

# ADDENDUM #2 Boulder County Sheriff Inmate Telephone and Video Visitation Services RFP # 7044-19

July 18, 2019

The attached addendum supersedes the original Information and Specifications regarding RFP # 7044-19 where it adds to, deletes from, clarifies or otherwise modifies. All other conditions and any previous addendums shall remain unchanged.

 Question: Please provide a copy of the current ITS and VVS contract with IC Solutions.

**ANSWER:** You will need to submit a Colorado Open Records Act request through our online portal located at: <a href="https://bouldercountyco.govqa.us/WEBAPP/\_rs/(S(jlnahyuuwyzkqjksrdsybjgo))/supporthome.aspx">https://bouldercountyco.govqa.us/WEBAPP/\_rs/(S(jlnahyuuwyzkqjksrdsybjgo))/supporthome.aspx</a>

2. Question: To help all vendors craft an accurate financial offer, please provide copies of 12 months of commission reports.

**ANSWER: See Attachment C** 

3. Question: Please provide a copy of your current call rates for all Call Types.

**ANSWER: See Attachment B** 

4. Question: Please provide a copy of any fees charged by your current ITS Provider.

**ANSWER: See Attachment B** 

5. Question: What commission percentage does the County currently receive on all inmate telephone call types including interstate calls.

**ANSWER: 68.1%** 

6. Question: Does the County currently receive commission on any ITS fees charged by the current vendor?

**ANSWER: No** 

7. Question: What is the current rate charged for on-site and remote video visitation sessions?

ANSWER: On-site is free, and remote is \$12 for 30 minutes and our inmate workers get 45 minutes for \$12.

8. Questions: Please provide 12 months of visitation detail reporting/history.

ANSWER: 899 for 2018.

9. Question: In RFP 7044-19 on Page 2, the Call History section mentions Attachment A for a Summary Report for 12 months of calling history. But there is no Attachment A within the RFP PDF file. There is a screen shot of a Call Records Report on page 31, but no further call detail information. Will the County provide us Attachment A with a full 12 months of Call Volume Data?

ANSWER: No. There are 189 pages and all 188,406 are completed calls. Debit calls are those that can only be called to a specific phone number and prepaid can be used to call any number.

10. Question: Crown Correctional Telephone has noted the information provided as part of Attachment A of this RFP. However, we would like to request the actual Revenue/Commission Statements from the current Inmate Telephone Provider covering the most recent 12-month period. The statements should provide a summary of call traffic by Call Type and Bill Type.

ANSWER: See Attachment C

11. Question: Would the County please provide the annual call volume/usage reports for 2018? The one page that was included as part of the RFP only contains a single screenshot of usage history. It appears from the same page that there are roughly 189 pages of call volume.

ANSWER: There are 189 pages and all 188,406 are completed calls. Debit calls are those that can only be called to a specific phone number and prepaid can be used to call any number.

12. Question: Is there an annual roll up report that could be provided?

#### ANSWER: Unsure what a roll up report is.

13. Question: Company Background & Capability - Section B, References requires that vendors provide a minimum of 3 references of similar size and scope. It goes on to require a proven history of serving county jails within the state over the past four years. Will the County consider modifying this requirement to permit experience outside of the state of Colorado?

**ANSWER: Yes** 

14. Question: Compliance with Laws and Regulations – Section B, Item 1 requires information regarding approval of regulatory certification. However, the Colorado Legislature specifically deregulated inmate operator service in June, 2003, and the Colorado Public Utilities Commission took action that same year repealing its rules regulating inmate telephone service. For this reason, vendors are not required to obtain certification or to maintain a tariff for operations within Colorado. However, all Vendors offering intrastate telecommunication services of any kind are required to contribute to the High Cost Support Mechanism which provides income to the High Cost Fund. Would the county consider changing this item to confirm that vendors commit to compliance with this requirement and any other regulations relevant to inmate calling service?

**ANSWER: Yes** 

15. Question: On page 10, #18, the RFP states, "The ICS system shall allow for adjustable call duration time limits and a voice message shall notify both parties (1) minute prior to call termination. Question: For clarification purposes, the county wants each inmate to have adjustable call duration time limits or an adjustable call duration time limits for the system?

ANSWER: For the system, not each inmate.

16. Question: Is the county requesting to use tablets for inmate phone calls and video visitation?

ANSWER: No

17. Question:

## <u>Can you please provide the call counts and minutes of use for the past 6</u> months broken out in the following manner?

Collect	Prepaid	Debit	<u>Free</u>		
Local	Local	Local	Local		
Intralata	Intralata	Intralata	Intralata		
Interlata	Interlata	Interlata	Interlata		

Interstate Interstate Interstate Interstate International International International

ANSWER: Collect: 12, Prepaid: 114,830, Debit: 37,860, Free: 6,566

## <u>Can you please provide the current call rates and commissions for the following call types?</u>

<u>Collect</u>	Prepaid	<u>Debit</u>
Local	Local	Local
Intralata	Intralata	Intralata
Interlata	Interlata	Interlata
Interstate	Interstate	Interstate
International	International	International

**ANSWER: See Attachment B** 

18. Question: Will the County please provide one year's worth of historical call data by call type and call jurisdiction? Please include all billable calls, minutes and revenue.

**ANSWER: See Attachment C** 

19. Question: Will the County please provide the current call rates?

**ANSWER: See Attachment B** 

20. Question: Will the County provide a list of any current fees that are charged in addition to the Ancillary Service Charges listed in C.1 on page 26?

**ANSWER: See Attachment B** 

21. Question: Will the County provide copies of the Inmate Telephone and Visitation contracts with the current provider?

**ANSWER:** You will need to submit a Colorado Open Records Act request through our online portal located at: <a href="https://bouldercountyco.govqa.us/WEBAPP/\_rs/(S(jlnahyuuwyzkqjksrdsybjgo))/supporthome.aspx">https://bouldercountyco.govqa.us/WEBAPP/\_rs/(S(jlnahyuuwyzkqjksrdsybjgo))/supporthome.aspx</a>

22. Question: Does the County of Boulder require onsite and remote visitation Solutions? How many visitor stations are required in the lobby?

ANSWER: Yes - 8

23. Question: How many visits are conducted in an average month?

ANSWER: Approximately 75 for a total of 899 for 2018.

24. Question: How many visits are paid-for visits in an average month?

ANSWER: All of them.

25. Question: How many visits by bail bondsman and Public Defenders are expected in an average month?

**ANSWER: None on video visits** 

26. Question: How many free on-site video visitations does the County wish to allow?

ANSWER: 8

27. Question: Does the County intend to maintain any face-to-face (non-video) visitation capabilities?

**ANSWER: Yes** 

28. Question: Please provide visitation hours by facility. Will these hours change when remote visitations are in place?

ANSWER: See Attachment D- No, hours will not change.

29. Question: Does the County have any specific scheduling and management requirements that are mandatory for the selected vendor?

ANSWER: Not sure what exactly is being asked.

30. Question: Does the County have projected ADP growth over the term of the contract?

**ANSWER: No** 

31. Question: Does the County anticipate opening any new facilities or closing any existing facilities over the term of the contract?

**ANSWER: No** 

32. Question: Would the County advise the length of time it anticipates it will need to store call recordings, per specifications section G.

**ANSWER: Indefinitely** 

33. Question: Can the County advise what it means by evidence of compliance with unclaimed property laws (i.e. can the County provide examples of the kind of evidence it is looking for), in the compliance with laws and regulations section?

ANSWER: Phone call records and recordings as well as video visit records and recordings for defense and prosecution purposes.

34. Question: Are there any evaluation subfactors?

**ANSWER: No** 

35. Question: Are optional services evaluated? If so, can the County advise how optional services and products are evaluated and how many points are assigned to any optional services?

**ANSWER: No** 

36. Question: Are vendors allowed to reuse the existing wiring for the phones or will all new wiring be required?

ANSWER: Existing wiring can be reused.

37. Question: Provide call summary information for 01/01/2018-12/31/2018. Including total number of completed calls, total minutes of completed calls, total gross billed revenue generated from all completed calls.

**ANSWER: See Attachment C** 

38. Question: Would the County consider a more advanced technology option where inmates can make phone calls from the same kiosk they perform video visits?

ANSWER: Yes, however the current phones are not wired to accept kiosks for video visitation.

39. Question: Would the County consider extending the due date?

ANSWER: Please see Addendum #1 dated July 15, 2019.

40. Question: Does the commission offers not have any effect on the scoring of the evaluation?

ANSWER: It does and would be included in the section of "any other relevant and appropriate factors as determined by the county".

41. Question: Of the 31 video kiosks, How many are to be mobile?

**ANSWER: 3** 

42. Question: Are video kiosks to be set at seated or standing height?

**ANSWER: Seated** 

43. Question: Are the location of the video kiosks and inmate phones already fixed or can they be re-positioned for maximum use?

**ANSWER: They are fixed** 

44. Question: Is there CAT 5e or greater cable between the nearest communication rooms and all wall mounted inmate phone locations, traditional visitation station locations, and video visitation locations?

**ANSWER: Yes** 

45. Question: Is there any fiber optic cable used in the existing network solution?

**ANSWER: Yes for Video Visitation only** 

46. Question: Can each Pod be identified and the number of inmate phones, video kiosks and traditional visitation stations in that pod is provided?

**ANSWER: Yes** 

47. Question: In all circumstances, is the distance between kiosk/phones and nearest communication room less than 300'?

**ANSWER: Yes** 

48. Question: Is there an existing inmate phone and video visitation network diagram?

**ANSWER: No** 

49. Question: Who is your current ISP (Internet Service Provider)?

**ANSWER: Century Link through ICSolutions** 

50. Question: What Down/Up bandwidth is currently being provided?

ANSWER: Our internet Connection is 1GB and systems in the network are attached into our core at 2GB.

51. Question: Section D.1 on RFP p. 26 states, "Compensation is not applicable to interstate calls." We would like to point out that the County is currently receiving commissions on interstate calls as allowed for by the FCC. Therefore, would you like to amend this requirement to allow commissions to be paid on all calling types, including interstate calls?

**ANSWER: Yes** 

52. Question: Section D.2 on RFP p. 26 states, "Deductions from commission or added value services or products are not acceptable." However, would the County consider any proposals that include optional services with a commission reduction, as long as the optional features are not required components?

**ANSWER: Maybe** 

#### **Submittal Instructions:**

Submittals are due at the Administrative Services Information Desk or email box (preferred) listed below, for time and date recording on or before **2:00 p.m. Mountain Time on July 29, 2019.** 

Your response can be submitted in the following ways. Please note that email responses to this solicitation are preferred, but are limited to a maximum of 50MB capacity. NO ZIP FILES ALLOWED. Electronic Submittals must be received in the email box listed below. Submittals sent to any other box will NOT be forwarded or accepted. This email box is only accessed on the due date of your questions or proposals. Please use the Delivery Receipt option to verify receipt of your email. It is the sole responsibility of the proposer to ensure their documents are received before the deadline specified above. Boulder County does not accept responsibility under any circumstance for delayed or failed email or mailed submittals.

**Email** <u>purchasing@bouldercounty.org</u>; identified as **RFP # 7044-19** in the subject line.

-OR-

One (1) unbound copy of your submittal, printed double-sided, 11 point, on at least 50% post-consumer, recycled paper must be submitted in a sealed envelope, clearly marked as RFP # 7044-19, to the Administrative Services Information Desk located at 1325 Pearl Street, Boulder, CO 80302.

All proposals must be received and time and date recorded at the Administrative

Services Information Desk by the above due date and time. Sole responsibility rests with the Offeror to see that their bid is received on time at the stated location(s). Any bid received after due date and time will be returned to the bidder. No exceptions will be made.

The Board of County Commissioners reserve the right to reject any and all bids, to waive any informalities or irregularities therein, and to accept the bid that, in the opinion of the Board, is in the best interest of the Board and of the County of Boulder, State of Colorado.



### RECEIPT OF LETTER ACKNOWLEDGMENT

ACKNOWLEDGIVIENT
July 18, 2019
Dear Vendor:
This is an acknowledgment of receipt of Addendum #1 for RFP # 7044-19, Inmate Telephone and Video Visitation Services.
In an effort to keep you informed, we would appreciate your acknowledgment of receipt of the preceding addendum. Please sign this acknowledgment and email it back to <a href="mailto:purchasing@bouldercounty.org">purchasing@bouldercounty.org</a> as soon as possible. If you have any questions, or problems with transmittal, please call us at 303-441-3525.
Thank you for your cooperation in this matter. This information is time and date sensitive; an immediate response is requested.
Sincerely,
Boulder County Purchasing
Signed by: Date:
Name of Company
End of Document

#### Attachment A



#### THE ENFORCER®

**Boulder County Jail** User: aamaya (V 9 6 27-1) Copyright 2005-2019

#### Call Records

	Includ ✓ Inma	te ID, Last Name, CSN or Phone Number	AND V Search Clear
:	Date Range: ∨	01/01/2018 00:00:0 12/31/2018 23:59:5	More Search Criteria
	Quick Searches	∨ Load Save Delete ☐ Show All	
	Duration 1	Мах	

Showing 1 to 1,000 of 188,406

Previous 1 2 3 4 5 = 189 Next

entr	ies	Y									4
+	Action	Start Time	CSN	Inmate ID	£ast Name	Phone Number	Call Type	Tariff Band	Station	Talk Secs	Billed Time
		04/12/2018 12:08:44	74864804	1801247	GARDNER	1 (19-860) 9614	Prepaid	InterLata InterState	INM WRKR 1	842	14:00
		08/01/2018 19:37:42	75447226	1709336	WHITE- JOHNSON	1-720-388- 0416	Prepaid	Local	BUILDING A- MAXIMUM 2	385	7:00
		10/22/2018 15:37:36	75867516	1808270	DEHERRERA	1-413-329 3088	Prepaid	InterLata InterState	MEDIUM 1	782	14:00
		10/22/2018 15:39:14	75867544	1805162	HERNANDEZ	1-720-584 8576	Prepaid	Local	INM WRKR	722	13:00
		10/22/2018 15:40:17	75867552	1805588	WAGONER	1-720-982- 7358	Prepaid	Local	TRANSITION 4	637	11:00
		10/22/2018 15:41:43	75867556	1808275	HOLDEN	1 - 720 - 340 - 9561	Debit	Local	PHOENIX 4	541	10:00
		10/22/2018 15:44:33	75867602	1808183	THOMAS	1-303-137- 2647	Prepaid	Local	STATION 3123	361	7:00
		10/22/2018 15:45:59	75867612	1800968	JEFFS	1-720-818 2741	Debit	Local	MEDIUM 2	301	6:00
		10/22/2018 15:47:58	75867640	1806705	VANSANT	1-303-444- 3322	Free	Local	STATION 2101	188	4:00
		10/22/2018 15:49:12	75867650	1806776	DIMARCO	1-720-550- 1665	Prepaid	Local	PHOENIX 3	60	1:00
		11/15/2018 10:35:42	75973918	1800426	GEARY	1-252-243 9694	Debit	InterLata InterState	PHOENIX 3	837	14:00
		11/15/2018 16:02:15	75975432	1806776	DIMARCO	1-720-380- 9836	Prepaid	Local	PHOENIX 1	865	15:00
		11/15/2018 16:05:39	75975470	1803909	MARTINEZ	1-303-946 3846	Prepaid	Local	MEDIUM 2	662	12:00
		11/15/2018 16:08:22	75975492	1709967	ATKINSON TURNER	1-702-659- 3653	Prepaid	InterLata InterState	BUILDING A- MAXIMUM 2	481	9:00
		11/15/2018 16:15:02	75975542	1809099	RUST	1-863-409- 5867	Prepaid	InterLata InterState	STATION 3122	120	2:00
		11/15/2018 16:16;21	75975550	1807288	CADENA	1.720-378- 1477	Prepaid	Local	BUILDING C- DORM C 1	19	1:00
		01/01/2018 11:41:36	74365982	1708622	MUELLER	1-720-297 6603	Prepaid	Intracell	BUILDING C- DORM A	448	8:00

#### **Attachment B**

Collect Calling Rates								
<u>Call Type</u>	<u>Per</u> <u>Call</u> <u>Charge</u>	Per Minute Charge						
Local	\$0.00	\$0.25						
Intrastate/IntraLATA	\$0.00	\$0.25						
Intrastate/InterLATA	\$0.00	\$0.25						
Interstate	\$0.00	\$0.25						

Prepaid & Debit Ca	alling Ra	ates
Call Type	Per Call Charge	Per Minute Charge
Local	\$0.00	\$0.21
Intrastate/IntraLATA	\$0.00	\$0.21
Intrastate/InterLATA	\$0.00	\$0.21
Interstate	\$0.00	\$0.21
International Debit	\$0.00	\$0.95

<u>NOTES</u>: Domestic interstate rates apply for calls to U.S. territories including American Samoa, Guam, Northern Mariana Islands, Puerto Rico and U.S. Virgin Islands. All non-U.S. destinations are rated as international.

Call rates shown do not include local, county, state and federal taxes, regulatory fees and billing fees.

#### Non-Commissionable <u>Billing Fees</u>:

Payment Processing Fee (Live Agent)	\$5.95
Payment Processing Fee (IVR or Internet)	\$3.00
Bill Statement Fee (Collect & Direct Billing only)	\$2.00
(All other fees free or waived)	

#### Attachment C



#### Monthly Commission Report June 2018 Settlement Date: 08/15/2018

Tariff Type	Call Type	#of Calls	# of Minutes	Gross Revenue	%	С	ommission Earned
Local	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	6,317	54,674	\$ 11,484.90	68.1%	\$	7,821.22
	Debit Card	-	-	\$ -	68.1%	\$	· -
	Debit	1,289	9,563	\$ 2,008.23	68.1%	\$	1,367.60
Total Local	Debit	7,606	64,237	\$ 13,493.13	00.170	\$	9,188.82
Total Eccal		7,000	04,237	Ψ 15,753.15		Ψ	3,100.02
IntraCell	Collect	_	_	\$ -	68.1%	\$	_
	PrePaid	788	6,998	\$ 1,469.58	68.1%	\$	1,000.78
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	130	917	\$ 192.57	68.1%	\$	131.14
Total IntraCell		918	7,915	\$ 1,662.15		\$	1,131.92
IntraLATA	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	511	4,068	\$ 854.32	68.1%	\$	581.79
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	286	2,106	\$ 442.26	68.1%	\$	301.18
Total IntraLATA		797	6,174	\$ 1,296.58		\$	882.97
Intrastate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	128	999	\$ 209.79	68.1%	\$	142.87
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	16	97	\$ 20.37	68.1%	\$	13.87
Total Intrastate		144	1,096	\$ 230.16		\$	156.74
Interstate	Collect	-	_	\$ -	68.1%	\$	-
The order of the o	PrePaid	2,471	23,384	\$ 4,910.64	68.1%	\$	3,344.15
	Debit Card	-/./-	-	\$ -	68.1%	\$	-
	Debit	788	6,142	\$ 1,289.82	68.1%	\$	878.37
Total Interstate		3,259	29,526			\$	4,222.51
International	Collect		-	\$ -	68.1%	\$	
International	PrePaid		-	\$ -	68.1%	\$	-
	Debit Card	_	-	\$ -	68.1%	\$	-
	Debit	1	13	\$ 12.35	68.1%	\$	8.41
Total International	50510	1	13	\$ 12.35	00.170	\$	8.41
- "					42.444		
Canadian	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card Debit		<u>-</u>	\$ - \$ -	68.1% 68.1%	\$	-
Total Canadian	Debit	-	-	\$ -	00.1%	\$	-
Total Calladian			-	<del>-</del>		<del>P</del>	
Caribbean	Collect	_	-	\$ -	68.1%	\$	_
- Carrob Carr	PrePaid	_	-	\$ -	68.1%	\$	-
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	1	15	\$ 3.15	68.1%	\$	2.15
Total Caribbean		1	15	\$ 3.15		\$	2.15
Total Collect				¢ -	68.1%		
Total Collect Total PrePaid		10,215	90,123	Ψ	68.1% 68.1%	\$	
Total Debit Card		10,215	90,123	\$ 18,929.23 \$ -	68.1%	\$	12,890.81
Total Debit Card		2,511	18,853		68.1%	\$	2,702.72
Commission Earned		12,726	108,976		00.170	\$	15,593.52
Video Visitation		12,720	100,970	\$ 900.00	40.0%	\$	360.00
Voicemail	+	224		\$ 224.00	50.0%	\$	112.00
Grand Total		== • 1			20.070	\$	16,065.52



#### Monthly Commission Report July 2018 Settlement Date: 09/15/2018

Tariff Type	Call Type	#of Calls	# of Minutes	Gross Revenue	%	С	ommission Earned
Local	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	6,995	62,484	\$ 13,124.04	68.1%	\$	8,937.47
	Debit Card	-	_	\$ -	68.1%	\$	-
	Debit	1,209	9,340	\$ 1,961.40	68.1%	\$	1,335.71
Total Local	DCDIC	8,204	71,824		00.1 70	\$	10,273.18
Total Edda		0,201	71,021	Ψ 13/003.11		Ψ	10,273.10
IntraCell	Collect	_	-	\$ -	68.1%	\$	-
	PrePaid	638	5,492	\$ 1,153.32	68.1%	\$	785.41
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	160	945	\$ 198.45	68.1%	\$	135.14
Total IntraCell		798	6,437	\$ 1,351.77		\$	920.56
IntraLATA	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	329	2,845	\$ 597.45	68.1%	\$	406.86
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	190	1,403	\$ 294.63	68.1%	\$	200.64
Total IntraLATA		519	4,248	\$ 892.08		\$	607.51
Toboroboko	Calland				60.10		
Intrastate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	61	618	\$ 130.14	68.1%	\$	88.63
	Debit Card	-	- 25	\$ -	68.1%	\$	-
T	Debit	4	35	\$ 7.35	68.1%	\$	5.01
Total Intrastate		65	653	\$ 137.49		\$	93.63
Interstate	Collect	-	_	\$ -	68.1%	\$	_
Tittel Beate	PrePaid	2,561	24,147	\$ 5,070.87	68.1%	\$	3,453.26
	Debit Card			\$ -	68.1%	\$	-
	Debit	676	5,218	\$ 1,095.78	68.1%	\$	746.23
Total Interstate		3,237	29,365	\$ 6,166.65		\$	4,199.49
International	Collect	-		\$ -	68.1%	\$	-
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card	-	-	\$ -	68.1%	\$	-
T. 1. T. 1	Debit	1	15	\$ 14.25	68.1%	\$	9.70
Total International		1	15	\$ 14.25		\$	9.70
Canadian	Collect	_	-	\$ -	68.1%	\$	-
Canadian	PrePaid	_	_	\$ -	68.1%	\$	_
	Debit Card	_	_	\$ -	68.1%	\$	_
	Debit	_	_	\$ -	68.1%	\$	_
Total Canadian	50010	_	_	\$ -	001170	\$	_
				T			
Caribbean	Collect	_	_	\$ -	68.1%	\$	-
Caribbean	PrePaid	_	-	\$ -	68.1%	\$	_
	Debit Card	_	_	\$ -	68.1%	\$	_
	Debit	1	10	\$ 2.10	68.1%	\$	1.43
Total Caribbean	505.0	1	10	\$ 2.10	001170	\$	1.43
Total Collect		-	-	\$ -	68.1%	\$	-
Total PrePaid		10,584	95,586	\$ 20,075.82	68.1%	\$	13,671.63
Total Debit Card		-	-	\$ -	68.1%	\$	-
Total Debit		2,241	16,966		68.1%	\$	2,433.87
Commission Earned		12,825	112,552	\$ 23,649.78		\$	16,105.50
Video Visitation				\$ 936.00	40.0%	\$	374.40
Voicemail		281		\$ 281.00	50.0%	\$	140.50
Grand Total						\$	16,620.40



#### Monthly Commission Report August 2018 Settlement Date: 10/15/2018

Tariff Type	Call Type	#of Calls	# of Minutes	Gross Revenue	%	C	ommission Earned
Local	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	7,128	62,199	\$ 13,065.51	68.1%	\$	8,897.61
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	1,273	9,605	\$ 2,017.05	68.1%	\$	1,373.61
Total Local	50010	8,401	71,804		001270	\$	10,271.22
		-,	. = / = -	7			
IntraCell	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	633	5,574	\$ 1,170.54	68.1%	\$	797.14
	Debit Card	_	-	\$ -	68.1%	\$	_
	Debit	211	964	\$ 202.44	68.1%	\$	137.86
Total IntraCell		844	6,538	\$ 1,372.98		\$	935.00
IntraLATA	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	550	4,827	\$ 1,014.15	68.1%	\$	690.64
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	153	1,228	\$ 257.88	68.1%	\$	175.62
Total IntraLATA		703	6,055	\$ 1,272.03		\$	866.25
_							
Intrastate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	57	598	\$ 125.58	68.1%	\$	85.52
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	17	123	\$ 25.83	68.1%	\$	17.59
Total Intrastate		74	721	\$ 151.41		\$	103.11
Interstate	Collect	_	_	\$ -	68.1%	\$	_
	PrePaid	1,987	17,346	\$ 3,642.66	68.1%	\$	2,480.65
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	642	5,087	\$ 1,068.27	68.1%	\$	727.49
Total Interstate		2,629	22,433	\$ 4,710.93		\$	3,208.14
International	Collect		_	<b>#</b>	68.1%		
International	PrePaid		<u> </u>	\$ - \$ -	68.1%	\$	<u> </u>
	Debit Card	_	<u> </u>	\$ - \$ -	68.1%	\$	
	Debit	10	81	\$ 76.95	68.1%	\$	52.40
Total International	Debit	10	81	\$ 76.95	00.170	\$	52.40
Total Tree material		20		φ , 0.50		· ·	52.10
Canadian	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card	_	_	\$ -	68.1%	\$	_
	Debit	-	-	\$ -	68.1%	\$	-
Total Canadian		-	-	\$ -		\$	-
Caribbean	Collect	-	-	\$ -	68.1%	\$	
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card	-	-	\$ -	68.1%	\$	-
Total Caribbean	Debit	-	-	\$ - \$ -	68.1%	\$	-
Total Caribbean		_		<del>-</del>		<del>P</del>	
Total Collect		-	-	\$ -	68.1%	\$	-
Total PrePaid		10,355	90,544	\$ 19,018.44	68.1%	\$	12,951.56
Total Debit Card		-		\$ -	68.1%	\$	-
Total Debit		2,306	17,088		68.1%	\$	2,484.57
Commission Earned		12,661	107,632	\$ 22,666.86		\$	15,436.13
Video Visitation				\$ 963.00	40.0%	\$	385.20
Voicemail		222		\$ 222.00	50.0%	\$	111.00
Grand Total						\$	15,932.33



#### Monthly Commission Report September 2018 Settlement Date: 11/15/2018

Tariff Type	Call Type	#of Calls	# of Minutes	Gross Revenue	%	C	ommission Earned
Local	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	6,981	61,765	\$ 12,973.69	68.1%	\$	8,835.08
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	1,319	10,105	\$ 2,122.05	68.1%	\$	1,445.12
Total Local	50010	8,300	71,870		00.170	\$	10,280.20
		5/200	/	4 ==/****			
IntraCell	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	611	4,908	\$ 1,030.68	68.1%	\$	701.89
	Debit Card	_	_	\$ -	68.1%	\$	_
	Debit	240	1,358	\$ 285.18	68.1%	\$	194.21
Total IntraCell		851	6,266	\$ 1,315.86		\$	896.10
IntraLATA	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	527	4,459	\$ 936.39	68.1%	\$	637.68
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	130	1,158	\$ 243.18	68.1%	\$	165.61
Total IntraLATA		657	5,617	\$ 1,179.57		\$	803.29
Intrastate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	160	1,332	\$ 279.72	68.1%	\$	190.49
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	38	366	\$ 76.86	68.1%	\$	52.34
Total Intrastate		198	1,698	\$ 356.58		\$	242.83
Interstate	Collect	-	_	\$ -	68.1%	\$	_
Titel beace	PrePaid	1,993	17,202	\$ 3,612.42	68.1%	\$	2,460.06
	Debit Card	-		\$ -	68.1%	\$	-
	Debit	706	5,328	\$ 1,118.88	68.1%	\$	761.96
Total Interstate		2,699	22,530	\$ 4,731.30		\$	3,222.02
Turk a marking a l	Callant			*	68.1%	_	
International	Collect	-	-	\$ - \$ -		\$	-
	PrePaid Debit Card		<u> </u>	\$ - \$ -	68.1% 68.1%	\$	
_	Debit	2	14	\$ 13.30	68.1%	\$	9.06
Total International	Debit	2	14	\$ 13.30	00.1%	\$	9.06
Total International		2	14	φ 15.50		Ψ	9.00
Canadian	Collect	_	-	\$ -	68.1%	\$	_
Canadian	PrePaid	_	_	\$ -	68.1%	\$	_
	Debit Card	_	_	\$ -	68.1%	\$	_
	Debit	_	_	\$ -	68.1%	\$	_
Total Canadian	50010	_	_	\$ -	00.170	\$	_
				т		7	
Caribbean	Collect	_	_	\$ -	68.1%	\$	_
Caribbean	PrePaid	_	-	\$ -	68.1%	\$	_
	Debit Card	_	_	\$ -	68.1%	\$	_
	Debit	2	11	\$ 2.31	68.1%	\$	1.57
Total Caribbean	Besit	2	11	\$ 2.31	00:170	\$	1.57
		-					
Total Collect		-	-	\$ -	68.1%	\$	-
Total PrePaid		10,272	89,666		68.1%	\$	12,825.20
Total Debit Card		-	-	\$ -	68.1%	\$	-
Total Debit		2,437	18,340		68.1%	\$	2,629.86
Commission Earned		12,709	108,006			\$	15,455.06
Video Visitation				\$ 891.00	40.0%	\$	356.40
Voicemail		248		\$ 248.00	50.0%	\$	124.00
Grand Total						\$	15,935.46



#### Monthly Commission Report October 2018 Settlement Date: 12/15/2018

Tariff Type	Call Type	#of Calls	# of Minutes	G	ross Revenue	%		Commission Earned
Local	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	7,462	64,307	\$	13,508.51	68.1%	\$	9,199.30
	Debit Card	-	_	\$	-	68.1%	\$	_
	Debit	1,761	12,876	\$	2,703.96	68.1%	\$	1,841.40
Total Local	200.0	9,223	77,183	\$	16,212.47	00.170	\$	11,040.69
		,	,		- ,			,
IntraCell	Collect	-	_	\$	-	68.1%	\$	-
	PrePaid	652	4,786	\$	1,005.06	68.1%	\$	684.45
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	252	1,246	\$	261.66	68.1%	\$	178.19
Total IntraCell		904	6,032	\$	1,266.72		\$	862.64
IntraLATA	Collect	-		\$	-	68.1%	\$	-
	PrePaid	520	3,804	\$	798.84	68.1%	\$	544.01
	Debit Card	247	1 (20	\$	242.00	68.1%	\$	
Total IntraLATA	Debit	767	1,629 5,433	\$	342.09 1,140.93	68.1%	\$	232.96 776.97
TOTAL THU ALATA		/0/	5,433	\$	1,140.93		\$	//6.9/
Intrastate	Collect	_	_	\$	_	68.1%	\$	
inclustate	PrePaid	218	1,706	\$	358.26	68.1%	\$	243.98
	Debit Card			\$	-	68.1%	\$	243.30
	Debit	22	155	\$	32.55	68.1%	\$	22.17
Total Intrastate	20010	240	1,861	\$	390.81	00.1270	\$	266.14
Total Titl dotate		2.10	1,001	Ψ	030.01		Ť	200121
Interstate	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	2,038	16,225	\$	3,407.25	68.1%	\$	2,320.34
	Debit Card	-	<u> </u>	\$	· -	68.1%	\$	<u> </u>
	Debit	725	5,786	\$	1,215.06	68.1%	\$	827.46
Total Interstate		2,763	22,011	\$	4,622.31		\$	3,147.79
International	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	-	-	\$	-	68.1%	\$	-
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	1	2	\$	1.90	68.1%	\$	1.29
Total International		1	2	\$	1.90		\$	1.29
	0 " .			_		60.10/		
Canadian	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	-		\$	-	68.1%	\$	<u>-</u>
	Debit Card Debit			\$	-	68.1% 68.1%	\$	
Total Canadian	Debit	<u>-</u>	<u> </u>	\$	-	08.170	\$	
Total Calladian				Ф	_		Ψ	
Caribbean	Collect		-	\$	-	68.1%	\$	_
Caribbean	PrePaid	-		\$	-	68.1%	\$	
	Debit Card			\$		68.1%	\$	
	Debit	1	15	\$	3.15	68.1%	\$	2.15
Total Caribbean	Debit	1	15	\$	3.15	00.170	\$	2.15
Total Caribbean		1		Ψ	3.13		Ψ	2.13
Total Collect		_	-	\$	-	68.1%	\$	_
Total PrePaid		10,890	90,828		19,077.92	68.1%	\$	12,992.06
Total Debit Card		10,030	-	\$	19,077.92	68.1%	\$	
Total Debit Card		3,009	21,709		4,560.37	68.1%	\$	3,105.61
Commission Earned		13,899	112,537	\$	23,638.29	23.270	\$	16,097.68
Video Visitation				\$	450.00	40.0%	\$	180.00
Voicemail		159		\$	159.00	50.0%	\$	79.50
Grand Total		===				23.070	\$	16,357.18



#### Monthly Commission Report November 2018 Settlement Date: 1/15/2019

Tariff Type	Call Type	#of Calls	# of Minutes	Gross Revenue	%	С	ommission Earned
Local	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	6,327	54,343	\$ 11,415.43	68.1%	\$	7,773.91
	Debit Card	-	_	\$ -	68.1%	\$	_
	Debit	1,589	12,089	\$ 2,538.69	68.1%	\$	1,728.85
Total Local	Debit	7,916	66,432	\$ 13,954.12	00.170	\$	9,502.76
Total Edda		7,510	00,132	Ψ 13,331112		Y	3,302.70
ntraCell	Collect	-	_	\$ -	68.1%	\$	-
	PrePaid	677	5,287	\$ 1,110.27	68.1%	\$	756.09
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	233	1,660	\$ 348.60	68.1%	\$	237.40
Total IntraCell		910	6,947	\$ 1,458.87		\$	993.49
			·				
IntraLATA	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	472	3,657	\$ 769.45	68.1%	\$	524.00
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	135	938	\$ 196.98	68.1%	\$	134.14
Total IntraLATA		607	4,595	\$ 966.43		\$	658.14
Intrastate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	61	496	\$ 104.16	68.1%	\$	70.93
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	22	169	\$ 35.49	68.1%	\$	24.17
Total Intrastate		83	665	\$ 139.65		\$	95.10
Interstate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	1,823	13,840	\$ 2,906.40	68.1%	\$	1,979.26
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	605	4,826	\$ 1,013.46	68.1%	\$	690.17
Total Interstate		2,428	18,666	\$ 3,919.86		\$	2,669.42
International	Collect			\$ -	68.1%	<b>.</b>	
International	PrePaid	-		\$ -	68.1%	\$ \$	
	Debit Card	_		\$ -	68.1%	\$	
	Debit	1	2	\$ 1.90	68.1%	\$	1.29
Total International	Debit	1	2	\$ 1.90	00.170	\$	1.29
Total International		1	2	Ψ 1.50		Ψ	1.25
Canadian	Collect	-	_	\$ -	68.1%	\$	_
Canadian	PrePaid	-	_	\$ -	68.1%	\$	_
	Debit Card	-	_	\$ -	68.1%	\$	_
	Debit	-	_	\$ -	68.1%	\$	_
Total Canadian		-	-	\$ -	0012.10	\$	-
Caribbean	Collect	_	-	\$ -	68.1%	\$	
Caribbean	PrePaid	_	-	\$ -	68.1%	\$	_
	Debit Card	_	_	\$ -	68.1%	\$	_
	Debit	5	69	\$ 14.49	68.1%	\$	9.87
Total Caribbean	20010	5	69	\$ 14.49	00.170	\$	9.87
						т	2107
Total Collect	+	_	-	\$ -	68.1%	\$	
Total PrePaid		9,360	77,623		68.1%	\$	11,104.19
Total Debit Card				\$ -	68.1%	\$	-
Total Debit		2,590	19,753		68.1%	\$	2,825.88
Commission Earned		11,950	97,376		55.170	\$	13,930.07
Video Visitation				\$ 522.00	40.0%	\$	208.80
		248					124.00
Voicemail		248 1		\$ 248.00	50.0%	\$	124.00



#### Monthly Commission Report December 2018 Settlement Date: 2/15/2019

Tariff Type	Call Type	#of Calls	# of Minutes	Gross Revenue	%	С	ommission Earned
Local	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	6,809	58,880	\$ 12,368.68	68.1%	\$	8,423.07
	Debit Card	-	_	\$ -	68.1%	\$	-
	Debit	1,689	12,874		68.1%	\$	1,841.11
Total Local	Debit	8,498	71,754		00.170	\$	10,264.18
Total Edeal		0,150	71,731	Ψ 15/072.22		Ψ	10,201.10
ntraCell	Collect	_	-	\$ -	68.1%	\$	-
	PrePaid	553	4,734	\$ 994.14	68.1%	\$	677.01
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	132	975	\$ 204.75	68.1%	\$	139.43
Total IntraCell		685	5,709	\$ 1,198.89		\$	816.44
IntraLATA	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	440	3,172	\$ 666.12	68.1%	\$	453.63
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	175	1,404	\$ 294.84	68.1%	\$	200.79
Total IntraLATA		615	4,576	\$ 960.96		\$	654.41
Tohusahaha	Calland				60.10		
Intrastate	Collect	-		\$ -	68.1%	\$	-
	PrePaid	189	1,757	\$ 369.09	68.1%	\$	251.35
	Debit Card	-		\$ -	68.1%	\$	-
T	Debit	43	343	\$ 72.03	68.1%	\$	49.05
Total Intrastate		232	2,100	\$ 441.12		\$	300.40
Interstate	Collect	-	_	\$ -	68.1%	\$	_
Tittel Beate	PrePaid	2,309	19,684	\$ 4,133.64	68.1%	\$	2,815.01
	Debit Card	-		\$ -	68.1%	\$	-
	Debit	901	6,858	\$ 1,440.18	68.1%	\$	980.76
Total Interstate		3,210	26,542	\$ 5,573.82		\$	3,795.77
International	Collect	-		\$ -	68.1%	\$	-
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card	-	<u>-</u>	\$ -	68.1%	\$	-
T. 1. T. 1	Debit	9	44	\$ 41.80	68.1%	\$	28.47
Total International		9	44	\$ 41.80		\$	28.47
Canadian	Collect	_	-	\$ -	68.1%	\$	_
Canadian	PrePaid	_	_	\$ -	68.1%	\$	_
	Debit Card	_	_	\$ -	68.1%	\$	-
	Debit	_	_	\$ -	68.1%	\$	_
Total Canadian	505.0	_	_	\$ -	00.170	\$	_
				7			
Caribbean	Collect	_	_	\$ -	68.1%	\$	_
Caribbean	PrePaid	_	-	\$ -	68.1%	\$	-
	Debit Card	_	_	\$ -	68.1%	\$	_
	Debit	_	-	\$ -	68.1%	\$	-
Total Caribbean		-	-	\$ -		\$	_
Total Collect		-	-	\$ -	68.1%	\$	-
Total PrePaid		10,300	88,227		68.1%	\$	12,620.07
Total Debit Card		-	-	\$ -	68.1%	\$	-
Total Debit		2,949	22,498		68.1%	\$	3,239.61
Commission Earned		13,249	110,725			\$	15,859.68
Video Visitation				\$ 711.00	40.0%	\$	284.40
Voicemail		263		\$ 263.00	50.0%	\$	131.50
Grand Total						\$	16,275.58



#### Monthly Commission Report January 2019 Settlement Date: 3/15/2019

Tariff Type	Call Type	#of Calls	# of Minutes	Gr	oss Revenue	%	C	ommission Earned
Local	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	6,480	54,678	\$	11,485.70	68.1%	\$	7,821.76
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	1,413	10,822	\$	2,272.62	68.1%	\$	1,547.65
Total Local	Debit	7,893	65,500	\$	13,758.32	00.170	\$	9,369.42
		.,,,,,	55/555	Т	207.00.02		1	5/2551.1=
IntraCell	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	908	8,248	\$	1,732.08	68.1%	\$	1,179.55
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	135	1,010	\$	212.10	68.1%	\$	144.44
Total IntraCell		1,043	9,258	\$	1,944.18		\$	1,323.99
IntraLATA	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid PrePaid	653	6,348	\$	1,333.08	68.1%	\$	907.83
	Debit Card Debit	164	1,130	\$	237.30	68.1% 68.1%	\$	161.60
Total IntraLATA	Debit	817	7,478		1,570.38	68.1%	\$	1,069.43
Total IntraLATA		617	7,470	P	1,370.36		P	1,009.43
Intrastate	Collect	_		\$	_	68.1%	\$	
The docate	PrePaid	113	1,047	\$	219.87	68.1%	\$	149.73
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	17	182	\$	38.22	68.1%	\$	26.03
Total Intrastate		130	1,229	\$	258.09		\$	175.76
			•					
Interstate	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	2,516	22,356	\$	4,694.76	68.1%	\$	3,197.13
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	757	6,051	\$	1,270.71	68.1%	\$	865.35
Total Interstate		3,273	28,407	\$	5,965.47		\$	4,062.49
Tabarastianal	Callagh			+		68.1%		
International	Collect PrePaid		-	\$	-	68.1%	\$	-
	Debit Card	-	<u> </u>	\$	-	68.1%	\$	
	Debit	12	31	\$	29.45	68.1%	\$	20.06
Total International	Debit	12	31	\$	29.45	00.170	\$	20.06
Total International		12	31	Ψ	23.13		Ψ	20.00
Canadian	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	-	-	\$	-	68.1%	\$	-
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	-	-	\$	-	68.1%	\$	-
Total Canadian		-	-	\$	-		\$	-
Caribbean	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	-	-	\$	-	68.1%	\$	-
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	-	-	\$	-	68.1%	\$	-
Total Caribbean		-	-	\$	-		\$	-
Total Collect		-	-	\$	-	68.1%	\$	-
Total PrePaid		10,670	92,677	\$	19,465.49	68.1%	\$	13,256.00
Total Debit Card		- 2 400	10.226	\$	- 4.000.40	68.1%	\$	2 705 12
Total Debit  Commission Earned		2,498	19,226	\$	4,060.40	68.1%	\$	2,765.13 <b>16,021.13</b>
Video Visitation		13,168	111,903		<b>23,525.89</b> 648.00	40.0%	<b>\$</b>	259.20
Voicemail		178		\$	178.00	50.0%	\$	89.00
Grand Total		1/0		Ψ	170.00	30.0%	\$	16,369.33



#### Monthly Commission Report February 2019 Settlement Date: 4/15/2019

Tariff Type	Call Type	#of Calls	# of Minutes	Gr	oss Revenue	%	C	ommission Earned
Local	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	6,267	53,592	\$	11,255.48	68.1%	\$	7,664.98
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	1,547	11,620	\$	2,440.20	68.1%	\$	1,661.78
Total Local	Beble	7,814	65,212	\$	13,695.68	00.170	\$	9,326.76
Total Local		7,021	00/212	Ψ	13/030.00		Ψ.	3/320170
IntraCell	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	851	7,695	\$	1,615.95	68.1%	\$	1,100.46
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	79	577	\$	121.17	68.1%	\$	82.52
Total IntraCell		930	8,272	\$	1,737.12		\$	1,182.98
IntraLATA	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	577	6,066	\$	1,274.18	68.1%	\$	867.72
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	325	2,274	\$	477.54	68.1%	\$	325.20
Total IntraLATA		902	8,340	\$	1,751.72		\$	1,192.92
Intrastate	Collect	-		\$		68.1%	\$	
	PrePaid	136	1,005	\$	211.05	68.1%	\$	143.73
	Debit Card			\$		68.1%	\$	
	Debit	28	145	\$	30.45	68.1%	\$	20.74
Total Intrastate		164	1,150	\$	241.50		\$	164.46
Interstate	Collect	-	-	\$	-	68.1%	\$	_
	PrePaid	1,843	16,118	\$	3,384.78	68.1%	\$	2,305.04
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	620	4,896	\$	1,028.16	68.1%	\$	700.18
Total Interstate		2,463	21,014	\$	4,412.94		\$	3,005.21
International	Collect			\$		68.1%	\$	_
International	PrePaid	-	<u> </u>	\$	-	68.1%	\$	
	Debit Card	-	<u> </u>	\$	-	68.1%	\$	
	Debit	19	52	\$	49.40	68.1%	\$	33.64
Total International	Debit	19	52	\$	49.40	00.170	\$	33.64
Canadian	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	-	-	\$	-	68.1%	\$	-
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	1	1	\$	0.95	68.1%	\$	0.65
Total Canadian		1	1	\$	0.95		\$	0.65
Caribbean	Collect	_		\$	-	68.1%	\$	_
Caribbean	PrePaid	_	_	\$	-	68.1%	\$	_
	Debit Card	_	_	\$	-	68.1%	\$	_
	Debit	_	_	\$	-	68.1%	\$	_
Total Caribbean	5 0510	-	-	\$	-	001270	\$	-
Tabal Callage				_		60.10/		
Total Collect		- 0.674	04.476	\$	17 741 44	68.1%	\$	12 001 02
Total PrePaid Total Debit Card		9,674	84,476	_	17,741.44	68.1% 68.1%	\$	12,081.92
Total Debit Card Total Debit		2,619	19,565	\$	4,147.87	68.1%	\$	2,824.70
Commission Earned		12,293	104,041		21,889.31	00.1%	\$	2,824.70 <b>14,906.62</b>
Video Visitation		12,293	104,041		531.00	40.0%	\$	212.40
Voicemail		149		\$	149.00	50.0%	\$	74.50
Grand Total		149		₽	145.00	30.0%	\$	15,193.52



#### Monthly Commission Report March 2019 Settlement Date: 5/15/2019

Tariff Type	Call Type	#of Calls	# of Minutes	G	iross Revenue	%	(	Commission Earned
Local	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	5,784	47,804	\$	10,040.84	68.1%	\$	6,837.81
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	1,698	13,236	\$	2,779.56	68.1%	\$	1,892.88
Total Local	200.0	7,482	61,040		12,820.40	00.170	\$	8,730.69
		,	. ,		,			-,
IntraCell	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	740	6,988	\$	1,467.48	68.1%	\$	999.35
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	112	703	\$	147.63	68.1%	\$	100.54
Total IntraCell		852	7,691	\$	1,615.11		\$	1,099.89
IntraLATA	Collect	-		\$	-	68.1%	\$	-
	PrePaid	443	3,667	\$	770.07	68.1%	\$	524.42
	Debit Card	124	- 072	\$	204.22	68.1%	\$	120.15
Total IntraLATA	Debit	134 577	973 4,640	\$	204.33 974.40	68.1%	\$	139.15 663.57
TOTAL THU BLATA		5//	4,040	\$	9/4.40		\$	003.3/
Intrastate	Collect	_		\$	_	68.1%	\$	
Ind astate	PrePaid	84	715	\$	150.19	68.1%	\$	102.28
	Debit Card	-	- 713	\$	-	68.1%	\$	-
	Debit	19	128	\$	26.88	68.1%	\$	18.31
Total Intrastate		103	843	_	177.07		\$	120.58
Interstate	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	2,226	19,055	\$	4,001.55	68.1%	\$	2,725.06
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	515	4,255	\$	893.55	68.1%	\$	608.51
Total Interstate		2,741	23,310	\$	4,895.10		\$	3,333.56
				_		50.10/	_	
International	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid Debit Card	-	-	\$	-	68.1% 68.1%	\$	-
	Debit Card Debit	7	12	\$	11.40	68.1%	\$ \$	7.76
Total International	Debit	7	12	\$	11.40	00.170	\$	7.76
Total International		,	12	Ψ	11.40		Ψ	7.70
Canadian	Collect	-	_	\$	-	68.1%	\$	_
	PrePaid	-	-	\$	-	68.1%	\$	-
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit					68.1%	\$	-
Total Canadian		-	-	\$	-		\$	-
Caribbean	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	-	-	\$	-	68.1%	\$	-
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit		-	\$	-	68.1%	\$	-
Total Caribbean		-	-	\$	-		\$	-
Total Collect		_	_	\$	-	68.1%	\$	
Total PrePaid		9,277	78,229		16,430.13	68.1%	\$	11,188.92
Total Debit Card		-,,		\$	-	68.1%	\$	-
Total Debit		2,485	19,307	_	4,063.35	68.1%	\$	2,767.14
Commission Earned		11,762	97,536		20,493.48		\$	13,956.06
Video Visitation		,	•	\$	513.00	40.0%	\$	205.20
Voicemail		160		\$	160.00	50.0%	\$	80.00
Grand Total							\$	14,241.26



#### Monthly Commission Report April 2019 Settlement Date: 6/15/2019

Tariff Type	Call Type	#of Calls	# of Minutes	Gr	oss Revenue	%	C	ommission Earned
Local	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	4,955	40,857	\$	8,582.69	68.1%	\$	5,844.81
	Debit Card	-		\$	-	68.1%	\$	-
	Debit	1,475	10,751	\$	2,257.71	68.1%	\$	1,537.50
Total Local	Debit	6,430	51,608		10,840.40	00:170	\$	7,382.31
		-,	5=/555	Т			7	. , , , , , , , , , , , , , , , , , , ,
IntraCell	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	798	7,431	\$	1,560.51	68.1%	\$	1,062.71
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	124	963	\$	202.23	68.1%	\$	137.72
Total IntraCell		922	8,394	\$	1,762.74		\$	1,200.43
IntraLATA	Collect	-		\$		68.1%	\$	-
	PrePaid PrePaid	410	3,422	\$	718.90	68.1%	\$	489.57
	Debit Card Debit	122	804	\$	168.84	68.1% 68.1%	\$	114.98
Total IntraLATA	Debit	532	4,226		887.74	68.1%	\$	604.55
Total IntraLATA		332	4,220	P	007.74		P	004.55
Intrastate	Collect	_	_	\$	_	68.1%	\$	
The docate	PrePaid	36	300	\$	63.00	68.1%	\$	42.90
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	42	290	\$	60.90	68.1%	\$	41.47
Total Intrastate		78	590	\$	123.90		\$	84.38
Interstate	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	1,865	14,371	\$	3,017.91	68.1%	\$	2,055.20
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	540	4,448	\$	934.08	68.1%	\$	636.11
Total Interstate		2,405	18,819	\$	3,951.99		\$	2,691.31
Tutounational	Callagh			<b>*</b>		68.1%		
International	Collect PrePaid		<u>-</u>	\$	-	68.1%	\$	-
	Debit Card	-	<u> </u>	\$	-	68.1%	\$	
	Debit	15	45	\$	42.75	68.1%	\$	29.11
Total International	Debit	15	45	\$	42.75	00.170	\$	29.11
Total International		15	13	Ψ	12.73		Ψ	25.11
Canadian	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	-	-	\$	-	68.1%	\$	-
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit					68.1%	\$	-
Total Canadian		-	-	\$	-		\$	-
Caribbean	Collect	-	-	\$	-	68.1%	\$	-
	PrePaid	-	-	\$	-	68.1%	\$	-
	Debit Card	-	-	\$	-	68.1%	\$	-
	Debit	-	-	\$	-	68.1%	\$	-
Total Caribbean		-	-	\$	-		\$	-
				<u> </u>				
Total Collect		-	-	\$	-	68.1%	\$	- 0.405.10
Total PrePaid		8,064	66,381		13,943.01	68.1%	\$	9,495.19
Total Debit Card Total Debit			17 201	\$	- 2 666 E1	68.1%	\$	2 406 90
Commission Earned		2,318 <b>10,382</b>	17,301 <b>83,682</b>		3,666.51 <b>17,609.52</b>	68.1%	\$ <b>\$</b>	2,496.89 <b>11,992.08</b>
Video Visitation		10,382	83,082		693.00	40.0%	\$	277.20
Voicemail		126		\$	126.00	40.0% 50.0%	\$	63.00
Grand Total		120		Ι Ψ	120.00	30.070	\$	12,332.28



#### Monthly Commission Report May 2019 Settlement Date: 7/15/2019

Tariff Type	Call Type	#of Calls	# of Minutes	Gross Revenue	%	(	Commission Earned
Local	Collect	1	-	\$ -	68.1%	\$	-
	PrePaid	5,056	41,235	\$ 8,661.87	68.1%	\$	5,898.73
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	1,116	8,627	\$ 1,811.67	68.1%	\$	1,233.75
Total Local	Debit	6,172	49,862	\$ 10,473.54	00.1 70	\$	7,132.48
		-,	,	Ţ		7	.,
IntraCell	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	840	7,615	\$ 1,599.15	68.1%	\$	1,089.02
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	114	778	\$ 163.38	68.1%	\$	111.26
Total IntraCell		954	8,393	\$ 1,762.53		\$	1,200.28
IntraLATA	Collect	-	-	\$	68.1%	\$	-
	PrePaid	601	5,618	\$ 1,179.78	68.1%	\$	803.43
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	171	1,246	\$ 261.66	68.1%	\$	178.19
Total IntraLATA		772	6,864	\$ 1,441.44		\$	981.62
Intrastate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	103	866	\$ 181.86	68.1%	\$	123.85
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	53	531	\$ 111.51	68.1%	\$	75.94
Total Intrastate		156	1,397	\$ 293.37		\$	199.78
Interstate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	1,672	11,953	\$ 2,510.13	68.1%	\$	1,709.40
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	491	3,644	\$ 765.24	68.1%	\$	521.13
Total Interstate		2,163	15,597	\$ 3,275.37		\$	2,230.53
International	Collect		-	\$ -	68.1%	\$	
International	PrePaid		-	\$ -	68.1%	\$	
	Debit Card	_	-	\$ -	68.1%	\$	
	Debit	11	20	\$ 19.00	68.1%	\$	12.94
Total International	Debit	11	20	\$ 19.00	00.1 /0	\$	12.94
Total International			20	Ψ 13.00		Ψ	12.5
Canadian	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card	-		\$ -	68.1%	\$	-
	Debit	3	8	\$ 7.60	68.1%	\$	5.18
Total Canadian		3	8	\$ 7.60		\$	5.18
Caribbasa	Collect		-	\$ -	68.1%		_
Caribbean		-	-	4		\$	<del>-</del>
	PrePaid		-	\$ - \$ -	68.1%	\$ \$	<u>-</u>
	Debit Card	-	-	<b>'</b>	68.1%		
Total Caribbean	Debit	-	-	\$ - \$ -	68.1%	\$	-
Total Collect		-	-	\$ -	68.1%	\$	-
Total PrePaid		8,272	67,287		68.1%	\$	9,624.43
Total Debit Card		-	-	\$ -	68.1%	\$	-
Total Debit		1,959	14,854		68.1%	\$	2,138.38
		10 221	82,141	\$ 17,272.85		\$	11,762.81
Commission Earned		10,231	02,141				
		77	02,141	\$ 576.00 \$ 77.00	40.0% 50.0%	\$	230.40



#### Monthly Commission Report June 2019 Settlement Date: 8/15/2019

Tariff Type	Call Type	#of Calls	# of Minutes	Gross Revenue	%	(	Commission Earned
Local	Collect	1	-	\$ -	68.1%	\$	-
	PrePaid	5,521	46,888	\$ 9,849.24	68.1%	\$	6,707.33
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	1,330	10,022	\$ 2,104.62	68.1%	\$	1,433.25
Total Local	Debit	6,851	56,910		00.170	\$	8,140.58
		-,		4 ==/000000			
IntraCell	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	718	6,069	\$ 1,274.49	68.1%	\$	867.93
	Debit Card	-	=	\$ -	68.1%	\$	-
	Debit	148	1,208	\$ 253.68	68.1%	\$	172.76
Total IntraCell		866	7,277	\$ 1,528.17		\$	1,040.68
IntraLATA	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	684	6,489	\$ 1,362.69	68.1%	\$	927.99
	Debit Card	-	-	\$ -	68.1%	\$	
	Debit	129	679	\$ 142.59	68.1%	\$	97.10
Total IntraLATA		813	7,168	\$ 1,505.28		\$	1,025.10
Intrastate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	41	324	\$ 68.04	68.1%	\$	46.34
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	59	402	\$ 84.42	68.1%	\$	57.49
Total Intrastate		100	726	\$ 152.46		\$	103.83
Interstate	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	1,405	10,359	\$ 2,175.39	68.1%	\$	1,481.44
	Debit Card			\$ -	68.1%	\$	
=	Debit	517	3,914	\$ 821.94	68.1%	\$	559.74
Total Interstate		1,922	14,273	\$ 2,997.33		\$	2,041.18
International	Collect	-	_	\$ -	68.1%	\$	_
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	26	90	\$ 85.50	68.1%	\$	58.23
Total International		26	90	\$ 85.50		\$	58.23
Canadian	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card	-	-	\$ -	68.1%	\$	-
Table Constitution	Debit			1	68.1%	\$	-
Total Canadian		-	-	<u>-</u>		\$	-
Caribbean	Collect	-	-	\$ -	68.1%	\$	-
	PrePaid	-	-	\$ -	68.1%	\$	-
	Debit Card	-	-	\$ -	68.1%	\$	-
	Debit	-	-	\$ -	68.1%	\$	-
Total Caribbean		-	-	\$ -		\$	-
Total Collect				\$ -	68.1%	\$	
Total PrePaid		8,369	70,129		68.1%	\$	10,031.03
Total Debit Card				\$ -	68.1%	\$	-
Total Debit		2,209	16,315		68.1%	\$	2,378.56
Commission Earned		10,578	86,444		55.170	\$	12,409.59
Video Visitation		,		\$ 621.00	40.0%	\$	248.40
Voicemail		102		\$ 102.00	50.0%	\$	51.00
Grand Total					•	\$	12,708.99

## Boulder County Jail, CO

Jail Information (/index.php/jail-information)

\*

# ATTENTION ALL VISITORS FOR BOULDER COUNTY JAIL

## Attachment D Hours of Visitation

ALL REMOTE VISITS MUST BE SCHEDULED 24 HOURS IN ADVANCE. The visitation schedule is as follows:

Sunday:

7:30 am-11:00 am

1:30 pm-5:30 pm

7:30 pm-9:30 pm

Monday:

7:30 am-11:00 am

1:30 pm-5:30 pm 7:30 pm-9:30 pm

Tuesday:

7:30 am-11:00 am

1:30 pm-5:30 pm

7:30 pm-9:30 pm

Wednesday:

7:30 am-11:00 am

1:30 pm-5:30 pm

7:30 pm-9:30 pm

Thursday:

7:30 am-11:00 am

1:30 pm-5:30 pm

7:30 pm-9:30 pm

Friday:

7:30 am-11:00 am

1:30 pm-5:30 pm

7:30 pm-9:30 pm

Saturday:

7:30 am-11:00 am

1:30 pm-5:30 pm

7:30 pm-9:30 pm