



Executive Summary: Boulder County Volunteer Report Calendar Year 2018

Volunteer engagement remained strong in Boulder County’s programs and services in 2018. The number of community members involved with boards increased from 2016, as did the number of hours contributed per volunteer in 2018 Boulder County volunteer programs.

2018 Grand Totals¹

- 5,781 community members volunteered with Boulder County
- Volunteer hours totaled 129,698
- The equivalent of \$3,474,312 was contributed to Boulder County by volunteers in 2018²

2018 Boards, Commissions, Task Forces & Committees Volunteer Report

33 board, commission, tasks force, and committee responses were submitted by staff representing 8 departments.

Department/Office	Total # Volunteers	Total Volunteer Hours
Commissioners’ Office	58	2,841
Community Services	100	4,143
District Attorney’s Office	9	102
Housing & Human Services	18	92
Land Use	29	897
Parks & Open Space: Except Extension	9	315
Parks & Open Space: Extension	18	73
Public Health	54	972
Transportation	31	660
TOTALS	326	10,095

2018 Volunteer Program Totals

54 volunteer program responses were submitted by staff representing 11 departments.

Department/Office	Total # Volunteers	Total Volunteer Hours
Administrative Services	9	291
Clerk & Recorder’s Office	2	16
Community Services	531	22,244
Coroner’s Office	5	996
District Attorney’s Office	43	3,049
Housing & Human Services	141	9,147
Land Use	5	8
Parks & Open Space: Except Extension	2,470	27,471
Parks & Open Space: Extension	958	35,616
Public Health	136	3,838
Sheriff’s Office	147	11,579
Transportation	1,008	6,348
TOTALS	5,455	119,603

¹ These numbers include both the community members who volunteered on boards as well as those who volunteered for programs. These counts were done at the program level with no mechanism for identifying those who volunteered in multiple programs. Tracking methods and accuracy varied, so numbers reported may be estimates.

² Per *Independent Sector*, the estimated Colorado dollar value of volunteer time was \$26.78 per hour in 2017

Two-Year Comparisons

Boards, Commissions, Task Forces & Committees	2016	2018
Total Community Volunteers	294	326
Total Volunteer Hours	10,476	10,095
Total External Agency Members	129	172

Volunteer Programs	2016	2018
Ongoing Volunteers	3,406	2,766
Ongoing Volunteer Hours	105,709	101,264
Average Hours per Volunteer: Ongoing	31 Hours	37 Hours
Episodic Volunteers	2,750	2,689
Episodic Volunteer Hours	17,071	18,339
Average Hours per Volunteer: Episodic	6 Hours	7 Hours
Total Volunteers	6,156	5,455
Total Hours	122,780	119,603
Average Hours per Volunteer: Total	20 Hours	22 Hours

Volunteer Programs

Department/Office	Ongoing		One-Time/ Episodic	
	Volunteers	Hours	Volunteers	Hours
Administrative Services	1	253	8	38
Clerk & Recorder's Office	0	0	2	16
Community Services	491	21,665	40	579
Coroner's Office	5	996	0	0
District Attorney's Office	25	2,956	18	93
Housing & Human Services	101	8,827	40	320
Land Use	1	1	4	7
Parks & Open Space: Except Extension	868	20,724	1602	5,747
Parks & Open Space: Extension	466	26,927	492	8,689
Public Health	136	3,838	0	0
Sheriff's Office	147	11,579	0	0
Transportation	525	3,498	483	2,850
TOTALS	2,766	101,264	2,689	18,339

Key Takeaways: Boards, Commissions, Task Forces & Committees Volunteer Report

Community volunteers dedicated over 10,000 hours to boards, task forces, commissions, and committees in 2018. The majority of these hours (61%) were spent in meetings, with only seven entities reporting more hours spent outside of meetings (4 boards, 2 committees, and 1 task force).

Of the respondents, there were nineteen boards (59% of responses), eight committees (25%), three task forces (9%), and two commissions (6%). The three task forces that responded represented more than a fifth of the total volunteers and hours contributed to Boulder County through the boards, commissions, task forces, and committees. These task forces had more hours volunteered than the eight committees (2,270 vs. 1,530 hours, respectively) and almost the same number of community volunteers (70 vs. 77 volunteers, respectively). The three task forces also reported a total of 76 external agency members—almost as many as the 78 external members on the boards.

Key Takeaways: Volunteer Programs Report

Over 100,000 hours were contributed by almost 5,500 volunteers to Boulder County programming in 2018. Over half of these hours were within one department—Parks & Open Space (all divisions, including Extension) with 3,428 volunteers contributing 62,087 hours. Community Services came in next with 531 volunteers contributing 22,244 hours, followed by the Sheriff's Office with 147 volunteers contributing 11,579 hours. These three departments contributed 80% of the total volunteer hours. The vast majority of hours contributed by these departments (84%) was through ongoing, rather than episodic, volunteer efforts.

The 2,766 ongoing volunteers contributed 101,264 hours with 48 Boulder County programs. Meanwhile, the 2,698 episodic volunteers contributed 18,339 hours with 17 programs. Despite the 5-fold difference in total number of hours, there was only a 2-fold difference in hours per program, with ongoing volunteers averaging just below 2,000 hours per program and episodic volunteers averaging just below 1,000 hours per program.

While there was an average of 22 hours per volunteer when viewing aggregate data, programs actually averaged 75.8 hours of service per volunteer. This was due, in part, to the magnitude of hours conducted by volunteers in some programs. Of the 61 programs that reported volunteer hours, 16 of them reported more than 76 hours per volunteer—10 of which received more than 100 hours per volunteer. In fact, Housing & Human Services IMPACT's Truancy Improvement Project had the highest rate, with their one volunteer conducting 750 hours in 2018.

Changes from Previous Volunteer Reports

Changes prior to the collection of data for the Boulder County Volunteer Report for calendar year 2018 compared to previous volunteer reports impacted the number of volunteers and hours reported for both volunteer programs as well as boards, commissions, task forces, and committees.

1. Volunteer numbers and hours fluctuating annually on a county-wide or departmental level does not necessarily indicate major trends in volunteer engagement. Changes to the number of volunteers for programs can occur for many reasons, including programmatic needs, personnel turnover or vacancies, and changes to recordkeeping systems.
2. This is the first report after the decision to decrease the frequency of volunteer impact reporting. Previously, reporting was conducted on an annual basis. The decision to move to an every-other-year schedule was made in 2016. Subsequently, the influence on reliability due to variance in departmental volunteer tracking capacity proved greater than when the reporting occurred annually.
3. There were higher volunteer needs in prior Boulder County Volunteer Reports. In 2016 alone, there was an increase in number of volunteers and magnitude of hours due to both the Cold Spring Fires and the presidential election. For the 2013 through 2015 reports, relief efforts for the 2013 flood resulted in an increase in reported volunteers.

Attachments

- 2018 Boards, Commissions, Task Forces & Committees Volunteer Report – *7 pages*
- 2018 Volunteer Programs Report – *11 pages*

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Boulder County Volunteer Report

Calendar Year 2018

Boards, Commissions, Task Forces, and Committees





2018 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

Commissioners' Office	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Board of County Commissioners	Boulder County Cultural Council (BCCC)	Katie Arrington	9	1150	1	The BCCC develops recommendations for the Board of County Commissioners regarding the yearly distribution plan for the county's portion of the Metropolitan Scientific and Cultural Facilities District (SCFD) sales tax. By reviewing the proposals and interviewing the organizations, the BCCC ensures that the taxpayer funds are being well-spent to enhance the county's scientific, art, and cultural opportunities.
	Board of County Commissioners	Cultural Responsiveness and Inclusion Advisory Committee (CRIAC)	Courtney Prusmack	15	700	0	CRIAC mission, from the CRI Road Map, adopted September 2016 by the BOCC: "Through culturally responsive and inclusive practices, at Boulder County we create an environment that respects, values, and serves all people." The CRIAC is charged with leading the implementation of the CRI Road Map and making recommendations for implementation to the BOCC.
	Board of County Commissioners	Eldorado Springs Local Improvement District Advisory Committee (ESLIDAC)	Mark Ruzzin	5	140	0	The ESLIDAC acts as a communication link between the district ratepayers and service providers who provide operations and administrative services to Eldorado Springs Local Improvement Districts I & II and the Board of County Commissioners. The ESLIDAC also advises the Board on issues pertinent to the implementation of public improvements serving the district.
	Board of County Commissioners	Niwot Local Improvement District Advisory Committee (NLIDAC)	Mark Ruzzin	9	236	0	The NLIDAC serves as an independent board to provide the Board of County Commissioners with recommendations for improvements to the Niwot Local Improvement District (LID). The committee prioritizes expenditures of the LID sales tax revenue for projects including but not limited to capital improvements, community events and promotion, transportation, and transit improvement.
	Sustainability Office	Resource Conservation Advisory Board (RCAB)	Tyler Kesler	20	615	20	The Resource Conservation Advisory Board (RCAB) was formed in 2002 to advise the Board of County Commissioners on major waste diversion policies and strategies. The board representatives include regional stakeholders such as municipalities, haulers, nonprofits, and residents at large.
Commissioners' Office Totals				58	2,841	21	



2018 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

Community Services	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Area Agency on Aging	Aging Advisory Council (AAC)	Lindsay Parsons	22	995	1	The Aging Advisory Council helps in the administration and planning of Older Americans Act programs. The council gathers information and ideas that help coordinate the delivery of services and respond effectively to the needs of older adults throughout Boulder County.
	Area Agency on Aging	Care Connections Editorial Committee	Juliette Kershner	8	66	3	Plan themes, articles, and writers for Care Connections bi-monthly Newsletter for Family Caregivers.
	Community Action Program	Community Action Program (CAP) Advisory Board	Maciel Leon	12	184	12	The CAP Board is the advisory body that provides oversight and direction for Community Action Programs (CAP). The board is responsible for evaluating CAP's effectiveness and assisting staff in developing a strategic plan for organization. The board serves as a liaison with the broader community and CAP's community partners.
	Community Action Program	Multicultural Awards Banquet (MCAB) Planning Committee	Maciel Leon	18	235	0	The Multicultural Awards Banquet Planning Committee (also know as MCAB task force) advises on many of the award banquet details such as food, entertainment, budget, ticket sales, nominations, donors, and more.
	Community Action Program	Individual Development Accounts (IDAs) Advisory Board: Personal Investment Enterprise (PIE)	Nino Gallo	1	8	7	The Individual Development Accounts Advisory Board oversees policies and procedures regarding the PIE program. The advisory board supports low-income working individuals and families in acquiring assets and becoming more self-sufficient.

(Community Services continued on next page)



2018 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

Community Services	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Community Justice Services	Boulder County Community Corrections Board	Monika Neal	10	1191	6	The Community Corrections Board promotes and protects public safety while significantly lowering the cost of housing for offenders and more successfully reintegrating them back into the community. Cases are carefully reviewed by citizens and select agency staff. Appropriate offenders are approved for placement in a halfway house under close monitoring and supervision.
	Healthy Youth Alliance	Padres Involucrados En La Educación Task Force (PIE)	Meca Delgado	1	1008	11	This group plans, implements, and evaluates a parent involvement program in the St. Vrain Valley School District (SVVSD). This program consists of 12 calendar events and serves over 300 family members per year. All sessions are held in Spanish and reaches an underrepresented population of parents in the SVVSD.
	Strategic Initiatives Division	Homeless Solutions for Boulder County (HSBC) Executive Board	Jim Adams-Berger	7	270	7	The HSBC Executive Board oversees HSBC regional effort, helps problem-solve emerging issues, and supports alignment and mobilization of needed resources.
	Workforce Boulder County	Workforce Development Board	Deborah Beaton	21	186	2	The Workforce Development Board advises Workforce Boulder County's employment, training, and business services programs.
Community Services Totals				100	4,143	49	



2018 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

District Attorney's Office	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Crime Victim Compensation	Crime Victim Compensation Board	Kim Stalnacker	4	42	0	The Crime Victim Compensation Board reviews applications from victims of crime requesting financial compensation for the expenses/losses directly related to their victimization. The Board determines policy, eligibility, and awards based on state statute and Board policy.
Victim/Witness Unit	Victim Assistance and Law Enforcement (VALE)	Jean Gribben	5	60	0	The VALE Board is responsible for soliciting and evaluating funding requests from local agencies that provide critical services to crime victims in Boulder County. In 2018, they awarded grant funding totaling \$600,000 to 18 agencies (both governmental and non-profit).	
District Attorney's Office Totals				9	102	0	

Housing & Human Services (HHS)	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Case Management & Community Outreach Division	Boulder Community Housing Corporation (BCHC)	Ann Harris	6	50	0	The Boulder Community Housing Corporation (BCHC) is the non-profit 501 (c)(3) organization that serves as the umbrella agency for two key programs of the Boulder County Housing Authority: the Casa de la Esperanza Learning Center and Family Self-Sufficiency.
Family & Children Services	Adult Protection Review Team	Tonia Elliott	5	38	17	The Adult Protection Review Team educates community members regarding adult protection issues and provides a forum to review adult protection cases.	
Family & Children Services	Citizen Review Panel	Diane Ludwig	7	4	0	The Citizen Review Panel reviews complaints regarding lack of response and unprofessional conduct by HHS employees.	
IMPACT	Housing and Human Services Advisory Committee	Monica Serrato	0	0	14	IMPACT serves as the regional council of the Family Resource Network (FRN) and as advisors to HHS. In doing so, they strive to actualize the vision and mission of FRN and ensure alignment with Boulder County community needs. This enables community leaders, HHS staff, residents and clients to make recommendations to improve the effectiveness of FRN and HHS service delivery.	
HHS Totals				18	92	31	



2018 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

Land Use	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Building Safety & Inspection Services	Board of Review	Kathy Gissel	0	0	4	The Board of Review, by statutory authority, hears and decides technical appeals to the interpretation of the Uniform Building Code.
	Building Safety & Inspection Services	Fire Code Review Committee	Kathy Gissel	5	11	0	The Fire Code Review Committee reviews fire codes proposed for adoption to the Boulder County Fire Protection Districts and makes recommendations to the county commissioners.
	Planning	Board of Adjustment	Kimberly Sanchez	5	125	0	The Board of Adjustment holds regular meetings to: hear appeals to the Director-specified provisions of Article 12; consider certain variances from the requirements of Article 4 of the Land Use Code; and hear appeals of any order, requirement, decision, or determination made by the Land Use Director or County Engineer in administering or enforcing Article 4-related provisions of the Land Use Code (i.e., definitions in Article 18).
	Planning	Historic Preservation Advisory Board	Jessica Fasick	10	185	0	The Historic Preservation Advisory Board members provide a valuable service in lending their professional and personal expertise to help preserve the cultural resources of Boulder County.
	Planning	Planning Commission	Kimberly Sanchez	9	576	0	The Planning Commission holds regularly scheduled meetings to take official action on rezoning requests, requests for approvals under the Subdivision Regulations and special use applications, and to address any other related matters which require official Planning Commission action. The Planning Commission is responsible for the adoption of the Boulder County Comprehensive Plan and any amendments to that Plan.
Land Use Totals				29	897	4	



2018 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

Parks & Open Space (Except Extension)	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Director's Office	Parks & Open Space Advisory Committee (POSAC)	Renata Frye	9	315	0	POSAC advises the Parks & Open Space department on topics that include property transactions, trails, management plans, agricultural use, policies, and other matters. In addition to the monthly meetings, POSAC members spend a great deal of time reviewing materials and attending site visits to better understand Parks & Open Space issues.
POS Totals				9	315	0	

Parks & Open Space Extension	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Extension	Extension Advisory Committee	Donna Lee	18	73	0	This committee serves in a advisory capacity to the Boulder County Extension Staff and the Boulder County Commissioners in developing, maintaining, and providing educational programs to the citizens of Boulder County with help and guidance from Colorado State University.
POS Extension Totals				18	73	0	



2018 Boulder County Boards, Commissions, Task Forces, and Committees Volunteer Report

Public Health	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Administrative Services	Board of Health	Tammy Golden	5	162	0	In accordance with the Colorado Public Health Act of 2008 (C.R.S. Section 25-1-508), the Board of Health consists of five county resident volunteers who serve as the governing board for Boulder County Public Health (BCPH). The mission of BCPH is to protect, promote, and enhance the health and well-being of all people and the environment in Boulder County.
	Community Health (Youth, Prevention & Health Promotion)	The Healthy Futures Coalition	Audrey Schroer	42	682	41	A group of individuals and organizations dedicated to reducing substance abuse in Boulder County by mobilizing resources and partnerships throughout the community to create informed and healthy community attitudes towards drugs and alcohol.
	Environmental Health	Mosquito Control Citizens Advisory Board	Marshall Lipps	7	128	1	The Mosquito Control Citizens Advisory Board provides a forum for citizens of the Boulder County Mosquito Control District to provide input to district activities and receive direct updates from Public Health staff and district contractor.
Public Health Totals				54	972	42	

Transportation	Division	Name	Contact	Community Volunteers	Hours Volunteered	External Agency Members	Description or Purpose
	Multimodal	Boulder County Local Coordinating Council (LCC)	Angel Bond	27	580	24	The purpose of the LCC is to promote and provide accessible, affordable, and equitable transportation options for Boulder County through collaboration. The County established the LCC in 2012 as an alliance of community organizations (nonprofit, government, & advocacy), individuals, & interest groups working together to bridge the divide between transportation & human service agencies to better serve vulnerable populations, including seniors, low-income families & people with disabilities.
	Multimodal	Nederland EcoPass Public Improvement District Advisory Committee (NEPPIDAC)	Alex Hyde-Wright	4	80	1	NEPPIDAC advises the county on the administration and management of the Nederland Community EcoPass program.
Transportation Totals				31	660	25	

Boulder County Volunteer Report

Calendar Year 2018

Volunteer Programs





2018 Boulder County Programs Volunteer Report

Administrative Services	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Resource Conservation Division	Boulder County Zero Waste Fair	Volunteers in this program carry out various tasks which help support the zero waste initiatives at the Boulder County Fair. Specific tasks include sorting through compost, recycle and waste bins for contamination and acting as educators of all things related to zero waste.	Kennedy Roddy	0	0	8	38	8	38	The eight volunteers at the Boulder County Fair contributed to roughly 17% of all Zero Waste Champions recruited. With the help of the Champs, overall diversion efforts totaled 30% or 4.6 tons of material diverted from the landfill.
	Resource Conservation Division	Hazardous Materials Management Program (HMM)	The hazardous materials volunteer greets customers, sorts and packages hazardous materials, and provides DOT shipping training to employees.	Shelly Fuller	1	253	0	0	1	253	The HMM Program has increased in customer usage by 2.67% from 18,648 to 19,146 customers without the increase of staff support. Our volunteer program helps our program grow without additional staff support, educate the public on available programs and proper hazardous waste handling, recycling, and disposal.
	Administrative Services Totals					1	253	8	38	9	291

Clerk and Recorder's Office	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Elections	Election workers	These volunteers engage in a variety of election day jobs, such as greeting the public or processing ballots.	Sydney Power	0	0	2	16	2	16	We had two people who wanted to and were able to donate time to assist in implementing the election. Their work did not impact our outcome as hundreds of paid workers were required.
	Clerk and Recorder's Office Totals					0	0	2	16	2	16

Community Services	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Area Agency on Aging	Healthy Aging Programs and Wellness Programs	Volunteers in this program are trained to facilitate evidence-based health education workshops.	Melissa Pruitt	11	206	0	0	11	206	Volunteers allowed us to offer eight health education classes that served residents 60 and over in Longmont, Louisville, Erie, Lafayette, Boulder, and Allenspark.

(Community Services continued on next page)



2018 Boulder County Programs Volunteer Report

Community Services	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Area Agency on Aging	Lesbian, Gay, Bisexual, and Transgender (LGBT) Programs	Our ongoing volunteers for Coffee Klatch and Supper Club coordinate and facilitate our socialization events for Rainbow Elders. Our episodic volunteers help staff our Pridefest booths by interacting with visitors, sharing information about our LGBT programs, and playing Spin-the-Wheel trivia. Lavender Gala volunteers help in a variety of means, including registration, greeting, coat check, talent support and door prize coordination.	Michael Chifalo	3	93	30	60	33	153	Our Rainbow Elders' Coffee Klatch met biweekly throughout 2018 with about two or three attendees per meeting. Our Rainbow Elders' Supper Club met monthly with an average of 18 attendees.
	Area Agency on Aging	Medicare Counseling Program	Volunteers meet (face to face or over the phone) with beneficiaries to answer questions and concerns related to Medicare. They also assist with annual Open Enrollment clinics throughout Boulder County.	Maggie Benton	9	505	0	0	9	505	The Medicare Counseling volunteers allow us to increase the number of beneficiaries we are able to serve. They are the backbone of the 26 Annual Medicare Open Enrollment Clinics. We were able to increase the number of beneficiary contact by 10% allowing Boulder County residents to receive personal and objective information on Medicare in all its forms. Whether reviewing and enrolling in Medicare Part D or assisting in decision making for Advantage plans, the Medicare Counseling volunteers allow staff to focus on the complicated Medicaid/Medicare cases while continuing to increase the number of clients served weekly.
	Area Agency on Aging	Nutrition Program	Currently, volunteers for the nutrition program provide support for the community lunch programs held in Lyons and Allenspark. Volunteers help with set-up, greeting participants, delivering food, recording food temperatures for food safety, counting donations and filling out paperwork.	Teresa DeAnni	4	350	3	10	7	360	The nutrition volunteers increase our program's capacity to serve our clients in Lyons (12) and Allenspark (42).
	Area Agency on Aging	Powerful Tools for Caregivers Teaching	Volunteers teach and support family caregivers of older adults and/or persons with dementia.	Juliette Kershner	5	139	0	0	5	139	28 Boulder County family caregivers of older adults, attended this series of classes, which provides guidance for accessing much-needed supports and tools for thriving as a caregiver. Members also accessed community with other caregivers through the program. Attendees from two out of three of the 6-week sessions reported continuing to gather for support, after the conclusion of the class.
	Area Agency on Aging	Project HOPE Professional Advisory Committee (PAC)	Volunteers provide opinions/oversight based on their professional experience to enhance quality of life for older adult participants.	Rebekah Van Sweden	7	63	0	0	7	63	The PAC volunteers' guidance results in Project HOPE participants remaining in their independent housing longer than non-participants due to enhanced support services.

(Community Services continued on next page)



2018 Boulder County Programs Volunteer Report

Community Services	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Area Agency on Aging	Respite & Companion Volunteer Program (RCVP)	Volunteers are matched one-on-one with an older adult who is experiencing isolation or compromised health. Volunteers visit their program matches for two hours once a week, providing companionship to the older adult and respite to the family caregiver (if the older adult has one).	Kari Middleton	125	5010	0	0	125	5010	Respite & Companion volunteers visited 121 older adults experiencing social isolation and/or some degree of compromised health, reporting a total of 2,358 visits; many of these visits also provided respite to a family caregiver. In Boulder County, paid companionship is \$20-\$25 per hour, so this volunteer service reduces financial burden for older adults and their caregivers.
	Area Agency on Aging	Volunteer Long Term Care Ombudsman Program (LTCO)	Volunteers in this program visit, consult with, and advocate for residents of assisted livings and nursing homes in Boulder County. They provide valuable support and education for residents as well as guidance and education for staff of LTC homes to provide courteous and compliant care to their residents.	Erica Corson	3	195	0	0	3	195	Volunteer ombudsmen visited assisted living and nursing homes 92 times this year, more than 16% of the total number of times that they were visited. Volunteers provided consultation for residents, families, and staff of long term care 83 times this years. They investigated complaints in 20 cases, over 23% of the total number of cases investigated. LTCO volunteers contributed 195 hours of their time investigating complaints as well as training, supporting, and consulting the residents, family, and staff of LTC homes. This contribution helped our program reach more residents of long term care and work toward improving their quality of care.
	Boulder County Head Start	Boulder County Head Start Volunteer Program	Classroom support	Tania Pagliafora	135	657	0	0	135	657	144 children were impacted by volunteers in our classrooms.
	Community Action Program	Circles Campaign	Volunteers for Circles are called "Allies" and "Team members." Allies provide support to participants on their journey out of poverty by offering a listening ear, resource support, and by encouraging participants. Team members impact the larger community and bring resources to the community. Volunteers attend weekly meetings to build community to end poverty.	Marnita Rodriguez	74	6790	0	0	74	6790	Of all active Circle Leaders, 72% saw an increase in income and a 60% decrease in use of public assistance. Additionally, 97% of Circle Leaders reported an increase in the "number of people I can count on" and 93% reported acquiring skills to maintain stable housing, employment, education, and/or assets. This year's outcomes have improved with the addition of our supportive volunteers.
	Community Justice Services	Justice System Volunteer Program (JSVP)	Volunteers meet clients for therapy and case management, mentor youth ages 11-17, instruct life skills and GED courses to inmates, track data for research analysis, and more.	Mary Eldred	108	7585	0	0	108	7585	JSVP volunteers interacted on a long-term basis with 143 clients in the jail, DUI therapy, and pretrial supervision units. 368 youth in detention were involved in volunteer project participation with a goal of promoting pro-social behaviors and providing alternatives to unhealthy ones. A record 54 youth were mentored in 2018, increasing the pro-social exposure of teens in the Boulder community who may have had contact with county services.

(Community Services continued on next page)



2018 Boulder County Programs Volunteer Report

Community Services	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers	
	Strategic Initiatives	Immigrant Project	To design, develop, disseminate, and train families and community partners on "Are You an Immigrant" guide and "Family Preparedness Guide" in Boulder County. Volunteers coordinate the entire effort from design through training and continue to support through dissemination.	Meca Delgado	0	0	6	500	6	500	Distributed over 10,000 copies of each the guides. Connected and provided copies to 45 community partners. Trained 800 families on how to use the guides. Trained 25 community partner agencies on the guide and how to distribute. Made our community feel more inclusive and safe during times of turmoil and fear.	
	Workforce Boulder County	Community Learning and Empowerment Program: Financial and Homeownership Workshops	Volunteers are primarily responsible for presenting at workshops in their areas of expertise. These areas involve mortgages and lending, real estate, home inspections, and financial planning. They also address participant questions and concerns.	Marcia Zipkin	7	72	1	9	8	81	By accessing mortgage lenders, real estate brokers, home inspectors and financial planners, participants in the Community Learning and Empowerment-Financial and Homeownership Workshops have access to the most up-to-date and complete information in these areas and to experts who can answer specific questions, which saves time for staff workshop facilitators who would have to research and find answers.	
	Community Services Totals					491	21665	40	579	531	22244	

Coroner's Office	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Administration	Historical Committee	The Historical Committee was established in 2018. The goal of this committee is to review, organize, and electronically preserve all legacy data in the Coroner's Office up to present times. In addition to electronic preservation, the Committee is looking at creating ways to identify and share information of historical significance with the county.	Noelle Mockler	2	80	0	0	2	80	This year, volunteer committee members worked on cases from 1950-1960, while staff committee members worked on cases from present back to 2015. This allows staff to work on current and recent case work, while the volunteers work on historical cases, both aiding to the overall goal of the project.
	Investigations & Pathology	Boulder County Coroner Internship Program	This program consists of a broad range of individuals interested in both investigations and pathology. In part, the goal of the program is to learn and assist in the day to day functions of the investigations and pathology departments. The interns gain hands-on career building experience in medicolegal death investigation, which is a rare opportunity. Meanwhile, the office benefits from the much needed day-to-day assistance in these departments. The internship program is a great means of community outreach: it provides job skills, experience, education, and service.	Noelle Mockler	3	916	0	0	3	916	The multitude of intern hours contributed to the investigations and pathology departments this year helped to improve efficiency of work in the office and contribute to a supportive work-life balance for the staff. These are crucial in sustaining a thorough work product that aids in serving the families and agencies we interact with daily. This helps us to continue meeting the goal of providing the best in public service.
Coroner's Office Totals					5	996	0	0	5	996	



2018 Boulder County Programs Volunteer Report

District Attorney's Office	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers	
	Center for Prevention and Restorative Justice (Diversion)	Boulder County District Attorney's Restorative Diversion Program	Volunteers facilitate and provide community representation in restorative justice (RJ) processes that address harm from offenses committed by juvenile and adult participants in the DA's diversion programs. The RJ process gives harmed parties the opportunity to share the impact of the crime and have a say in what would help make things right. RJ supports the person who committed the crime to understand their impact, take meaningful responsibility, and attempt to repair harm from the offense.	Kelly Taylor Russell	12	246	18	93	30	339	In 2018, our volunteers helped to facilitate 228 restorative justice processes, a 20% increase from 2017. These processes served almost 400 members of the community, including over 225 victims of crime, as well as family members, law enforcement, school staff, and others in the community. 99% of victims and community members who participated in our RJ program reported satisfaction with their experience, and 97% of diversion participants successfully completed their RJ agreements.	
	Victim/Witness, Community Protection	Victim/Witness Assistance and Community Protection	Volunteers assist victims and witnesses of crimes to deal with the bureaucracy of the court system, offer them community resources, and shepherd them through legal processes. Community Protection volunteers assist community members with queries on business practices, fraud, elder abuse, and other issues through phone calls, walk-ins and referrals.	Mary Eldred	13	2710	0	0	13	2710	More than 1,850 community members were given assistance resolving business, landlord/tenant scams, and fraud issues, many of which were resolved prior to becoming formal cases. Through ongoing communication, the Victim Witness Assistants supported more than 1,100 people dealing with cases as victims or witnesses, helping them understand the process and lending a compassionate ear to traumatized residents who had contact with the justice system.	
	District Attorney's Office Totals					25	2956	18	93	43	3049	

Housing & Human Services	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Case Management & Community Outreach Division	Casa de la Esperanza	Volunteers support the students who live at Casa de la Esperanza. This includes mentoring the robotics programs, supporting 10-17 years olds, tutoring for students in grades K-12, and helping teach classes in arts, science, cooking, and more. They also complete data entry and maintain the organization of the community center.	Vanessa Arritola	59	2939	40	320	99	3259	Our Casa de la Esperanza volunteers work with the 80 youth served through this program to to improve grades and maintain a 100% graduation rate as well as positively impact their attitudes. This program provides our residents with resources to become self-sufficient, which enriches the Boulder County community.
	Case Management & Community Outreach Division	Family Self-Sufficiency	Our volunteer helps adults work on their math skills around the GED, math classes at FRCC, and more.	Ann Harris	1	0	0	0	1	0	Our volunteer has been a great help in past years by assisting our participants in passing math classes and the math section of the GED. For the majority of 2018 he was not available due to health issues, which is why there are zero hours entered for the calendar year.
	Case Management & Community Outreach Division	Kestrel Senior Yoga	Our volunteer is a certified yoga instructor who teaches a weekly one-hour low mobility yoga class aimed at older adults living in the Kestrel community.	Amelia Groves	1	29	0	0	1	29	The Kestrel yoga program provides quality weekly exercise geared towards older adults.

(Housing & Human Services continued on next page)



2018 Boulder County Programs Volunteer Report

Housing & Human Services	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Family & Children Services	Foster Family Helper Program	Volunteers assist the foster family in any way possible to help retain families as providers for foster children. Helpers' duties may include transporting children/adolescents to practice or tutoring; providing supportive time in the home to give caregivers time alone; grocery shopping/light errands; and/or calling on resources and activities to support families. Roles are agreed upon by both the family and the helper in advance.	Samantha Frazee	24	1000	0	0	24	1000	The 24 Foster Family Helpers helped to retain 55 families this year.
	Family & Children Services & Case Management & Community Outreach	MSW Internships & Undergraduate Internships	Undergraduate and Master in Social Work (MSW) students have specific requirements for their academic internships. Interns assist staff with their workload and projects, while gaining new skills and a better understanding of the programs and services within Housing & Human Services.	Debbie Ramirez	15	4109	0	0	15	4109	Volunteer hours more than doubled since 2016 due to an intentional effort to grow the MSW internship program. Four staff became MSW supervisors for the first time. Three of the 16 interns were hired as staff, two in Family & Children Services (FCS) and one in IMPACT. This benefits the interns, staff, and department by reducing training needs and capitalizing on established rapport with staff and program participants.
	IMPACT	Truancy Improvement Project	Volunteers conduct Child and Adolescent Needs and Strengths assessments for youth and families who have risen to the level of truancy intervention in either BVSD or SVVSD.	Angela Dreier	1	750	0	0	1	750	Served over 50 families experiencing issues with truancy.
Housing & Human Services Totals					101	8827	40	320	141	9147	

Land Use	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Land Use GIS	Adopt-A-Trail	Volunteers in the program are typically Land Use staff working off-the-clock. We pick up and pack out trash left on specific trails. This program is offered through the Adopt-A-Trail program in the Parks and Open Space Department.	Joshua Ryan	1	1	4	7	5	8	One mile of trail cleared of trash for a trail system dedicated solely to senior citizens.
Land Use Totals					1	1	4	7	5	8	



2018 Boulder County Programs Volunteer Report

Parks & Open Space (Except Extension)	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Resource Management	Adopt A Trail	The Adopt A Trail volunteers participate in four clean-ups a year at their designated park or trail. They pick up trash, report on trail conditions and notify us if there are maintenance concerns. They fill out an online trail report after their clean-up event.	Amanda Hatfield	275	3300	0	0	275	3300	Adopt A Trail volunteers were responsible for 58 trail sections on 21 BCPOS properties.
	Resource Management	Cultural History Volunteers	Volunteers (ages 9 and older) duties vary depending on which museum or historic site they are visiting. In this program, volunteers might conduct living history demonstrations, guide tours for visitors, share information, lead story time and craft sessions, feed and care for livestock, and tend gardens.	Sheryl Kippen	107	3123	25	184	132	3307	These volunteers performed a wide variety of essential tasks at four museums and historical sites for field trips, walk-in visitors, events, and program participants. They also assisted with behind the scene preparations.
	Resource Management	Left Hand Outdoor Challenge	The year's theme was resource management activities at Heil Valley Ranch. Challenges ranged from forestry and wild land fire to back country hiking and fence removal. In September the participants went on a backpacking trip at Heil, which was the first time several of these teens experienced camping.	Sarah Andrews	47	3384	0	0	47	3384	Innovative monthly challenges were hosted by Parks & Open Space staff from various specialists exposing teens to open space management issues and natural resources. Participants earned community service hours while helping to protect local open space.
	Resource Management	Misc Volunteer Programs	Parks and Open Space uses volunteers for a variety of programs and needs, most of which are aimed at increasing public awareness and engagement.	Pascale Fried	4	605	6	290	10	895	Seven volunteers were writers or illustrators for the department's quarterly journal, Images. Two volunteer moderators assisted staff with managing comments posted on the osprey camera web page by answering questions, generating discussion, posting screenshots, and providing facts about osprey. One unpaid intern assisted with public information and engagement.
	Resource Management	Natural Resource Monitors	Volunteers support monitoring programs collect data to help the department monitor plants and wildlife over time. While some of these monitoring programs are new, others have been collecting data for decades.	Michelle Marotti	193	4266	0	0	193	4266	Natural Resource Monitoring volunteers collected data on open space lands and conservation easements for 19 different programs. This data allows for better open space planning and management.

(Parks and Open Space continued on next page)



2018 Boulder County Programs Volunteer Report

Parks & Open Space (Except Extension)	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers	
	Resource Management	Park Patroller Programs	Park Patroller Programs volunteers collect field data on trails and provide park visitors with information about natural and cultural park history, current resource management issues, and local recreation information, rules, and regulations. Additionally, volunteers are trained to assist staff with community education and outreach, visitor studies, and emergency operations.	Michelle Marotti	134	2911	0	0	134	2911	Volunteers patrolled a total of 2,506 hours in the parks. They shared information about land management, gave directions, and provided first aid, regulation reminders, and bike maintenance. Volunteers also spent 405 hours helping with community festivals, Junior Ranger Adventures, conducting trailhead displays, and staffing fishing events.	
	Resource Management	Unpaid marketing internship	The volunteer college intern supports outreach efforts aimed at college students.	Pascale Fried	0	0	1	81	1	81	The volunteer created social media posts, event flyers, and postcards for special events. In addition, the volunteer worked with webmaster to edit a video for YouTube.	
	Resource Management	Volunteer Naturalist (VN)	Volunteer Naturalists enhance the public's awareness, appreciation, and stewardship of Boulder County's open space and natural resources.	Larry Colbenson	108	3135	0	0	108	3135	VNs led 90% of the 271 natural history programs conducted in 2018.	
	Resource Management	Volunteer Work Projects	Volunteers build and maintain trails, collect and clean native seeds, lop forest regenerative growth, build and maintain fences, paint buildings on open space properties, and more. Volunteers help with any project to help Boulder County Parks & Open Space achieve its goals.	Amanda Hatfield	0	0	1570	5192	1570	5192	The volunteers: built, maintained, and restored 3.5 miles of trail; collected and cleaned 257 lbs. of seed; painted 3 buildings; constructed 10 slash piles; planted 3111 plants, shrubs, and trees; built and maintained 1820 ft. of fence; lopped 2 acres; pulled more than 50 bags worth of weeds; built 20 pollinator habitat boxes; and constructed 7 drainages. Additionally, they wrapped trees, laid mulch, and removed t-posts and erosion barriers.	
	Parks & Open Space (All except Extension) Totals					868	20724	1602	5747	2470	26471	
	Parks & Open Space (Extension)	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
		Extension	Boulder County 4-H Program	4-H Leaders work as mentors for youth ages 5-18. They create welcoming environments for youth to learn life skills through various projects.	Brenda Kwang	258	21553	60	600	318	22153	4-H brings youth and adults together to develop life skills, leadership, and good citizenship. Volunteers benefit from interactions, leadership development, and community engagement.
		Extension	Boulder County Fair (including Fair Board)	Volunteers assist fair participants by clerking for judges and superintendents, setting up displays, and greeting and providing assistance to fair attendees.	Donna Lee	50	1300	430	8000	480	9300	Volunteers with the Boulder County Fair served over 150,000 fair attendees.

(Parks and Open Space continued on next page)



2018 Boulder County Programs Volunteer Report

Parks & Open Space (Extension)	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Extension	Colorado Master Gardeners	Master Gardeners answer questions from the public, mentor gardening community members of all ages, provide plant diagnostics, and give classes. They make house calls on sick trees, mentor inmates at the jail, and work with Emerald Ash Borer outreach.	Carol	148	3874	0	0	148	3874	For the Colorado Master Gardeners, requests for tree calls and plant diagnostics were very active during the growing season. Three Tree Teams went weekly to assess trees and offer sustainable advice on caretaking. The specialized sub-groups of the Diagnosticians, Jail Garden mentors, and Tree Team are given in-depth training on plant physiology, care, and pests as well as customer service training so that they can conduct on-site field calls with customers.
	Extension	Master Food Safety Advisor	Volunteers provide researched based education to adults and youth audiences related to food safety & preservation through classes, social media, demonstrations, etc.	Anne Zander	0	0	2	89	2	89	MFSA volunteers reached 130 adults and 17 youth through educational presentations.
	Extension	Small Acreage Management Volunteers	Small Acreage Management volunteers provide information to clients so that they can make wise land management decisions about weeds, grazing, and irrigation.	Sharon Bokan	3	60	0	0	3	60	Small Acreage Management volunteers provided information to 15 landowners concerning weed and grazing management on their properties. They also helped update three resource lists that we provide to landowners.
	Extension	Wildlife Masters and Native Plant Masters	Wildlife Masters assist clients calling in with conflicts with wildlife providing options to deal with the problem. Native Plant Masters conduct classes teaching participants to identify native plants and how to use them in their landscape.	Sharon Bokan	7	140	0	0	7	140	Wildlife Master volunteers talked to over 65 clients about a variety of human-wildlife conflicts, providing clients with methods to eliminate or minimize the conflict. Native Plant Masters volunteers taught 4 classes with class participants reporting utilizing more native plants in their landscapes (73%) and understanding the impact of invasive weeds (74%). This saves water, provides wildlife and native pollinator habitat, and decreases pesticide use on invasive weeds.
Parks & Open Space (Extension) Totals					466	26927	492	8689	958	35616	

Public Health	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Administrative Services	Volunteer and Intern Services	Volunteers and interns contribute to many projects. Their duties include mentoring youth, caring for children with special needs, providing syringe access, completing data projects, doing research, writing reports, and conducting community surveys.	Kyla Pearlman	45	3338	0	0	45	3338	In 2018, Child Health Promotion Volunteers developed and expanded the Farm to Early Childhood Education Program to include 37 additional childcare centers in Boulder County. This program gives children, ages 6 months to 5 years, the opportunity to learn about locally grown fruits and vegetables through gardening, cooking activities, field trips, and fresh produce deliveries from local farms.

(Public Health continued on next page)



2018 Boulder County Programs Volunteer Report

Public Health	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Communicable Disease & Emergency Management	Medical Reserve Corps of Boulder County (MRCBC)	MRCBC members prepare for and respond to emergency incidents in the county. This can include supporting resident needs during natural disasters, staffing Point of Dispensing sites (PODs) for mass prophylaxis in response to dispersal of a biological agent, or staffing overflow triage and treatment centers ("medical surge") to address the threat of a severe pandemic.	Chris Campbell	91	500	0	0	91	500	In 2018, MRCBC members conducted a surge trailer exercise to ensure supplies were available for large-scale public health responses in the county. Additionally, members completed a clinical skills assessment survey which provided data to determine training priorities in preparation for a full-scale alternate care site exercise in 2020.
Public Health Totals					136	3838	0	0	136	3838	

Sheriff's Office	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers
	Jail	Jail Garden Master Gardeners	Volunteers help gather donated seeds, seed trays, plant crops, harvest crops, diagnose diseases, identify insects, and teach inmates.	Kirk Pelis	10	219	0	0	10	219	Volunteers harvested approximately 13,800 pounds of produce.
Jail	Leon Shaw	Reconciles the Work Release fees for the alternative sentencing program coordinator.	Paul Heger	1	151	0	0	1	151	Improved efficiency of Work Release fee reconciliation	
Operations	BCSO Cadet Post 500	Volunteers provide administrative support, traffic control during extra duty events, and role playing during SWAT and other in-service trainings.	Avery Sands	30	3242	0	0	30	3242	Worked on 30 events throughout the year that benefited the community.	
Operations	Community Assistance Program	Volunteers prepare for and facilitate restorative justice conferences and mediations. They also facilitate victim impact and emotional literacy classes in the Boulder County Jail for prisoner rehabilitation and community re-entry.	Cecil O'Farrell	29	660	0	0	29	660	The 43 restorative justice conferences increased victim satisfaction as well as offenders' self-awareness of their impacts on victims, communities, and themselves. Victim Impact Jail volunteers spend 2 hours each week having direct interaction with inmates.	
Operations	Community Assistance Program	Volunteers provide on-scene and follow-up support services to children as well as adults in crisis.	Cecil O'Farrell	55	1929	0	0	55	1929	55 advocates provided referrals, information, and a compassionate presence to 1,579 Boulder County residents. They devoted 1,929 hours on-scene during crises as well as through meetings with adults and children to respond to their emotional and physical needs.	
Operations	Operations Volunteers (attached to Reserve Unit)	Volunteers research warrants, file paperwork, enter data, curate historical displays, support SWAT video and radio needs, and provide Training Unit and Chaplaincy Program assistance.	Brian Jones	16	4178	0	0	16	4178	They provided financial and time savings by handling agency trainings and projects. Additionally, they supported deputy emotional wellbeing through outreach.	
Operations	Reserve Unit	Volunteers support home intox checks, crime scene security, traffic control, drug take back events, community events, IT based assistance, and civil processes.	Brian Jones	6	1200	0	0	6	1200	Volunteers served civil papers, assisted with court ordered mental health evaluations, guarded murder scenes, and assisted with court security.	
Sheriff's Office Totals					147	11579	0	0	147	11579	



2018 Boulder County Programs Volunteer Report

Transportation	Division	Name	Description	Contact	ONGOING Volunteers	ONGOING Volunteer Hours	EPISODIC Volunteers	EPISODIC Volunteer Hours	TOTAL Volunteers	TOTAL Volunteer HOURS	2018 Impact of Volunteers	
	Engineering & Planning	Adopt A Road	Volunteers handle county road debris and trash pick-up.	Monica Ortiz	483	2850	483	2850	966	5700	Close to 170 miles of roads were walked twice this year to free them of trash and recyclables.	
	Multimodal	Mobility for All Inclusive Planning Steering Committee	Volunteers participated in 4 steering committee meetings, helped develop the Transportation Master Plan community survey and social media messaging strategy, coordinated the time and location for Steering Committee meetings, advised Boulder County transportation on the priorities for the Increase Accessibility Chapter of the TMP, and served as cultural brokers to their community networks for input on the TMP.	Angel Bond	16	128	0	0	16	128	Volunteers identified transportation barriers and recommendations to include in the Increase Accessibility Chapter of the TMP update, which was aimed at improving the quality of life of older adults and people with disabilities in Boulder County. In the Inclusive Transportation Planning Satisfaction Survey, 74% of participants stated they were satisfied or very satisfied with the planning process.	
	Multimodal	The Trip Tracker Program	Each Trip Tracker school commits to forming a team of 2-3 parent volunteers. These volunteers work closely with the Trip Tracker Program Coordinator to promote program registration and support the ongoing program participation of staff, students, and their families. Volunteers also help their school implement annual Safe Routes to School data collection, monthly Tracker Buck reward distributions and acknowledgements, and Trip Tracker business partner recruitment.	Cammie Edson	26	520	0	0	26	520	Trip Tracker volunteers significantly increase program capacity beyond staff capacity by becoming school-based program representatives. In 2018, they successfully completed 80 Tracker Buck reward distributions, over eight registration campaigns, more than 16 special events, and over 80 monthly reoccurring trip reporting reminders, all of which positively impacts program participation rates.	
	Transportation Totals					525	3498	483	2850	1008	6348	