



Meeting Agenda
Monday, March 12, 2018
Via Mobility Services
2855 N. 63rd St. Boulder
2:00-4:00 p.m.

Collaborating for Accessible, Affordable, and Equitable Transportation

AGENDA

- I. Welcome & Introductions (10 min)**
 - a. LCC Meeting Locations
 - i. Odd Months: 515 Coffman St., Longmont
 - ii. Even Months: 2525 13th Street, Boulder

- II. LCC Member Updates (35 min)**
 - a. Via Passenger Survey Results, Lisa Bitzer
 - b. Community Cycles BVSD Transitions Program, Sue Prant
 - c. 2018 Transit and Bike Maps, Angel Bond
 - d. M4A Lyft Pilot, Angel Bond
 - e. Boulder County Transportation Master Plan Update, Angel Bond

- III. Advocacy Working Group (25 min)**
 - a. Snow Removal
 - b. Travel Training Goals, Lindsay Christopher
 - c. Stakeholder Engagement Goals, Tim Beal
 - d. Decision Maker Engagement Goals, Angel Bond

- IV. AAA Age Well Planning Process Presentation by Laura Mathews (30 min)**

Planning and Advocacy Specialist
Boulder County Area Agency on Aging
lmathews@bouldercounty.org
303.441.1583

- V. Regional Affordable Housing Strategy Presentation by Liz Fuselier (15 min)**

Housing + Transportation Specialist
Boulder County Housing and Human Services
efuselier@bouldercounty.org
303.441.1328

- VI. Needs and Solutions (5 min)**
 - a. What community needs and solutions did you identify during the meeting?

- VII. Conclusion**
 - a. Next meeting: Volunteer Driver Programs, Monday, April 9, 2018, 2:00-4:00 p.m.
2525 13th Street, Large Conference Room (2nd Floor), Boulder, 80304

Who are we missing?

We would love to invite the right groups/field/organizations/individuals to our meetings. If you have a contact or a suggestion for a presentation, please contact: abond@bouldercounty.org

Needs and Solutions

If you identify any community needs or potential solutions throughout the meeting and presentation, please take notes here for group discussion.

Community Needs	Solutions

Boulder County Local Coordinating Council

march 12, 2018

Date:		Circle all that Apply			
Name	Organization	Signature	Clients Served 60+ - Older Adults PWD- People w/ Disabilities LI - Low-Income H - Homeless	Sector N-Nonprofit G-Gov't P-Private	Type of Org HS - Human Service TP - Transp Provider P - Planning M - Medical
Angel Bond	M4A		60+ PWD LI H	N <input checked="" type="radio"/> G P	HS TP <input checked="" type="radio"/> M Other
Liz Fuxelcer	BCHA		60+ PWD LI H	N <input checked="" type="radio"/> G P	<input checked="" type="radio"/> HS TP <input checked="" type="radio"/> M Other
Leslie Gibson	BCHA		60+ PWD LI H	N <input checked="" type="radio"/> G P	<input checked="" type="radio"/> HS TP <input checked="" type="radio"/> M Other
Rebecca Wagner	BLHR		60+ PWD LI H	N <input checked="" type="radio"/> G P	HS TP P M <input checked="" type="radio"/> Other
Lindsay Christopher	SPAN		<input checked="" type="radio"/> 60+ <input checked="" type="radio"/> PWD <input checked="" type="radio"/> LI <input checked="" type="radio"/> H	<input checked="" type="radio"/> N <input checked="" type="radio"/> G P	<input checked="" type="radio"/> HS TP P M Other
Laura Matthews	BCAAA		60+ PWD LI H	N <input checked="" type="radio"/> G P	<input checked="" type="radio"/> HS TP <input checked="" type="radio"/> M Other
See Prant	Community Cycles		60+ PWD LI H	<input checked="" type="radio"/> N <input checked="" type="radio"/> G P	<input checked="" type="radio"/> HS <input checked="" type="radio"/> TP P M Other
Elaine Erb	BTL		60+ PWD LI H	<input checked="" type="radio"/> N <input checked="" type="radio"/> G P	HS TP <input checked="" type="radio"/> M Other
BRITANN PIZZOS	Association for Community Living		60+ <input checked="" type="checkbox"/> PWD LI H	<input checked="" type="radio"/> N <input checked="" type="radio"/> G P	<input checked="" type="radio"/> HS TP P M Other
Lasette Brown	Association for Community Living		60+ <input checked="" type="checkbox"/> PWD LI H	<input checked="" type="radio"/> N <input checked="" type="radio"/> G P	<input checked="" type="radio"/> HS TP P M Other
Sandy Stewart	OUR Centers		<input checked="" type="radio"/> 60+ <input checked="" type="radio"/> PWD <input checked="" type="radio"/> LI <input checked="" type="radio"/> H	<input checked="" type="radio"/> N <input checked="" type="radio"/> G P	<input checked="" type="radio"/> HS TP P M Other
LISA CURTIS	VIA		<input checked="" type="radio"/> 60+ <input checked="" type="radio"/> PWD LI H	<input checked="" type="radio"/> N <input checked="" type="radio"/> G P	HS <input checked="" type="radio"/> TP P M Other

Boulder County Local Coordinating Council

Lisa Bitzer	Via	Lisa Bitzer	60+ PWD LI H	N G P	HS TP P M Other
Cristina Balmaceda	Via	Cristina Balmaceda	60+ PWD LI H	N G P	HS TP P M Other
Michele Waite	City of Longmont Senior Services	M. Waite	60+ PWD LI H	N G P	HS TP P M Other
Frank Bruno	Via	Frank Bruno	60+ PWD LI H	N G P	HS TP P M Other
T.M. Beal	BHP	T.M. Beal	60+ PWD LI H	N G P	HS TP P M Other
KATE WILLIAMS	DRMAC	Kate Williams	60+ PWD LI H	N G P	HS TP P M Other
Nikki Shegda	eGo CarShare	Nikki Shegda	60+ PWD LI H	N G P	HS TP P M Other
Carrie Murphy	BHP	Carrie Murphy	60+ PWD LI H	N G P	HS TP P M Other
			60+ PWD LI H	N G P	HS TP P M Other
			60+ PWD LI H	N G P	HS TP P M Other
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			60+ PWD LI H	N G P	HS TP P M Other



Collaborating for Accessible, Affordable, and Equitable Transportation

Meeting Minutes

I. Attendees:

Liz Fuselier	Boulder County Housing and Human Services
Leslie Gibson	Boulder County Housing and Human Services
Rebecca Wagner	Boulder County Human Services
Lindsay Christopher	Safehouse Progressive Alliance for Nonviolence
Laura Mathews	Boulder County Area Agency on Aging
Sue Prant	Community Cycles
Elaine Erb	Boulder Transportation Connections
Brittany Parsons	Association for Community Living
Lesette Brown	Association for Community Living
Sandy Stewart	OUR Center
Lisa Curtis	Via Mobility Services
Lisa Bitzer	Via Mobility Services
Cristina Balmaceda	Via Mobility Services
Michele Waite	City of Longmont Senior Services
Frank Bruno	Via Mobility Services
Tim Beal	Boulder Housing Partners
Kate Williams	Denver Regional Mobility & Access Council
Nikki Shegda	eGo CarShare
Carrie Murphy	Boulder Housing Partners
Angel Bond	Boulder County Mobility for All

- a. The LCC Meeting Locations will change starting April:
 - i. Odd Months: 515 Coffman St., Longmont
 - ii. Even Months: 2525 13th Street, Boulder

II. LCC Member Updates

- a. [Lisa Bitzer](#) gave an overview of Via Passenger Survey Results. Via surveyed 1,500 riders, 308 responded to the survey. The survey results are attached.
- b. [Sue Prant](#) gave an update on the Community Cycles & BVSD Transitions Program, which is a partnership with Imagine, Vocational Rehab, Workforce Boulder County and Easter Seals to train students with developmental disabilities to learn how to be more self-reliant by maintaining their bikes and combining biking and transit trips. The update is attached to this packet on slide #5 of the LCC presentation.
- c. [Angel Bond](#) gave updates for Boulder County Transportation: 1) 2018 Transit Maps were delivered to select LCC Members; 2) Mobility for All is working on contracting with Lyft for a Ride-Hailing Pilot Project at Boulder County Housing Authority sites Josephine Commons and Aspinwall, and 3) announced that Boulder County Transportation will start updating the 2012 Transportation Master Plan ahead of the November 2018 elections to ensure that we have

projects identified should there be a ballot measure dedicated to transportation funding. Letter of Support was submitted to [Barbara McManus](#), RTD Executive Director, on March 19 and is attached.

III. Advocacy Working Group

- a. Regis Lindsay wrote an OpEd on the importance of snow removal for people with mobility challenges.
- b. Lindsay Christopher gave an update on the Travel Training Goals, which aim to increase bus literacy among nonprofit staff members. Eleven members of the Boulder County Marketing and Outreach Committee attended a travel training presentation given by Susan Ungar, Via Mobility Services. SPAN will meet to determine what type of training their clients and staff should attend.
- c. Tim Beal gave an update on the Stakeholder Engagement Goals, which include expanding participation by faith-based organizations and mental health professionals.
- d. Angel Bond gave an update on engaging decision makers.
 - i. There are two opportunities to meet with City Councilmembers in Boulder and Longmont. Lisa Bitzer volunteered to attend the Coffee with Council meeting in Longmont and Nikki Bernard volunteered to attend the Chat with Council in Boulder to discuss the importance of transportation and the LCC efforts using the LCC White Paper.
 - ii. The RTD Board of Directors will consider the Pass Program Working Group recommendations to create Low-Income and Youth Pass Programs. The LCC will submit a letter of support for the Low-Income Pass Program to the Board of Directors with the recommendation that the program match the current Nonprofit Pass Discount of 50%. The issue of using 185% FPL as the eligibility threshold was deemed problematic, as no assistance program currently uses that threshold and it will be difficult for human service agencies with limited staff power to create a new income verification process. The LCC recommended that the RTD Low-Income Pass Program go into effect at the same time as the proposed fare increases, since low-income households are already struggling with the housing and transportation cost burden of living in Boulder County.

IV. AAA Age Well Planning Process Presentation

Laura gave a presentation on the update to the Age Well Boulder County Plan. The Area Agency on Aging is beginning the update in March with key informant surveys and focus groups. The updated Age Well plan is expected to be released in January 2019. More details on the process can be found in the attached presentation. For questions regarding this presentation contact Laura Mathews, Planning and Advocacy Specialist, Boulder County Area Agency on Aging, lmathews@bouldercounty.org, 303.441.1583

V. Regional Affordable Housing Strategy Presentation

Liz Fuselier gave an update on the regional affordable housing strategy [Expanding Access to Diverse Housing for Our Community](#). Boulder County Regional Housing Partnership hosted a study session (the Housing Summit) focused on the draft regional plan amongst elected officials, their planning staff, and supporting members from the regional workgroup and area health, housing, and human services staff around this draft regional plan addressing the housing affordability crisis. For questions regarding her update contact Liz Fuselier, Housing + Transportation Specialist, Boulder County Housing and Human Services, efuselier@bouldercounty.org, 303.441.1328

VI. Conclusion

- a. Next meeting: Volunteer Driver Programs, Monday, April 9, 2018, 2:00-4:00 p.m.
2525 13th Street, Large Conference Room (2nd Floor), Boulder, 80304

LCC MEETING

MARCH 12, 2018
2:00-4:00 PM



LCC Location Change



- Return to 2:00-4:00 pm
- Rotate Meeting Between Longmont & Boulder
 - ▣ Odd Months: 515 Coffman St., Longmont
 - ▣ Even Months: 2525 13th Street, Boulder




Agenda

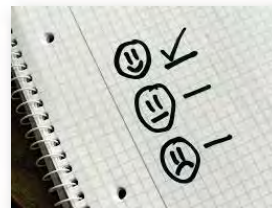


- ▣ Welcome & Introductions
- ▣ Member Updates
- ▣ Advocacy Working Group
- ▣ Age Well Presentation
- ▣ Regional Affordable Housing Presentation
- ▣ Needs and Solutions
- ▣ Conclusion



Member Updates

- Passenger Survey Results, Via Mobility Services, Lisa Bitzer



Member Updates



- Community Cycles BVSD Transitions Program, Sue Prant



- Focus on self-reliance
- 18 students per year (3 students / 6 sessions)
- Up from 2 session with 2 students
- Graduated 30 students so far
- Each student gets a bike, bike map, helmet and lock
- Students learn fix-a-flat and loading bike on bus

5

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Internships



- 2 days a week / 7 hours a day
- Train to work at bike shops (Full Cycle/ B-cycle)
- Partnership with BVSD, Imagine, Vocational Rehab, Workforce Boulder County and Easter Seals



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Member Updates



- Boulder County Updates
 - 2018 Transit and Bike Maps Delivery
 - Lyft Pilot at Josephine Commons and Aspinwall
 - Update Transportation Master Plan



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Advocacy Working Group

- **Bus Literacy**
 - HHS MOC Group
 - SPAN
 - Who else?
- **Letter to the Editor**



- **LCC Stakeholders**
 - Faith Leaders
 - Mental Health
 - White Paper



Advocacy Working Group

- **Decision Makers**
 - Meet Elected Officials
 - Longmont – Coffee with Council, March 31
 - Boulder – Chat with Council, April 30
 - RTD Affordable Fares
 - LCC Letter of Support to RTD Board
 - Public Comments at RTD Board, March 27
 - Social Media
 - PPWG Webpage

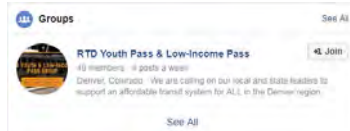


Advocacy Working Group

- **Decision Makers (cont'd)**
 - Pass Program Working Group
 - Proposed Fare Increases (one-way)
 - \$3 local (\$2.60 current)
 - \$5.25 regional (\$4.50 current)
 - \$10.50 airport (\$9.00 current)
 - Youth Discount:
 - Free under 12
 - 70% Discount ages 13-19
 - Low-Income Pass Program
 - 40% Discount for 185% FPL



Together Colorado



Presentations

- Age Well Planning Process, Laura Mathews



Presentations



- Regional Affordable Housing Strategy, Liz Fuselier



Needs and Solutions

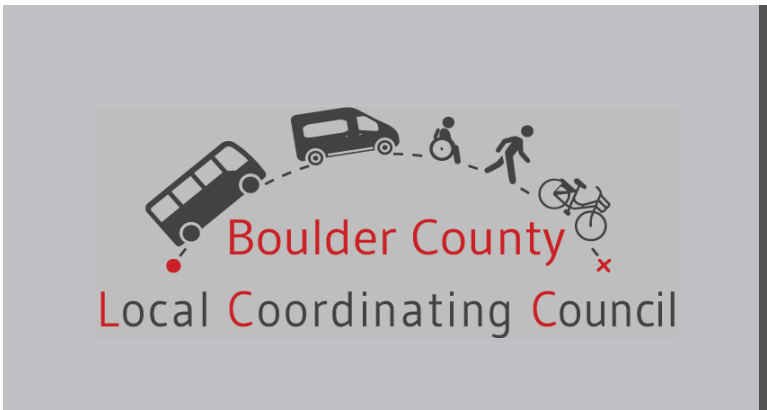


NEEDS

- What needs did you hear in the meeting?

SOLUTIONS

- What solutions can you think of to address needs?



NEXT MEETING:

Monday, April 9, 2018, 2:00-4:00 pm
Volunteer Driver Programs

Via survey Results Recap 2017

1500 recipients polled

308 responded

Target was 300

Describe your Household:

Live alone – 59%
 With Spouse or partner – 21%
 White – 90%
 Hispanic – 3.7%
 Female – 68%
 Male – 32%

Age range of survey takers:

60-69 – 16%
 70-79 – 25%
 80-89 – 31%
 90-99 – 14%

Total Income before taxes in 2016?

Less than \$9,999 – 15.4%
 \$10,000 – 14,999 – 20.6%
 \$15,000 – 24,999 – 24.8%
 \$25,000 – 34,999 – 7%
 \$35,000 – 49,000 – 8.7%
 \$50,000 or more – 11.2%
 Don't know – 12.2%

What is your ethnicity?

White/Caucasian: 91%
 Black/African American: 0.7%
 Hispanic/Latino: 3.7%
 Asian/Pacific Islander: 1.0%
 Other: 3.7%

What kind of residence do you live in:

Single Family Home: 38%
 Townhome/Apartment/duplex: 30.8%
 Nursing Home: 1.7%
 Mobile Home: 2.0%
 Assisted Living: 5.0%
 Independent Living: 19%
 Other 3%

90% said Via helps them:

Be self-sufficient
 Independent
85% said:
 Less worried about how I get to where I am going
60% said:
 Allows me to be more involved in my community

Riding patterns:

22% ride a few times a week
 23% a few times a month
 10% had not ridden Via at all in the past 6 months

Other transit options used:

Care Connect
 Ztrip
 RTD – free ride Longmont
 Friends
 Veyo

Why people are satisfied:

Always on time
 Courteous
 Willing to assist you
 Dependable
 Clean Vehicles
 Great, courteous, friendly and kind on-time drivers
 Safe – Trusted
 Treat me like royalty
 Prompt on-time reliable service

Why NOT satisfied:

Cost
 Must call up to 7 days in advance
 Availability
 Window of pick up time

What could Via do better:

Quicker response
 Be available on short notice
 More availability
 Don't contract with Veyo
 Waitlist – don't like it
 Need extend hours – evening and weekends

Technology Questions:

Do you have access to the following?

Computer: 60% Yes, 40% - No
 Tablets: 32% Yes, 68% - No
 High Speed Internet 55% Yes, 45% No
 Smartphone: 40% Yes, 60% - No

Do you use Social Media?

70% No
 27% - Facebook
 3% - Other

Other Social Media?

Email
 Nothing
 Social Use only
 Texting
 Yahoo mail

If you could use your computer or phone for the following, how likely would you?

Schedule your rides with Via: 34% Very Likely – 32% Not likely at all – 34% Somewhat or not likely
Receive ride confirmations: 40% Very Likely – 29% Not likely at all – 31% somewhat or not likely
Cancel a ride: 38% Very Likely – 30% not likely at all – 32% somewhat or not likely
Pay your Via fare: 29% Very likely – 40% not likely at all – 31% somewhat or not likely
Make a financial contribution to Via: 19% Very Likely – 40% Not likely at all – 41% somewhat or not likely
Track your scheduled Via trip: 32% Very likely – 34% Not likely at all – 34% somewhat or not likely

If Via offered on-demand service allowing you to book rides less than 2 hours in advance, how likely would you be to use it?

16% - Very likely, 29% - Somewhat likely, 22.4% - Not Very Likely, 22.8% - Not Likely At All



Boulder County
Local Coordinating Council
x Transportation is a Basic Social and Economic Need

March 19, 2018

Regional Transportation District
Board of Directors
1600 Blake Street
Denver, CO 80202

Subject: Support for the Proposed Low Income Pass Program

Dear RTD Board of Directors:

On behalf of the Boulder County Local Coordinating Council (LCC), we submit this letter of support for the Low-Income Pass Program for individuals and families. As you are aware, affordable fares provide low-income clients opportunities for success and are essential to economic resiliency in the Denver Region. We believe that the Low-Income Pass Program proposal aligns with the Regional Transportation District (RTD) founding principle to promote the economy and welfare of all residents and should be *implemented in conjunction with the proposed fare increases.*

Our LCC Members are nonprofit, government & advocacy organizations working together to bridge the divide between transportation and human service agencies to better serve vulnerable populations and help them achieve affordable living (defined as spending no more than 15% of a household's income on transportation and no more than 30% on housing). Affordable transit can help residents live independently and put a low-income household on the path to self-sufficiency. *We recommend a 50% discount for low-income families to match the current RTD Non-Profit Pass Program fare and the discounts older adults and people with disabilities receive to make the program easier to administer.*

It is essential for the people whom we serve that the Low-Income Pass Program be implemented in conjunction with *proposed 2019 general fare increases*. The rapidly increasing cost of living in the Denver Metro Area is already leaving the most vulnerable in our communities behind as their housing and transportation cost burden squeezes out other expenses. According to a Community Food Share survey of clients, 72 percent of households report choosing between paying for food and paying for transportation at least once in the past 12 months, and 43 percent face this choice every month.

In the Mobility for All Needs Assessment, LCC clients identified affordability as their #1 barrier to accessing transportation. Low income families cannot afford the current RTD fares, let alone the proposed 2019 general fare increase without assistance through the

Low-Income Pass Program. We understand that it will be a challenge for RTD to develop the mechanics of the Low-Income Pass Program in such a short time, but the Boulder County LCC is willing to assist RTD in this implementation process. Our members have experience with income verification processes and *recommend that RTD adopt a Federal Poverty Line (FPL) threshold that matches already existing FPL thresholds for assistance programs to expedite program implementation and avoid creating an entirely new income verification process.* None of the assistance programs that we currently work with have an income threshold of 185% FPL.

Thank you for making affordable fares a priority. Please do not hesitate to contact us to let us know how we can help RTD implement this much needed program, MobilityForAll@BoulderCounty.org.

Sincerely,

Boulder County Local Coordinating Council



Age Well Boulder County Strategic Plan

2018 Update Process

Important Players

Leadership Team:

Boulder County Area Agency on Aging
Boulder Senior Services
Lafayette Senior Services
Longmont Senior Services
Louisville Senior Services
Town of Erie Active Adults

Participation by:

Key non-profits and community agencies, Senior advisory councils, Consortium of Cities

What is Age Well Boulder County?

- 1999: Strengths & Needs Survey
- 2004: Convene committee to begin Strategic Planning Initiative
- 2005: Personal interviews, 23 Conversations, Community Summit
- 2006: Creating Vibrant Communities in Which We All Age Well
Countywide Leadership Council
- 2010: Age Well Boulder County
- 2014: Age Well Boulder County - refreshed

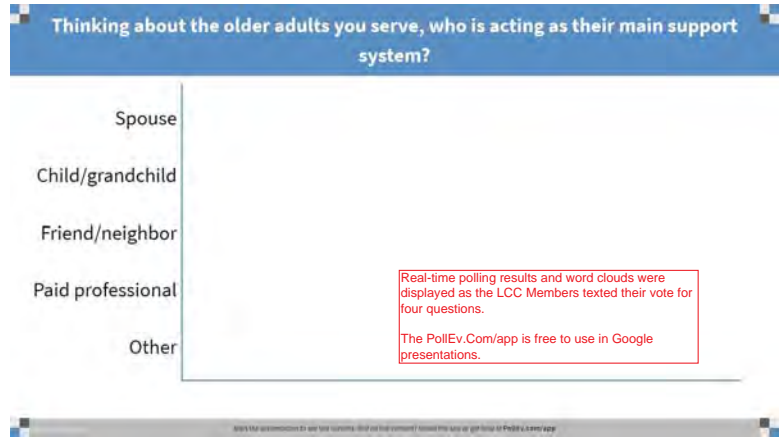


2018 Update Process

- March: Key informant surveys and focus groups
- May - July: Community Conversations
- May - August: Community Assessment Survey of Older Adults
- September: Priority area meetings
- October - December: data analysis, goal setting, plan finalization
- January 2019: Updated Age Well Boulder County plan released
- January - December 2019: Initial roll-out to the community
- 2020: mid-process report to community

How can YOU help?

- Participate today in a brief survey and brainstorm session
- Complete a survey monkey which will be sent out later this month
- Encourage colleagues and other providers to complete the survey monkey
- Visit www.AllAgeWell.com regularly for polls, and up-to-date information
- Help identify individuals/groups to participate in community conversations
- Offer to host or help coordinate a community conversation
- Encourage clients to complete CASOA survey if they receive it
- Participate in the priority area meetings in the fall to help finalize goals/strategies



It's survey time...take out your cell phones!

Text: BCAAA253

To: 22333

*Text once to join, and then simply text your answer to each question

Age Well Boulder County

Laura Mathews

lmathews@bouldercounty.org

www.AllAgeWell.com

303-441-1583