interest, you will see the drilldown:



Click on any of the columns to return to the overview.