



**HSBC**  
Homeless Solutions  
for Boulder County:

*Housing People,  
Building Futures.*



**HSBC ANNUAL REPORT**

**2021**

**HOMELESS SOLUTIONS FOR  
BOULDER COUNTY**



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# Letter from the Executive Board

Dear community members,

It is our pleasure to present the Homeless Solutions for Boulder County (HSBC) 2021 Annual Report. Established in 2017, HSBC is an innovative approach to addressing the needs of individuals experiencing homelessness that includes the involvement of multiple government entities including Boulder County and the cities of Boulder and Longmont, nonprofits working to impact homelessness, and numerous other service partners.


This year saw several changes to system services including elimination of a six-month residency requirement to expand service eligibility, establishment of a landlord recruitment fund to increase available properties, and the hiring of a “Move On” Case Manager to help those in Permanent Supportive Housing move toward greater independence so that these more intensive placements become available. Finally, with an increased focus on serving those hardest to house, we secured funding to implement several recovery homes for individuals with complicated criminal backgrounds and substance use disorders. These efforts to adjust services have increased our ability to meet the needs of individuals experiencing homelessness and will ultimately result in better outcomes.

2021 also presented unique challenges due to the COVID-19 public health emergency. In response to new variants of COVID-19 and the rising number of positive cases in the county, HSBC and partners re-opened the COVID-19 Recovery Center in the summer of 2021 to serve those in the community in need of a safe place for respite and rest, or to be quarantined. As vaccines became more widely available to the public, HSBC worked to develop a vaccination and testing strategy for individuals experiencing homelessness to improve prevention efforts and decrease spread. We continue to work with the Boulder County Public Health Department and our shelter providers to address the ever-changing nature of COVID-19.

Reflecting on this past year, we are proud to note some of our accomplishments. In 2021, we successfully helped 292 individuals exit homelessness through placement into a permanent and stable housing solution. Also, HSBC previously set a goal of establishing 200 new Permanent Supportive Housing (PSH) units by 2022. We were able to secure 235 PSH in 2020, ahead of schedule. Working with our partners, we developed and are implementing case management standards that will ensure greater standardization and improved efficacy in this critical service area. We continue to focus our energies on expanding housing opportunities and services, as these are the surest ways to help individuals exit homelessness.

For more information about HSBC programs, our Executive Board meetings including agendas, meeting notes, and up-to-date data briefings, please visit Boulder County’s HSBC website at: [www.bouldercounty.org/departments/community-services/homeless/](http://www.bouldercounty.org/departments/community-services/homeless/). From our website, also find links to the City of Boulder’s homeless services data dashboard and the City of Longmont’s homeless services pages. We hope you find this annual report helpful and informative.

Sincerely,

  
Robin Bohannon on behalf of the  
Homeless Solutions for Boulder County Executive Board

## Homeless Solutions for Boulder County Executive Board

Robin Bohannon

Kurt Firnhaber

Karen Kreutzberg

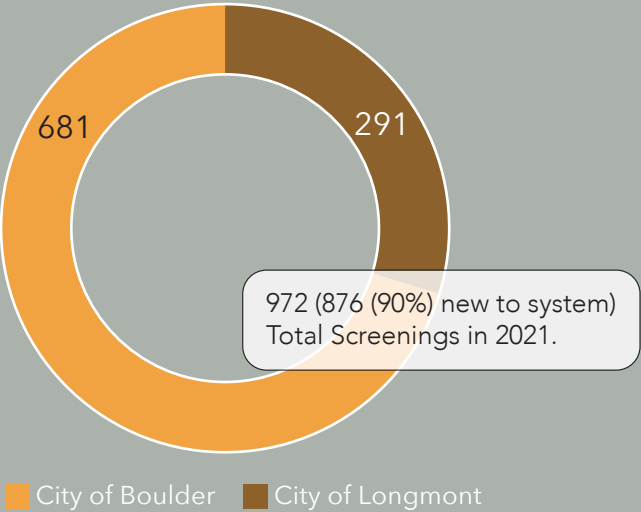
Paul Jannatpour

Matt Mayer

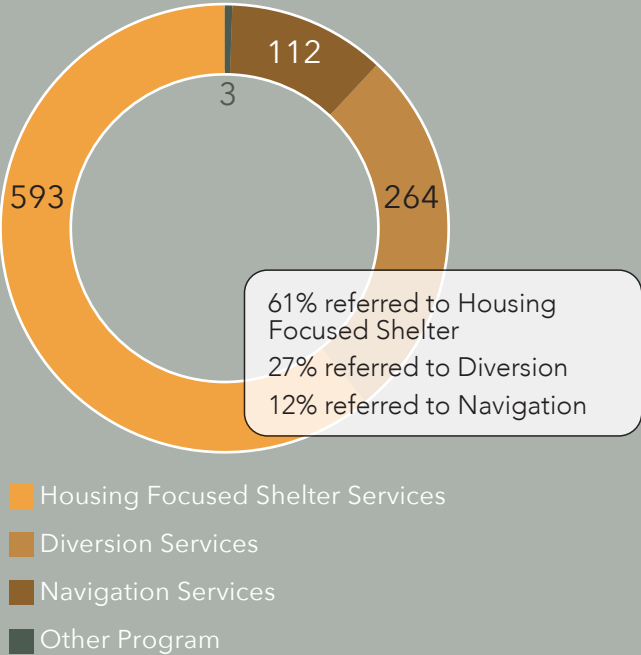
Rebecca Mayor

Karen Roney

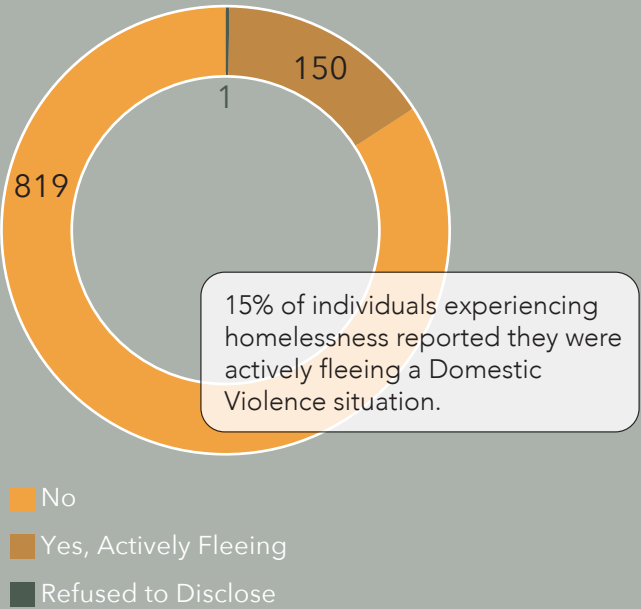
Coordinated Entry Screenings



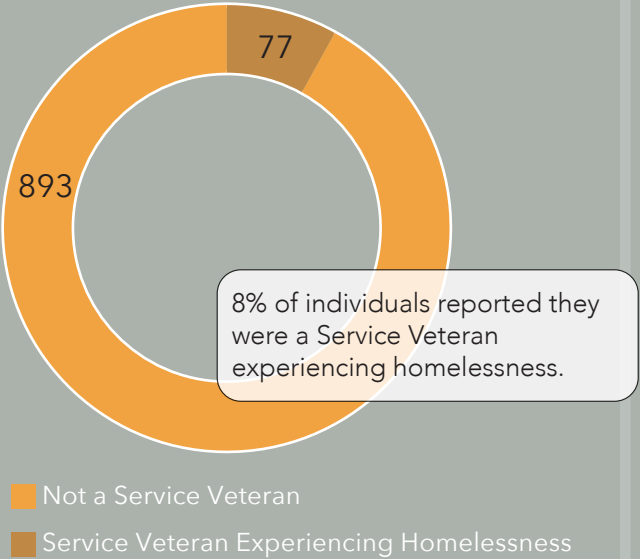
Screening Referral Results



Fleeing Domestic Violence

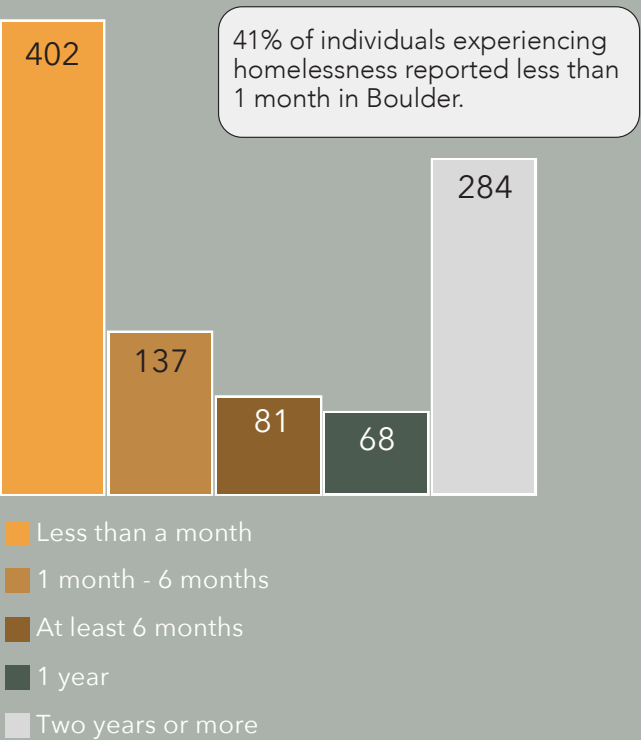


Service Veteran Homelessness

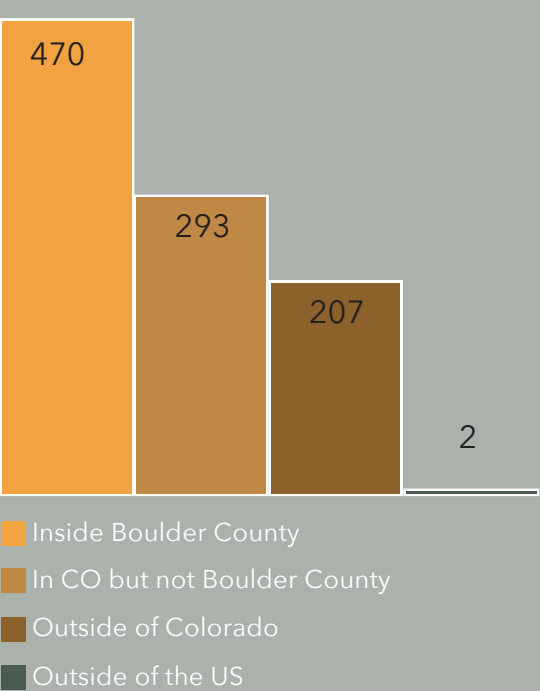


# Screening Data

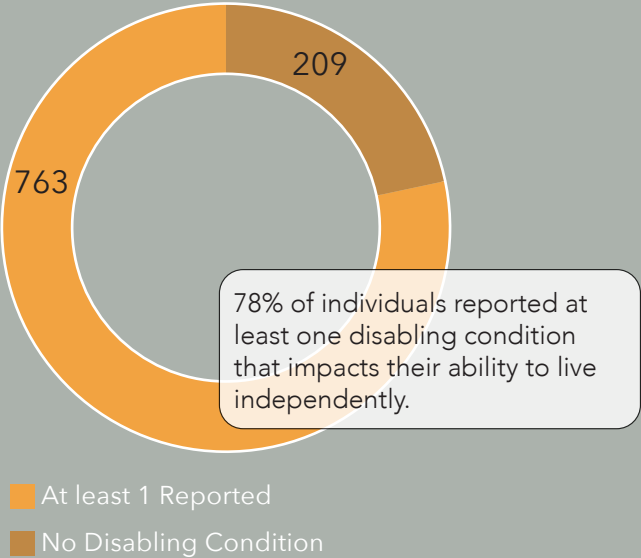
Length of Time in Boulder County



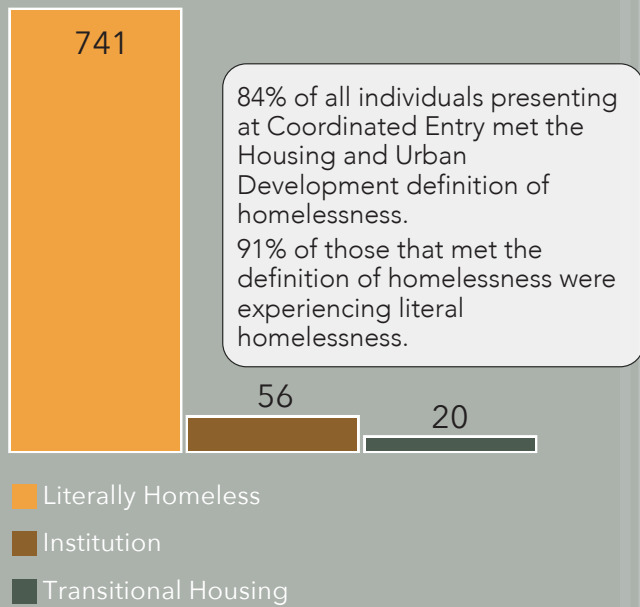
Lived Prior



Disabling Condition



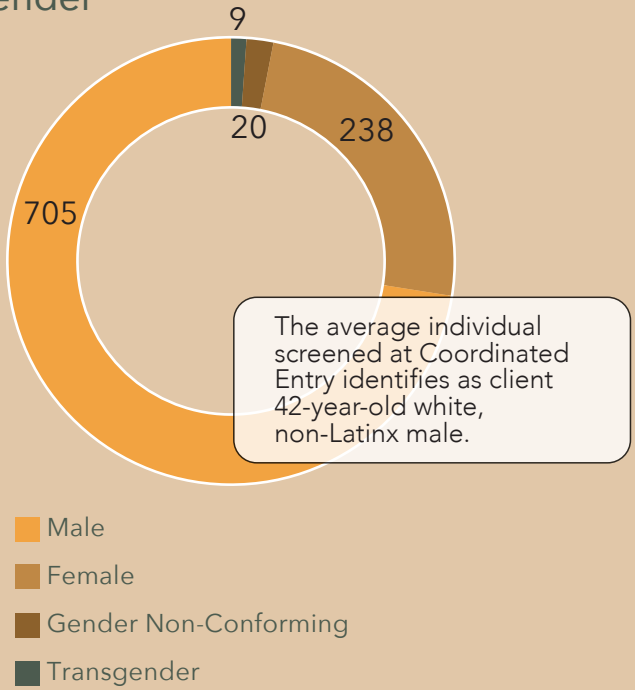
Homeless (HUD) Met (817/84%)



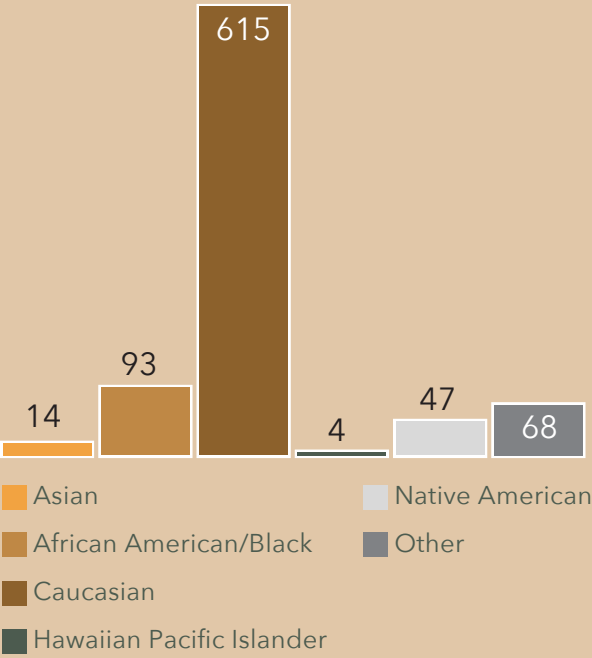


# Demographics

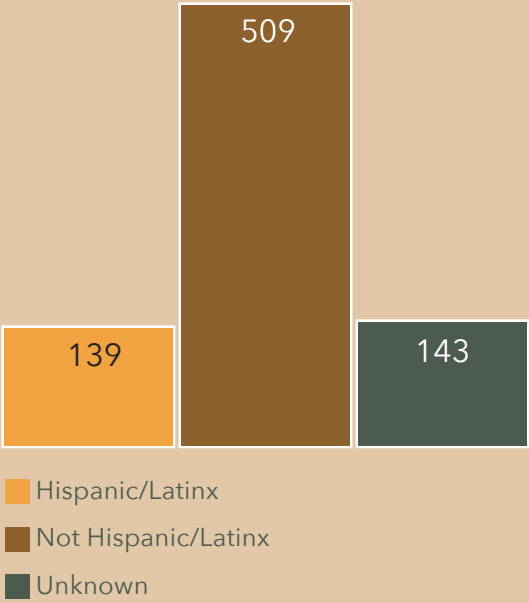
Gender



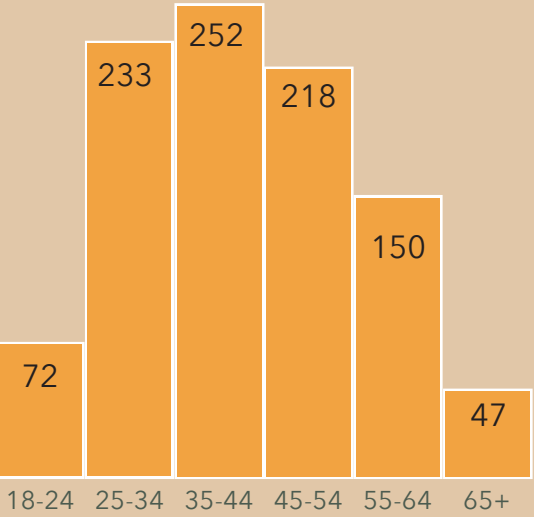
Self Reported Race



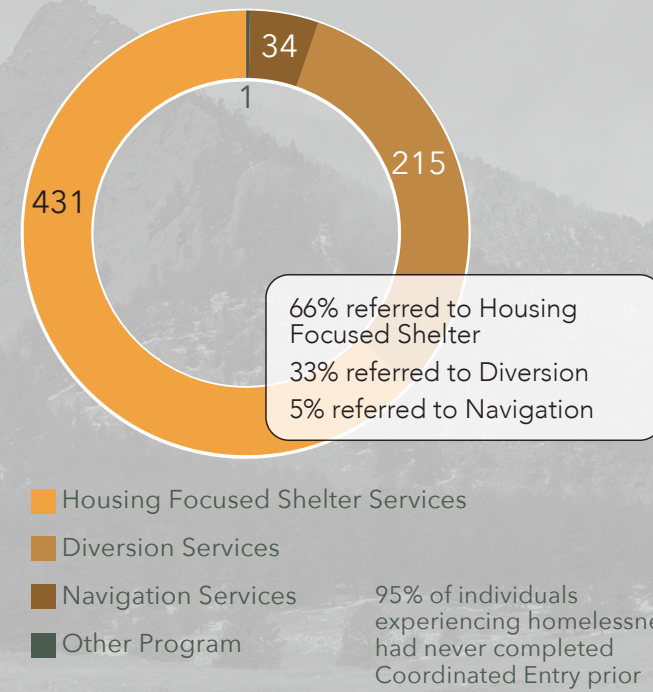
Ethnicity



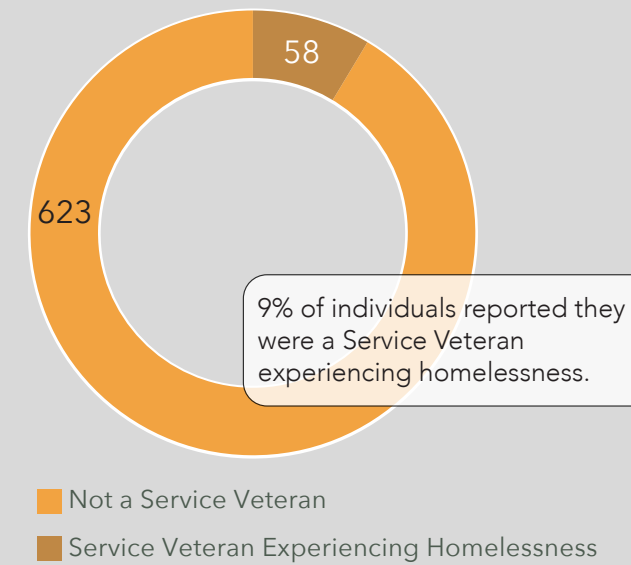
Age



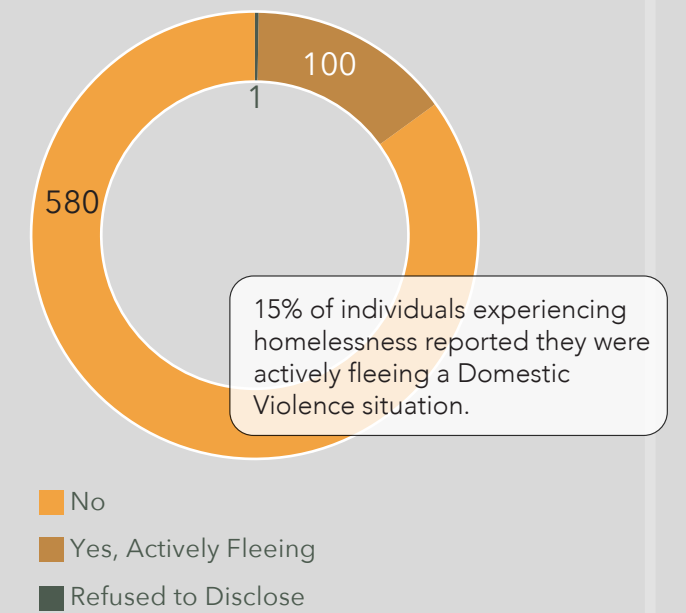
## Screening Referral Results



## Service Veteran Homelessness



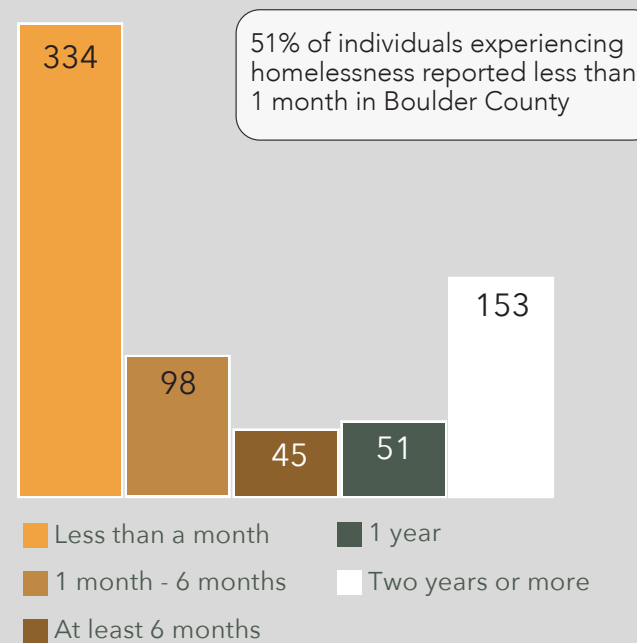
## Fleeing Domestic Violence



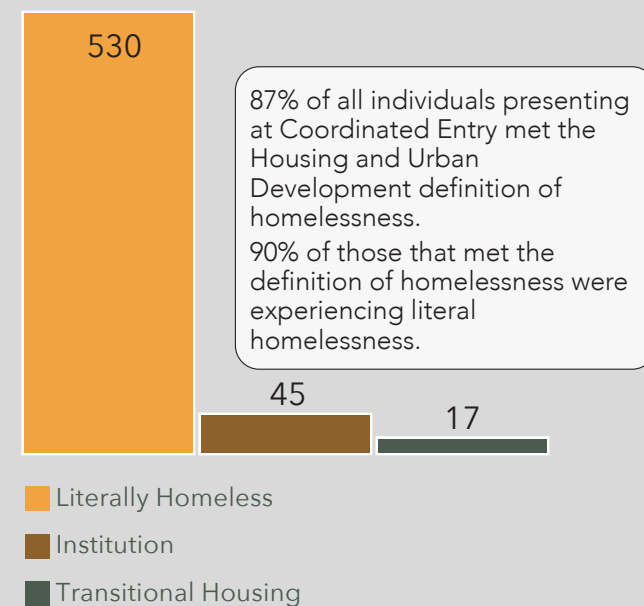
# City of Boulder



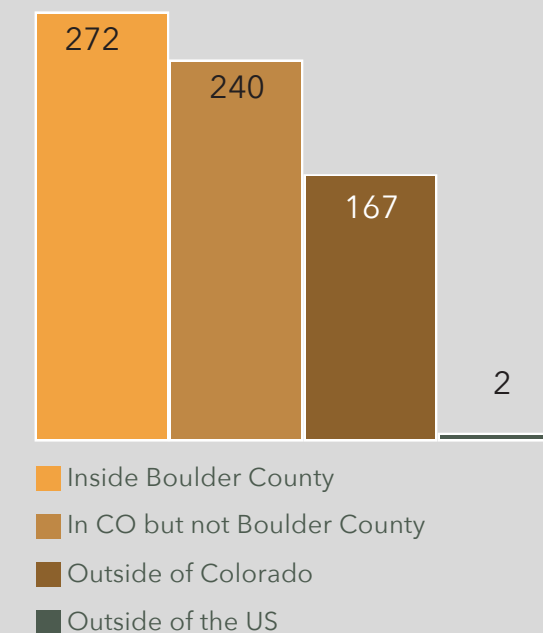
## Length of Time in Boulder County



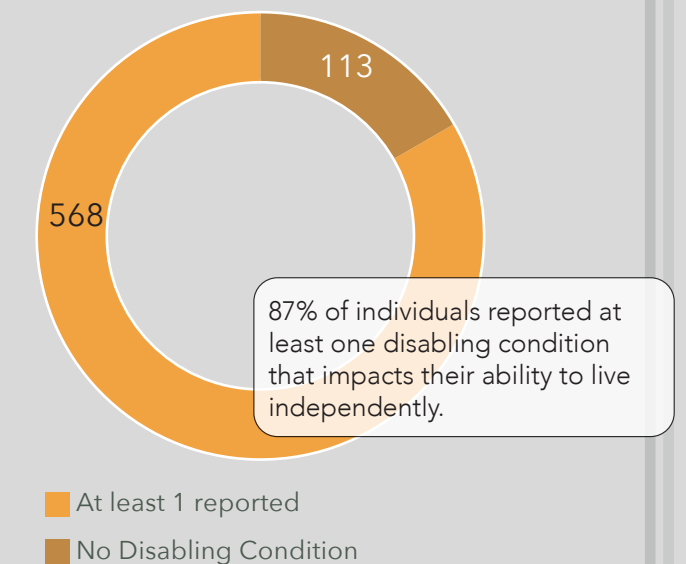
## Homeless (HUD) Met (592/87%)



## Lived Prior

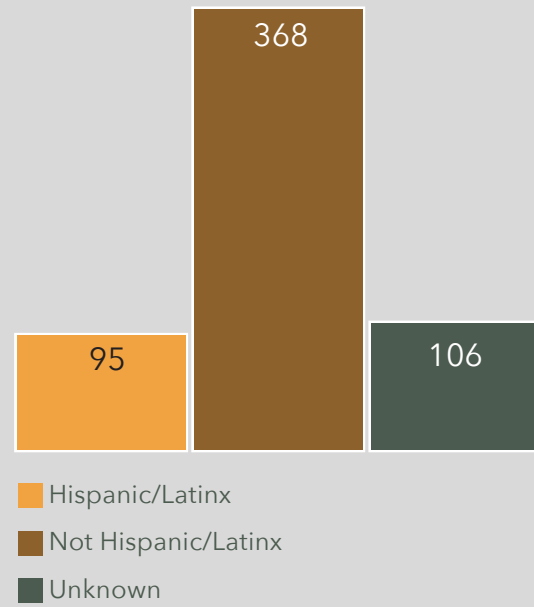


## Disabling Condition

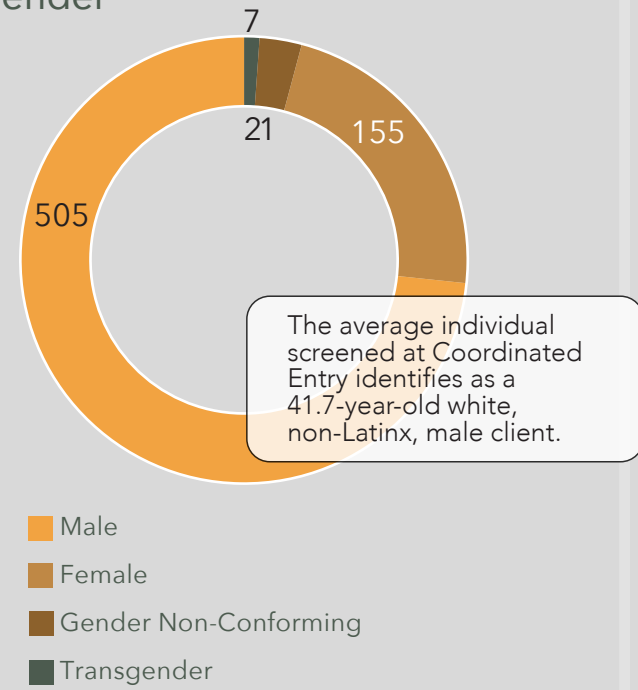




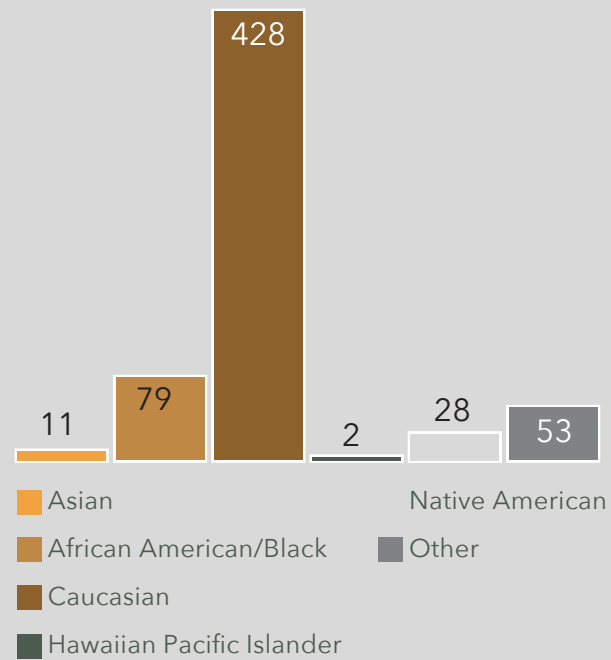
## Ethnicity



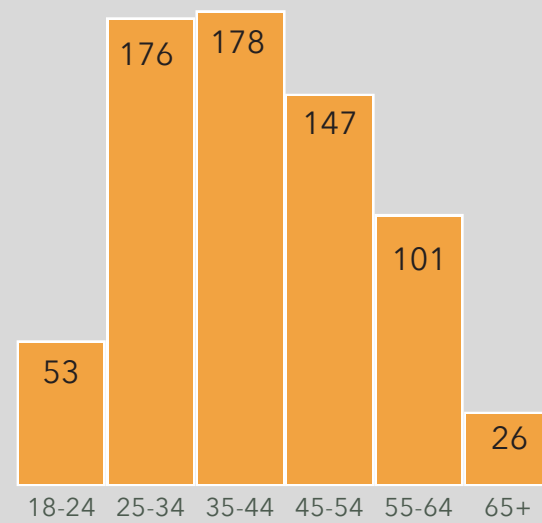
## Gender



## Self Reported Race

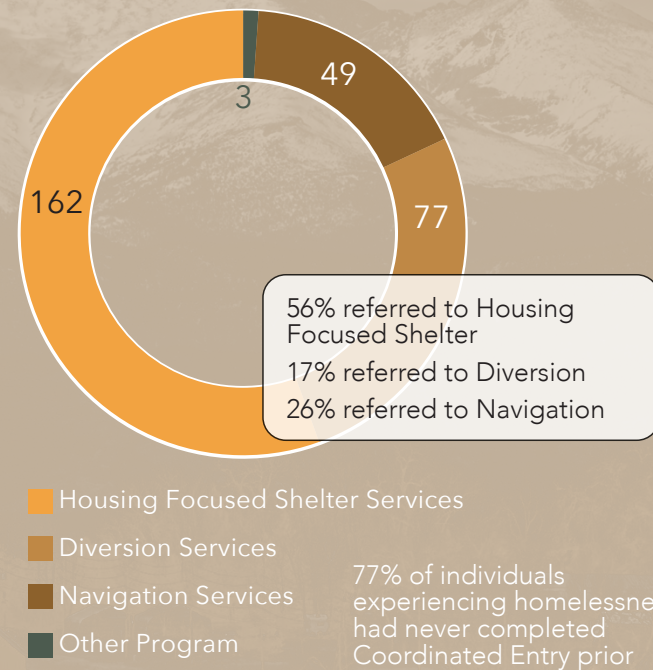


## Age

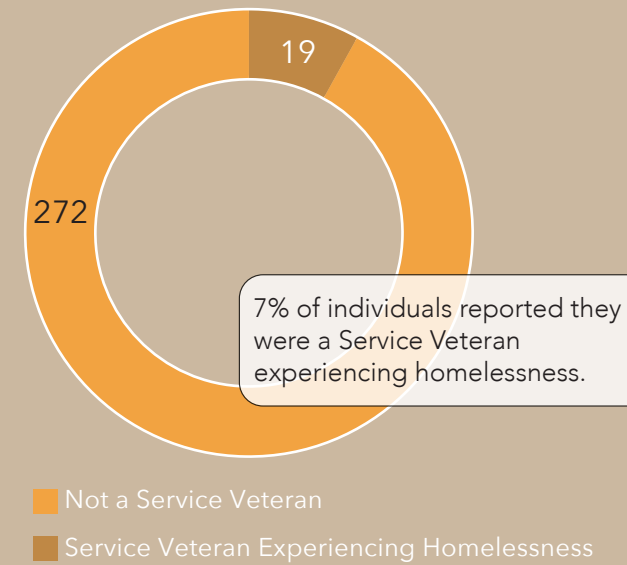




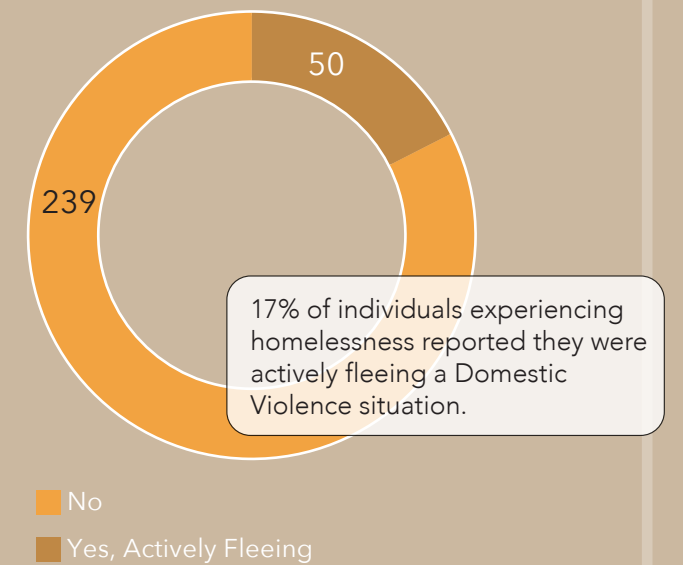
### Screening Referral Results



### Service Veteran Homelessness



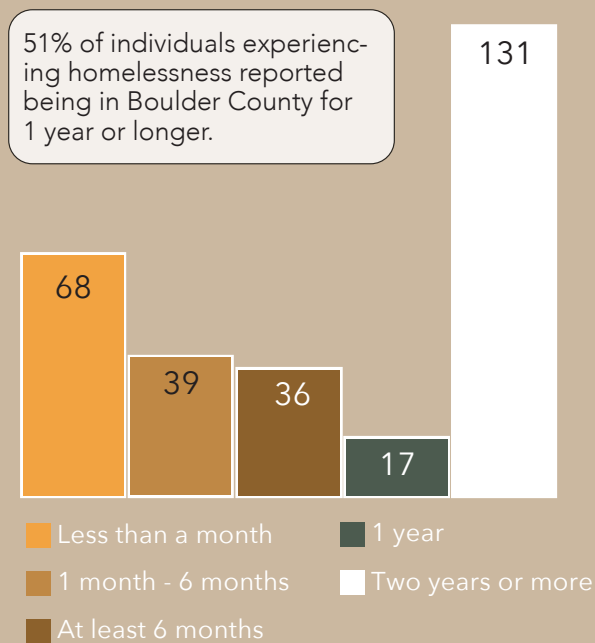
### Fleeing Domestic Violence



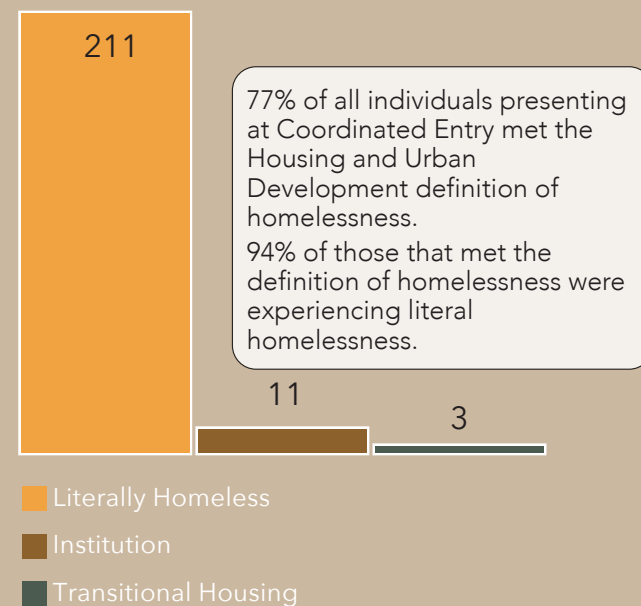
# City of Longmont



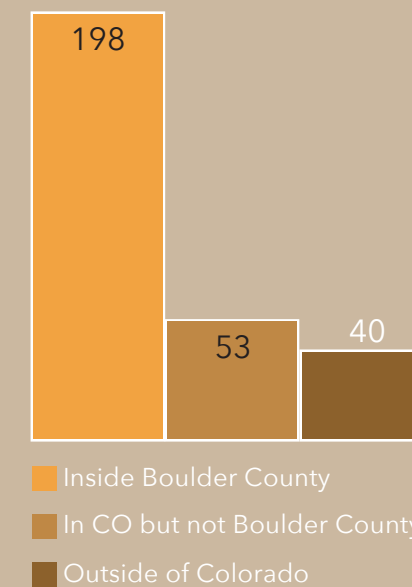
### Length of Time in Boulder County



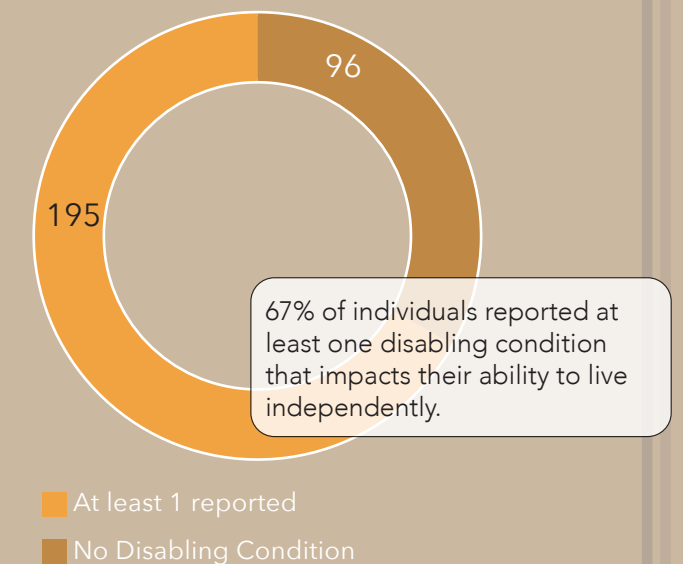
### Homeless (HUD) Met (225/77%)



### Lived Prior

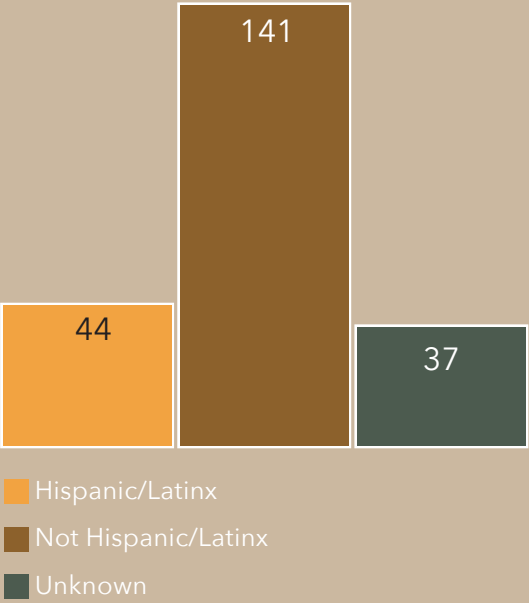


### Disabling Condition

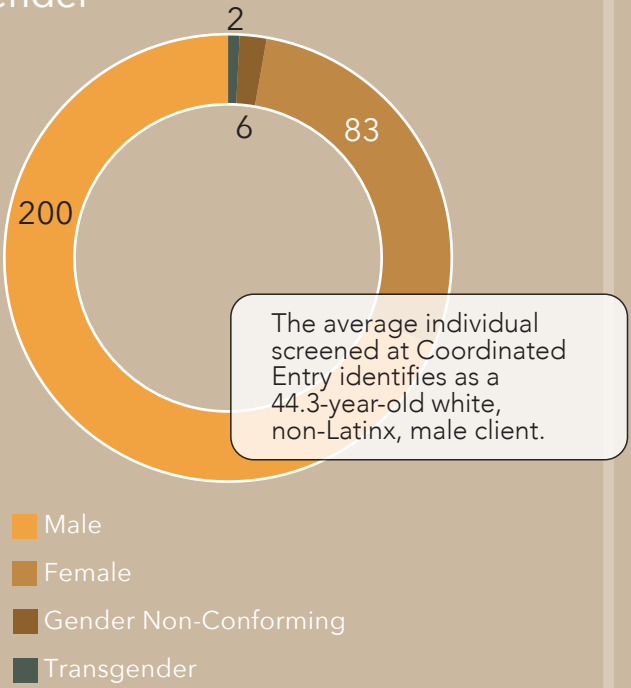




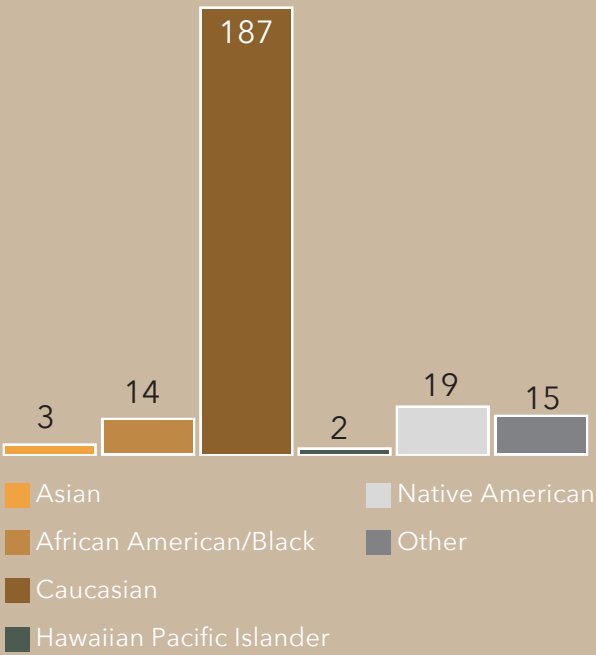
Ethnicity



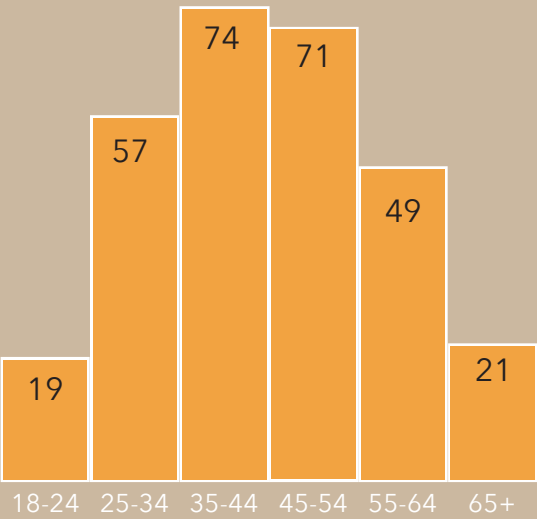
Gender

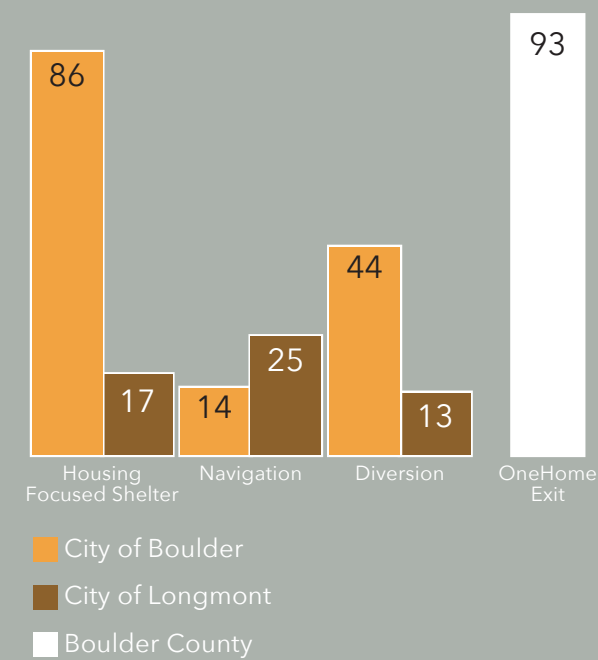
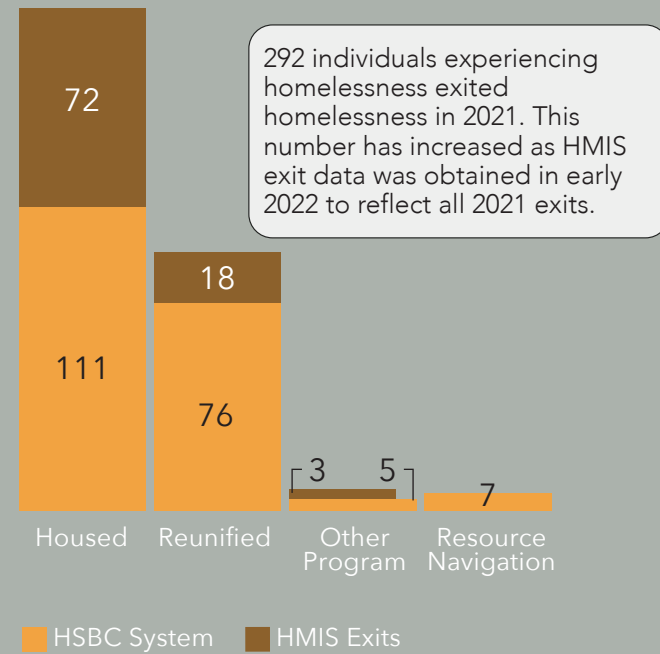


Self Reported Race



Age

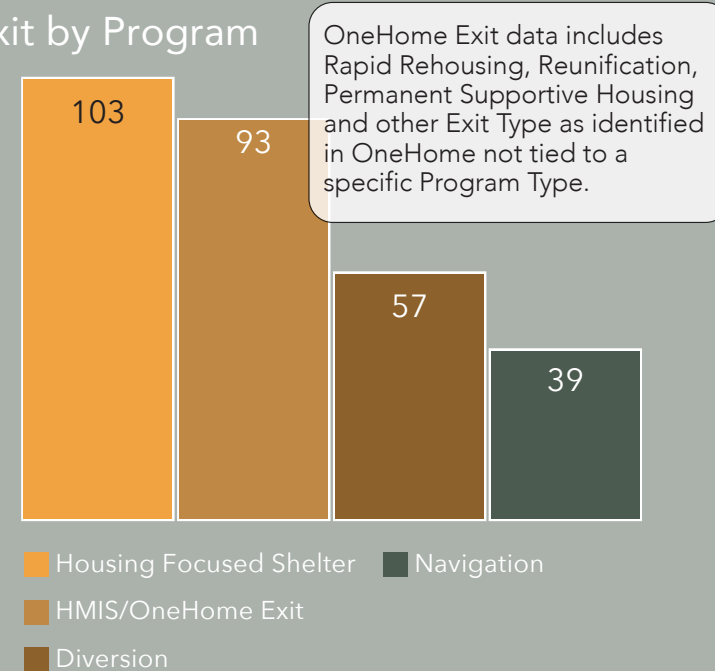




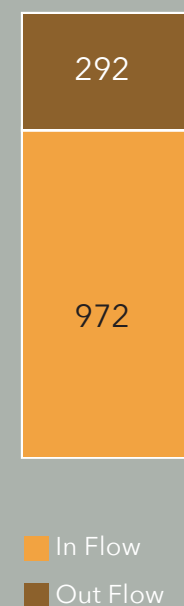
*\*HMIS/OneHome exit incorporate exits through Mental Health Partners, TGTHR, and Boulder County Rapid Rehousing programs. These exits are prioritized through the OneHome prioritization process governed by Metro Denver Homeless Initiative and reflect all housing exits for single adults ages 18 and older.*

# Housing Exits Data

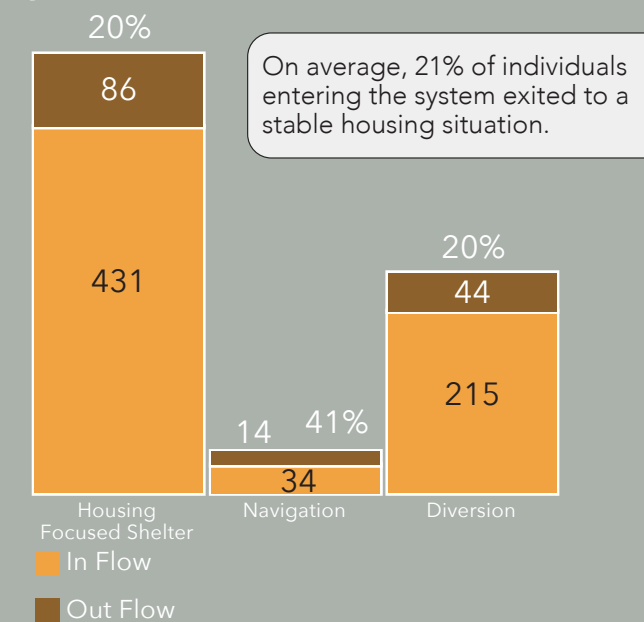
Exit by Program



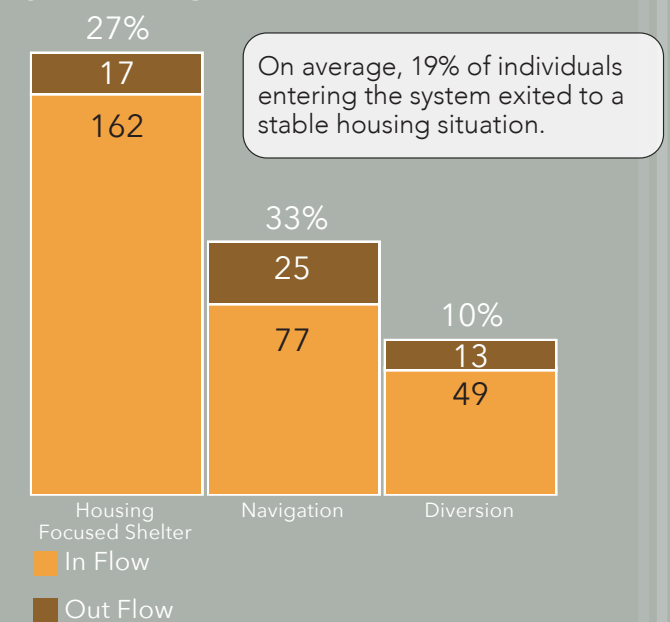
System In Flow/Out Flow



City Of Boulder In Flow/Out Flow



City Of Longmont In Flow/Out Flow





# Looking Ahead

The following section describes efforts we look forward to implementing in the coming year.

**Development of Substance Use Disorders Recovery Homes**

In late 2021, HSBC was awarded a Bureau of Justice Assistance (BJA) grant to implement recovery homes in partnership with Tribe Recovery Homes, Inc. This service model combines housing, substance abuse treatment, peer navigation, and wrap around services to address the needs of those experiencing homelessness who also struggle with substance use disorders. We anticipate full implementation of this program in the summer of 2022.

**Streamlining Outreach and Engagement Efforts**

HSBC was awarded an Emergency Solutions grant through the Colorado Department of Local Affairs to expand outreach efforts in the cities of Longmont and Boulder. Three-person teams were set up in each city comprised of a person with life experience in homelessness, a case manager, and an individual with mental health training. Together, teams work to build relationships with individuals experiencing homelessness who are not engaged with system services to connect them with resources and housing opportunities.

**Focusing on Hard to House Populations**

HSBC, in collaboration with the Boulder Shelter for the Homeless, worked to secure units that could lease up individuals with lengthy criminal backgrounds. This effort is designed to overcome barriers to housing through increased landlord engagement and intensive ongoing support from case management teams that consist of a mental health professional, a case manager, and a peer support specialist.

**Enhancements to Landlord Recruitment and Support**

With the allocation of American Rescue Plan Act (ARPA) funding to Boulder County, HSBC was able to secure flexible funds to secure vacant units for up to two months to ensure units remain available at the point a housing voucher holder is identified. This approach decreases the amount of time it takes to match someone who possess a voucher to a housing opportunity, and maintains a more reliable stock of housing units.

**Move On Strategy Development**

Boulder County Housing Authorities were awarded 69 Emergency Housing Vouchers in the summer of 2021. As a strategy for using these vouchers quickly, HSBC worked with partners to implement a Move On (or step down) approach from Permanent Supportive Housing. This approach works with clients identified as no longer needing supportive case management services, but who still need a rental subsidy. Moving these individual to more independent housing frees up Permanent Supportive Housing slots. Using ARPA funds, HSBC funded a new case management position to work across the county to support these Move On efforts so that clients experience a successful transition.

## Our Government Partners

- Boulder County Community Services
- Boulder County Housing and Human Services
- Boulder County Public Health
- Boulder County Housing Authority
- Boulder County Jail
- Boulder Housing Partners
- City of Boulder Housing and Human Services
- City of Boulder Municipal Court
- City of Boulder Police Department
- City of Longmont Community Services
- City of Longmont Police Department
- Longmont Housing Authority
- Longmont Public Safety
- Metro Denver Homeless Initiative
- Veterans Affairs
- 20th Judicial Probation

## Our Regional Partners

- Boulder Community Health
- Boulder County AIDS Project
- Boulder Shelter for the Homeless
- Bridge House
- Clínica/Peoples Clinic
- Feet Forward
- Focus Re-Entry
- Harvest of Hope
- HOPE Longmont
- Mental Health Partners
- Mother House
- Nederland Interagency Council on Homeless
- Encampments
- Recovery Café Longmont
- The Inn Between
- TGTHR (formerly Attention Homes)
- TRIBE Recovery Homes

