

2

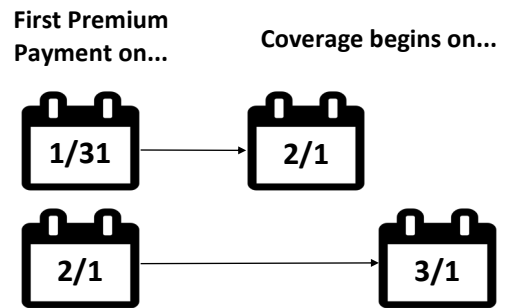


Confirm Your Premium Payment

You are only enrolled in your health insurance plan once you make your first premium payment. All payments are made directly to your insurance company, not to Connect for Health Colorado.

Your first premium payment must be paid prior to the last day of the month, the month before you want your coverage to begin.

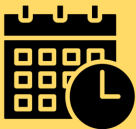
Ongoing premium payments are always due the month prior to the month of coverage.



Call your health insurance company...

7-10 days after paying your first month's premium to confirm that payment was received and that your plan is activated.

If you cannot make your payment on time, have a billing issue or question about your premium.



Make payments on time...

If you don't pay your premium on time, your health insurance company can cancel your plan, and you will not be able to get health insurance until the next year's Open Enrollment Period.

If you set-up auto-payments, check each month to confirm.



Avoid insurance cancellation...

If you have tax credits, you have a 90-day grace period for late payments; 30-day grace period if you don't have tax credits.

If you have not paid within grace period, your insurance will be cancelled, and can be retroactively cancelled to last premium paid.





Confirm Your Enrollment



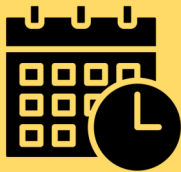
Provide verifications if needed...

Verifications are documents that confirm application information such as proof of citizenship, lawful presence, residence or a bank statement.



Look for a notice in the mail...

If needed, Connect for Health Colorado will send you a Mailed Notice requesting verifications. It's important to open your mail from them!



Be aware of timelines...

You have 90 days to provide the requested information. Submit by the date indicated on the notice to ensure that you and your family's health and finances are protected.



Know how to submit verifications...

1. Connect for Health Colorado Account
2. Fax to 1-855-346-5175
3. Mail: Connect for Health Colorado
Verifications / P.O. Box 35681
Colorado Springs, CO 80935

Failure to provide documentation on time (within 90 days) may result in termination of your financial help and health insurance coverage