

BOULDER COUNTY CLERK & RECORDER

Public Accountability & Services Report

Hello Boulder County Residents,

I am proud to present our 2nd annual report highlighting key facts and accomplishments of the Office of the Clerk & Recorder. While our Elections Division gets a lot of attention, all three divisions perform an incredible amount of work quietly and routinely.

Please take a few minutes to review the contents of the next few pages to see how your local Clerk's office manages to carry out work effectively and efficiently on behalf of the county and all our residents. This report spans our work from July 2021 through June of 2022.

As always, we welcome feedback or questions on how we can serve you better. Email us anytime at ClerkandRecorder@BoulderCounty.org.

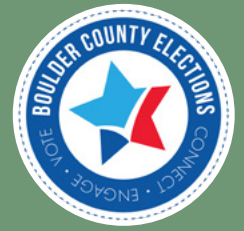
In service,



Molly Fitzpatrick
Boulder County Clerk & Recorder



Elections Division

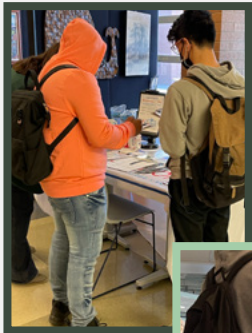


Once a decade, our team undertakes the complicated task of redistricting. This past winter, we implemented the required changes to our precinct maps. Not only did we execute this important work, but the office worked to reduce the total number of precincts. **Fewer precincts reduces the complexity of running an election and increases our efficiency.**

After the devastating Marshall Fire, our office worked with state legislative leaders to pass new legislation to ensure **displaced voters could continue to vote** indefinitely from their former residence if they intended to rebuild and return.



Our office has a **continuous focus on improving our security posture, both physical and cyber.** Following a visit from the Cybersecurity and Infrastructure Security Agency (CISA)–Department of Homeland Security (DHS), we began implementing ways to harden our physical defenses, including adding many silent door alarms. Additionally, we added enhanced Vote Center judge security training and an insider threat training for all staff and temporary workers.



In April, we celebrated the 3rd annual **Boulder County High School Student Voter Registration Awareness Week** with daily in-person voter registration events registering dozens of students and getting many more excited to vote in future elections.



This primary election we were able to safely resume **in-person ballot processing tours.** We had over 75 individuals attend our tours to learn about how we ensure an efficient, accurate, and secure election.



Did you know?

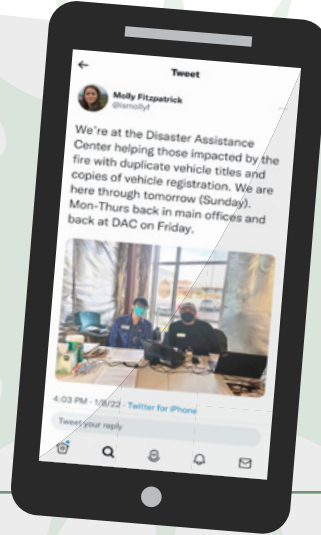
Did you know that over the last 12 months, our office successfully conducted:

- ▶ November 2021 Coordinated Election
- ▶ 2022 June Primary
- ▶ PLUS two recounts!

Clerk Fitzpatrick joined other top Colorado election officials to accept a Defenders of Democracy Award from the Center for Election Innovation & Research.

Motor Vehicle Division

As part of a cross-county mobilization to help displaced residents of the Marshall Fire, the Motor Vehicle Division staffed the Disaster Recovery Center, where they processed at least 250 duplicate titles for residents whose titles were destroyed in the fire.



Statistics



Over the last year, July 2021 - June 2022, we had **111,831 in-person transactions**.



During the same period, we had **349,171 total transactions**, including in-person, online, email, self-service kiosk, mail, drop-off, and over the phone.



There were **262,721 actively registered vehicles** in 2021.



Six new team members joined Motor Vehicle this year, including a new branch manager!



Since January 2022, we've **recycled 717 pounds of license plates** to Ecocycle and **donated the \$537.75** funds earned back to the non-profit.

NEW Drop Box!

A new 24-hour Motor Vehicle and/or Recording paperwork drop box was installed in Longmont, allowing residents to return vehicle registration renewals and other forms at their convenience.



Did you know?

Did you know that 60% of our renewals are either online or at self-service kiosks?



Recording Division

73,127
documents
recorded



Over the last year...

The Recording Division has **issued 1,909 marriage licenses** through our remote process, allowing applicants to obtain their license from the convenience of their home. This accommodates those without transportation and those with medical issues preventing travel, and it doesn't necessarily require much time off from work, or even at all.

Furthering our commitment to **language access**, our office has added the ability to make online appointments for marriage licenses directly with a Spanish-speaking staff member. The county also has ways to assist other limited-English language residents with their requests using a translation line.

In the immediate aftermath of the Marshall Fire, our Recording Division directly **assisted nearly 200 residents with free document replacement** for home deeds and marriage certificates and continues to assist to this day as the need arises.

As reported under Motor Vehicle, residents can use the 24-hour Motor Vehicle/Recording drop boxes to return important paperwork, like completed marriage certificates or property documents.

Officewide

To complement the physical security enhancements, **all staff were trained in refreshed physical security and emergency response protocols**. This included in-person trainings (including election judges) to cover the most common scenarios and increasing the visibility of visual reminders throughout the branches.

Over the last year, we **continued our equity and inclusion work in several ways**. We supported staff to take two in-depth trainings the county offered (Courageous Conversations 1 & 2), we continued our periodic internal heritage newsletters focused on the history and achievements of those of historically excluded cultures and backgrounds, and finished up our initial 2021 mutual learning sessions with the final one focused on understanding and responding to microaggressions in the workplace.

At our Boulder branch, we had **electric vehicle charging stations installed** in June (which became operational in August).

