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Transportation Options to Reach COVID-19 Vaccination Sites – 3/1/2021

Below are listed transportation providers available to take clients to COVID-19 vaccine sites throughout Boulder County. The options below are predominately focused on the older adult populations and adults with disabilities. The resources below are for trips taking place within Boulder County, for trips, originating or ending in Larimer or Weld Counties contact North Front Range Metropolitan Planning Organization at cschmitt@nfrmpo.org, for trips ending or beginning in Broomfield county contact sgrant@broomfield.org with Broomfield County, for information on transportation throughout the Denver Metro region consult the DRMAC getting there [guide](#).

Federal Mask Requirement

On January 21, 2021, President Biden issued [Executive Order 13998](#), which requires masks on transit systems to mitigate the risk of COVID-19. To implement the presidential EO, on Friday, January 29, the CDC issued an [order](#), Requirement for Persons to Wear Masks While on Conveyances and at Transportation Hubs, and on Sunday, January 31, the TSA issued [Security Directive 1582/84-21-01](#).

Agency	Population Served	Geographic Area	Service Provided	Contact	Cost
Boulder County Area Agency on Aging	Older adults, people with disabilities, and veterans	Boulder County	Provide resources and referrals and help navigating the complexity of COVID-19 vaccination system and transportation	Call: 303-441-1617 Website: Area Agencies on Aging Outside of Boulder County	No Cost
Boulder Creek Transportation	Older Adults and people with disabilities	Boulder County	Provided non-emergency medical trips for older adults and adults with disabilities. Can take clients to any vaccination site along the Front Range	Call: 720-428-2526 Website: https://www.facebook.com/Boulder-Creek-Transportation-106639071242172/	\$\$\$
Colorado CarShare	General Public	Boulder & Denver Counties	Car share service for Members. Will provide free credits for low/fixed income older adults to get vaccinated.	Call: 303-720-1185 Website: www.carshare.org	\$
Cultivate	Veterans and their families 60+	All of Boulder County as long as a volunteer driver	Transportation for Veterans 60+ and their family members to get vaccinated. Cultivate trips are free.	To schedule a ride, call 303-443-1933 Or enroll here .	No Cost

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		is available to make the trip	Cultivate is taking reservations outside of their typical 7-day window for vaccine trips.	Register for the program here Website: https://cultivate.ngo/	
Essie Lee Foundation	Older Adults and people with disabilities	Boulder County	Provides non-emergency medical transportation and transportation services for the general public specializing in transportation for people with disabilities.	To schedule a ride, call: 303-335-5207 Website: https://www.essieleefoundation.com/	\$\$\$
GoGoGrandparent	General Public	Boulder County (as long as there are Lyft and Uber drivers available)	Ride hailing service for individuals without a smartphone.	Register: 855-464-6872 Website: https://gogograndparent.com/	\$- \$\$\$
IntelliRide	Medicaid Recipients	Boulder County	Transportation from one's home to medical appointments for Medicaid recipients. Trips must be booked 2 days in advance. IntelliRide is a broker service will arrange transportation for the client with a provider for the trip itself.	Register: 855-489-4999 Requested a trip by calling: 885-489-4999 Request trip online: self service portal Website: https://gointelliride.com/colorado/	No Cost
Key Transit	Older Adults and people with disabilities	Denver Region	Provides non-emergency medical transportation and transportation services for the general public specializing in transportation for people with disabilities and wheelchair transportation.	Register: 720-539-7373 Website: https://www.keytransit.com/	\$\$\$
Lyft	General public	Boulder County (as long as there are Lyft drivers available)	Ride hailing service. Mobility for all can provide Lyft credits for those who need them. You will need to download the mobile app in order to use this service.	Website: https://www.lyft.com/ (must download smartphone application)	\$- \$\$\$

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Mobility for All	People with disabilities, older adults, low-income households, Spanish speakers Older Adults, adults with Disabilities and Low-income Individuals	Boulder County Boulder, Longmont, Louisville, Lafayette, Superior, Niwot, Erie and Nederland	Provide resources and referrals. Can provide GoGoGrandparent, Lyft, Uber Credits and RTD MyRide cards.	Resources can be requested at: Mobilityforall@bouldercounty.org Call: 720-564-2218 Website: https://boco.org/M4AResources	No cost
Peak to Peak Housing and Human Services Alliance	Residents of the Mountain Communities of Boulder County	Peak to Peak Region	\$20 Gas cards available for volunteer drivers to take residents of the mountains to vaccination sites in Boulder	Resources can be requested at: Mobilityforall@bouldercounty.org Call: 720-564-2218	No Cost
Ride Free Lafayette	General public within Lafayette and the Kestrel Community	Lafayette, Kestrel Community	Free on demand transportation to any vaccination site within Lafayette and the Kestrel Community.	Rides can be requested by calling: 833-456-3359 Website: Ridefreelafayette.com Downloading the app "On-Demand Transit: Rider App"	No cost
RTD	General public	Boulder County	Bus services. Mobility for All can provide bus passes for those who need them.	RTD Customer Care:303-299-6000 Website: https://www.rtd-denver.com/app/plan Bus passes can be requested at: Mobilityforall@bouldercounty.org or Mobility for All: 720-564-2218	\$
RTD Access-a-Ride	People with disabilities with an Access-a-Ride certification card	Boulder, Longmont, Louisville, Lafayette, Superior, and limited	Paratransit curbside and door-to-door service RTD's Access-a-Ride is available those who cannot use regular fixed	Application office can be contacted at 303-299-2960 Reservations:	\$

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		service for Niwot, and Erie.	route bus service due to a disability. Access-a-Ride can take a rider to a vaccine location during the same days and hours as local bus service as long as the vaccination site is within 3/4 miles of RTD's local fixed-route system. Trips must be requested 24 hours in advance.	303-292-6560 Dispatch: 303-480-2000 Website: https://www.rtd-denver.com/services/access-a-ride	
RTD FlexRide	General public with in FlexRide	Longmont, Louisville and Superior	FlexRide provides extended bus service in specific Denver metro areas, delivering first and last mile connections to other RTD Park-n-Rides and stations, medical centers, and business parks.	To schedule a ride, call: 303-299-6000 Or visit: https://www.rtd-denver.com/services/flexride	\$
Uber	General public	Boulder County (as long as there are Uber drivers around)	Ride hailing service. Mobility for all can provide Uber credits for those who need them. You will need to download the mobile app in order to use this service.	Website: https://www.uber.com/ (must download smartphone application)	\$- \$\$\$
Via	Adults with disabilities, adults 60+	<ul style="list-style-type: none"> • Boulder to Longmont • Boulder to East Boulder County: • Longmont • Longmont to East Boulder County • Lafayette • Louisville • Superior • Erie • Niwot • Lyons to Longmont • Lyons within Lyons 	Transportation for older adults and adults with disabilities. Via will provide trips for both doses of the vaccine; Via will work to schedule a trip even outside of their regular 7-day window. Medical trips can be provided to all register riders except for Medicaid trips, which have to go through IntelliRide. If there are extreme barriers to IntelliRide Via maybe able to work with the rider.	If not registered call 303-444-3043 to sign up To schedule a ride, call 303-447-9636 Website: https://viacolorado.org/	\$

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		<ul style="list-style-type: none"> • Gold Hill, Ward and Nederland on case by case availability • Trips to vaccine sites outside of Boulder County are available on a case by case basis 			
Z-Trip Taxi Vouchers	Lyons Residents	Lyons to Boulder or Longmont Boulder	\$45 Z-Trip Vouchers are available to any Lyons resident with preference given to older adults and low-income individuals. Vouchers are available at Lyon Town Hall, Lyons Emergency Assistance Fund (LEAF) Food Pantry, Outreach Resource (OUR) Center and the Boulder County Area Agency on Aging (BCAAA) Taxi service	Vouchers are available: <ul style="list-style-type: none"> • Town Hall Monday 9-11am. Contact at: 303-823-6622 • LEAF Food Pantry Wednesdays 3-5pm. Contact at: 720-864-4309 • OUR Center, Rebecca Major at: 303-525-3106 • BCAA at: 303-441-3570 	No cost
Z-Trip	General Public	Boulder County	Taxi service serving Boulder County. Rides can be booked ether over the phone, online or through an app.	Request a ride, call: 303-699-8747 Website: https://www.ztrip.com/ Or download: zTrip application	\$- \$\$\$

\$= a one-way trip \$10 or less
 \$\$= a one-way trip between \$10-\$20
 \$\$\$= a one-way trip \$20+

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Why Transportation Options are Key to Successful Vaccination

Vaccinating Boulder County residents is an enormous undertaking that requires collaboration and cooperation across multiple county departments and human service providers. Mobility for All as Boulder County's mobility management specialists are responsible for ensuring that all county residents have access to reliable and affordable transportation. This need has only been heightened over the course of the COVID-19 pandemic. In order to effectively and efficiently vaccinate Boulder County residents, Mobility for All has created a transportation resource matrix. The above matrix tracks key information for each transportation provider in the county who is offering trips to vaccination sites. The information contained in the matrix includes, agency, population served, services provided, contact information, costs and what precautions each organization is taking to keep drivers and passengers safe. This plan will serve as a resource to match clients with transportation to get there to and from their COVID-19 vaccination appointments.

Mobility for All recognizes that there is no one sized fits all transportation solution for all people. Transportation is tied to many other aspects of a person's life; this makes it a challenge to simply recommend one transportation solution to get clients to a vaccination site. Boulder County is fortunate to be served by multiple transportation providers all of whom have adjusted their services and made vaccine trips a top priority. Because of the volume of trips that are needed, the public and human service providers cannot simply rely on one transportation provider to meet all vaccine trip needs. This plan provides an easily accessible way to view and determine what transportation options meet a client's needs. Transportation access is key to successful getting residents to vaccine site and mobility management, through leveraging relationships and bridging the gap between human services and transit providers plays a key role in the county's success. More resource on transportations access during times of public emergencies can be found [here](#).

Funding Transportation to Vaccine Sites

Transportation to a vaccine site, especially for those who do not drive or do not have regular access to a car is key to getting vulnerable groups vaccinated. While transportation is key, it can be finically prohibitive for many individuals. The above transportation resource inventory includes traditional transportation, such as RTD, Via and ZTrip Taxi services, as well as informal transportation providers, such as gas cards for individuals to drive to themselves or others to vaccine sites. Both types of transportation options are needed because not all financial barriers are the same, some people may face a barrier in paying for the bus where others may need help covering gas for their car. While these struggles are not the same the end result is the same, an inability to reach a vaccine site. In order to help overcome some of these financial challenges it is important, when possible, that local governments and organizations cover some or all of transportation costs to vaccine sites when possible.

Additional information for funding for transportation to vaccine sites can be found on the National Association County Health Officials [site](#).

Distribution of the Transportation Plan action Steps

This transportation plan will be distributed using multiple methods to ensure that it reaches as many organizations and people as possible. The outreach and distribution can be split into two broad categories, Mobility for All outreach resources and Boulder County Public Health outreach resources.

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Mobility for All

Mobility for All will promote and distribute this plan in multiple methods:

1. The plan will be included in both Mobility for All's monthly newsletter and the Mobility for All Local Coordinating Council newsletter
2. The plan will be distributed to all members of the Local Coordinating Council, which includes both transportation and human service providers
3. Mobility for All will share the plan with Peak to Peak Housing and Human Service Alliance and HHS Local Area Collaboratives
4. Mobility for All will share bilingual posts to their social media channels promoting and directing people to the plan
5. Mobility for All will create a partner social media toolkit with bilingual content to share with community stakeholders

Boulder County Public Health

Boulder County Public Health will promote and distribute this plan multiple methods:

1. The plan will post this plan to the [COVID-19 Vaccines](#) page on the counties website.
2. The plan and partner social media toolkit will be distributed to Boulder County and Municipal Communications Specialists