



# Community Services Department

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## HSBC Executive Board Meeting February 8, 2019, 8:00 to 10:00 515 Coffman Street (Hub) – Room 321

Welcome	8:00
System Implementation Update - Questions	8:00-8:15
High Level Review of Year 1 Report Draft and Dissemination Discussion	8:15-8:45
Action Planning	8:45-9:45
Reschedule May 10 <sup>th</sup> Meeting? – Conflicts with the Partnership’s Housing Summit	9:45-9:50
Member Updates	9:50-10:00
Adjourn	10:00

### Follow-up From Christy Wiseman, RE: BC Comprehensive Plan

Here’s an overview of the timeline for this effort going forward:

- Begin to draft initial policy content in March, incorporating public feedback, best practices from regional planning efforts (e.g., Regional Housing Partnership), other jurisdictions across the country, as well as our overall BCCP guiding principles.
- Take draft language to Planning Commission (PC) and Board of County Commissioners (BOCC) starting in April. The role of Planning Commission is to approve the updated BCCP content, with guidance from the BOCC. Staff will revise draft policy language based on feedback from PC, BOCC, and the community, and anticipates completing the update process early in the 3rd quarter of 2019.

We can continue to engage in the process:

- The project webpage has a comment form that will remain online for the next few months: <http://bit.ly/bccp-housing-economics>
- You can submit a policy statement or open letter on behalf of your group. You can either attach the statement as a Word or PDF file to the online comment form linked above, or email it directly to me.
- We will be notified of the date of the study session - in the Spring

## HOMELESS SOLUTIONS FOR BOULDER COUNTY: FEBRUARY 2019 EXECUTIVE BOARD REPORT

### SYSTEM UPDATES

#### COORDINATED ENTRY

- 3,053 people were screened through January 31, 2018. Trends related to service path and screening location remain relatively unchanged. Overall, 37 percent of clients have been referred to Housing-focused Shelter, and 63 percent of clients have been referred to Navigation Services. In addition, 74 percent of screening were completed in Boulder and 26 percent of screenings were completed in Longmont.

#### SERVICE UPDATES

- None

#### WORK GROUPS

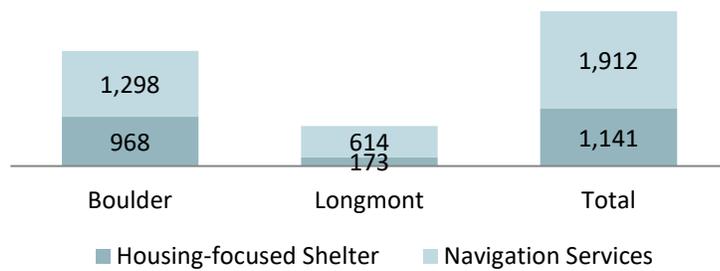
- Data & Evaluation: This group continues to work on a revised public facing dashboard housed on the County website. In addition, HSBC staff are meeting with BCC staff to identify and resolve needs related data quality and data cleaning, BCC access and privacy, and expectations for report requests.
- Communications: The first draft of the report on the first year of HSBC has been completed. Staff are currently working with the Community Services Department communications team to improve upon this draft.
- Housing exits: The housing exits working group has met with the three PHAs and MHP to discuss a voucher set aside for HSBC clients. There was general interest in moving this forward; however, staff able to make decisions for LHA were not present. The housing exits group is continuing to meet with housing authority to develop common parameters for the set aside with the goal of bringing this request to the BHP and BCHA Boards in March. The group is also working to establish parameters the risk mitigation fund and funding requests.

#### OTHER UPDATES

- Year 1 Review Process: The results of the year one review process were originally planned to be presented to the Executive Board at the February 2019 meeting. This is delayed until March 2019 due to delays related to system data. Initial information was presented to the Management Board at their January meeting. Board members were able to provide feedback on this (e.g., any information missing, anything that is critically important to consider for recommendations). Implementation team will work to develop this into a set of recommendations to propose to the Management Board at their February meeting.

### CLIENT PROFILE

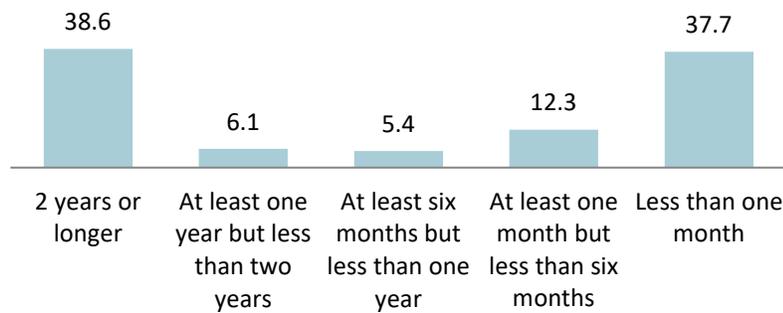
### Number of CE Clients by Referral Result and Screening Location



Overall, we have screened 3,053 individuals for services between October 1, 2017 and January 31, 2019. Seventy-four percent of clients were screened in Boulder, and 26 percent were screened in Longmont.

About 37 percent of clients are referred to Boulder Shelter for the Homeless to receive more intensive, housing-focused shelter services, and 63 percent are referred to less intensive navigation services.

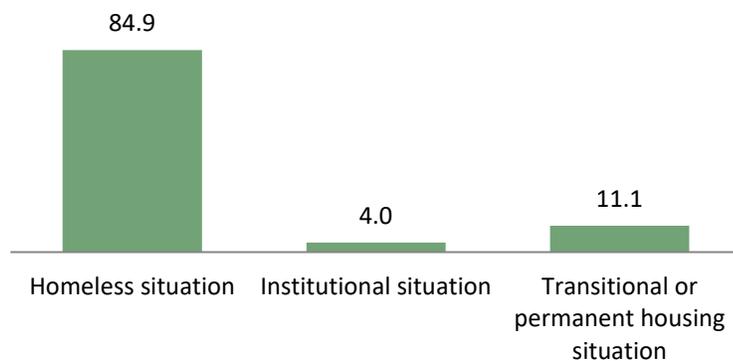
### Percentage of Clients by Reported Length of Time in Boulder County



The share of clients who have been in Boulder County less than one month continues to increase and is now nearly comparable with the population reporting being in Boulder County two years or longer (38 and 39 percent, respectively).

Additionally, 24 percent report having family here.

### Percentage of Clients by Living Situation Prior to Screening



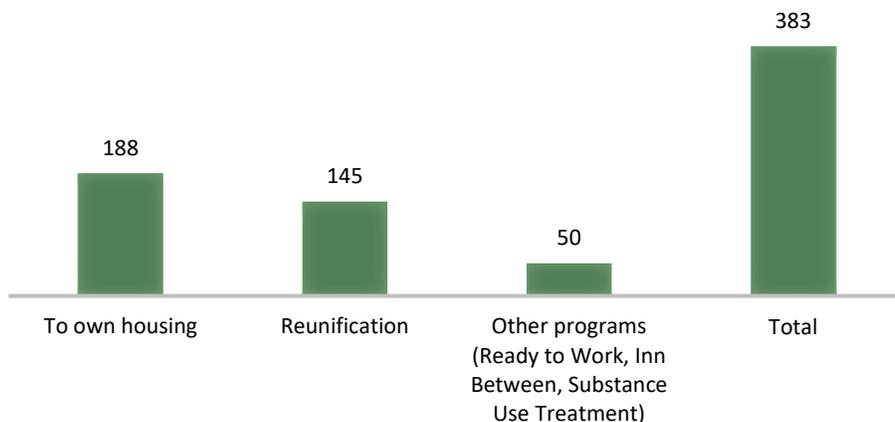
The share of clients screened through January 31, 2019 reporting being literally homeless the night before they were screened has leveled off at 85 percent, as did the share coming from transitional or permanent housing situations and institutional situations remained (11 and 4 percent, respectively).

52 percent reported being homeless for 12 or more months of the last three years, and 70 percent reported having a disability that made it difficult to live independently.

## SUCCESSFUL OUTCOMES – THROUGH SEPTEMBER 2018 (YEAR 1 OUTCOMES)

Overall, **383 clients have achieved positive outcomes** from navigation services and housing focused shelter during the first year of services from October 2017 to September 2018; this represents 15 percent of all clients screened in the first year. This includes 188 clients who have been housed in their own housing, 145 clients who have reunified with support systems; and 50 clients who have entered other programs (e.g., Inn Between, Ready to Work, substance use treatment).

### HOUSING OUTCOMES BY TYPE, OCT. 2017 - SEPT. 2018



**HSBC Executive Board Meeting  
February 8, 2019, 8:00-10:00am  
515 Coffman Street (Hub), Longmont  
Room 321**

**In Attendance:** Jim Adams-Berger, Frank Alexander, Robin Bohannon, Sarah Buss, Kurt Firnhaber, Karen Kreutzberg, Joni Marsh, Karen Roney, Annie Scott, Jeff Zayach  
**Guests:** Tajshen Campbell, Angela Lanci-Macris

**High Level Review of Year 1 Report Draft and Dissemination Discussion**

It was noted that the report uses an infographic approach and provides information about what is known nationally and locally, focusing on homelessness being primarily a housing issue and highlighting the Housing First model. The report then provides an overview of HSBC and the Navigation versus Housing Focused Shelter pathways including their intended outcomes and data. It also highlights implications for the system and individuals experiencing homelessness if challenges are not addressed, and explains the direction that the initiative is headed in. There are some general recommendations at the end.

The Board requested stronger recommendations, especially regarding number of units, funds needed and the desire to move away from the emergency shelter model. The high percentage of those who had been in the County less than one month was noted, and the Board suggested focusing on recommendations around this. The Board also suggested having a visual regarding increases in homelessness nationally due to a lack of affordable housing. The Board discussed participating in the Longmont City Council Study session when the report comes out, and requested the report point out that the system is not yet optimal because resources are not sufficient to meet intended goals. There was a suggestion to constructively explain why there was a greater amount of spending on Boulder Navigation as well as provide information about the link between navigation beds and housing exits.

Regarding family homelessness, a Scope of Work is being drafted for consultants to assess the family homelessness system as a partnership between the County and EFAA. It was noted that a Hotel Work Group is also currently working to recruit more hotels locally to accept hotel vouchers. The Board discussed the need to convey what is being done around family homelessness and what supports are available as well as what gaps are present; it was suggested that making a presentation to both city councils could be helpful.

**Strategic Action Planning**

The following summarizes discussions related to the Boards Strategic Action Plan.

- **Support the goal of creating 200 new supportive housing opportunities for long-term Boulder County community members experiencing chronic homelessness**
  - o Meet with Division of Housing to educate and discuss possible set asides, the landlord-mitigation fund and participation in OneHome as well as ask for an improved partnership, especially in relation to micro-grants

- Bring homelessness issue to Regional Housing Plan Summit and explore relationship between these two efforts
- Flesh out strategy for 85 additional exit opportunities via the Housing Exists Group
- Collect/analyze data on clients exiting back to homelessness
- Look into the possibility of billing Medicaid as a sub-contractor through Colorado Community Health Alliance or through Mental Health Partners, and determine whether Regional ARAE could subsidize these costs; specifically, look at what series are delivered, how reimbursement is structured, and the possibility of a sub- capitated contract
- Create a service model and training for Permanent Supportive Housing work in conjunction with the Substance Abuse and Mental Health Services Administration supported training
- **Improve supports for landlords and preserve access to their units for HSBC clients**
  - It was noted that the Housing Exits Group is working to put policies in place so that money is being accessed the same way between all agencies/programs and among both individuals and families; the City of Boulder has \$15,000 in their fund for Section 8 and BHP has \$25,000.
  - Put funding request into the Housing and Human Services Investment Group
- **Ensure connections with Regional Housing Partnership**
  - Get on agenda with RHP Steering Committee regarding strategy and how they view funding local vouchers so as not to compete for resources, as well as connect with their subcommittee on public will-building to leverage partnerships and find common messaging
  - Make sure our respective efforts don't get in the way of each other and are well coordinated
- **Streamline access to housing opportunities for HSBC clients**
- **Develop appropriate move-on strategies**
  - Boulder Housing Partners has worked to assist clients, one per year, to move on to self-sufficiency to open up space for new clients. The group discussed a need for a shared approach to using the move-on strategy to relieve utilizations across the system.

### **Reschedule May 10th Meeting- Conflicts with the Partnership Housing Summit**

It was decided that the May 10th meeting would be moved to May 3rd in Boulder and that the Funder's Collaborative meeting would be moved to May 3rd as well.

### **Member Updates**

Frank noted that the Regional Housing Partnership Summit will likely be on May 10<sup>th</sup>. Kurt thanked the county for its letter in reference to severe weather shelter issues.

Adjourn at 10:00am

### **Next Meeting:**

Date: March 8, 2019

Time: 8-10am

Location: 2525 13<sup>th</sup> St, Large Conference Room (Boulder)