Community Services Department

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Homeless Solutions for Boulder County Executive Board
August 12, 2022, 8:00 - 10:00am
Teams Meeting

Informational	**8:00-8:20**

- Public Comment
- April Board Brief review (incorporate June)

Discussion Items	**8:20-9:30**

- Managing, vetting, exploring emerging ideas
  - pallet shelters, sanctioned camping, ideas discussed in policy/political meetings, etc.
- Organizing funding info and partner contributions
- Recovery Home grant update
- Unsheltered NOFO

General Updates	**9:30-10:00**

- Staff updates
- County, COB, COL and MDHI Updates

Microsoft Teams Meeting

Join on your computer or mobile app
Click here to join the meeting
Or call in (audio only)
+1 720-400-7859,,386064849#   United States, Denver
Phone Conference ID: 386 064 849#

NOTE WORTHY UPDATES FOR AUGUST 2022

- Boulder County Outreach Collaborative is working to create a "real-time" shared calendar with the aim to connect individuals encountered during outreach and engagement activities to other services providers also the field.
- Directors of partners and homeless providers continue to work collaboratively to identify funding opportunities to ensure duplication of services do not occur throughout Boulder County.

OVERVIEW OF DATA IN BRIEFING

- Overall, the number of Coordinated Entry screenings were higher, annually, compared to same timeframe as last year.
    - City of Boulder was up 12% annually but decreased 12% during the month of June
    - City of Longmont was up 16% annually but decreased 19% during the month of June
- Diversion exits were down by 45% compared to this time last year.
- 127 individuals have exited homelessness between January 1, 2022 through June 30, 2022 (an overall decrease of 2% compared to the same timeframe as last year).
    - Increase of 3% in City of Boulder
    - City of Longmont is exiting the same number of individuals compared to this time last year
    - Decrease of 19% exited from HMIS data system

COORDINATED ENTRY ASSESSMENTS COUNTYWIDE

Coordinated Entry Screenings FY 2022
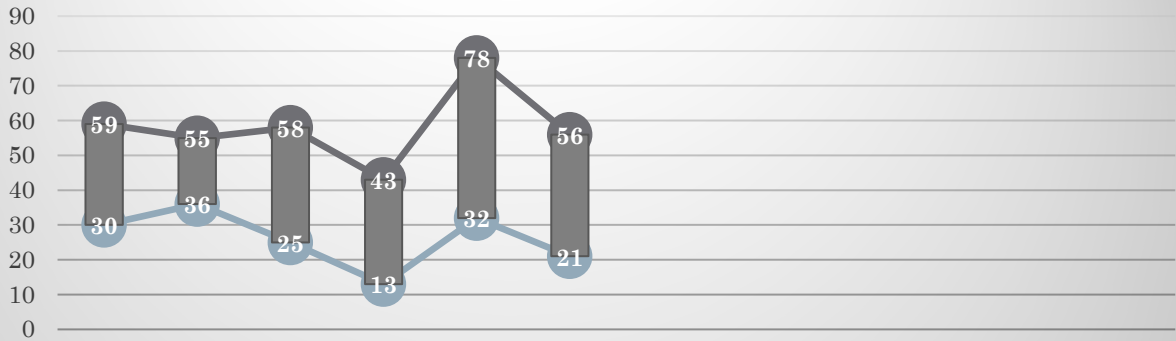
	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
Boulder	59	55	58	43	78	56						
Longmont	30	36	25	13	32	21						

CITY OF BOULDER

City of Boulder Coordinated Entry Screening Results
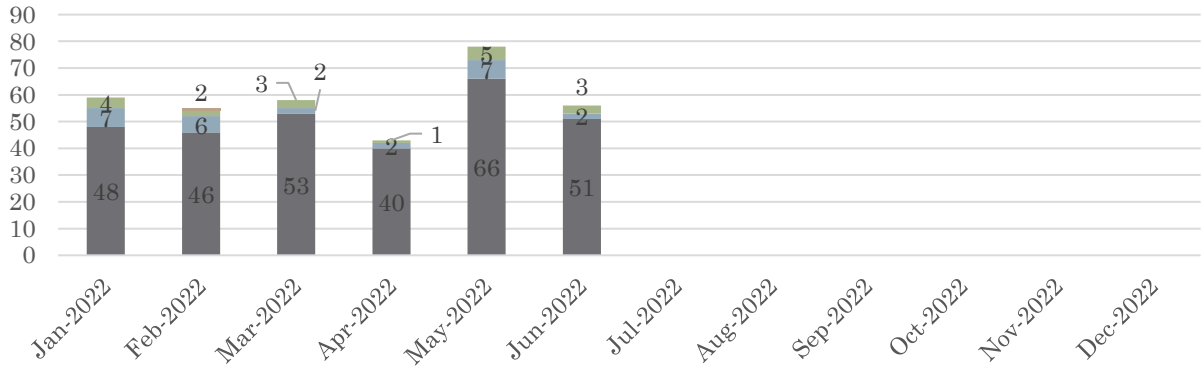
	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
■ Other Program	0	1	0	0	0	0						
■ Diversion	4	2	3	1	5	3						
■ Navigation	7	6	2	2	7	2						
■ HFS	48	46	53	40	66	51						

■ HFS ■ Navigation ■ Diversion ■ Other Program

CITY OF LONGMONT

City of Longmont Coordinated Entry Screening Results
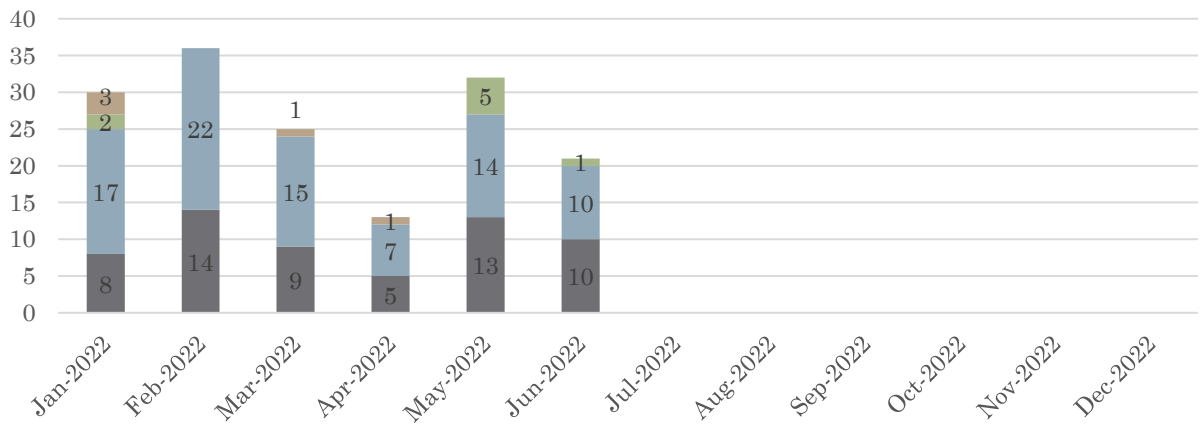
	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
■ Other Program	3	0	1	1	0	0						
■ Diversion	2	0	0	0	5	1						
■ Navigation	17	22	15	7	14	10						
■ HFS	8	14	9	5	13	10						

■ HFS ■ Navigation ■ Diversion ■ Other Program

HOUSING OUTCOMES

The following data and charts reflect individuals experiencing homelessness who have exited the homeless services system to a stable housing outcome. *It is important to note that the data reflected in the following charts reflect Housing Outcomes via system entry and exit are not the same individuals.*

SYSTEM ENTRY/EXIT AUGUST 2022

Since January 2022, 25% (127) exited homelessness into a stable housing situation.
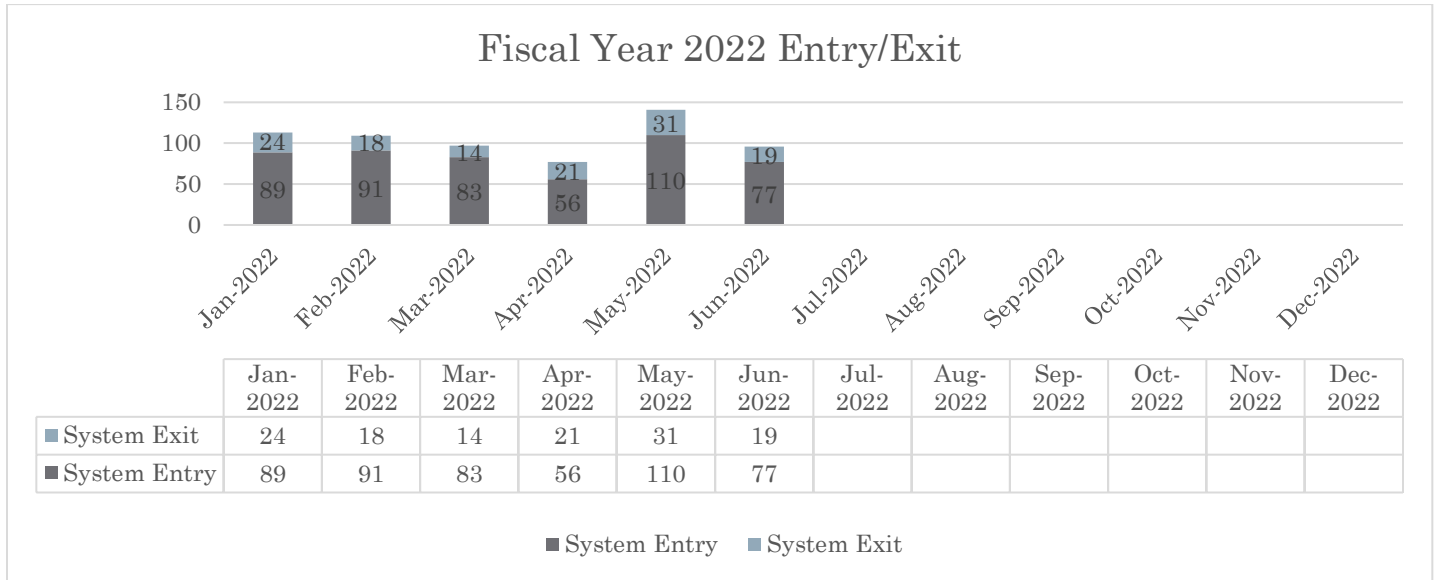
Fiscal Year 2022 Entry/Exit

	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
System Exit	24	18	14	21	31	19						
System Entry	89	91	83	56	110	77						

■ System Entry ■ System Exit

SYSTEM EXIT PROGRAM TYPE[1]

Housing Outcome by Service Type Fiscal Year 2022

	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
HMIS OneHome	8	2	1	6	6	7						
Diversion	1	2	2	1	9	6						
Navigation	4	5	5	5	5	2						
HFS	6	14	6	9	9	4						

■ HFS ■ Navigation ■ Diversion ■ HMIS OneHome

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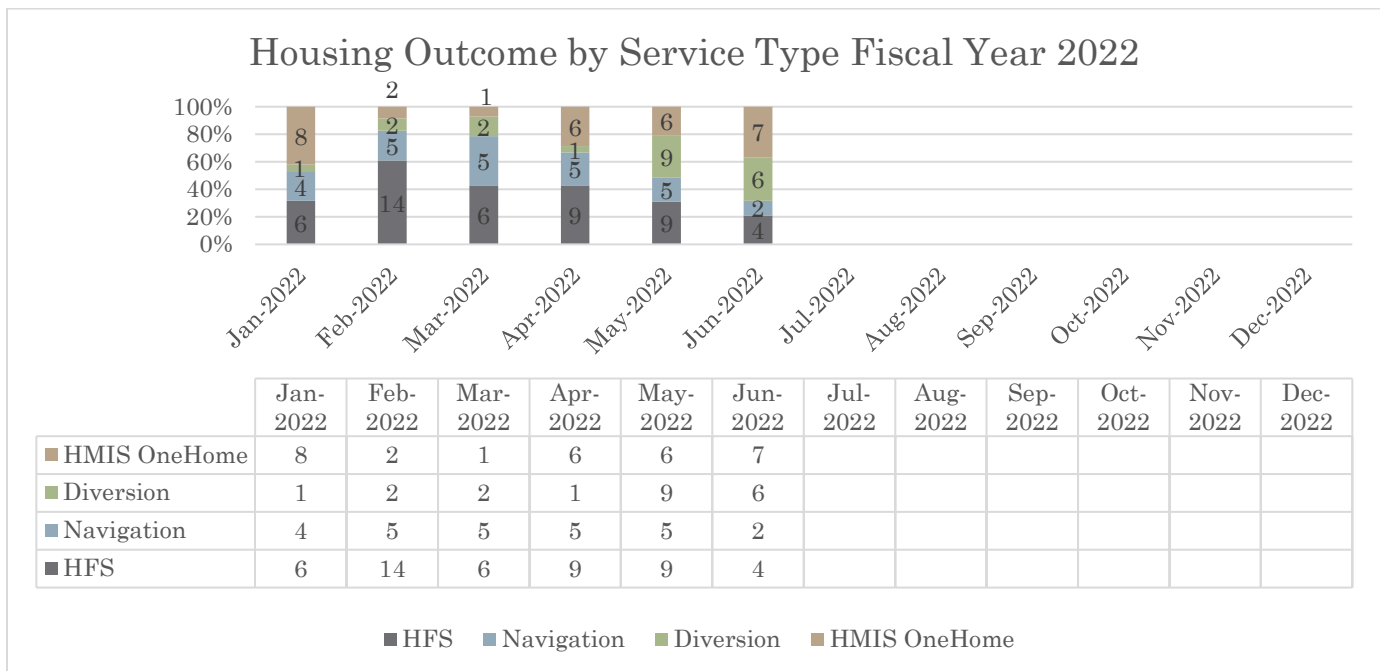
[1] 2 additional exits were reported from Mother House during the Month of May 2022

As reflected, a total of 127 individuals experiencing homelessness exited homelessness since January 2022 with 65 (51%) from the City of Boulder, 32 (25%) from the City of Longmont and 30 (24%) Boulder County[2].

Housing Outcomes 2022

	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
City of Boulder	11	12	11	10	14	7						
City of Longmont	5	4	2	5	11	5						
Boulder County	8	2	1	6	6	7						

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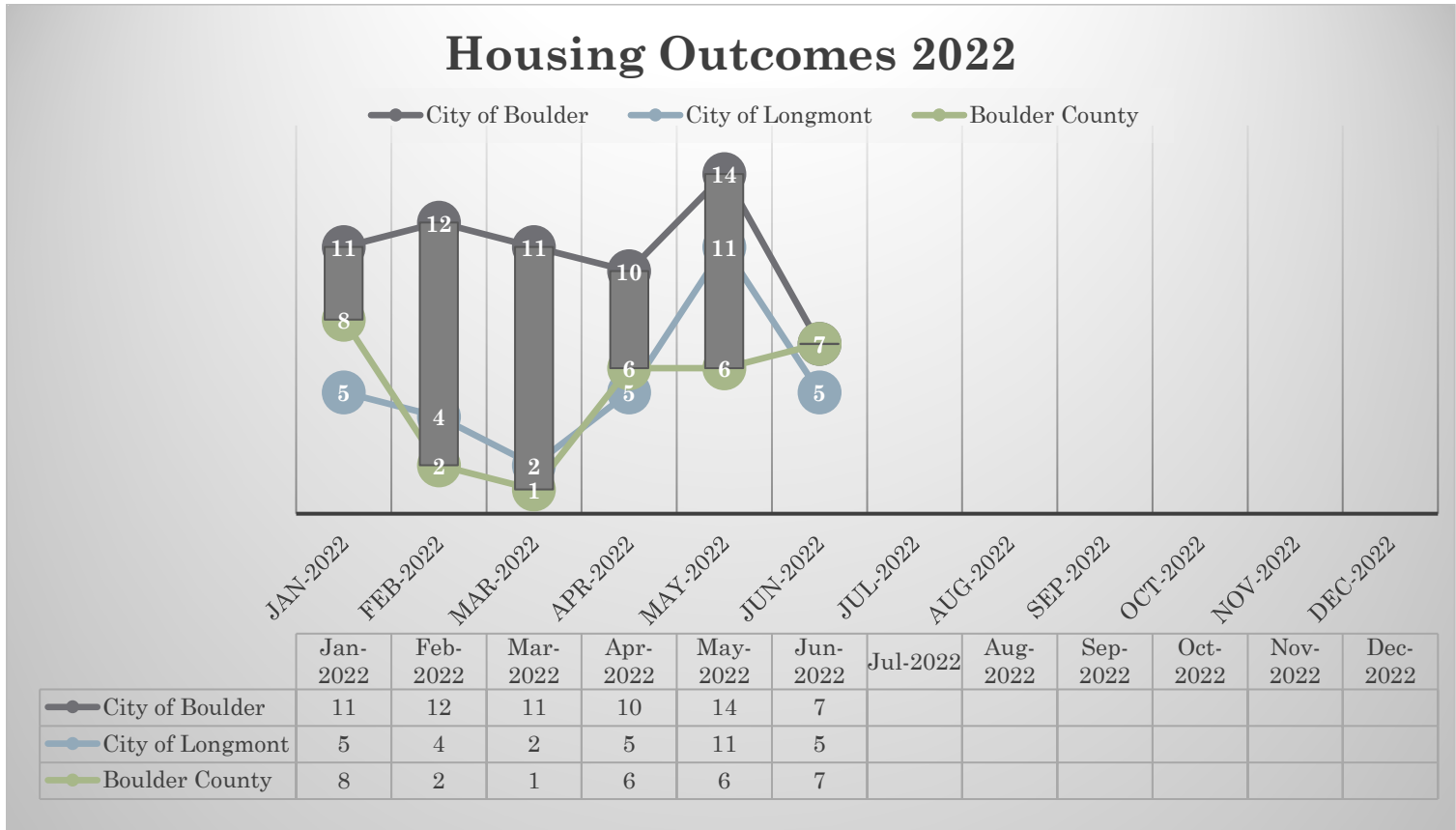
[2] Boulder County Exits reflect HMIS OneHome extract. Municipality of origin is unavailable.

HOUSING OUTCOME BY EXIT TYPE CITY OF BOULDER 2022

Since January 2022, in the City of Boulder, a total 65 individuals have exited homelessness with 38 (65%) individuals exited to housing and 23 (35%) through Reunification.

City of Boulder by Type 2022

	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
Resource Navigation	0	0	0	0	0	0						
Other	0	0	0	0	0	0						
Reunified	5	5	3	1	6	3						
Housed	6	7	8	9	8	4						

Housed Reunified Other Resource Navigation
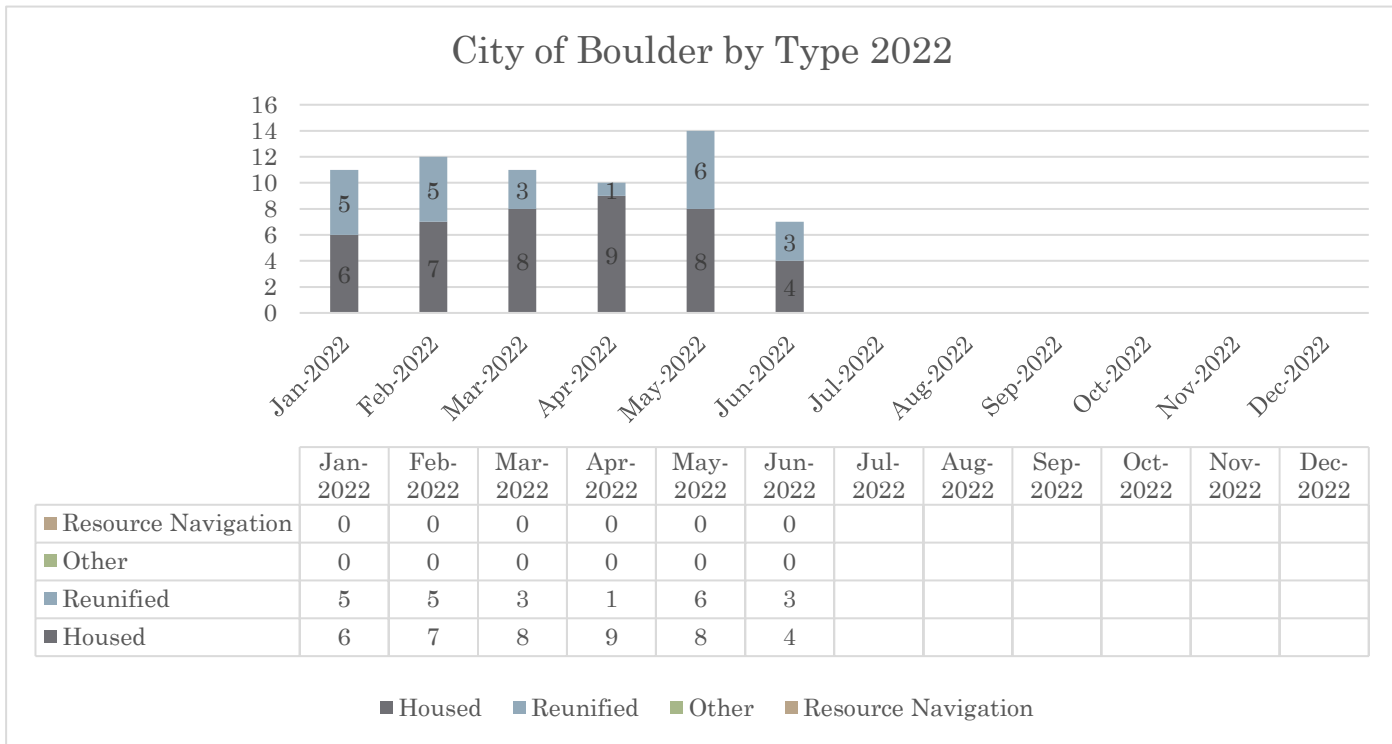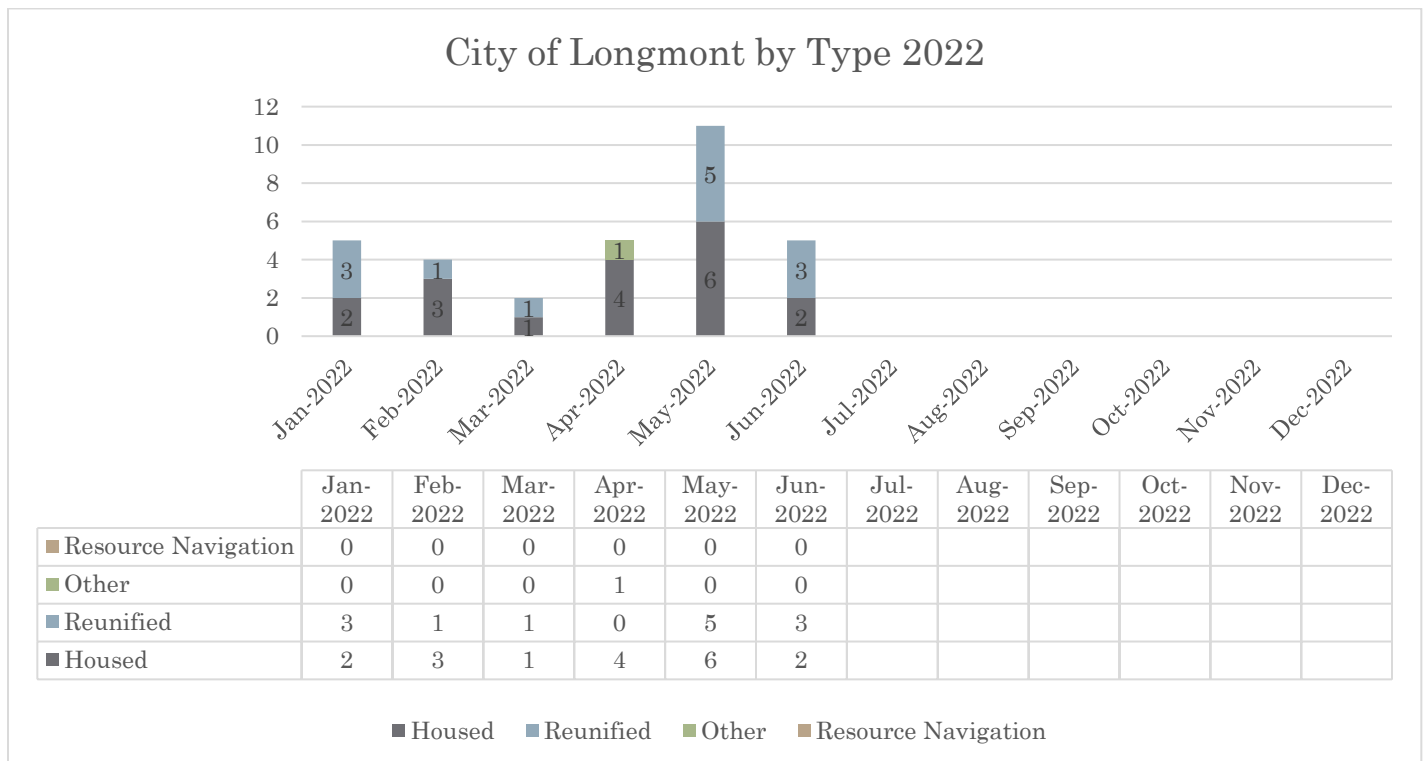
HOUSING OUTCOME BY EXIT TYPE CITY OF LONGMONT 2022

Since January 2022, in the City of Longmont, a total 32 individuals have exited homelessness with 18 (56%) individuals exited to housing, 13 (41%) through Reunification, and 1 (3%) through Other program.

City of Longmont by Type 2022

	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
Resource Navigation	0	0	0	0	0	0						
Other	0	0	0	1	0	0						
Reunified	3	1	1	0	5	3						
Housed	2	3	1	4	6	2						

Housed Reunified Other Resource Navigation

Since January 2022, through the OneHome HMIS data system and in Boulder County, a total 30 individuals have exited homelessness with 23 (77%) individuals exited to housing, 6 (20%) through Reunification, and 1 (3%) through Other program.
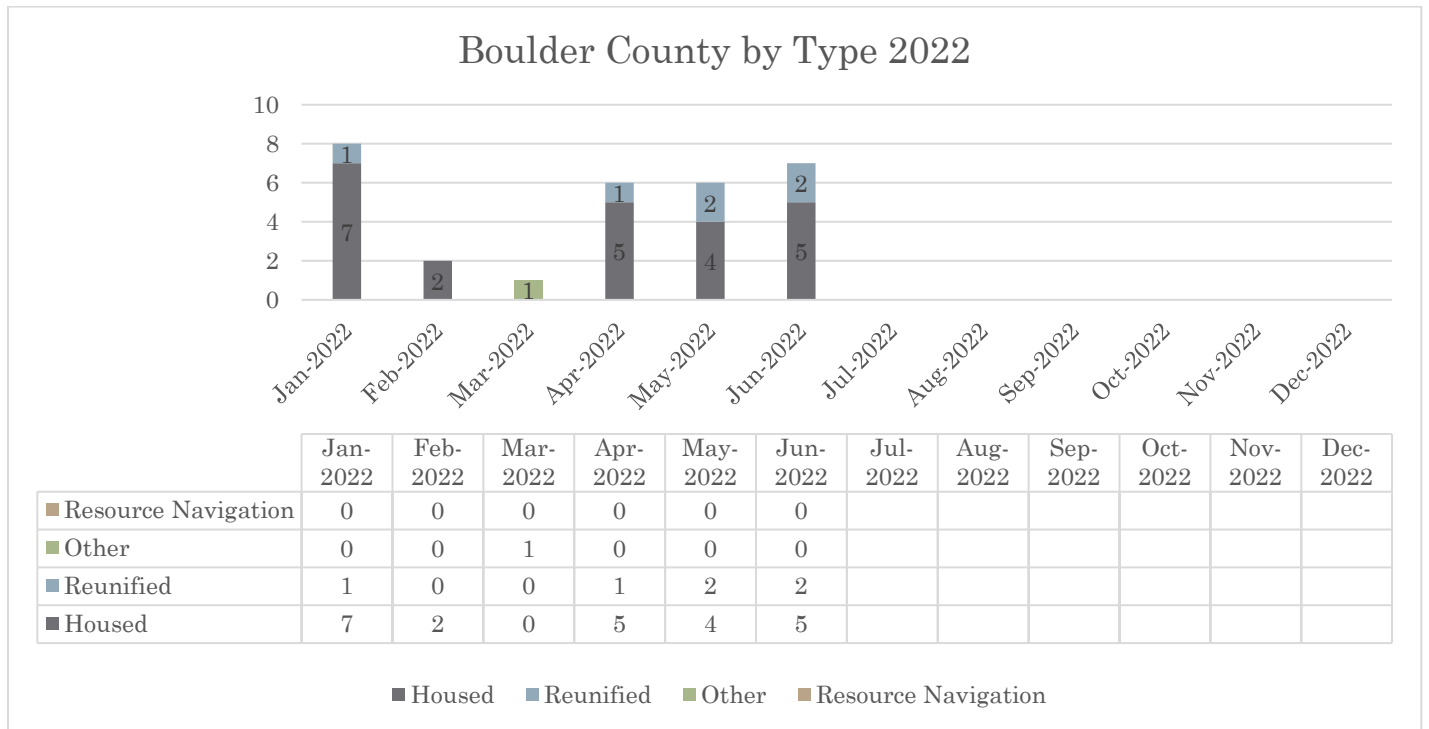
Boulder County by Type 2022

	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
▪ Resource Navigation	0	0	0	0	0	0						
▪ Other	0	0	1	0	0	0						
▪ Reunified	1	0	0	1	2	2						
▪ Housed	7	2	0	5	4	5						

▪ Housed ▪ Reunified ▪ Other ▪ Resource Navigation

Boulder County Coordinated Entry Assessment 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
City of Boulder	52	49	53	48	55	50	65	73	75	61	53	50	**684**
City of Longmont	41	17	14	19	24	26	19	34	36	22	17	28	**297**

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
City of Boulder	+12%	+11%	+9%	-10%	+23%	-12%							**+12%**
City of Longmont	-24%	+53%	+44%	-32%	+17%	-19%							**+16%**

City of Boulder Coordinated Entry Assessment Referral Outcomes 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Diversion	31	24	28	23	31	35	38	6	3	2	0	1	**222**
Navigation	3	3	1	2	5	1	6	1	3	3	5	2	**35**
HFS	18	22	24	23	19	14	21	66	69	56	48	47	**427**
Other	0	0	0	0	0	0	0	0	0	0	0	0	**0**

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Diversion	-90%	-92%	-89%	-96%	-84%	-91%							**-90%**
Navigation	+57%	+57%	+50%	0%	+29%	+50%							**+42%**
HFS	+63%	+52%	+55%	+74%	+68%	+73%							**+61%**
Other	+100%	0	0	0	0	0							**+100%**

[3] Rate of Change is compared to month of prior year. Annual is compared to rolling annual totals for same timeframe in the reporting year. Items in red reflect lower than the comparative. Grey section in above charts reflect the timeframe when the 6-month residency policy was in place. As a result, please use caution in comparing trends during these timeframes.

City of Longmont Coordinated Entry Assessment Referral Outcomes 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Diversion	17	7	3	6	6	9	6	1	0	0	1	0	**56**
Navigation	3	3	4	4	4	5	3	13	5	9	3	21	**77**
HFS	21	7	7	9	14	11	9	19	31	13	13	7	**161**
Other	0	0	0	0	0	1	1	1	0	0	0	0	**3**

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Diversion	-88%	-100%	-100%	-100%	-17%	-89%							**-83%**
Navigation	+83%	+86%	+73%	+43%	+67%	+50%							**+73%**
HFS	-62%	+50%	+22%	-44%	-14%	-9%							**-15%**
Other	+100%	0	+100%	+100%	0	-100%							**+100%**

Successful Exit Percentage 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Average
Percent	23%	27%	28%	42%	30%	25%	30%	17%	40%	35%	34%	27%	**30%**

Successful Exit Percentage 2022

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Percent	27%	20%	17%	38%	31%	25%							**25%**
Change	+4%	-7%	-11%	-4%	+1%	0							**-5%**

System Exit by Program Type 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Diversion	8	4	6	4	8	8	10	4	3	2	0	1	**58**
Navigation	2	4	1	4	2	2	2	2	8	3	4	4	**38**
HFS	7	7	7	11	3	4	8	5	21	9	9	12	**103**
OneHome HMIS	4	3	5	9	11	5	5	9	12	15	11	4	**93**
Total Exits	**21**	**18**	**19**	**28**	**24**	**19**	**25**	**20**	**44**	**29**	**24**	**21**	**292**

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Diversion	-88%	-50%	-83%	-75%	+11%	-25%							**-45%**
Navigation	+50%	+20%	+80%	+20%	+60%	0							**+42%**
HFS	+30%	+30%	-14%	-18%	+67%	0							**+19%**
OneHome HMIS	+50%	-33%	-80%	-45%	-45%	-29%							**-19%**
Total Exits	+13%	0	-26%	-25%	+23%	0							**-2%**

City of Boulder System Exit by Type 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Resource Nav	0	1	2	0	1	1	0	0	2	0	0	0	**7**
Other	1	1	0	1	0	0	0	0	0	0	0	0	**3**
Reunification	4	3	2	4	5	4	7	4	9	6	4	4	**56**
Housed	7	5	5	8	3	5	8	5	15	5	5	7	**78**
Total Exit	12	10	9	13	9	10	15	9	26	11	9	11	**144**

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Resource Nav	0	-100%	-100%	0	-100%	-100%							**-100%**
Other	-100%	-100%	-100%	-100%	0	0							**-100%**
Reunification	+20%	+40%	+33%	-75%	+17%	-25%							**+4%**
Housed	-14%	+29%	+38%	+44%	+63%	-20%							**+21%**
Total Exit	-8%	+17%	+18%	-23%	+38%	-30%							**+3%**

City of Longmont System Exit by Type 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Resource Nav	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Other	0	0	0	0	0	0	0	1	0	0	0	1	**2**
Reunification	3	0	2	1	2	3	3	1	2	1	0	2	**20**
Housed	2	5	3	5	2	1	2	0	4	2	4	3	**33**
Total Exit	**5**	**5**	**5**	**6**	**4**	**4**	**5**	**2**	**6**	**3**	**4**	**6**	**55**

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Resource Nav	0	0	0	0	0	0							**0**
Other	0	0	0	+100%	0	0							**+100%**
Reunification	0	+100%	-50%	-100%	+60%	0							**+15%**
Housed	0	-40%	-67%	-20%	+67%	+50%							**0%**
Total Exit	0	-20%	-60%	-17%	+64%	+20%							**+9%**

Boulder County HMIS/OneHome System Exit by Type 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Resource Nav	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Other	0	0	0	1	1	0	0	0	0	0	1	0	**3**
Reunification	1	1	1	1	3	2	0	2	3	1	2	1	**18**
Housed	3	2	4	7	7	3	5	7	9	14	8	3	**72**
Total Exit	**4**	**3**	**5**	**9**	**11**	**5**	**5**	**9**	**12**	**15**	**11**	**4**	**93**

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Resource Nav	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Other	0	0	+100%	-100%	-100%	0							**0**
Reunification	0	-100%	-100%	0	-33%	0							**-33%**
Housed	+57%	0	-100%	-29%	-43%	+40%							**-12%**
Total Exit	+50%	-33%	-80%	-33%	-45%	+29%							**-19%**

Boulder County Pathways to Housing Stability
Case Management Standards and Benchmarks

The Boulder County Pathways to Housing Stability (BCPHS) initiative, funded by a 5-year SAMHSA-TIEH grant, supports adults experiencing chronic homelessness who also have behavioral health needs in finding and maintaining stable housing. In early 2020, the BCPHS team convened a group of housing partners and providers to create and review case management standards to ensure consistent service provision and the highest quality of care for formerly unhoused clients as it relates to supportive services. A review of the existing literature revealed that no such standards existed across the country. As a result, in partnership with providers, the BCPHS team drafted case management standards which are reflected below. All providers have adopted these standards and incorporated them into their staff on-boarding processes and supervision on a weekly basis. The benchmark components have also been incorporated in contracting throughout the county.

Goals of Case Management Standards

Program Participants Have Safe, Supportive Permanent Housing

Program Participants Achieve Greater Stability and Well-being

Benchmarks to Measure Success

1. Secure successful permanent housing as quickly as possible for participants.

2. Reduce participant recidivism to homelessness, incarceration, or hospitalization.

3. Increase stability of participants through employment, social engagement, and healthcare.

Guiding Principles for Case Management

- Meeting participants "where they are"
- Respecting participants' autonomy and choice
- Case management approach is:
  - Trauma Informed
  - Participant-Centered
  - Strengths-Based

- Focusing on self-care, appropriate boundaries with participants, and sustainability of the program
- Focusing on collaboration, teamwork, and coordination with community partners
- Encouraging self-reliance, decision making, and personal responsibility of participants

Case Manager Actions and Tools

- Home visits/case management contacts to homes
- Case/goal planning that is attuned to acuity of need and ability to participate in goal setting
- Support in obtaining and maintaining public benefits
- Support in communication/problem solving with landlords
- Facilitating linkages to healthcare, mental health appointments, and other behavioral health services
- Promoting harm reduction

- Motivational interviewing
- Facilitating ongoing communication and coordination with all service providers
- Identifying social and emotional supports
- Celebrating successes
- Consideration of cultural context as identified by the participant
- Facilitating and encouraging participants in gaining independence from services, including graduation from the program
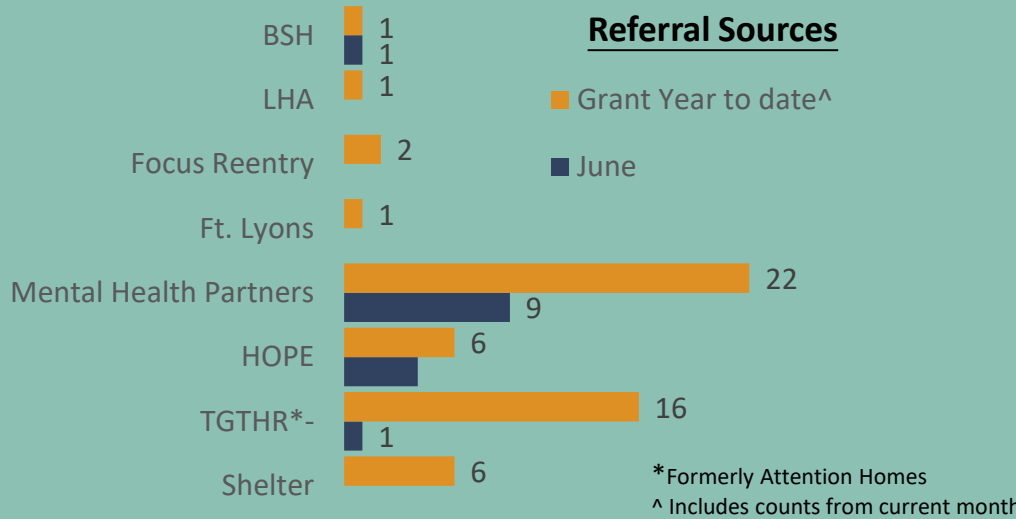
Boulder County Pathways to Housing Stability
June 2022 County Data Report

The Boulder County Pathways to Housing Stability (BCPHS) initiative, implemented by Mental Health Partners of Boulder County (MHP) supports adults experiencing chronic homelessness who also have behavioral health needs in finding and maintaining stable housing. There were 15 new referrals for June 2022. All data are from baseline/intake assessments.

Referrals

Clients are **referred** to BCPHS from external community services as well as internally within MHP. Referred clients are **screened** for eligibility into the program. Clients may then be **enrolled** if they fit the eligibility criteria.
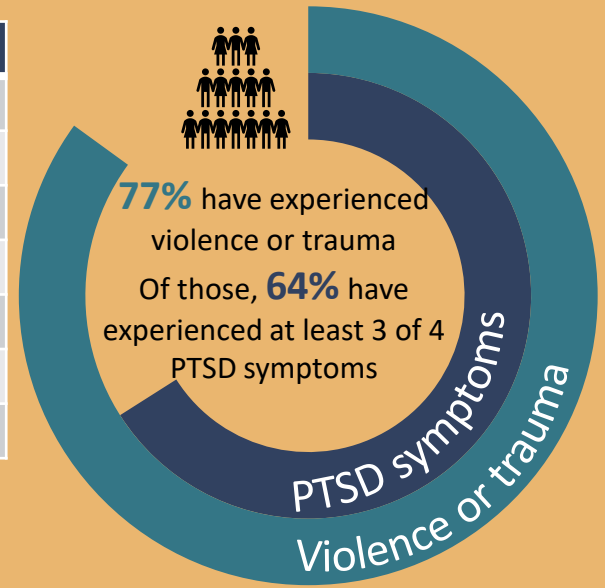
Referral Sources

- Grant Year to date^
- June

Source	Grant Year to date^	June
BSH	1	1
LHA	1	
Focus Reentry	2	
Ft. Lyons	1	
Mental Health Partners	22	9
HOPE	6	6
TGTHR*-	16	1
Shelter	6	

*Formerly Attention Homes
^ Includes counts from current month

Characteristics

June Enrollments: 6

Total Enrollments: 175

Average age: 51

Age range: 19-75

Female: 33%

Male: 67%

Race	#	%
Alaska Native	11	7%
American Indian	23	14%
Asian	1	1%
Black	8	5%
Native Hawaiian	2	1%
White	132	81%
Hispanic/Latino	20	12%

Top 3 SUD diagnoses:
1. Alcohol
2. Other stimulants
3. Cannabis

67% used tobacco in the past 30 days

77% have experienced violence or trauma

Of those, **64%** have experienced at least 3 of 4 PTSD symptoms

PTSD symptoms

Violence or trauma

Statuses

|	June	Grant-to-Date^
# of clients who received housing*	2	125
# of clients enrolled†, but still homeless	25	23
# of clients in housing and being managed	56	125
# of enrolled* clients who have lost housing at least once	5	11

*Monthly # includes all clients housed in this quarter, including those with prior instances of housing during the grant. Grant-to-date # includes all clients housed during the life of the grant, not including multiple housing events for each client.

†Currently or formerly enrolled including those who may have lost housing

Mental Health PARTNERS
Healthy minds, healthy lives, healthy communities

Boulder County Colorado

OMNI

RACIAL EQUITY ACROSS SERVICE PROVISION[1]

Across the system, individuals who do not identify as Caucasian or Non-Hispanic are overrepresented in the population experiencing homelessness. These data are in alignment with national data that reflects an over representation on individuals who identify is Black, Indigenous, and People of Color (BIPOC). Data elements in red reflect higher than the county demographics for each referral outcome.

The following chart(s) and tables reflect referral outcome over time as it relates to Ethnicity and Race.

DIVERSION REFERRAL OUTCOME
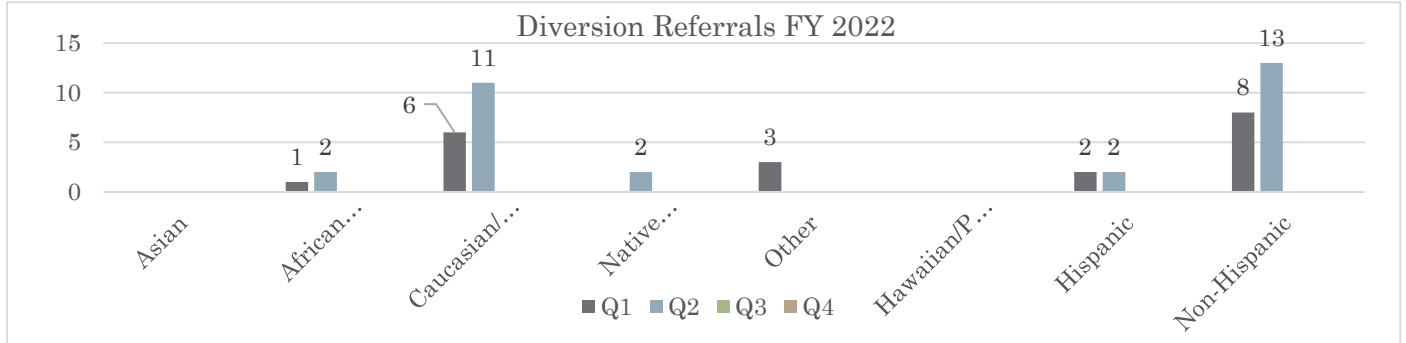
	Q1	Q2	Q3	Q4	County Demographics[2]
Asian	0%	0%			5%
African American/Black	10%	13%			1%
Caucasian/White	60%	73%			90%
Native American	0%	13%			1%
Other	30%	0%			2%
Hawaiian/Pacific Islander	0%	0%			>1%
Hispanic	20%	13%			14%
Not Hispanic[3]	80%	87%			77%

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[1] Quarter 1 reflects January 2021-March 2021; Quarter 2 will reflect April 2021-June 2021; Quarter 3 will reflect July 2021-September 2021; Quarter 4 will reflect October 2021-December 2021.

[2] Percentages in red are higher than county census data.
[3] Percentage does not equal 100% due to missing data and individuals selecting multiple races.

NAVIGATION REFERRAL OUTCOME

Navigation Referrals FY 2022
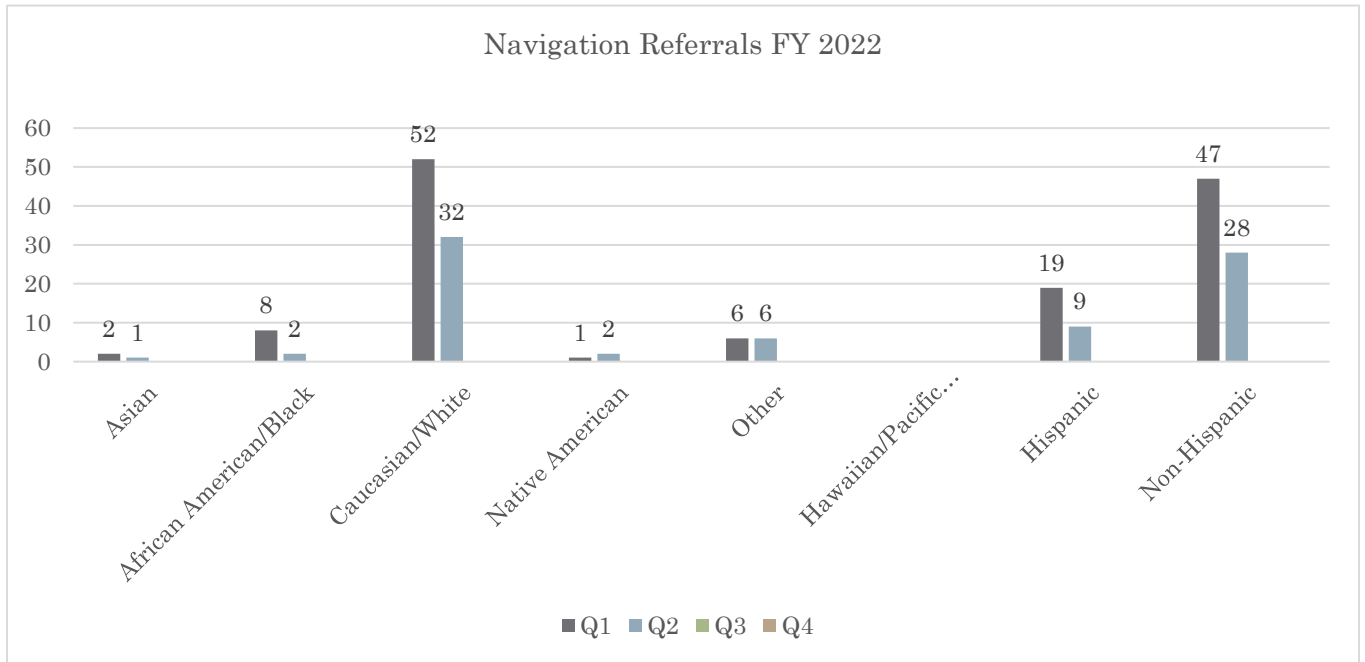
	Q1	Q2	Q3	Q4	County Demographics[4]
Asian	3%	3%			**5%**
African American/Black	12%	5%			**1%**
Caucasian/White	78%	82%			**90%**
Native American	2%	5%			**1%**
Other	9%	15%			**2%**
Hawaiian/Pacific Islander	0%	0%			**>1%**
Hispanic	29%	24%			**14%**
Not Hispanic[5]	71%	76%			**77%**

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[4] Percentages in red are higher than county census data.

[5] Percentage does not equal 100% due to missing data and individuals selecting multiple races.

HOUSING FOCUSED SHELTER REFERRAL OUTCOME

HFS Referrals FY 2022
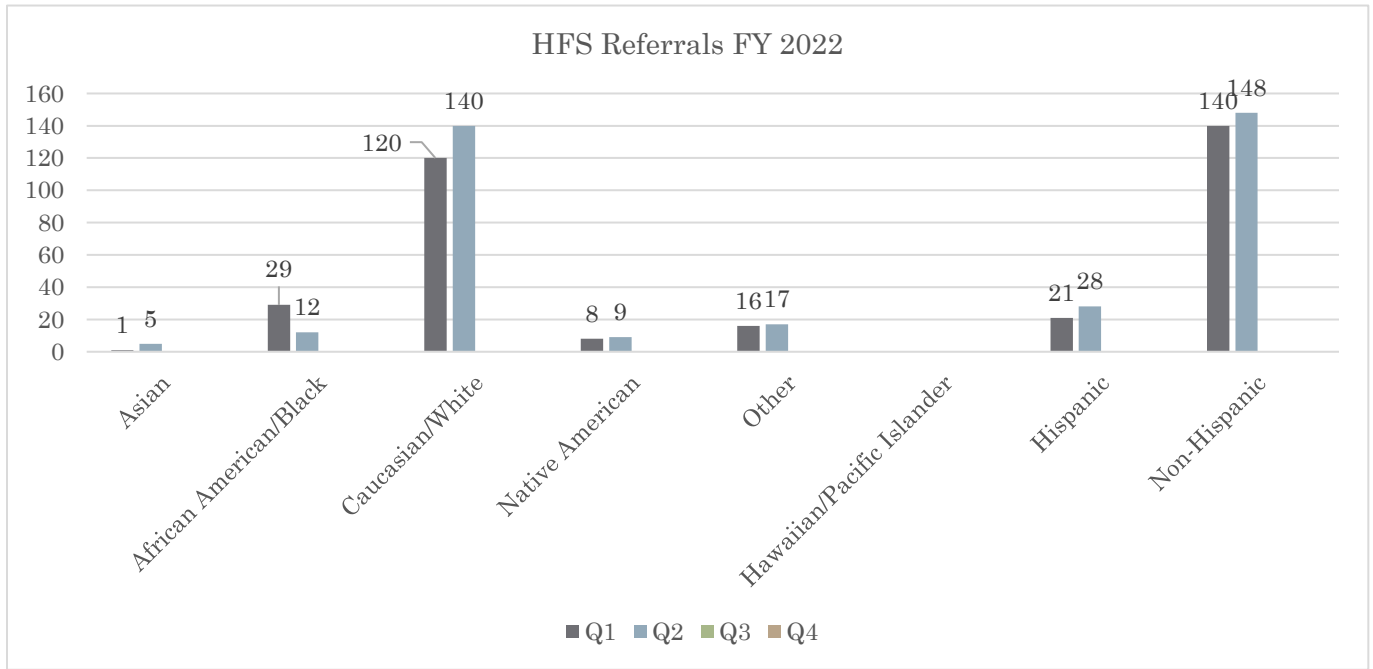
	Q1	**Q2**	**Q3**	**Q4**	**County Demographics[6]**
Asian	1%	3%			**5%**
African American/Black	18%	7%			**1%**
Caucasian/White	74%	82%			**90%**
Native American	5%	5%			**1%**
Other	10%	10%			**2%**
Hawaiian/Pacific Islander	0%	0%			**>1%**
Hispanic	13%	16%			**14%**
Not Hispanic[7]	87%	84%			**77%**

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[6] Percentages in red are higher than county census data.

[7] Percentage does not equal 100% due to missing data and individuals selecting multiple races.