



**ADDENDUM #1
Human Resources
Dental PPO Plan
RFP # 7160-20**

July 14, 2020

The attached addendum supersedes the original Information and Specifications regarding RFP # 7160-20 where it adds to, deletes from, clarifies or otherwise modifies. All other conditions and any previous addendums shall remain unchanged.

Please note: Due to COVID-19, BIDS will only be accepted electronically by emailing purchasing@bouldercounty.org and cc: nick.price@aon.com.

1. Question: The RFP is indicating a \$30,000 implementation credit should be included. As the current dental carrier, Delta Dental is assuming this is not a requirement as a new implementation would not be required. Please confirm this is a correct assumption.

ANSWER: Implementation credits are not required for incumbents, unless anything in your proposal would require a change in files currently being exchanged, in which case the credit will be required to cover IT fees.

2. Question: In reviewing the current design as outlined in the RFP, there was one item that is not reflecting correctly based on current plan design and a couple others that I wanted to provide additional clarification on:

Annual Deductible does not apply towards preventive or diagnostic services. Deductible only applies to basic and major services.

ANSWER: We apologize for the error in the workbook. Please see the attached and revised workbook marked as 'Final'.

Preventive and Diagnostic services do not apply towards annual maximum. This is incorrectly listed as yes in the Services accruing towards annual maximum section but this is clarified in the Special Features section.

ANSWER: We apologize for the error in the workbook. Please see the attached and revised workbook marked as 'Final'.

Plan Design – Special Features. Right Start 4 Kids is included, however it should be noted that orthodontia is not a benefit that would receive the increased coinsurance level of 100% when in-network (PPO or Premier) providers are utilized.

ANSWER: Confirmed.

3. Question: Can you please confirm if we are only submitting the network analysis to the hnapdmbx@aonhewitt.com mailbox, or do we also include it under our final submission to purchasing@bouldercounty.org and nick.price@aon.com?

ANSWER: Confirmed. Please only submit the network analysis to the hnapdmbx@aonhewitt.com mailbox.

4. Question: In Appendix A – Terms and Conditions, item #10 notes “Confidential/proprietary information must be readily identified, marked and separated/package from the rest of the proposal.” Please confirm if we are to submit a separate redacted copy of our proposal along with our electronic submission.

“Confidential/Proprietary Information: Proposals submitted in response to this “Request for Proposals” and any resulting contract are subject to the provisions of the Colorado Public (Open) Records Act, 24-72-201 et.seq., C.R.S., as amended. Any restrictions on the use or inspection of material contained within the proposal and any resulting contract will be clearly stated in the proposal itself. Confidential/proprietary information must be readily identified, marked and separated/package from the rest of the proposal. Co-mingling of confidential/proprietary and other information is NOT acceptable. Neither a proposal, in its entirety, nor proposal price information will be considered confidential/proprietary. Any information that will be included in any resulting contract cannot be considered confidential.”

ANSWER: A separate, redacted copy is acceptable. Another option is to create a second group of records that are labeled “Confidential/Proprietary” and refer to it in the public proposal.

5. Question: Please confirm if you currently utilize self-billing today with Delta or are you are just exploring this option going forward?

ANSWER: Confirmed. Boulder County is currently utilizing self-bill.

6. Question: Please provide the current ASO rates.

ANSWER: We will not be releasing current ASO rates.

7. Question: Please provide full SPD with limitation and exclusions.

ANSWER: We have included the complete 2020 booklet. Limitations and exclusions can be found on page 14.

8. Question: Is the County open to evaluating options outside of what is currently in place including a DHMO Plan?

ANSWER: The County is not currently interested in options outside of what is currently in place today. If you have suggestions to consider for future years, the Benefits Advisory Board begins meeting in March of each year to determine benefits for the following year. You are welcome to mention changes they should consider in your cover letter.

9. Question: On tab 'RFP Questionnaire' line 55, can you please clarify what your question is in regards to? Our assumption is this is specific to the outbound data that Boulder County sends to Cigna with respect to eligibility.

ANSWER: The question is about receipt of outbound enrollment data from the County to the dental carrier. We would like to understand your process for confirming receipt of the file, identification of errors, and confirmation of processing of the file.

Submittal Instructions:

Submittals are due at the email box only, listed below, for time and date recording on or before **2:00 p.m. Mountain Time on July 22, 2020.**

Please note that email responses are limited to a maximum of 50MB capacity. NO ZIP FILES ALLOWED. Electronic Submittals must be received in the email box listed below. Submittals sent to any other box will NOT be forwarded or accepted. This email box is only accessed on the due date of your questions or proposals. Please use the Delivery Receipt option to verify receipt of your email. It is the sole responsibility of the proposer to ensure their documents are received before the

deadline specified above. Boulder County does not accept responsibility under any circumstance for delayed or failed email or mailed submittals.

Email purchasing@bouldercounty.org; identified as RFP # 7160-20 in the subject line.

All proposals must be received and time and date recorded at the purchasing email by the above due date and time. Sole responsibility rests with the Offeror to see that their bid is received on time at the stated location(s). Any bid received after due date and time will be returned to the bidder. No exceptions will be made.

The Board of County Commissioners reserve the right to reject any and all bids, to waive any informalities or irregularities therein, and to accept the bid that, in the opinion of the Board, is in the best interest of the Board and of the County of Boulder, State of Colorado.



**RECEIPT OF LETTER
ACKNOWLEDGMENT**

July 14, 2020

Dear Vendor:

This is an acknowledgment of receipt of Addendum #1 for RFP #7160-20, Dental PPO Plan.

In an effort to keep you informed, we would appreciate your acknowledgment of receipt of the preceding addendum. Please sign this acknowledgment and email it back to purchasing@bouldercounty.org as soon as possible. If you have any questions, or problems with transmittal, please call us at 303-441-3525. This is also an acknowledgement that the vendor understands that **due to COVID-19, BIDS will only be accepted electronically by emailing purchasing@bouldercounty.org.**

Thank you for your cooperation in this matter. This information is time and date sensitive; an immediate response is requested.

Sincerely,

Boulder County Purchasing

Signed by: _____ **Date:** _____

Name of Company _____

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