



“Who Ya’ Gonna Call or Email?”

Reporting and Managing
Infectious Diseases for Child Care

Opportunity for a Healthy Life

1. Is the illness on the “[Communicable Reportable Conditions](#)” list AND is required to be reported immediately or within 24 hours?

Use this link for [Communicable Reportable Conditions](#).

In the far-left hand column is a header called “Time”.

- “1mm” means immediately (up to four hours)
- “24h” means within 24 hours.

If immediately reportable, contact the 24/7 BCPH Communicable Disease Hotline at 303-413-7523. If necessary, leave a message on this secure private line which includes your name, facility, contact information, and summary of your situation. The on-call epidemiologist will return your call within an hour of receiving your call. If not immediately reportable, then email HealthECE@bouldercounty.org with name, facility, date of birth, confirmed diagnosis, and other information you think would help us.

If a public health notice is warranted, BCPH will provide communications to distribute to impacted staff/families.

2. Are there multiple staff or children with similar symptoms than is typical for your facility?

For example, are there more cases of coughing or diarrhea than typical? **Ask yourself the question, does this seem out of the ordinary for your facility?**

If so, this could be an outbreak. Contact the 24/7 BCPH Communicable Disease Hotline at 303-413-7523. If necessary, leave a message. The on-call epidemiologist will return your call within an hour of receiving your call. Note: Please have your updated illness log ready to share with the on-call epidemiologist.

If a public health notice is warranted, BCPH will provide communications to distribute to impacted staff/families.

3. Is this a condition, which falls outside of number 1 and 2 above?

Resources:

- Call your Child Care Health Consultant (CCHC)
- [Infectious Diseases in Childcare and School Settings Manual](#). This manual will provide disinfection and sanitation guidelines and exclusion criteria for each specific illness.
- [How Sick is Too Sick](#)
- [How Sick it Too Sick \(Spanish\)](#):
- [Boulder County Public Health: Covid Information](#)
- [Guidance for Non-Covid-19 Viral Respiratory Illnesses in Schools and Childcare](#)
- Email Health ECE inbox: HealthECE@bouldercounty.org
 - Include your latest [illness log](#).
 - This will help us help you quicker.

Updated 10.07.2022