

INVITATION TO BID



STORAGE AREA NETWORK MAINTENANCE/SUPPORT

BID #6831-18

SUBMITTAL DUE:

**APRIL 27, 2018
2:00 P.M.**

**BOULDER COUNTY PURCHASING
1325 PEARL STREET
BOULDER CO 80302**

Purchasing@bouldercounty.org

INVITATION TO BID

Boulder County is seeking hardware support and maintenance for an end of life storage area network (SAN). The SAN is an Dell/EMC CLARIION that is end of life. Support should include all hardware replacement, as well as, technical support for troubleshooting any hardware/system issues. This includes all hard drives, controllers, and additional SAN hardware.

Support needs to be provided 24x7 with 4-hour response time.

Please see the Specifications section below for vendor and model details.

Written Inquiries:

All inquiries regarding this BID shall be submitted via email to the Boulder County Purchasing Office at purchasing@bouldercounty.org on or before 2:00 p.m. **April 18, 2019**. A response from the county to all inquiries shall be posted and sent via email no later than **April 23, 2018**.

Submittal Instructions:

Submittals are due at the Administrative Services Information Desk or the email box (preferred) listed below, for time and date recording on or before **2:00 p.m. Mountain Time on April 27, 2018**.

Your response can be submitted in the following ways. Please note that email responses to this solicitation are preferred, but are limited to a maximum of 25MB capacity. NO ZIP FILES ALLOWED. Electronic Submittals must be received in the email box listed below. Submittals sent to any other box will NOT be forwarded or accepted. This email box is only accessed on the due date of your questions or proposals. Please use the Delivery Receipt option to verify receipt of your email. It is the sole responsibility of the proposer to ensure their documents are received before the deadline specified above. Boulder County does not accept responsibility under any circumstance for delayed or failed email or mailed submittals.

Email purchasing@bouldercounty.org; identified as **BID # 6831-18** in the subject line.

-OR-

US Mail **One (1)** unbound copy of your submittal, printed double-sided, 11 point, on at least 50% post-consumer, recycled paper must be submitted in a sealed envelope, clearly marked as **BID # 6831-18**, to the **Administrative Services Information Desk** located at **1325 Pearl Street, Boulder, CO 80302**.

All BIDs must be received and time and date **recorded and verified** at the Administrative Services Information Desk by the above due date and time. Sole responsibility rests with the Offeror to see that their BID is received on time at the stated location(s). Any BID's received after due date and time will be returned to the bidder. No exceptions will be made.

The Board of County Commissioners reserve the right to reject any and all BIDs, to waive any informalities or irregularities therein, and to accept the proposal in whole, or portions of the proposal that, in the opinion of the Board, is in the best interest of the Board and of the County of Boulder, State of Colorado.

Americans with Disabilities Act (ADA):

If you need special services provided for under the Americans with Disabilities Act, contact the ADA Coordinator or the Human Resources office at (303) 441-3525 at least 48 hours before the scheduled event.

TERMS AND CONDITIONS

1. Bidders are expected to examine the drawing, specifications, schedule of delivery, and all instructions. Failure to do so will be at the bidder's risk.
2. Each bidder shall furnish the information required in the Invitation to Bid.
3. The Contract/Purchase Order will be awarded to that responsible bidder whose submittal, conforming to the Invitation to Bid, will be most advantageous to the County of Boulder, price and other factors considered.
4. The County of Boulder reserves the right to reject any or all bids and to waive informalities and minor irregularities in bids received, and to accept any portion of or all items proposed if deemed in the best interest of the County of Boulder to do so.
5. No submittal shall be withdrawn for a period of thirty (30) days subsequent to the opening of bids without the consent of the County Purchasing Agent or delegated representative.
6. A signed purchase order or contract furnished to the successful bidder results in a binding contract without further action by either party.
7. Late or unsigned bids will not be accepted or considered. It is the responsibility of bidders to insure that the bid arrives at the Administrative Services Front Desk or appropriate email box prior to the time indicated in the "Invitation to Bid."
8. The proposed price shall be exclusive of any Federal or State taxes from which the County of Boulder is exempt by law.
9. Any interpretation, correction or change of the bid documents will be made by Addendum. Interpretations, corrections and changes of the bid documents made in any other manner will not be binding, and bidder shall not rely upon such interpretations, corrections and changes. The County's Representative will not be responsible for oral clarification.
10. Confidential/Proprietary Information: Bids submitted in response to this "Invitation to Bid" and any resulting contract are subject to the provisions of the Colorado Public (Open) Records Act, 24-72-201 et.seq., C.R.S., as amended. Any restrictions on the use or inspection of material contained within the bid and any resulting contract shall be clearly stated in the bid itself. Confidential/proprietary information must be readily identified, marked and separated/packaged from the rest of the bid. Co-mingling of confidential/proprietary and other information is NOT acceptable. Neither a bid, in its entirety, nor bid price information will be considered confidential/proprietary. Any information that will be included in any resulting contract cannot be considered confidential.
11. Boulder County promotes the purchase/leasing of energy efficient, materials efficient and reduced toxic level products where availability, quality and budget constraints allow. Bidders are expected whenever possible to provide products that earn the ENERGY STAR and meet the ENERGY STAR specifications for energy efficiency with power management features enabled. Bidders are encouraged to offer products and equipment with post-consumer recycled-content materials. Products should be packaged and delivered with a minimum amount of recycled packaging that adequately protects the product, but is not excessive.
12. Pursuant to Colorado law (House Bill 1292), in any bidding process for public works in which a bid is received from a non-resident bidder who is from a state that provides a percentage bidding preference, a comparable percentage disadvantage shall be applied to the bid of that bidder. Bidders may obtain additional information from the Department of Personnel's website: <http://www.colorado.gov/dpa/>.

SPECIFICATIONS

BID #6831-18

STORAGE AREA NETWORK MAINTENANCE/SUPPORT

Boulder County is seeking hardware support and maintenance for an end of life storage area network (SAN). The SAN is a Dell/EMC CLARIION that is end of life. Support should include all hardware replacement as well as technical support for troubleshooting any hardware/system issues. This includes all hard drives, controllers, and additional SAN hardware as detailed in inventory below.

Support needs to be provided 24x7 with 4-hour response time.

The term of the support contract should be for 12 months, with the option for renewal. Renewals should include a 30 day notice for termination prior to any renewal period.

EMC CLARIION INVENTORY FOR SUPPORT

| OEM | Model Number | Description | SLA | QTY |
|-----|--------------|--|--------|-----|
| EMC | NSG2-2A-FD | CLARIION NS-G2 2DM 4GB 4X1G CU IO FLD | 7x24x4 | 1 |
| EMC | CX4-480C | CLARIION CX4-480C SPE | 7x24x4 | 1 |
| EMC | CX-4G15-300 | CLARIION 300GB 15K 4GB FC | 7x24x4 | 14 |
| EMC | CX-4G15-450 | CLARIION 450GB 15K 4GB 520BPS FC DISK DRIVE | 7x24x4 | 286 |
| EMC | cx-4G15-600 | 600GB 15K FC Drive | 7x24x4 | 15 |
| EMC | CX-4PDAE | CLARIION CX DAE FC 4GB EXPANSION | 7x24x4 | 23 |
| EMC | cx-sa07-010 | CLARIION 1000GB 7200RPM SATA II | 7x24x4 | 15 |
| EMC | CX-SA07-020 | 2TB 7200RPM SATA II DISK DRIVE | 7x24x4 | 15 |
| EMC | CX4-240C | CLARIION CX4-240C SPE WITH REDUNDANT SPS | 7x24x4 | 1 |
| EMC | cx-2g10-300 | CLARIION 300GB 10K 2GB FC | 7x24x4 | 73 |
| EMC | CX-2PDAE | CLARIION CX DAE FC 2GB EXPANSION | 7x24x4 | 8 |
| EMC | CX-4G10-300 | CLARIION 300GB 10K 4Gb FC | 7x24x4 | 46 |
| EMC | CX-4G15-300 | CLARIION 300GB 15K 4GB FC | 7x24x4 | 91 |
| EMC | CX-4PDAE | CLARIION CX DAE FC 4GB EXPANSION | 7x24x4 | 7 |
| EMC | cx-sa07-010 | CLARIION 1000GB 7200RPM SATA II | 7x24x4 | 15 |
| EMC | NSG2-CS-FD | CLARIION NS-G2 CONTROL STATION (FIELD INSTALL) | 7x24x4 | 1 |

INSURANCE AND W-9 REQUIREMENTS
BID #6831-18
STORAGE AREA NETWORK MAINTENANCE/SUPPORT

INSURANCE REQUIREMENTS

| | |
|---|--|
| General Liability | \$1,000,000 Each Occurrence \$2,000,000 General Aggregate \$2,000,000 Products Completed Operations Aggregate 3 years Products/Completed Operations |
| Automobile Liability | \$1,000,000 Each Accident *Including Hired & Non-Owned Auto |
| Worker's Compensation and Employer's Liability | Statutory limits |
| Professional Liability or Errors and Omissions | \$1,000,000 Per Loss \$1,000,000 Aggregate Coverage maintained or extended discovery period for 2 years |
| Cyber/Privacy Liability | \$1,000,000 Per Loss |

Note that the above insurance amounts are the minimum required for this project. **Proof of current insurance must be provided with your proposal in the form of a sample certificate or your proposal will be deemed non-responsive.** If you require a waiver of insurance requirements (e.g. Workers' Compensation and sole proprietorships) you may request one in your response with an explanation.

New certificates will be requested if the contract process takes more than 30 days after an award.

W-9 REQUIREMENT

Provide a copy of your business's W-9 with your proposal.

SUBMITTAL SECTION
BID #6831-18
STORAGE AREA NETWORK MAINTENANCE/SUPPORT

Please submit the following information in the order listed below:

1. Name of your company / organization
2. Type of organization: (Corporation, Partnership, etc.)
3. Address
4. Names and Address of the Partners and Subcontractors if applicable
5. Contact Person(s)
6. Telephone, Fax, e-mail
7. A detailed support schedule including all items listed in Specification Inventory
8. A cost breakdown for annual support based on Specifications
9. Documented certification for providing service and parts for Dell/EMC SAN hardware
10. Information on the relevant experience of vendor providing SAN hardware support
11. Please submit a copy of any contract you would require to be executed in this process.
12. Submit three references for similar projects your company has completed within the last three years and contact information

SIGNATURE PAGE
BID #6831-18
STORAGE AREA NETWORK MAINTENANCE/SUPPORT

Failure to complete, sign and return this signature page with your proposal may be cause for rejection.

| Contact Information | Response |
|---|-----------------|
| Company Name including DBA | |
| List Type of Organization (Corporation, Partnership, etc.) | |
| Name and Title of Person Authorized to Contract with Boulder County | |
| Name and Title of Person Submitting Bid | |
| Email Address for Person Submitting Bid | |
| Company Address | |
| Company Phone Number | |
| Company Website | |
| Company Fax Number | |

By signing below I certify that:

I am authorized to bid on my company's behalf.

I am not currently an employee of Boulder County.

None of my employees or agents is currently an employee of Boulder County.

I am not related to any Boulder County employee or Elected Official.

(Sole Proprietorships Only) I am not a Public Employees' Retirement Association (PERA) retiree.

**Signature of Person Authorized to Bid on
 Company's Behalf**

Date

Note: If you cannot certify the above statements, please explain in a statement of explanation.