

**MICHAEL T. DOUGHERTY  
BOULDER COUNTY DISTRICT ATTORNEY**

**Community Protection Division  
(303) 441-3700**

**CONSUMER COMPLAINT FORM**

We ask that you contact the business first to try and resolve your complaint.  
If you are unsuccessful, you may fill out this form.

**Please note that your completed complaint form will be sent to the business  
that you are complaining about.**

To return this form, mail to:  
Community Protection Division  
Boulder County District Attorney's Office  
P.O. Box 471  
Boulder, CO 80306  
Or fax to (303) 441-4703

If you would like to submit an online complaint  
form, please go to:

[www.bouldercounty.org/district-attorney](http://www.bouldercounty.org/district-attorney)

- Click "Community Protection Division"
- Click "Online Consumer Complaint Form"

DATE \_\_\_\_\_

**YOUR INFORMATION**

Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Cell \_\_\_\_\_

Email: \_\_\_\_\_

Are you age 70 or older? \_\_\_\_\_

**BUSINESS INFORMATION** (whom you are complaining about)

Business Name \_\_\_\_\_

Name of Person you dealt with at Business: \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Cell \_\_\_\_\_

Email: \_\_\_\_\_

**Answer the questions below that pertain to your complaint:**

1. Have you already contacted the Community Protection Division? If so, with whom did you speak?

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2. What type of transaction was this: retail purchase, car purchase or repair, other type of service/repair, construction/landscaping/driveway, utility or telephone service, etc.?

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3. Where did the purchase take place: where was the purchase made or the service performed, or where did money change hands?

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4. How did the transaction take place: in person, over phone, via exchange of email/texts, online through website, through marketplace such as ebay, craigslist, etc.?

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5. What was the total price of the purchase or service? Did you negotiate and/or agree on price?

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6. Did you pay for the purchase or service in whole or in part? If so, how much did you pay?

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7. If work was to be done over time, how much of the work has been completed to date? Was a date for completion discussed or written down, and if so what was that date?

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8. Did you receive a written guarantee or warranty? \_\_\_\_\_

