



ADDENDUM #2
Boulder Regional Emergency Telephone Service Authority
BRETSA Mass Notification System
RFP # 7311-22

May 18, 2022

The attached addendum supersedes the original Information and Specifications regarding RFP # 7311-22 where it adds to, deletes from, clarifies or otherwise modifies. All other conditions and any previous addendums shall remain unchanged.

Please note: Due to COVID-19, BIDS will only be accepted electronically by emailing purchasing@bouldercounty.org.

Written questions for the virtual pre-proposal conference:

1. Question: What would the estimated daily max needed for outgoing email, SMS and voice be from a theoretical perspective, can you break it down to average and emergency max possible messages needed for each category (voice, email, SMS).

ANSWER: Please use the values in the requirements under page 18, Item #26. See answer to email regarding SMS under question No. 2 below.

2. Question: That is the total estimated Annual volume for each category (Voice, SMS, Email)

ANSWER: The total estimated annual volume for each category are as follows.

Voice: 1,485,984

SMS: 488,040

Email: 277,368

3. Question: How many administrators/users are expected to use the platform?

ANSWER: 40 administrators are expected to use the platform. 400 users are expected to use the platform.

4. Question: How many departments are expected to use the platform?

ANSWER: 60 departments are expected to use the platform.

5. Question: Can you clarify “paths” in this question:

Provide ability to send notifications to contact paths based on priority set by subscriber during opt-in.

ANSWER: The method which the notification is sent, i.e., SMS, email, voice.

6. Question: Can you elaborate on the requirement to Provide automatic geo-coding for contacts?

ANSWER: During the opt-in process, subscribers are automatically presented with geo-coded address options by the system to choose from based on the address/location entered during enrollment.

7. Question: Can we get some more information around the requirement to Provide ability to incorporate contact databases from local telephony providers with monthly updates into the system. What are some examples of local telephony providers and what form would their databases take?

ANSWER: BRETSA receives the MSAG records from two local telephony companies (Lumen and Comcast). Your company would take these telephone records and update the land line contacts into the notification database. This is currently done on a quarterly basis.

8. Question: On the question: *Provide ability to send out messages by multiple methods including but not limited to landline, cell phone, email, text messaging, VoIP, social media (Facebook, Twitter).* Can you list how many accounts need to be integrated in Facebook and Twitter?

ANSWER: Twenty accounts with the ability to send to one Facebook account and one Twitter account per notification.

9. Question: On this question, is there a list of devices and their make / model to review and or software requiring integration work?:

Provide interoperability or integration with other warning and communication systems (Alertus beacons, warning sirens, CAD, etc.).

ANSWER: Major brands of warning sirens including American Signal, Sentry, and Whelen. Central Square CAD.

10. What is the total number of calltaking CAD workstations/positions?

ANSWER: 34 CAD workstations.

Written questions post pre-conference:

11. Question: With the current vendor able to bid on this project, their services and implementation costs will be much lower or non-existent than the other bidders. Will BRETSA consider the Proposal Cost scoring, which is 20% of the tally, by focusing on the Product and ongoing Service/Maintenance pricing from bidders?

ANSWER: BRETSA has updated section 8.0 Cost. THIS IS REPLACED IN ITS ENTIRETY and provided at the end of this Addendum No. 2. This updated section has a separate table to identify these installation costs. While cost is weighed 20 percent, the largest weight is the Requirement at 50%. Vendors should focus on meeting the requirements since this is half of the weighted scoring.

12. Question: Regarding the statement below Is the winning bidder expected to provide this or would the county be the purchaser of this information?

Provide regularly updated phone data from the best and most comprehensive residential and business listings currently available from commercial sources, including information for landline, VOIP and, as possible and practical, cell phones.

ANSWER: BRETSA would provide the Lumen and Comcast MSAG. The winning bidder is expected to provide the remaining information.

13. Question: Are you able to provide a Word doc version of the RFP?

ANSWER: Yes, the document in MS Word has been attached to Addendum No. 2.

14. Question: For the Mass Notification Specifications chart starting on page 17, do you have a preference on where we insert our responses in the chart? Can you confirm that you are asking for us to respond with only the letters of our response such as "Y", "N", "ALT", etc. in this section?

ANSWER: Yes, you can respond with these letters. Also, you may expand your response so that you firm provides both responsive and responsible written bid content.

Replace Section 8.0



Boulder County Purchasing
 1325 Pearl Street
 Boulder, CO 80302
purchasing@bouldercounty.org

8.0 UPDATED – PRICING & COSTS

Provide costs information as follows:

8.1 Mass Notification System

Vendor should present the pricing and total cost information in the following format. Pricing and cost estimates should be broken out, as applicable, by software, professional services, implementation, and training. Pricing must **include the cost of installing a Mass Notification system in a vendor hosted** approach that is available to all PSAPs within Boulder County and the associated costs for installation, services, training, GIS/mapping conversion, support and maintenance.

BRETSA MASS NOTIFICATION SYSTEM

NAME OF PROPOSER: _____

Product/Feature/Option	One-time or Recurring Cost	Quantity	Unit Price	Total Price
Hosting Services				
Software Licensing				
Design Costs				
Third Party Products				
SaaS Account Fees				
GIS/Mapping				
Qtrly MSAG Update (7.1)				
CAD Interface (7.2)				
Other (describe what these costs would include)				
MASS NOTIFICATION SYSTEM TOTAL				

Installation	One-time or Recurring Cost	Quantity	Unit Price	Total Price
Configuration				
Training				
Deployment/Cutover				
Opt-In Data Conversion				
Project Management				
INSTALLATION TOTAL				

Maintenance and Support

Vendor should present their cost escalation for the term of the proposed five-year contract performance period, including the annual fees amounts and any and all third-party software or hosting support.

Five Year Pricing Option:	Annual Percentage	Percent (%)	Annual Fees	Amount
	Year 2 Escalator (%)		First Year Fees:	
	Year 3 Escalator (%)		Year 2 Annual Fees:	
	Year 4 Escalator (%)		Year 3 Annual Fees:	
	Year 5 Escalator (%)		Year 4 Annual Fees:	
			Year 5 Annual Fees:	

Submittal Instructions:

Submittals are due at the email box only, listed below, for time and date recording on or before **2:00 p.m. Mountain Time on May 27, 2022.**

Please note that email responses to this solicitation are limited to a maximum of 50MB capacity.

NO ZIP FILES OR LINKS TO EXTERNAL SITES WILL BE ACCEPTED. THIS INCLUDES GOOGLE DOCS AND SIMILAR SITES. ALL SUBMITTALS MUST BE RECEIVED AS AN ATTACHMENT (E.G. PDF, WORD, EXCEL).

Electronic submittals must be received in the email box listed below. Submittals sent to any other box will NOT be forwarded or accepted. This email box is only accessed on the due date of your questions or proposals. Please use the Delivery Receipt option to verify receipt of your email. It is the sole responsibility of the proposer to ensure their documents are received before the deadline specified above. Boulder County does not accept responsibility under any circumstance for delayed or failed email or mailed submittals.

Email purchasing@bouldercounty.org; identified as RFP # 7311-22 in the subject line.

All proposals must be received and time and date recorded at the purchasing email by the above due date and time. Sole responsibility rests with the Offeror to see that their bid is received on time at the stated location(s). Any bid received after due date and time will be returned to the bidder. No exceptions will be made.

The Board of County Commissioners reserve the right to reject any and all bids, to waive any informalities or irregularities therein, and to accept the bid that, in the opinion of the Board, is in the best interest of the Board and of the County of Boulder, State of Colorado.



**RECEIPT OF LETTER
ACKNOWLEDGMENT**

May 18, 2022

Dear Vendor:

This is an acknowledgment of receipt of Addendum #2 for RFP #7311-22, BRETSA Mass Notification System.

In an effort to keep you informed, we would appreciate your acknowledgment of receipt of the preceding addendum. Please sign this acknowledgment and email it back to purchasing@bouldercounty.org as soon as possible. If you have any questions, or problems with transmittal, please call us at 303-441-3525. This is also an acknowledgement that the vendor understands that **due to COVID-19, BIDS will only be accepted electronically by emailing purchasing@bouldercounty.org.**

Thank you for your cooperation in this matter. This information is time and date sensitive; an immediate response is requested.

Sincerely,

Boulder County Purchasing

Signed by: _____ **Date:** _____

Name of Company _____

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