

2023

Legal and Community Resource Guide



This guide was published by the Boulder County Justice Coalition for ALL (Abuse in Later Life) (JCALL).

JCALL's Mission is to unite to confront abuse in later life.

Its Vision is to raise awareness by providing resources and education to protect and empower all adults aged 50 and over to live safely in our community.

Introduction

This guide was produced as part of the Boulder County Justice Coalition for ALL (Abuse in Later Life) (“JCALL”)’s enhanced training and services project to confront abuse, neglect, and exploitation in later life. The project is a collaborative effort among Boulder County’s Adult Protective Services, Area Agency on Aging, District Attorney’s office, domestic and sexual violence service providers, law enforcement, and area Age Well and Senior Centers. This guide is intended to provide information about crimes which law enforcement may consider when investigating abuse, neglect, and/or exploitation in later life, and to deliver information to officers on civil remedies and community resources.

The material in this guide is for informational purposes only. It does not constitute legal advice and does not constitute an endorsement of any resource.

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Mandatory Reporting of Mistreatment: At-Risk Older Adults and At-Risk Adults with IDD

In Colorado, persons in certain professions are required by law to report mistreatment of adults age 70 and over and of adults with intellectual and developmental disabilities (IDD).

Who Must Report:

- Any person providing health care or health-care-related services, including general and specialty medical, surgical, or nursing services; dental, vision, pharmacy, chiropractic, naturopathic medicine services; or physical, occupational, musical, or other therapies
- Hospital & long-term care facility personnel engaged in admission, care, or treatment of patients
- First responders including emergency medical service providers, fire protection personnel, law enforcement officers, and persons employed by, contracting with, or volunteering with any law enforcement agency, including victim advocates*
- Medical examiners and coroners
- Code enforcement officers
- Veterinarians
- Psychologists, addiction counselors, professional counselors, marriage and family therapists, and unlicensed psychotherapists
- Social workers
- Staff of community-centered boards
- Staff of case management agencies
- Staff, consultants, or independent contractors of service agencies providing services or supports for persons with intellectual and developmental disabilities
- Staff or consultants for a licensed or unlicensed, certified or uncertified, care facility, agency, home, or governing board, including but not limited to long-term care facilities, home care agencies, or home health providers
- Staff of, or consultants for, a home care placement agency
- Persons performing case management/assistant services for at-risk older adults/adults with IDD
- Staff of county departments of human or social services
- Staff of state departments of human services, public health and environment, or health care policy and financing
- Staff of senior congregate centers or senior research or outreach organizations
- Staff, and staff of contracted providers, of area agencies on aging, except attorneys (and their staff) providing legal assistance to individuals pursuant to a contract with an area agency on aging, and the long-term care ombudsmen
- Employees, contractors, and volunteers operating specialized transportation services for at-risk older adults/adults with IDD
- Court-appointed guardians and conservators
- Personnel at schools serving persons in preschool through twelfth grade
- Clergy members
- Personnel of banks, savings and loans, credit unions, and other lending or financial institutions

*This requirement applies only to victim advocates employed by, contracting with, or volunteering with a law enforcement agency (C.R.S. 18-6.5-108(1)(b)(III)). Trained, community-based domestic violence and sexual assault victim advocates are not included.

What Must be Reported:

If mistreatment of an at-risk older adult or an at-risk adult with IDD is observed, or if there is reasonable cause to believe that an at-risk older adult or at-risk adult with IDD has been mistreated or is at imminent risk of mistreatment, the information must be reported to a law enforcement agency within 24 hours after the observation or discovery.

- **Mandatory reporters** who observe/suspect that an at-risk older adult or at-risk adult with IDD is being abused, neglected, or exploited **must report to law enforcement.**
- **Other individuals** who observe or suspect mistreatment – including self-neglect -- **are urged to report to law enforcement or Adult Protective Services.**

Key Definitions (C.R.S. 18-6.5-102):

At-Risk Older Adult (also known as “At-Risk Elder”)

- Age 70 or older

At-Risk Adult with IDD

- Age 18 or older who has an intellectual and developmental disability

Mistreatment means:

- Abuse
- Caretaker neglect
- Exploitation

Abuse means:

- Non-accidental injury or death
- Unreasonable confinement or restraint
- Criminal sexual conduct

Caretaker Neglect occurs where a caretaker:

- fails to provide adequate food, clothing, shelter, care or other treatment, OR

- knowingly uses harassment, undue influence, or intimidation to create a hostile or fearful environment for an at-risk person.

Exploitation occurs where someone:

- Uses deception, harassment, intimidation, or undue influence to permanently or temporarily deprive the use, benefit, or possession of an at-risk person’s money, assets, or property;
- Hires a third party to the detriment of at-risk person;
- Forces, compels, coerces, or entices an at-risk person to perform services for the profit or advantage of the person or another person against the will of the at-risk person; or
- Misuses the property of an at-risk person in a manner that adversely affects the at-risk person’s ability to receive health care or health-care benefits or to pay bills for basic needs or obligations.

Information to be Reported (to the extent possible):

- Name, age, address and contact information of at-risk older adult or at-risk adult with IDD
- Name, address, and contact information of person making the report
- Name, address and contact information of caretaker, if any
- Name of alleged perpetrator
- Nature and extent of mistreatment/suspected mistreatment.

What Happens Next?

- Within 24 hours: law enforcement must provide report to Boulder County Adult Protective Services and Boulder County District Attorney’s Office
- If appropriate, law enforcement conducts a criminal investigation and provides summary report to Adult Protective Services and the District Attorney’s Office
- If appropriate, Adult Protective Services evaluates/determines appropriate response, takes appropriate action, and may offer protective services.

Immunity for Report Made in Good Faith

If a report is made in good faith, the reporter is immune from suit, liability damages in civil actions, and criminal prosecution.

- If the reporter is the perpetrator, immunity does not apply.

Penalty for Failure to Report

Willful failure to report is a class 2 misdemeanor. (C.R.S. 18-6.5-108(c))

- Penalties are described in C.R.S. 18-1.3-501.

Law Enforcement: Crimes Against Older Adults

Colorado has criminal statutes which specifically relate to crimes against older adults: C.R.S. 18-6.5-101 — 18-6.5-109.

These statutes specify that penalties for certain criminal offenses are enhanced when committed against older adults (and others defined as “at-risk”) as compared to when these crimes are committed against persons not defined as “at risk.”

Key Criminal Definitions (C.R.S. 18-6.5-102(2-4.5)):

At-risk adult:

- Age 70 or older (also called an “at-risk elder”), or
- Age 18 or older who has a disability

At-risk adult with IDD:

- Age 18 or older and who has an intellectual and developmental disability (IDD), as defined in C.R.S. 25.5-10-202(26)(a).

At-risk person:

- at-risk adult
- at-risk adult with IDD
- at-risk elder, or
- at-risk juvenile

Working with Adult Protective Services:

Boulder County Adult Protective Services (APS) investigates reports of mistreatment and self-neglect of at-risk adults, can provide services to protect the adult’s health and safety, and can assist law enforcement. There are key differences between criminal statutes and APS statutes:

- APS defines “At-Risk Adult” as anyone age 18 and older who is susceptible to mistreatment or self-neglect because the person is unable to provide or obtain services necessary for their health, safety, or welfare, OR lacks sufficient understanding or capacity to make or communicate responsible decisions. **For APS, “at-risk” is not defined by age or disability alone.**
- APS must follow statutory provisions which include protecting the at-risk adult’s right to confidentiality, self-determination, and least-restrictive intervention.
- APS report/case information is confidential and, except in limited circumstances established in statute, cannot be shared without a court order. These restrictions also limit the information APS can provide to a reporting party.

(C.R.S. 26.3.1-102)

The table below lists the criminal offenses which, when committed against an at-risk person (as defined above), carry enhanced penalties.

- Definitions of crimes listed can be found in “Terms and Statutory Definitions” below.
- See “Appendix” for checklist of additional potential criminal offenses law enforcement may wish to consider when responding to and investigating cases of abuse, exploitation, or neglect.

Note that penalty enhancements also attach to criminal attempt, conspiracy, or solicitation to commit offenses listed. (C.R.S. 8-16.5-102(9))

Criminal Offense C.R.S. §	Crime Committed Against At-Risk Person C.R.S. §	Penalty Enhancement
ASSAULT		
First Degree 18-3-202	18-6.5-103(3)(a)	F3 to F2
Second Degree 18-3-203	18-6.5-103(3)(b)	F4 to F3
Third Degree 18-3-204	18-6.5-103(3)(c)	M1 to F6
SEXUAL ASSAULT		
Sexual Assault 18-3-402	18-6.5-103(7)(a)	F2
Unlawful Sexual Contact 18-3-404 If defendant compels victim to submit by use of force, intimidation, threat as specified in 18-3-402(4)(a-c) OR defendant engages in conduct de- scribed in 18-3-404(1)(g)	18-6.5-103(7)(c)	F6 F4 to F3
Sexual Assault on a Client by a Psychotherapist 18-3-405.5 If circumstances in 18-3-405.5(1) exist If circumstances in 18-3-405.5(1) are not present	18-6.5-103(7)(f)	F4 to F3 M1 to F6

Criminal Offense C.R.S. §	Crime Committed Against At-Risk Person C.R.S. §	Penalty Enhancement
FINANCIAL EXPLOITATION		
Criminal Exploitation of an At-Risk Person Value \$500+ Value < \$500	18-6.5-103(7.5) 18-6.5-102(10)	F3 F5
Theft 18-4-401 Theft is committed: In the presence of the victim OR Whether or not in the presence of victim AND -defendant is acting in a position of trust, OR -defendant knows that the victim is an at-risk person. Value \$500+ Value < \$500	18-6.5-103(5)	F3 F5
Theft from the Person of an At-Risk Person 18-4-401(5) The value of the item taken is irrelevant so long as the theft was committed by any means other than the use of force, threat, or intimidation against an at-risk person.	18-6.5-103(5)	F5 to F4
Robbery 18-4-301	18-6.5-103(4)	F4 to F3
NEGLECT		
Caretaker Neglect	18-6.5-102(6) 18-6.5-103(6)(a)	M1 (if no injury)
Criminal Negligence 18-1-501(3)	18-6.5-103(2)	F4 (if death) F5 (if SBI) F6 (if bodily injury)
False Imprisonment of an At-Risk Person	18-6.5-103(9)(a)(I) or (II) 18-6.5-103(9)(a)(III)	F6 M1
Unlawful Abandonment of an At-Risk Person	18-6.5-103(6)(b)	M1

Obtaining Protected Health Information

The U.S. Health Insurance Portability and Accountability Act (HIPAA) provides Federal privacy protections for individuals' health information held by health care providers and health plans.

HIPAA's Privacy Rule lists circumstances under which medical information can be disclosed for law enforcement-related purposes (45 CFR § 164.512(f)). These include:

- Disclosure of information where required by law, including laws that require the reporting of certain types of wounds or other physical injuries (includes those described in C.R.S. 12-240-139(1)(a));
- Disclosure of limited information for identification and location of a suspect, fugitive, material witness, or missing person;
- Disclosure pursuant to a court order, subpoena, grand jury subpoena, administrative request, or search warrant.

Under HIPAA, law enforcement may request a **victim's** protected information/records as follows:

- If the victim consents to the release of the information, OR
- If the victim cannot consent due to an emergency or incapacity, AND
 - law enforcement represents that the information is needed to determine whether another person broke the law, and that the information is not intended to be used against the victim, and
 - The investigation would be materially and adversely affected by waiting until the victim could agree, and
 - The medical provider determines in their professional judgment that providing the information is in the victim's best interest.

For additional permitted disclosures and more information about obtaining protected health information, see 45 CFR § 164.512(f) and the U.S. Department of Health and Human Services HIPAA Guide for Law Enforcement: www.hhs.gov/sites/default/files/ocr/privacy/hipaa/understanding/special/emergency/final_hipaa_guide_law_enforcement.pdf

Civil and Legal Remedies

A number of issues may arise when responding to abuse, exploitation, or neglect matters, and survivors may wish to seek civil, legal, or other remedies. Law enforcement should keep the following potential civil remedies and resources in mind:

- Adult Protective Services
- Civil Lawsuit
- Civil Protection Order
- Conservatorship/Guardianship
- Discrimination
- Licensed Caregiver/Facility complaint
- Power of Attorney
- Representative Payee

In addition, law enforcement should be aware of the potential availability of U Nonimmigrant Status (“U-Visa”) federal immigration benefit for undocumented survivors (described below).

Keep in mind that legal instruments such as conservatorship, guardianship, power of attorney, and representative payee do not necessarily make alleged criminal activity merely civil; these instruments can also be used as tools of abuse or exploitation.

See “Terms and Statutory Definitions” for related definitions and C.R.S. references, and “Community Resources” for hours and contact information.

Adult Protective Services (APS)

Boulder County Adult Protective Services investigates reports of abuse, neglect, self-neglect, and financial exploitation of at-risk adults. APS defines “At-Risk Adult” as anyone age 18 and older who is susceptible to mistreatment or self-neglect because the person is unable to provide or obtain services necessary for their health, safety, or welfare, OR lacks sufficient understanding or capacity to make or communicate responsible decisions. Unlike Colorado criminal statutes, age or disability alone does not determine whether an adult is “at-risk” under APS statutes.

APS staff assesses the need for protective services and may provide services to reduce the identified risk to the adult; these may include case coordination, short-term case management, guardianship/conservatorship, assistance to law enforcement, and information and referral. APS considers community-based services and resources, health care services, family and friends when appropriate, and other supports, while protecting the at-risk adult’s right to confidentiality, self-determination, and least-restrictive intervention.

APS reports and case information are confidential and, except in limited circumstances established in statute, cannot be shared without a court order. These restrictions also limit the information APS can provide to a reporting party. See APS’ listing in “Older Adult Services” in “Community Resources” for contact information.

Civil Lawsuit

In some instances, survivors of abuse, exploitation, or neglect may be able to seek compensation via a civil lawsuit. Survivors initiate civil suits on their own or with the assistance of an attorney. See “Civil/Legal and Court Resources” in “Community Resources” for related resources.

Civil Protection Order

A civil protection order (sometimes called an “Order of Protection,” “No Contact Order,” or “Restraining Order”) is an order issued by a court allowing an applicant to use the power of the court to require an adverse party (named in the order) to do, or not do, certain things.

Adults age 60 and older who have experienced physical, sexual, verbal or emotional abuse, neglect, or exploitation, or who are afraid for their safety, can ask the court for a civil protection order. Cases involving domestic/intimate partner violence/abuse, dating violence, sexual assault, stalking, or threats of harm often involve protection orders. Examples of things a civil protection order may require include (but are not limited to):

- Ordering the adverse party to refrain from contacting, intimidating, threatening, or interfering with the applicant or any other household members named in the order;
- Ordering the adverse party to stay away from

locations frequented by the applicant or members of the applicant's household;

- Specifying the arrangement for possession and care of a pet;
- Requiring the adverse party to make mortgage, rent, insurance, or utility payments, or to provide transportation, medical, or childcare when the adverse party had done any of these in the past;
- Preventing the adverse party from transferring, concealing, or disposing of any property or personal effects except as necessary, and requiring the adverse party to account to the court for all extraordinary expenditures; and
- Other relief as the court deems appropriate.

To obtain a civil protection order, the applicant first submits a petition to the court in the county where they reside. The applicant must use forms provided by the court for this purpose. A judge typically reviews the petition quickly, and will grant or deny a temporary order and set a hearing date for the permanent order. If the temporary order is granted, it must be served on the adverse party by someone who is 18 years of age or older and not involved in the dispute (the Boulder County Sheriff's Office can provide this service for a fee). The hearing for the permanent order typically takes place two weeks later.

Adverse parties who violate a civil protection order can be arrested and charged with a crime.

Civil Protection Order statutes, definitions, and rules are complex. The Colorado courts provide more information and forms relating to civil protection orders at www.courts.state.co.us/Self_Help/protectionorders/. In addition, there are several attorney resources (no charge or reduced cost) to assist with the preparation of civil protection orders and court appearances: Safehouse Progressive Alliance for Nonviolence (Boulder) and Safe Shelter of St. Vrain Valley (Longmont) can coordinate legal assistance in the preparation of civil protection orders at no charge. See "Domestic Violence/Sexual Assault Service Providers" and "Civil/Legal and Court Resources" in "Community Resources" for these and other related resources.

Conservatorship/Guardianship

Conservators and guardians are individuals or organizations appointed by a court to make decisions for individuals who are determined by the court to lack capacity to make financial, personal, or medical decisions ("protected persons"). Every older adult is presumed to have decision-making capacity unless a court determines that the adult lacks that capacity.

A conservator manages the financial affairs of a protected person, while a guardian makes personal and health decisions for a protected person. A court may appoint a conservator and a guardian, or may appoint one or the other; the same individual/organization may act as both. Conservators and guardians may be paid for their services, but any payment must be reasonable. Conservators and guardians cannot take a protected person's money or property for themselves.

Conservators and guardians are fiduciaries: they have a legal duty to act in a trustworthy manner and make decisions consistent with decisions the protected person made before losing decision-making capacity, or that are in the protected person's best interest.

The appointment of a conservator or guardian is made through judicial process in Colorado Probate Court, and every appointment is subject to judicial requirements and oversight. See "Civil/Legal and Court Resources" in "Community Resources" for links to court instructions/forms and related resources.

Discrimination

Some survivors may wish to file a complaint of discrimination in housing, employment, or public accommodation. There are several agencies which may accept these types of complaints, including the City of Boulder Office of Human Rights and the Colorado Department of Regulatory Agencies ("DORA"), Civil Rights Division. See "Civil/Legal and Court Resources" in "Community Resources" for related resources.

Licensed Caregiver or Facility

County and state agencies accepting complaints against a care facility or licensed care provider include:

- **Boulder County Long-Term Care Ombudsman** (LTCO) – for residents of assisted living and nursing facilities in Boulder County and their families;
- **Colorado Department of Public Health and Environment** (CDPHE) – for complaints against hospitals, medical facilities, assisted living residences, and nursing homes;
- **Colorado Department of Regulatory Agencies** (“DORA”) -- for complaints against licensed individuals including caregivers, nursing home administrators, medical providers.

See listings for these entities in “Older Adult Services” and “Civil/Legal Resources” in “Community Resources.”

Power of Attorney

A Power of Attorney (POA) is a written legal document which allows a person (called a “principal”) to give a second person (called an “agent”) the legal authority to make decisions on the principal’s behalf. In Colorado, there are several different types of POA documents; these include general, specific, medical, and financial POAs.

Once a POA is created, the agent is a fiduciary, and is required to act in good faith, use due care to act in the best interests of the principal and to the principal’s benefit, to keep records, and to act only within the scope of authority granted in the POA document. A POA does not convey ownership or title to a principal’s assets (such as cash, credit card, bank accounts, real estate), and does not take away a principal’s right to make decisions: agents may not act in their own interest or override the interests of the principal. The principal retains the ultimate decision-making authority and may revoke a POA at any time.

POAs are powerful instruments: no court procedure is required to create a POA, and there is no judicial oversight of POAs. While many agents act within the scope of authority granted in the POA document, opportunities exist for an agent’s abuse of power and for an agent to steal a principal’s money or property. An agent who uses an older adult principal’s funds for the agent’s own benefit can be charged with theft from an at-risk person as well as other crimes. An agent who fails to act in accordance with a principal’s wishes or in the principal’s best interest can be held liable for their actions. See “Civil/Legal and Court Resources” in “Community Resources” for related resources.

Representative Payee

A representative payee is a person who acts as the receiver of United States Social Security Disability or Supplemental Security Income benefit payments for a person who is not capable of managing or directing the management of these benefits. The U.S. Social Security Administration administers and oversees the representative payee program: [www.ssa.gov/payee/#:~:text=Social%20Security’s%20Representative%20Payment%20Program,Security%20Income%20\(SSI\)%20payments](http://www.ssa.gov/payee/#:~:text=Social%20Security’s%20Representative%20Payment%20Program,Security%20Income%20(SSI)%20payments).

U Nonimmigrant Status (U-VISA)

A U-Visa is a nonimmigrant status visa for undocumented victims of certain crimes who are helpful to law enforcement or government officials in the investigation or prosecution of criminal activity. The U-Visa program is intended to strengthen the ability of law enforcement agencies to investigate and prosecute cases of domestic violence, sexual assault, trafficking of immigrants and other crimes, while also protecting survivors who are willing to help law enforcement authorities.

To apply for a U-Visa, the applicant must submit a completed I-918 petition form to the Boulder County District Attorney’s office; this office is the certifying agency when the related criminal matter is in Boulder County, and determines whether the victim qualifies for certification. If the DA’s office certifies the petition, it is then submitted to the U.S. Department of Justice for consideration. The DA office’s certification does not guarantee the granting of the U-Visa. See www.uscis.gov/I-918 for information and link to petition form, and “Civil/Legal and Court Resources” in “Community Resources” for related resources.

See “Terms and Statutory Definitions” for definitions and references related to the above, and “Community Resources” for hours and contact information.

The material in this section and throughout this guide is for informational purposes only.

It does not constitute legal advice and does not constitute an endorsement of any resource.

Community Resources

Law Enforcement Non-Emergency Numbers:

- Boulder County Sheriff (303) 441-4444**
- Boulder Police (303) 441-3333**
- Erie Police (303) 441-4444**
- Lafayette Police (303) 665-5571**
- Longmont Police (303) 651-8555**
- Louisville Police (303) 441-4444**
- Nederland Police (303) 441-4444**

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Domestic Violence/Sexual Assault Services

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
<p>Moving to End Sexual Assault (“MESA”)</p> <p>All client services are offered in English and Spanish</p> <p>All services are free of charge</p>	<p>Serves all survivors (age 13 and older) of sexual violence and their loved ones living in Boulder County.</p> <p>Services include 24/7 hotline, text line, in-person accompaniment to hospital for forensic medical exams to collect DNA evidence after a sexual assault, support groups, ongoing victim advocacy, holistic services including trauma-informed yoga, massage, acupuncture.</p>	<p>24/7 hotline: (303) 443-7300 Or text BRAVE to 20121 for in-the-moment emotional support</p> <p>Office: 1455 Dixon Ave, suite 210 Lafayette, CO 80026 (303) 443-0400</p> <p>Email: info@movingtoendsexualassault.org</p> <p>Website: movingtoendsexualassault.org/</p>
<p>Safehouse Progressive Alliance for Nonviolence (“SPAN”)</p> <p>Serves Boulder and Broomfield Counties</p> <p>Services and outreach are offered in English and Spanish</p>	<p>Serves survivors of domestic violence, intimate partner violence, and stalking; specialized support for older adults, immigrant, LGBTQ+, and Spanish-speaking survivors living in Boulder/ Broomfield Counties.</p> <p>Services include 24-hour crisis line, emergency shelter, abuse in later life counseling, basic needs assistance, bilingual advocacy and support, case management, Spanish-speaking counseling, referrals, safety planning, support groups, transitional housing services, Safe Haven for Pets program for shelter residents.</p> <p>Civil Protection Order Assistance: Spanish bilingual legal advocates available at Boulder Justice Center and Broomfield Combined Courts. Call Outreach Center for hours.</p> <p>Additional legal assistance, advocacy available through SPAN’s Lawyers for Victims Program; call Outreach Center for information.</p>	<p>24/7 Crisis Line: (303) 444-2424 Or email: hotline@safehousealliance.org</p> <p>Outreach Center: 835 North St., Boulder Mon-Fri 9am-5pm (303) 449-8623</p> <p>Email: info@safehousealliance.org</p> <p>Website: www.safehousealliance.org/</p> <p>Additional SPAN office locations: Sister Carmen Community Center, 655 Aspen Ridge Drive, Lafayette and FISH Broomfield, 6 Garden Center, Broomfield</p> <p>SPAN Shelter confidentially located in Boulder.</p>

<p>Safe Shelter of St. Vrain Valley</p> <p>Serves the St. Vrain Valley –Boulder and Weld Counties</p> <p>All services are free, confidential, bilingual (Spanish), bicultural, open and affirming, client-determined, and available 24/7</p>	<p>Comprehensive system of programs and services to address the needs of individuals affected by domestic & dating violence, family violence, abuse in later life, and human trafficking.</p> <p>Services include 24-hour English/ Spanish crisis lines and access to emergency shelter, basic needs; individual and group counseling; case management; legal advocacy/representation; housing systems navigation; information; and referrals. Shelter accepts pets or can arrange temporary boarding at Longmont Humane Society.</p> <p>Civil Protection Order Assistance: Bilingual advocates available at Outreach Office Mon-Fri 9am-5pm, in person at the Longmont Courthouse Mon-Fri 9am-noon and Mon-Thurs 1pm-4pm, and via zoom at El Comite de Longmont, Thurs 1-3pm by appointment.</p> <p>On-site legal information/advice available through the Legal Services Program Staff Attorney; potential legal representation available through Safe Shelter’s Expanded Legal Services Program. Call Outreach Office for more information.</p>	<p>24/7 Crisis Lines: (303) 772-4422 English (720) 530-0694 Spanish</p> <p>Outreach Office: 82 21st Ave., Suite A, Longmont (303) 772-0432</p> <p>Email: info@safeshelterofst.vrain.org Website: safeshelterofstvrain.org/</p>
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Older Adult Services

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
Boulder County Help website	Comprehensive list of resources for older adults in Boulder County	www.BoulderCountyHelp.org
Adult Care Management, Inc.	Service plans for individuals participating in Home and Community Based Services (HCBS) and other Medicaid programs.	Mon-Fri 8am-5pm (303) 439-7011 or toll-free 1-855-784-0062 Email: contact@acmico.org Website: www.acmico.org/
Alzheimer’s Association, Boulder and Mountain Region office Helpline available in English and Spanish	24-hour helpline; programs and support services to those with Alzheimer’s and dementia-related diseases, their families, and caregivers, including resources, support groups, education, social engagement, online tools, and safety planning.	24/7 Helpline: 800-272-3900 Boulder and Mountain region: (303) 813-1669 Website: www.alz.org/co/about_us
Boulder County Adult Protective Services (APS) Intake and services are offered in English and Spanish	Investigates reports of abuse, neglect, self-neglect, and financial exploitation of at-risk adults who are unable to protect themselves due to a physical or mental limitation.	24-hour intake line: (303) 441-1309 Website: bouldercounty.gov/families/seniors/adult-protection-senior-services/
Boulder County Area Agency on Aging Resource navigation and some programs offered in English and Spanish	Resource navigation in all areas of Boulder County for adults age 60+ and adults with disabilities. Provides advocacy, assistance, programs for caregivers, healthy aging, LGBTQ+ outreach and programs, long-term care ombudsman, Medicare counseling, mountain resources, Veterans’ services.	Mon-Fri 8am-4:30pm (303) 441-1617 Email: bcaaa@bouldercounty.org Website: bouldercounty.gov/departments/community-services/area-agency-aging/
Boulder County Long-Term Care Ombudsman	Free, confidential service for residents of nursing homes and assisted living residences. Advocates for residents’ rights, works with and for residents to achieve quality of care and life.	Mon-Fri 8am-4:30pm (303) 441-1173 Email: infoLTCO@bouldercounty.org Website: bouldercounty.gov/families/seniors/services/long-term-care-ombudsman/
Boulder Jewish Family Service Serves people of all faiths, races, ages, incomes, and abilities	Resource assistance, care management, counseling, companionship, emergency financial assistance, support groups.	(720) 248-4686 Email: sfeinhor@jewishfamilyservice.org Website: www.jewishfamilyservice.org/services/jfs-boulder

<p>City of Boulder Older Adult Services/Age Well Center</p>	<p>Client Services Coordinators provide information, assistance, and short-term case management to adults age 60+ and their family caregivers.</p> <p>Program areas for adults age 60+ include health and wellness programs, fitness, lifelong learning, and programs to support aging in community.</p> <p>The West Age Well Center is the location of the Eat Well Café run by Meals on Wheels Boulder.</p>	<p>Mon–Fri 8:30am-4:30pm Front Desk: (303) 441-3148 Client Services Coordination Help Line: (303) 441-4388</p> <p>West Age Well Center: 909 Arapahoe Ave., Boulder</p> <p>Website: bouldercolorado.gov/government/departments/older-adult-services Program Guide at bouldercolorado.gov/media/6108/download?inline=</p>
<p>Cultivate</p> <p>Services offered in English and Spanish in Boulder and Broomfield Counties</p>	<p>Connects older adults with services provided by community volunteers, including Carry-out Caravan grocery shopping/delivery, Fix-It, SnowBusters, and YardBusters. VetsGo (transportation for Veterans to medical appointments).</p>	<p>Mon-Fri 8am-4pm (303) 443-1933 Email: info@cultivate.ngo Website: cultivate.ngo/</p>
<p>Erie Active Adults</p> <p>Programs, activities for adults age 21+ who live in Erie; resource assistance for adults age 60+ and their families who live in Erie</p>	<p>Resource assistance, health and wellness programs, special interest and support groups, activities, travel, learning and social programs, lockbox program for Erie residents age 65+.</p> <p>The Center is the location for The Friendly Fork Thursday lunch program.</p>	<p>Mon-Fri 8am-4:30pm (303) 926-2795 Erie Community Center 450 Powers St., Erie Email: activeadults@erieco.gov Website: www.erieco.gov/218/Active-Adults</p>
<p>Lafayette Senior Services/ Senior Center</p> <p>Programs and services for adults 55+ who live in Lafayette</p>	<p>Resource assistance, client services coordination, health and wellness programs, special interest and support groups, travel, activities, learning and social programs.</p>	<p>Mon – Thurs 8:30am-5pm, Fri 8:30am-4 pm (303) 665-9052 103 Iowa Ave., Lafayette</p> <p>Email: olderadults@lafayetteco.gov Website: www.lafayetteco.gov/265/Senior-Services</p>
<p>Longmont Senior Services/ Senior Center</p> <p>Programs and services are for adults 55+ who live in Longmont</p> <p>Services offered in English and Spanish</p>	<p>Resource assistance, counseling, support groups, client services coordination, health and wellness programs, special interest groups, tech support, travel, activities, learning and social programs.</p> <p>The Center is the location of the Park View Café run by Meals on Wheels Longmont.</p>	<p>Mon-Fri 8am-5pm (303) 651-8411 910 Longs Peak Ave., Longmont</p> <p>Email: senior@longmontcolorado.gov Website: www.longmontcolorado.gov/departments/departments-n-z/senior-services</p>

<p>Louisville Senior Services/ Senior Center</p> <p>Programs and services are for adults age 60+ who live in Louisville</p>	<p>Resource assistance, client services coordination, health and wellness programs, special interest and support groups, travel, activities, learning and social programs.</p> <p>The Center is the location of Brooks Café, serving in-person and grab-and-go meals (reservations required).</p>	<p>Mon-Fri 8:30am-4:30pm (303) 335-4919 900 Via Appia Way, Louisville Email: ktofte@louisvilleco.gov Website: www.louisvilleco.gov/living-in-louisville/recreation-senior-center/programs-activities/senior-services</p> <p>Brooks Café reservations: (303) 335-4931 or pmorgan@louisvilleco.gov</p>
<p>Mountain Peak Life and Nederland Area Seniors</p> <p>Serves adults age 60+ in the Nederland/Peak-to Peak area</p>	<p>Nutrition, transportation, education, recreation, activities, socialization, and outreach programs.</p> <p>In-person lunch at Nederland Community Center and meal delivery programs. Call for schedule.</p>	<p>Mon-Fri 8am-8pm (303) 258-0799 Nederland Community Center 750 Hwy 72 North, Nederland Email: MountainPeakLife.NAS@gmail.com Website: mountainpeaklife.org/sample-page/</p>
<p>Rainbow Elders of Boulder County</p>	<p>Support for LGBTQ+ older adults: social events, outreach, matched volunteer program, monthly newsletter.</p>	<p>Mon-Fri 8am-4:30pm (303) 441-4518 Email: infoLGBTelders@bouldercounty.org</p>
<p>Senior Reach</p>	<p>Mental health services, wellness coaching, care management, community education and resources for older adults.</p>	<p>Call for hours 866-217-5808 Website: www.seniorreach.org/</p>

Meals on Wheels, Community In-Person Dining/To-Go Meals, Grocery Delivery

Meals on Wheels (MOW) and Other Meal Delivery Services

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
<p>Boulder MOW</p> <p>Serves Boulder residents regardless of age or income</p>	<p>Daily meal delivery and well-being check-in.</p> <p>Additional services include Project Homecoming (5 free home-delivered meals to individuals returning home from a hospital or rehab stay).</p>	<p>Mon-Fri 9am-4pm (720) 780-3380 Website: mowboulder.org/</p>
<p>Coal Creek MOW</p> <p>Serves Erie, Lafayette, Louisville, and Superior residents regardless of age or income Services offered in English and Spanish</p>	<p>Daily meal delivery and well-being check-in.</p> <p>Additional services include Project Homecoming (5 free home-delivered meals to individuals returning home from a hospital or rehab stay), Plates for Pets monthly supply of pet food.</p>	<p>Mon-Fri 9am-1:30pm (303) 665-0566 Email: info@coalcreekmow.org Website: www.coalcreekmow.org</p>
<p>Longmont MOW</p> <p>Serves Longmont residents regardless of age or income Services offered in English and Spanish</p>	<p>Daily meal delivery and well-being check-in.</p> <p>Additional services include Project Homecoming (5 free home-delivered meals to individuals returning home from a hospital or rehab stay), lockbox program, emergency pet assistance.</p>	<p>Mon-Fri 9am-2pm (303) 772-0540 Email: info@lmow.org Website: www.longmontmeals.org/</p>
<p>Lyons MOW</p> <p>Serves individuals in the greater Lyons area (including Raymond, Allenspark) unable to shop for or prepare at least one nutritious meal per day, regardless of age or income</p>	<p>Weekday meal delivery and well-being check-in.</p> <p>Additional services include Project Homecoming (5 free home-delivered meals to individuals returning home from a hospital or rehab stay).</p>	<p>Mon-Fri 9am-4:30pm (720) 310-8479 Email: mow@leaflyons.org Website: leaflyons.org/meals-on-wheels/</p>
<p>Mom's Meals</p> <p>Services offered in English and Spanish</p>	<p>Home delivery (via FedEx or UPS) of vacuum-packaged meals with a variety of dietary options, to those age 60+ throughout Boulder County.</p>	<p>Mon-Fri 8am-4:30pm Email: infohealthyaging@bouldercounty.org</p>
<p>Nederland Mountain Peak Life</p> <p>Serves adults age 60+ in the Nederland/Peak-to Peak area</p>	<p>Meal delivery and well-being check-in those age 60+ living in communities between Jamestown and Black Hawk.</p>	<p>Mon-Fri 8am-3pm (303) 258-0799 Email: mountainpeaklife.andrea@gmail.com Website: mountainpeaklife.org/</p>
<p>Project Angel Heart</p> <p>Services offered in English and Spanish</p>	<p>Home delivery of medically tailored meals to those living with severe illnesses in several areas of Boulder County, including mountain communities.</p>	<p>Mon-Fri 8am-4:30pm; Sat 9am-3pm (303) 830-0202 Website: www.projectangelheart.org/</p>

Community In-Person Dining/To-Go Meals (costs vary)

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
Allenspark Lunch Bunch	In-person and to-go lunch on Thursdays for persons age 60+ and their caregivers; reservations required	Lunch Thursdays at noon Highlands Presbyterian Camp and Retreat Center 1306 Business Hwy 7, Allenspark Reservations: (303) 747-2888
Boulder Bridge House Community Table Services offered in English and Spanish	Weeknight dinners for individuals and families; reservations not required.	Dinner hours: Mon-Fri 5-6pm Grace Commons Annex 1603 Walnut St., Boulder Office hours: Mon-Fri: 9am-5pm (303) 442-8300 Email: info@boulderbridgehouse.org Website: boulderbridgehouse.org/
Boulder Eat Well Café (operated by Boulder Meals on Wheels)	Lunch weekdays at West Age Well Center open to the public; reservations not required.	Mon-Fri 11am-1pm West Age Well Center 909 Arapahoe Ave., Boulder (720) 780-3380 Website: mowboulder.org/eat-well-cafe-boulder-lunch/
Erie Active Adults Friendly Fork	Lunch Thursdays for persons age 60+ at Erie Community Center; reservations required.	Lunch Thursdays at 12:15pm Erie Community Center 450 Powers St., Erie Reservations (by Tues. evening): (303) 926-2569 or email activeadults@erieco.gov
Lafayette Coal Creek Café (operated by Coal Creek Meals on Wheels) All community members welcome; services, menu options offered in English and Spanish	Lunch weekdays at Josephine Commons; reservations not required.	Lunch Mon-Fri 11:30am-12:30pm Josephine Commons 455 N. Burlington Ave., Lafayette (303) 665-0566 Website: www.coalcreekmow.org/coalcreekcafe
Longmont Park View Café (operated by Longmont Meals on Wheels) Services and menu options offered in English and Spanish	Lunch weekdays for people age 55+ at Longmont Senior Center; reservations not required.	Lunch Mon-Fri 11:30am-noon Longmont Senior Center 910 Longs Peak Ave., Longmont (303) 772-0540 Email: info@lmow.org Website: www.longmontmeals.org/menu

<p>Louisville Brooks Café Louisville Senior Center</p>	<p>In-person and to-go lunch weekdays for persons 60+ and their caregivers; reservations required.</p>	<p>Lunch Mon-Fri at noon Louisville Senior Center 900 Via Appia Way, Louisville Reservations (one day in advance): (303) 335-4931 or email pmorgan@louisvilleco.gov Website: www.louisvilleco.gov/living-in-louisville/recreation-senior-center/programs-activities/senior-services/brooks-cafe</p>
<p>Lyons Bistro</p>	<p>In-person and to-go lunch Tuesday-Thursday for persons age 60+ and their caregivers; reservations required.</p>	<p>Lunch Tues.-Thurs. 11:30 am Walter Self Community Room 335 Railroad Ave., Lyons Reservations: (303) 441-1415</p>
<p>Nederland Mountain Peak Life Nederland Community Center</p> <p>Serves adults age 60+ in the Nederland/Peak-to Peak area</p>	<p>In-person and to-go lunch for persons age 60+ and their caregivers at the Nederland Community Center. Call for schedule and reservations.</p>	<p>Community Center hours: Mon-Fri 8am-8pm 750 Hwy 72 North, Nederland (303) 258-0799 Email: mountainpeaklife.andrea@gmail.com Website: mountainpeaklife.org/</p>
<p>OUR Center Community Café Longmont</p> <p>Services offered in English and Spanish for those living in the St. Vrain Valley school district</p>	<p>Breakfast and lunch served; reservations not required.</p>	<p>Breakfast: Mon-Fri 8-9am Lunch: 7 days 11:30am-1pm 220 Collyer St., Longmont (303) 772-5527 Email: info@ourcenter.org Website: www.ourcenter.org/</p>

Grocery Delivery

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
<p>Community Food Share Elder Share Grocery Delivery</p> <p>Services offered in English and Spanish for Boulder and Broomfield County residents</p>	<p>Free groceries delivered twice per month for persons age 60+ who live in Boulder and Broomfield Counties.</p>	<p>Mon-Fri 8am-4:30pm (303) 652-3663 Email: eldershare@communityfoodshare.org Website: communityfoodshare.org/get-food/senior-food/</p>
<p>Cultivate Carry-Out Caravan</p> <p>Services offered in English and Spanish in Boulder County</p>	<p>Volunteers shop for and deliver groceries specified and paid for by persons age 60+.</p> <p>See “Older Adult Services” above for additional Cultivate services.</p>	<p>Mon-Fri 8am-4pm (303) 443-1933</p> <p>Email: info@cultivate.ngo Website: cultivate.ngo/</p>

**Basic Needs Assistance:
Shelter, Employment, Financial, Food Pantries, Housing**

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
Boulder & Broomfield Food Security Network	Comprehensive information about food access, resources within Boulder and Broomfield Counties.	Food resource calendar at teamup.com/ksa8ewuhp2orru9gg (English) teamup.com/ksshfer3jwec6cjvjq (Spanish)
Boulder Shelter for the Homeless and Coordinated Entry Screening Services offered in English and Spanish.	Shelter and support services for adults experiencing homelessness in Boulder County. Individuals seeking assistance must first complete Coordinated Entry screening.	Shelter open 7 days, 5pm-8am (303) 442-4646 Website: www.bouldershelter.org Coordinated Entry hours: see bouldershelter.org/wp-content/uploads/2021/09/Get-Help_090921.pdf Boulder: (303) 579-4404 Longmont: (303) 579-7364
Boulder Bridge House Services offered in English and Spanish	Assists adults experiencing homelessness to have access to resources, including basic needs, Ready to Work employment program, and housing assistance. Emergency shelter for adults who have interest in Ready to Work program.	Mon-Fri: 9am-5pm (303) 442-8300 Shelter hours, see: boulderbridgehouse.org/about/hours-location/ Email: info@boulderbridgehouse.org Website: boulderbridgehouse.org/
Boulder County Workforce Services offered in English and Spanish	Employment assistance services for job seekers, Veterans, and businesses.	Mon-Fri 8am-4:30pm (720) 776-0822 Email: workforce@bouldercounty.org Website: WFBC.org
Canyon Cares Serves mountain residents from Ward to Blackhawk and surrounding areas	Short-term financial assistance for necessities and urgent needs including food, housing, medical, transportation, and utilities.	Mon-Fri 7am-7pm (720) 515-1129 Email: aid@canyoncares.org Website: canyoncares.org/
Community Food Share Services offered in English and Spanish for Boulder and Broomfield County residents	Onsite and mobile food pantries.	Onsite pantry hours: Wed-Fri 9am-3pm 650 S. Taylor Ave., Louisville Office: Mon-Fri 8am-4:30pm (303) 652-3663 Email: info@communityfoodshare.org Website: communityfoodshare.org/

<p>Emergency Family Assistance Association (EFAA)</p> <p>Services offered in English and Spanish</p>	<p>Financial assistance for basic needs, temporary, short-term, and transitional housing assistance, food bank, pet pantry, programs for community enrichment, and supportive case management.</p>	<p>Mon, Tues, Thurs, Fri: 9:30am-4:30pm Wed: noon-4:30pm (303) 442-3042 Mountain communities: (720) 422-7813</p> <p>Food bank hours: Mon, Wed, Fri: 12pm-4:30pm; Tues, Thurs:12pm-7pm 1575 Yarmouth Ave., Boulder</p> <p>(303) 442-3042 Email: info@efaa.org Website: www.efaa.org/</p>
<p>Harvest of Hope Pantry</p> <p>Services offered in English and Spanish.</p>	<p>Food pantry: proof of City of Boulder residence required for those who have kitchens.</p>	<p>Food pantry hours: Those with kitchens: Mon-Fri 9-11am, Thurs 4:30-6:30pm Those without kitchens: Mon-Fri 12-2pm 4830 Pearl St., Boulder (720) 382-1971</p> <p>Website: hopepantry.org/services/</p>
<p>Lyons Emergency and Assistance Fund (LEAF)</p> <p>Serves individuals in the greater Lyons area</p>	<p>Basic needs assistance, no-cost mental health care, wellness, and addiction recovery services; food pantry.</p>	<p>Mon-Fri 9am-5pm (720) 864-4309</p> <p>Food pantry hours: Wed 3:30-6pm Lyons Community Church, 350 Main St., Lyons Email: info@leaflyons.org or mentalwellness@leaflyons.org Website: leaflyons.org/</p>
<p>Nederland Food Pantry and Clothing Closet</p> <p>Serves individuals living in Nederland and Peak-to-Peak communities</p>	<p>Food pantry and clothing assistance.</p>	<p>Sat 10am-noon + every 4th Thurs 10 am-noon Nederland Community Center 750 Hwy 72 North, Nederland (720) 418-0892 Email pantry: info@nederlandfoodpantry.org Email closet: annette@nederlandfoodpantry.org Website: nederlandfoodpantry.org/</p>

<p>OUR Center, Longmont</p> <p>Services offered in English and Spanish for those living in the St. Vrain Valley school district</p>	<p>Emergency food and financial assistance for housing, utilities; community market.</p>	<p>Mon-Fri 8am–3:30pm Community Market: Mon, Wed, Fri 9-11:30am, 1:30-3:30pm Tues, Thurs drive-thru only: Tues 1-5:30pm; Thurs 9-11:30am, 1:30-3:30pm (303) 772-5529 Email: info@ourcenter.org Website: www.ourcenter.org/</p>
<p>Sister Carmen Community Center</p> <p>Services offered in English and Spanish for those living in Lafayette, Louisville, Superior, and Erie</p>	<p>Basic needs, financial assistance, food bank, nutrition programs, advocacy and education programs.</p>	<p>Mon-Fri 9am-5pm Food bank: Mon, Tues, Thurs, Fri: 1-5pm, Wed 1-6pm 655 Aspen Ridge Dr., Lafayette (303) 665-4342 Email: info@sistercarmen.org Website: sistercarmen.org/</p>

**Civil/Legal and Court Resources,
Community-Based Advocacy Organizations**

(See also “Domestic Violence/Sexual Assault Services” above)

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
<p>Asian-Pacific Development Center</p> <p>Services and programs offered in 35 languages</p>	<p>Resources, education, and support for immigrant/refugee communities, including victim assistance and assistance in applying for financial services, emergency housing, victim compensation funds; crisis counseling; case management and social services; and legal and personal advocacy.</p>	<p>Mon-Fri 8:30am-5:30pm (303) 923-2920 Email: info@apdc.org Website: www.apdc.org/</p>
<p>Boulder Community Mediation and Resolution Center</p> <p>Services offered in English and Spanish to those living or working in the City of Boulder</p>	<p>No-cost mediation, restorative justice, meeting facilitation services, landlord-tenant and roommate resources, eviction prevention and rental assistance services.</p>	<p>Mon-Fri 8am-5pm (303) 441-4364 Email: mediation@bouldercolorado.gov Website: bouldercolorado.gov/community-mediation-and-resolution-center</p>
<p>Boulder Community Relations/ Office of Human Rights</p> <p>Services offered in English and Spanish</p>	<p>Complaints of discrimination in housing, employment, public accommodation, failure to pay wages, occurring within city limits of Boulder.</p>	<p>Mon-Fri 8am-5pm (303) 441-4197 Email: Castro-Campos@bouldercolorado.gov Website and links to complaint forms in English and Spanish: bouldercolorado.gov/services/human-rights-ordinance</p>
<p>Boulder County Bar Association</p>	<p>Free virtual legal assistance, where a community member can have a conversation with an attorney about a legal issue and receive legal advice for no charge. Provides referrals to attorneys who practice in specific areas (lower-cost attorney assistance upon request).</p>	<p>Mon-Fri 9:00am-4:30pm (303) 440-4758 Email: kyle@boulder-bar.org Website with links to virtual legal clinic intake form and directory of local legal service providers: www.boulder-bar.org</p>
<p>Boulder County Sheriff’s Office Civil Section</p>	<p>Assists with service of process for civil protection orders and other civil legal documents for a fee.</p>	<p>Mon-Fri 8am-4:30pm (303) 441-3608 Email: sheriffcivil@bouldercounty.org Website: bouldercounty.gov/safety/sheriff/civil/#:~:text=Please%20contact%20the%20Civil%20Section,our%20Civil%20Fee%20for%20Service.</p>

<p>Bridge to Justice</p> <p>Services offered in English and Spanish</p>	<p>Free and low-cost legal services to those who meet eligibility requirements in family law, civil protection orders, landlord-tenant, public benefits (housing, health care, food assistance), and record-sealing matters.</p>	<p>Mon-Fri 9am-5pm (303) 443-1038 Email: info@bridge2justice.org Website: www.boulderbridgetojustice.org/</p>
<p>Colorado Department of Public Health and Environment (CDPHE)</p> <p>Assistance offered in English and Spanish</p>	<p>Complaints against health care facilities, including hospitals, medical facilities, assisted living residences, skilled nursing homes, and home care and hospice agencies.</p>	<p>Mon-Fri 9am-5pm (303) 692-2000 Email: cdphe.hfdintake@state.co.us Website with link to complaint form: Health facilities complaints Department of Public Health & Environment (colorado.gov)</p>
<p>Colorado Department of Regulatory Agencies (“DORA”) and Colorado Civil Rights Division</p> <p>Assistance offered in English and Spanish</p>	<p>Complaints against licensed individuals including caregivers, nursing home administrators, medical providers, therapists, and other professionals licensed in the state.</p> <p>Civil Rights Division: complaints of discrimination in housing, employment, or public accommodation.</p>	<p>Mon-Fri 9am-5pm (303) 894-7855 Email: DORA_Customercare@state.co.us Website with complaint procedure: dora.colorado.gov/file-complaint Civil Rights Division: (303) 894-2997 Hotline Español: (720) 432-4294 Email: DORA_CCRD@State.co.us Website/complaint procedure: Home Colorado Civil Rights Division</p>
<p>Colorado Legal Services, Boulder office</p>	<p>No-cost legal advice and representation to eligible low-income Coloradans and to those age 60+ regardless of income; assists with preparation of simple wills, Power of Attorney documents, civil legal representation.</p>	<p>Mon-Fri 8:30am-5:00pm (303) 449-7575 Website: www.coloradolegalservices.org</p>
<p>Community Protection Division, Boulder County District Attorney’s Office</p>	<p>Handles disputes between consumers and businesses; investigates complaints and prosecutes cases involving abuse, neglect, or exploitation of at-risk individuals.</p> <p>Provides information, flyers, and outreach on preventing scams, frauds, identity theft, and others.</p>	<p>Mon-Fri 8am-5pm (303) 441-3700 (ask for Community Protection Division) Website with links to flyers in English and Spanish: bouldercounty.gov/district-attorney/community-protection/</p>

<p>Court Resources: Boulder County and 20th Judicial District courts Boulder and Longmont (Self-Help Center at Boulder Justice Center only)</p>	<p>Self-Help Center (Boulder Justice Center): free assistance, classes, resources for non-criminal matters, including family law and civil protection orders, to anyone not represented by an attorney. Answers general questions, assists with paperwork and forms; educates litigants on state statutes, rules, policies, and procedures applicable to their matter; does not provide legal advice.</p>	<p>Mon-Fri 8am-12pm, 1-5pm Boulder: (720) 664-1505 Longmont: (720) 564-2522 Boulder Justice Center/Self-Help Center: 1777 6th St., Boulder Longmont Courthouse: 1035 Kimbark St., Longmont</p> <p>Self-Help Center email: BoulderCourtSelfHelp@judicial.state.co.us Website: www.courts.state.co.us/Courts/District/Custom.cfm?District_ID=20&Page_ID=458</p> <p>Information on free classes and legal resources: www.courts.state.co.us/Courts/District/Custom.cfm?District_ID=20&Page_ID=519</p> <p>Civil Protection Order Forms: www.courts.state.co.us/SelfHelp/protectionorders/ www.courts.state.co.us/Forms/Espanol/Forms_List.cfm?Form_Type_ID=280 (Spanish)</p> <p>Guardian/Conservator Forms: www.courts.state.co.us/Forms/SubCategory.cfm?Category=Guardian</p>
<p>Disability Law Colorado</p>	<p>Free or low-cost legal services to people with disabilities whose civil or human rights have been violated.</p>	<p>Mon-Fri 8:30am-5pm (303) 722-0300 Email: dlcmail@disabilitylawco.org Website: disabilitylawco.org/ Intake packet in English and Spanish at: disabilitylawco.org/contact</p>
<p>El Centro Amistad Services offered in Spanish and English</p>	<p>Programs and opportunities that promote equity in health, education, and quality of life for Latinx communities in Boulder County.</p>	<p>Mon-Fri 9am-5pm (303) 443-9899 Email: info@elcentroamistad.org Website: www.elcentroamistad.org/</p>

<p>El Comite de Longmont</p> <p>Services offered in Spanish and English</p>	<p>Case management, coordination of free or low-cost attorney consultations, advocacy, education programs for Latinx communities in the Longmont area.</p> <p>Civil Protection Order Assistance via zoom: see listing for Safe Shelter of St. Vrain Valley in “Domestic Violence/ Sexual Assault Services” above for more information.</p>	<p>Mon-Fri 9am-5pm (closed 12-1) (303) 651-6125 Email: elcomite@elcomitedelongmont.org Website: elcomitelongmont.org/</p>
<p>Immigrant Legal Center of Boulder County</p> <p>Legal assistance/representation in English and Spanish</p>	<p>Legal assistance in immigration matters; provides help with forms, filings, court representation, administrative advocacy, and referrals.</p>	<p>Mon-Fri 9am-5pm (303) 444-1522 Email: info@boulderayuda.org Website: Home (boulderayuda.org)</p>
<p>Lafayette Legal Clinic</p>	<p>Free 15-minute virtual session with an attorney who can provide legal advice, help fill out forms, and answer questions about civil litigation matters, including civil protection orders. Registration required.</p>	<p>2nd Friday of each month (303) 665-5200 Register at lafayettepubliclibrary.libcal.com/event/8037695</p>
<p>Longmont Community and Neighborhood Resources</p> <p>Services offered in English and Spanish to those living or working in Longmont</p>	<p>No-cost mediation services for issues affecting family, housing, neighborhood, employment; and more; resource assistance and referral.</p>	<p>Mon-Fri 8am-5pm (303) 651-8444 Email: mediation.services@longmontcolorado.gov Website: www.longmontcolorado.gov/departments/departments-a-d/community-and-neighborhood-resources/mediation-facilitation-services</p>
<p>Out Boulder County</p> <p>Services and programs offered in English and Spanish</p>	<p>Advocates and provides services, programs, and support for LGBTQ+ communities in Boulder County.</p>	<p>Mon-Fri 9am-5pm (303) 499-5777 Email: info@outboulder.org Website: www.outboulder.org/</p>
<p>Rocky Mountain Legal Center</p>	<p>Free or low cost/sliding cost civil legal representation, mediation, and legal counseling services to qualifying individuals.</p>	<p>Mon-Fri 7:30am-3:30pm (720) 242-8642 Website: rmllegal.org/index.html</p>

Dementia, Disabilities Service Organizations

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
Alzheimer’s Association	See listing in “Older Adult Services” above.	
Brain Injury Alliance of Colorado	Resource assistance, information and referral, support groups, peer support for survivors of a brain injury and their families, providers.	Mon-Fri 8:30am-4pm (303) 355-9969 Email: info@BIAColorado.org Website: biacolorado.org/
Center for People with Disabilities	Resource assistance, information and referral, peer support, advocacy, transition services, employment assistance for people with disabilities.	Mon-Fri 8:30am-4:00pm (303) 442-8662 V/TTY: 1-888-929-5519 Email: info@cpwd.org Website: cpwd.org/
Imagine! Services offered in English and Spanish	Service coordination, case management, educational and therapeutic services, job training and placement, recreation and leisure activities, opportunities for community living, behavioral health services to people with intellectual and developmental disabilities.	Mon-Fri 8am-4:30pm (303) 665-7789 Email: intake@imaginecolorado.org Website: www.imaginecolorado.org/

Mental Health Services, Counseling, Addiction Recovery

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
<p>24/7 Crisis Line</p> <p>Services offered in English and Spanish; access to over 200 languages via translation services</p>	<p>Statewide behavioral health crisis response system offering residents mental health, substance use, or emotional crisis help, information, and referrals.</p>	<p>24 hours, 7 days/week 1-844-493-8255 or text TALK to 38255 Website: coloradocrisisservices.org/</p>
<p>Boulder Mental Health Partners</p> <p>Services offered in English and Spanish for those living in Boulder and Broomfield Counties; offers free assistance for other languages</p>	<p>Mental health resources, counseling, walk-in and telehealth support, addiction recovery services at multiple locations.</p>	<p>Walk-in support/addiction recovery center open 24 hours: 3180 Airport Rd., Boulder (303) 443-8500 Free language assistance services: 1-800-874-9426 Website: www.mhpcolorado.org</p>
<p>Longmont Angel Initiative</p>	<p>Assists Longmont residents seeking help with a substance use disorder.</p> <p>Those seeking assistance can come to the Longmont Police Department at any time to seek help.</p>	<p>24/7 at Longmont Police Department, 225 Kimbark St, Longmont (303) 651-8541 Website: www.longmontcolorado.gov/departments/departments-n-z/public-safety-department/community-programs/police-assisted-addiction-recovery-initiative-paari</p>
<p>Lyons Emergency and Assistance Fund (LEAF)</p> <p>Serves individuals in the greater Lyons area.</p>	<p>No-cost mental health care, wellness, and addiction recovery services.</p>	<p>Mon-Fri 9am-5pm (720) 864-4309 Email: info@leaflyons.org or mentalwellness@leaflyons.org Website: leaflyons.org/</p>
<p>Senior Reach</p>	<p>Mental health services, wellness coaching, care management, community education and resources for older adults.</p>	<p>Call for hours 866-217-5808 Website: www.seniorreach.org/</p>
<p>Veterans Crisis Line (U.S. Dept. of Veterans Affairs)</p>	<p>24/7, confidential crisis support for Veterans and their loved ones; no requirement to be enrolled in Veterans benefits or health care.</p>	<p>Dial 988 then press 1 1-800-273-8255 or Text 838255 www.veteranscrisisline.net</p>

Pet Care

**(See also “Domestic Violence/Sexual Assault Services” and
“Meals on Wheels” above)**

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
Humane Society of Boulder Valley	Safety Net Services include temporary pet housing, pet food share, supplies.	Mon-Fri 1-7pm, Sat-Sun 1-6pm (303) 442-4030 Email: info@boulderhumane.org Website: www.boulderhumane.org/safety-net-services/
Longmont Humane Society	Temporary boarding for pets of survivors of domestic violence, those with medical emergencies, and those experiencing temporary homelessness; works with Longmont Meals on Wheels to provide boarding to their clients who are away from home for a short period of time.	Mon-Thurs noon-6pm, Fri-Sun 11am-6pm (303) 772-1232 Email: info@longmonthumane.org Website: www.longmonthumane.org/

Scams, Fraud, ID Theft, Consumer Protection

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
Colorado Bureau of Investigation ID Theft/Fraud Investigation Unit Services offered in English and Spanish	ID theft/fraud reporting, victim assistance and support, advocacy with criminal justice/law enforcement agencies, safety planning, help to create recovery plan, resources.	24-Hour ID theft/fraud hotline: (855) 443-3489 ID theft/fraud report form at docs.google.com/forms/d/e/1FAIpQLSfCRfntftjxiz4ZbCTDxphUoR7kWLwg4toUrpzhfGCViZ-gQg/viewform Victim assistance: (303) 239-4211 Email: CBI.StopIDTheft@state.co.us Website: www.cbivictimsupport.com/
Community Protection Division, Boulder County District Attorney’s Office	Answers questions, provides resources, handles disputes between consumers and businesses; flyers, and outreach on preventing scams, frauds, ID theft available on website.	Mon-Fri 8am-5pm (303) 441-3700 (ask for Community Protection Division) Website and flyers: bouldercounty.gov/district-attorney/community-protection/
FBI Internet Crime Complaint Center (IC3)	Online internet crime complaints from victims and third parties.	Website and link to file complaint: www.ic3.gov/

Transportation

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
Boulder County Mobility for All	Transportation assistance through a variety of projects.	Mon-Fri 8am-4:30pm (720) 564-2218 Website: bouldercounty.gov/transportation/multimodal/mobilityforall/
FlexRide (RTD-Denver metro area)	Extended bus service in Longmont, Louisville, Superior, Park-n-Rides, RTD stations, medical centers, business parks.	Mon-Fri 6am-6pm; Sat, holidays 9am-6pm (303) 299-6000, option 2 Website: www.rtd-denver.com/services/flexride Map at: www.rtd-denver.com/sites/default/files/files/2019-11/flexride-service-areas.pdf
Lafayette Ride Free Bus Service	Free, on-demand, door-to-door bus service within the City of Lafayette, and with service to Kestrel community in Louisville.	Every day 7am-8pm Book a ride by calling 833-456-3359, or online at ridefreelafayette.com
VIA Mobility Services Services offered in English and Spanish	Transportation, paratransit, and mobility options for people living with mobility limitations, and their families.	Mon-Fri 8am-4:30pm English: (303) 444-3043 Spanish: (303) 447-9636, option 6 Email: info@viacolorado.org Website: viacolorado.org/

Veterans' Assistance

ORGANIZATION	SERVICES	HOURS, CONTACT INFORMATION
<p>Boulder County Veterans' Services</p> <p>Services offered for eligible veterans and their dependents</p>	<p>Assists with benefits claims to the Department of Veterans Affairs.</p>	<p>Mon-Fri 8am-4:30pm (303) 441-3890 Email: VSO@bouldercounty.org Website: bouldercounty.gov/departments/community-services/area-agency-aging/veterans-services/</p>
<p>Boulder County Workforce</p>	<p>Job referral assistance, case management, job development, job search assistance, and other services for Veterans and transitioning service members.</p>	<p>Mon-Fri 8am-4:30pm (720) 776-0822 Email: workforce@bouldercounty.org Website: bouldercounty.gov/departments/community-services/workforce-boulder-county/</p>
<p>Center for People with Disabilities Veterans Independence Program</p>	<p>Administers VA-funded program to help Veterans of all ages who need nonmedical supports, services, and assistance with daily-living activities.</p>	<p>Mon-Fri 8:30am-4:00pm (303) 442-8662 V/TTY: 1-888-929-5519 Email: info@cpwd.org Website: cpwd.org/</p>
<p>Cultivate VetsGo Program</p>	<p>Transportation for Veterans to medical appointments.</p>	<p>Mon-Fri 8am-4pm (303) 443-1933 x414 Email: info@cultivate.ngo Website: cultivate.ngo/</p>
<p>Veterans Community Project, Longmont</p> <p>Serves Veterans in Boulder, Weld, and Larimer counties</p>	<p>Support services, financial assistance, case management for Veterans experiencing a financial crisis.</p>	<p>Mon-Fri 9am-5pm (720) 340-2916 Email: info@vcp.org Website: www.veteranscommunityproject.org/vcp-colorado</p>
<p>Veterans Crisis Line (U.S. Department of Veterans Affairs)</p>	<p>24/7, confidential crisis support for Veterans and their loved ones; no requirement to be enrolled in Veterans benefits or health care.</p>	<p>Dial 988 then press 1 1-800-273-8255 or Text 838255 www.veteranscrisisline.net</p>

Terms and Statutory Definitions Related to Abuse, Exploitation, and Neglect of Older Adults

As listed in the “Law Enforcement” section above, penalties for certain criminal offenses are enhanced when committed against older adults (and others defined as “at-risk”) as compared to when these same crimes are committed against persons not classified as “at risk.” Enhanced-penalty offenses are marked by an asterisk (*) below.

Remember: any crime can be committed against an older adult.

See Appendix for checklist of potential criminal offenses law enforcement may wish to consider when responding to and investigating cases of abuse, exploitation, or neglect.

A

Abuse (C.R.S. 18-6.5-102(1))

Abuse means any of the following acts or omissions committed against an at-risk person:

- (a) The nonaccidental infliction of bodily injury, serious bodily injury, or death;
- (b) Confinement or restraint that is unreasonable under generally accepted caretaking standards; or
- (c) Subjection to sexual conduct or contact classified as a crime.

Abuse (C.R.S. 26-3.1-101(1))

Human Services (APS) Code; not a criminal charge

Abuse means any of the following acts or omissions committed against an at-risk adult:

- (a) The nonaccidental infliction of physical pain or injury, as demonstrated by, but not limited to, substantial or multiple skin bruising, bleeding, malnutrition, dehydration, burns, bone fractures, poisoning, subdural hematoma, soft tissue swelling, or suffocation;
- (b) Confinement or restraint that is unreasonable under generally accepted caretaking standards; or
- (c) Unlawful sexual behavior as defined in C.R.S. 16-22-102(9).

Adult Protection Review Team (APRT)

(C.R.S. 26-3.1-103(3))

Human Services (APS) Code; not a criminal definition

An APRT is a group of professionals and community members representing various state, regional, county, and community service agencies committed to protecting and addressing the needs of at-risk adults. An APRT:

- reviews the processes used to report and investigate mistreatment or self-neglect of at-risk adults;
- reviews the provision of protective services for at-risk adults;
- facilitates interagency cooperation, and
- provides community education on the mistreatment and self-neglect of at-risk adults.

Adult Protective Services (APS)

See “Protective Services” below.

***Assault of an At-Risk Person** (C.R.S. 18-6.5-103(3))

(a) Any person who commits a crime of assault in the first degree, as such crime is described in C.R.S. 18-3-202, and the victim is an at-risk person, commits a class 4 felony if the circumstances described in C.R.S. 18-3-202(2)(a) are present and a class 2 felony if such circumstances are not present.

(b) Any person who commits a crime of assault in the second degree, as such crime is described in C.R.S. 18-3-203, and the victim is an at-risk person, commits a class 5 felony if the circumstances described in C.R.S. 18-3-203(2)(a) are present and a class 3 felony if such circumstances are not present.

(c) Any person who commits a crime of assault in the third degree, as such crime is described in C.R.S. 18-3-204, and the victim is an at-risk person, commits a class 6 felony.

At-Risk Adult (C.R.S. 18-6.5-102(2))

An at-risk adult means any person who is 70 years of age or older or any person who is 18 years of age or older and is a person with a disability (as defined below).

At-Risk Adult (C.R.S. 26-3.1-101(1.5))**Human Services (APS) Code; not a criminal definition**

An at-risk adult means an individual eighteen years of age or older who is susceptible to mistreatment or self-neglect because the individual is unable to perform or obtain services necessary for their health, safety, or welfare, or lacks sufficient understanding or capacity to make or communicate responsible decisions concerning their person or affairs.

At-Risk Adult with IDD (C.R.S. 18-6.5-102(2.5))

An at-risk adult with IDD means a person who is 18 years of age or older and is a person with an intellectual and developmental disability (as defined below).

At-Risk Elder (C.R.S. 18-6.5-102(3))

An at-risk elder means any person who is 70 years of age or older.

At-Risk Person (C.R.S. 18-6.5-102(4.5))

An at-risk person means an at-risk adult, an at-risk adult with IDD, an at-risk elder, or an at-risk juvenile.

B**Bias-Motivated Crime** (C.R.S. 18-9-121(2))

A person commits a bias-motivated crime if, with the intent to intimidate or harass another person because of that person's actual or perceived race, color, religion, ancestry, national origin, physical or mental disability, or sexual orientation, he or she:

- (a) Knowingly causes bodily injury to another person; or
- (b) By words or conduct, knowingly places another person in fear of imminent lawless action directed at that person or that person's property and such words or conduct are likely to produce bodily injury to that person or damage to that person's property; or
- (c) Knowingly causes damage to or destruction of the property of another person.

C**Caretaker** (C.R.S. 18-6.5-102(5))

A caretaker means a person who:

- (a) Is responsible for the care of an at-risk person as a result of a family or legal relationship;
- (b) Has assumed responsibility for the care of an at-risk person; or
- (c) Is paid to provide care or services to an at-risk person.

***Caretaker Neglect** (C.R.S. 18-6.5-102(6))

(a) Caretaker neglect means neglect that occurs when adequate food, clothing, shelter, psychological care, physical care, medical care, habilitation, supervision, or any other treatment necessary for the health or safety of an at-risk person is not secured for an at-risk person or is not provided by a caretaker in a timely manner and with the degree of care that a reasonable person in the same situation would exercise, or a caretaker knowingly uses harassment, undue influence, or intimidation to create a hostile or fearful environment for an at-risk person.

(b) The withholding, withdrawing, or refusing of medication, any medical procedure or device, or treatment, including resuscitation, cardiac pacing, mechanical ventilation, dialysis, and artificial nutrition and hydration, in accordance with any valid medical directive or order or as described in a palliative plan of care, is not deemed caretaker neglect.

(c) A "medical directive or order" includes a medical durable power of attorney, a declaration as to medical treatment executed pursuant to C.R.S. 15-18-104, a medical order for scope of treatment form executed pursuant to C.R.S. 15-18.7, and a CPR directive executed pursuant to C.R.S. 15-18.6.

***Caretaker Neglect of At-Risk Persons**

(C.R.S. 18-6.5-103(6))

(a) Any person who knowingly commits caretaker neglect against an at-risk person or knowingly acts in a manner likely to be injurious to the physical or mental welfare of an at-risk person commits a class 1 misdemeanor.

(b) A person who unlawfully abandons an at-risk person commits a class 1 misdemeanor.

Civil Protection Order (C.R.S. 13-14-104.5, 105)**Courts and Court Procedure Code; not a criminal definition**

(1)(a) A court can issue a temporary or permanent civil protection order against an adult (or against a juvenile who is ten years of age or older) for any of the following purposes:

- (I) To prevent assaults and threatened bodily harm;
- (II) To prevent domestic abuse;
- (III) To prevent emotional abuse of the elderly or of an at-risk adult;
- (IV) To prevent sexual assault or abuse; and
- (V) To prevent stalking.

(1)(b) To be eligible for a protection order, the petitioner does not need to show that he or she has reported the act that is the subject of the complaint to law enforcement, that charges have been filed, or that the petitioner is participating in the prosecution of a criminal matter.

(2) Any civil protection order issued pursuant to this section shall be issued using the standardized set of forms developed by the state court administrator pursuant to C.R.S. 13-1-136.

...

See C.R.S. 13-14 100.2-110 for more information.

Conservator (C.R.S. 15-10-201(9))*Probate Code; not a criminal definition*

A conservator means a person appointed by a court to manage the estate of a protected person.

***Crime Against an At-Risk Person** (C.R.S. 18-6.5-102(9))

A crime against an at-risk person means any offense listed in C.R.S. 18-6.5-103 or criminal attempt, conspiracy, or solicitation to commit any of those offenses.

***Criminal Exploitation of an At-Risk Person**

(C.R.S. 18-6.5-103(7.5))

(a) A person commits criminal exploitation of an at-risk person when he or she knowingly uses deception, harassment, intimidation, or undue influence to permanently or temporarily deprive an at-risk person of the use, benefit, or possession of any thing of value.

(b) Criminal exploitation of an at-risk person is a class 3 felony if the thing of value is \$500 or greater. Criminal exploitation of an at-risk person is a class 5 felony if the thing of value is less than \$500.

***Criminal Negligence of At-Risk Person**

(C.R.S. 18-6.5-103(2))

Any person whose conduct amounts to criminal negligence, as defined in C.R.S. 18-1-501(3), commits:

- (a) A class 4 felony if such negligence results in the death of an at-risk person;
- (b) A class 5 felony if such negligence results in serious bodily injury to an at-risk person; and
- (c) A class 6 felony if such negligence results in bodily injury to an at-risk person.

D**Developmental Disability**

See “Intellectual and Developmental Disability” below.

Disability See “Person with a Disability” below.

Domestic Violence (C.R.S. 18-6-800.3(1))

Domestic violence means an act or threatened act of violence upon a person with whom the actor is or has been involved in an intimate relationship. “Domestic violence” also includes any other crime against a person, or against property, including an animal, or any municipal ordinance violation against a person, or against property, including an animal, when used as a method of coercion, control, punishment, intimidation, or revenge directed against a person with whom the actor is or has been involved in an intimate relationship.

E**Elder Fatality Review Team**

An Elder Fatality Review Team is a multidisciplinary team which meets to review deaths of older adults as identified by team members. Established in Boulder County in 2011, the team’s mission is to evaluate systemic responses and effect change where necessary.

Emotional Abuse

Emotional abuse often accompanies other forms of abuse, exploitation, or neglect. It may include intimidation, humiliation, isolation, and other forms of psychological and emotional harm.

A court can issue a temporary or permanent civil protection order against an adult (or against a juvenile who is ten years of age or older) to prevent emotional abuse of an older adult or of an at-risk adult. (C.R.S. 13-14-104.5)

***Exploitation** (C.R.S. 18-6.5-102(10))

Exploitation means an act or omission committed by a person who:

- (a) Uses deception, harassment, intimidation, or undue influence to permanently or temporarily deprive an at-risk person of the use, benefit, or possession of any thing of value;
- (b) Employs the services of a third party for the profit or advantage of the person or another person to the detriment of the at-risk person;
- (c) Forces, compels, coerces, or entices an at-risk person to perform services for the profit or advantage of the person or another person against the will of the at-risk person; or
- (d) Misuses the property of an at-risk person in a manner that adversely affects the at-risk person’s ability to receive health care or health-care benefits or to pay bills for basic needs or obligations.

F***False Imprisonment of an At-Risk Person**

(C.R.S. 18-6.5-103(9))

A person commits false imprisonment of an at-risk person if with proper legal authority:

- (a)(I)(A) The person knowingly confines or detains an at-risk person in a locked or barricaded room or other space; and
- (a)(I)(B) Such confinement or detention was part of a continued pattern of cruel punishment or unreasonable isolation or confinement of the at-risk person; or
- (a)(II) The person knowingly and unreasonably confines or detains an at-risk person by tying, caging, chaining, or otherwise using similar physical restraints to restrict the at-risk person’s freedom of movement; or

(a)(III) The person knowingly and unreasonably confines or detains an at-risk person by means of force, threats, or intimidation designed to restrict the at-risk person's freedom of movement.

...

(c)(I) False imprisonment of an at-risk person pursuant to I or II above is a class 6 felony.

(c)(II) False imprisonment of an at-risk person pursuant to III above is a class 1 misdemeanor.

Fiduciary (C.R.S. 15-10-201(19))

Probate Code; not a criminal definition

Fiduciary includes a personal representative, guardian, conservator, and trustee.

G

Guardian (C.R.S. 15-10-201(23))

Probate Code; not a criminal definition

A guardian means a person who has qualified as a guardian of a minor or incapacitated person pursuant to testamentary or court appointment.

H

Harmful Act (C.R.S. 26-3.1-101(5.5))

Human Services (APS) Code; not a criminal charge

A harmful act means an act committed against an at-risk adult by a person with a relationship to the at-risk adult when such act is not defined as abuse, caretaker neglect, or exploitation but causes harm to the health, safety, or welfare of an at-risk adult.

Hate Crime See "Bias-Motivated Crime" above.

I

Incapacitated Person (C.R.S. 15-14-102(5))

Probate Code; not a criminal definition

Incapacitated person means an individual other than a minor, who is unable to effectively receive or evaluate information or both or make or communicate decisions to such an extent that the individual lacks the ability to satisfy essential requirements for physical health, safety, or self-care, even with appropriate and reasonably available technological assistance.

Intellectual and Developmental Disability (C.R.S. 25.5-10-202(26)(a))

Health Care Policy Code definition referenced in C.R.S. 18-6.5-102

Intellectual and developmental disability means a disability that manifests before the person reaches twenty-two years of age, that constitutes a substantial disability to the affected person, and that is attributable to an intellectual and developmental disability or related conditions, including Prader-Willi syndrome,

cerebral palsy, epilepsy, autism, or other neurological conditions when the condition or conditions result in impairment of general intellectual functioning or adaptive behavior similar to that of a person with an intellectual and developmental disability.

Intimate Relationship (C.R.S. 18-6-800.3)(2))

Intimate relationship means a relationship between spouses, former spouses, past or present unmarried couples, or persons who are both the parents of the same child regardless of whether the persons have been married or have lived together at any time.

L

Legal Representative (C.R.S. 15-14-102(6))

Probate Code; not a criminal definition

A legal representative includes a representative payee, a guardian or conservator acting for a respondent (an individual for whom the appointment of a guardian or conservator or other protective order is sought), a trustee or custodian of a trust or custodianship of which the respondent is a beneficiary, or an agent designated under a power of attorney, whether for health care or property, in which the respondent is identified as the principal.

M

Mandatory Report of Mistreatment of At-Risk Elders and At-Risk Adults with IDD (C.R.S. 18-6.5-108)

(1)(a) Beginning July 1, 2016, a person who is a member of certain categories of professionals (defined in C.R.S. 18-6.5-108(b)), paid or unpaid, who observes the mistreatment of an at-risk elder or an at-risk adult with IDD, or who has reasonable cause to believe that an at-risk elder or an at-risk adult with IDD has been mistreated or is at imminent risk of mistreatment, must report such fact to a law enforcement agency not more than twenty-four hours after making the observation or discovery.

...

(1)(c) A person who willfully violates section (1) above commits a class 2 misdemeanor and shall be punished in accordance with C.R.S. 18-1.3-501.

...

(3) A person who reports mistreatment of an at-risk elder or an at-risk adult with IDD to a law enforcement agency pursuant to C.R.S. 18-6.5-108(1) is immune from suit and liability for damages in any civil action or criminal prosecution if the report was made in good faith; except that such a person is not immune if he or she is the alleged perpetrator of the mistreatment.

See "Mandatory Reporting of Abuse, Neglect, Ex-

plotation of At-Risk Older Adults and At-Risk Adults with IDD” for more information and list of mandatory reporters.

Mental Health Disorder (27-65-102(11.5))
Behavioral Health Code definition referenced in C.R.S. 18-6.5-102

One or more substantial disorders of the cognitive, volitional, or emotional processes that grossly impairs judgment or capacity to recognize reality or to control behavior.

Mental Impairment (24-34-501(1.3)(b)(II))
Government-State Code definition referenced in C.R.S. 18-6.5-102

Any behavioral, mental, or psychological disorder, such as an intellectual and developmental disability, organic brain syndrome, behavioral or mental health disorder, or specific learning disability.

Mistreated or Mistreatment (C.R.S. 18-6.5-102(10.5))

Mistreated or mistreatment means:

- (a) Abuse;
- (b) Caretaker neglect; or
- (c) Exploitation.

Mistreatment (C.R.S. 26-3.1-101(7))
Human Service (APS) Code; not a criminal charge.

Mistreatment means abuse, caretaker neglect, exploitation, or a harmful act.

N

Neglect by a Caretaker See “Caretaker Neglect” above.

Negligence, Criminal See “Criminal Negligence” above.

O

Older Americans Act (OAA)

The U.S. OAA provides authority for grants to states for community planning and social services, research and development projects, and personnel training in the field of aging. The OAA established the Administration on Aging to administer grant programs and to serve as the federal focal point on matters concerning older persons. The OAA gives states the authority to provide funding for programs to serve older adults (age 60 and older and their family caregivers). Programs include social services, nutrition services, wellness, caregiver services, and others.

Ombudsman

Colorado established a long-term care ombudsman program in 2016, pursuant to the OAA. Long-term care ombudsman staff in Boulder County are part of the Boulder County Area Agency on Aging, and work with nursing homes and assisted living facilities to improve the quality of life for residents. Ombudsmen are advocates of resident rights; they investigate resident complaints and negotiate resolutions to concerns regarding service and care. Statutory definitions relating to Colorado’s Long-Term Care Ombudsman program can be found at C.R.S. 26-11.5.

P

Person with a Disability (C.R.S. 18-6.5-102(11))

A person with a disability means any person who:

- (a) Is impaired because of the loss of or permanent loss of use of a hand or foot or because of blindness or the permanent impairment of vision of both eyes to such a degree as to constitute virtual blindness;
- (b) Is unable to walk, see, hear, or speak;
- (c) Is unable to breathe without mechanical assistance;
- (d) Is a person with an intellectual and developmental disability (as defined above);
- (e) Is a person with a mental health disorder (as defined above);
- (f) Is mentally impaired (as defined above);
- (g) Is blind as that term is defined in C.R.S. 26-2-103 (3); or
- (h) Is receiving care and treatment for a developmental disability under C.R.S. 27-10.5.

Position of Trust (C.R.S. 18-6.5-102(12))

Position of trust means assuming a responsibility, duty, or fiduciary relationship toward an at-risk adult or at-risk juvenile.

Power of Attorney (C.R.S. 15-14-602(2), 606)

Probate Code; not a criminal definition

A power of attorney is a written instrument whereby one person (principal) appoints another as their agent and confers authority to deal with property or assets, or to make personal decisions for the principal. The agent is required to use due care to act in the best interests of the principal in accordance with the terms of the agency. Any agent who acts under a power of attorney instrument shall be liable for any breach of legal duty owed by the agent to the principal under Colorado law. The agent shall keep a record of all receipts, disbursements, and significant actions taken.

Protected Person (C.R.S. 15-14-102(11))

Probate Code; not a criminal definition

A protected person means a minor or other individual for whom a conservator has been appointed or other protective order has been made.

Protective Services (APS) (C.R.S. 26-3.1-101(9))

Human Services (APS) Code; not a criminal definition

Protective services mean services provided by the state and its subdivisions and agencies, to prevent the mistreatment or self-neglect of an at-risk adult. Services include but are not limited to: providing casework services and arranging for, coordinating, delivering where appropriate, and monitoring services, including medical care for physical or mental health needs; protection from mistreatment and self-neglect; assistance with application for public benefits; referral to community service providers; and initiation of probate proceedings.

R

Respondent (C.R.S. 15-14-102(12))

Probate Code; not a criminal definition

Respondent means an individual for whom the appointment of a guardian or conservator or other protective order is sought.

***Robbery from an At-Risk Person** (C.R.S. 18-6.5-103(4))

Any person who commits robbery, as such crime is described in C.R.S. 18-4-301(1), and the victim is an at-risk person, commits a class 3 felony.

S

Self-Neglect (C.R.S. 26-3.1-101(10))

Human Service (APS) Code; not a criminal charge

Self-neglect means an act or failure to act whereby an at-risk adult substantially endangers his or her health, safety, welfare, or life by not seeking or obtaining services necessary to meet his or her essential human needs. Choice of lifestyle or living arrangements shall not, by itself, be evidence of self-neglect. Refusal of medical treatment, medications, devices, or procedures by an adult or on behalf of an adult by a duly authorized surrogate medical decision maker or in accordance with a valid medical directive or order, or as described in a palliative plan of care, shall not be deemed self-neglect. Refusal of food and water in the context of a life-limiting illness shall not, by itself, be evidence of self-neglect.

As used in the context of self-neglect, "medical directive or order" includes, but is not limited to, a medical durable power of attorney, a declaration as to medical treatment executed pursuant to C.R.S. 15-18-104, a

medical order for scope of treatment form executed pursuant to C.R.S. 15-18.7, and a CPR directive executed pursuant to C.R.S. 15-18.6.

***Sexual Assault on an At-Risk Person** (C.R.S. 18-6.5-103(7)(a))

Any person who commits a crime of sexual assault, as such crime is described in C.R.S. 18-3-402 . . . and the victim is an at-risk person, commits a class 2 felony.

***Sexual Assault on an At-Risk Person by a Psychotherapist** (C.R.S. 18-6.5-103(7)(f))

Any person who commits sexual assault on a client by a psychotherapist, as such crime is described in C.R.S. 18-3-405.5, and the victim is an at-risk person, commits a class 3 felony if the circumstances described in C.R.S. 18-3-405.5(1) exist or a class 6 felony if such circumstances are not present.

Stalking (C.R.S. 18-3-602(1))

(1) A person commits stalking if directly, or indirectly through another person, the person knowingly.

(a) Makes a credible threat to another person and, in connection with the threat, repeatedly follows, approaches, contacts or places under surveillance that person, a member of that person's immediate family, or someone with whom that person has or has had a continuing relationship; or

(b) Makes a credible threat to another person and, in connection with the threat, repeatedly makes any form of communication with that person, a member of that person's immediate family, or someone with whom that person has or has had a continuing relationship, regardless of whether a conversation ensues; or

(c) Repeatedly follows, approaches, contacts, places under surveillance, or makes any form of communication with another person, a member of that person's immediate family, or someone with whom that person has or has had a continuing relationship in a manner that would cause a reasonable person to suffer serious emotional distress and does cause that person, a member of that person's immediate family, or someone with whom that person has or has had a continuing relationship to suffer serious emotional distress. For purposes of this paragraph (c), a victim need not show that he or she received professional treatment or counseling to show that he or she suffered serious emotional distress.

T

***Theft from At-Risk Persons** (C.R.S. 18-6.5-103(5))

Any person who commits theft, and commits any element or portion of the offense in the present of the victim, as such crime is described in C.R.S. 18-4-401(1), and the victim is an at-risk person, or who commits theft against an at-risk person while acting in a position of trust, whether or not in the presence of the victim, or who commits theft against an at-risk person knowing the victim is an at-risk person, whether in the presence of the victim or not, commits a class 5 felony if the value of the thing involved is less than \$500 or a class 3 felony if the value of the thing is \$500 or more.

***Theft from the Person of an At-Risk Person** (C.R.S. 18-6.5-103(5))

Theft from the person of an at-risk person by means other than the use of force, threat or intimidation is a class 4 felony without regard to value of item taken.

U

Undue Influence (C.R.S. 18-6.5-102(13))

Undue influence means the use of influence to take advantage of an at-risk person's vulnerable state of mind, neediness, pain, or emotional distress.

***Unlawful Abandonment** (C.R.S. 18-6.5-102(14))

Unlawful abandonment means the intentional and unreasonable desertion of an at-risk person in a manner that endangers the safety of that person.

***Unlawful Abandonment of an At-Risk Person** (C.R.S. 18-6.5-103(6)(b))

A person who unlawfully abandons an at-risk person commits a class 1 misdemeanor.

***Unlawful Sexual Contact of an At-Risk Person** (18-6.5-103(7)(c))

Any person who commits unlawful sexual contact, as such crime is described in C.R.S. 18-3-404, . . . and the victim is an at-risk person, commits a class 6 felony; expect that the person commits a class 3 felony if the person compels the victim to submit by use of such force, intimidation, or threat as specified in C.R.S. 18-3-402(4)(a-c), or if the actor engages in the conduct described in C.R.S. 18-3-404(1)(g) or (1.5).

Urged Reporting (C.R.S. 26-3.1-102)

Human Services (APS) Code; not a criminal definition

(1)(a) A person who is a member of certain categories of professionals (defined in C.R.S. 26-3.1-102(b)),

paid or unpaid, who observes the mistreatment or self-neglect of an at-risk adult or who has reasonable cause to believe that an at-risk adult has been mistreated or is self-neglecting or is at imminent risk or mistreatment or self-neglect is urged to report such fact to a county department not more than twenty-four hours after making the observation or discovery.

. . .

(1)(c) In addition to those persons urged to report known or suspected mistreatment or self-neglect of an at-risk adult and circumstances or conditions that might reasonably result in mistreatment or self-neglect, any other person may report such known or suspected mistreatment or self-neglect and circumstances or conditions that might reasonably result in mistreatment or self-neglect of an at-risk adult to the local enforcement agency or the county department.

. . .

(7)(a) Except as provided in exceptions listed in C.R.S. 26-3.1-102(7)(b)), reports of the mistreatment or self-neglect of an at-risk adult, including the name and address of any at-risk adult, member of the at-risk adult's family, or reporter, or any other identifying information contained in such reports and subsequent cases resulting from the reports, is confidential and is not public information.

See C.R.S. 26-3.1-102 for more information and list of urged reporters

W

Ward (C.R.S. 15-14-102(15))

Probate Code; not a criminal definition

Ward means an individual for whom a guardian has been appointed.

Appendix

List of Potential Criminal Offenses

Following is a list of potential criminal offenses which officers may wish to consider when responding to and investigating cases of abuse, exploitation, or neglect of an older adult.

As listed in the “Law Enforcement” section above, **penalties for certain offenses are enhanced when committed against older adults** (and others defined as “at-risk”) as compared to when these crimes are committed against persons not classified as “at risk.”

Enhanced-penalty offenses are in bold and marked by an asterisk () below.*

BIAS-MOTIVATED CRIME	
<i>Occurs when a perpetrator, with intent to intimidate or harass an older adult because of the older adult’s actual or perceived race, color, religion, ancestry, national origin, physical or mental disability, or sexual orientation, causes bodily injury, places the older adult in fear of imminent lawless action, or causes damage to or destruction of the older adult’s property.</i>	18-9-121

CONFINEMENT	
<i>Holding an older adult against their will and/or preventing their freedom of movement or ability to seek assistance.</i>	
*Crimes against at-risk adults	18-6.5-103
*Caretaker neglect of an at-risk person	18-6.5-103(6)(a)
*Criminal negligence of an at-risk person	18-6.5-103(2)
*False imprisonment	18-3-303
*False imprisonment of an at-risk person	18-6.5-103(9)
Intimidation of witness/victim	18-8-704, 705
Kidnapping	18-3-301, 302
Obstruction of telephone	18-9-306.5
*Unlawful abandonment of an at-risk person	18-6.5-103(6)

DENIAL OF ACCESS	
<i>Refusing to allow entry of law enforcement or adult protective services staff into a home where assistance is needed.</i>	
*Crimes against at-risk adults	18-6.5-103
Obstructing government operations	18-8-102
Obstructing a peace officer, firefighter, emergency medical services provider, rescue specialist, or volunteer	18-8-104
Refusal to permit inspection	18-8-106

FINANCIAL EXPLOITATION	
<i>Unauthorized use of an older adult's resources by a perpetrator for the perpetrator's own profit or advantage.</i>	
*Crimes against at-risk adults	18-6.5-103
Burglary	18-4-202-204
Computer crime	18-5.5-102
*Criminal exploitation of an at-risk person	18-6.5-103(7.5)
Criminal extortion	18-3-207
Criminal impersonation	18-5-113
Criminal possession of a financial device	18-5-903
Criminal possession of a forged instrument	18-5-105, 107
Forged instrument	18-5-107
Forgery	18-5-102
Identity theft	18-5-902
Offering a false instrument for recording	18-5-114
Obtaining a signature by deception	18-5-112
*Robbery	18-4-301
*Robbery from an at-risk person	18-6.5-103(4)
*Theft	18-4-401
*Theft from an at-risk person	18-6.5-103(5)
*Theft from the person	18-4-401(5)
*Theft from the person of an at-risk person	18-6.5-103(5)
Theft of medical records	18-4-412
Unauthorized use of a financial transaction device	18-5-702

NEGLECT	
<i>Occurs when adequate food, clothing, shelter, psychological care, physical care, medical care, habilitation, supervision, or any other treatment necessary for the health or safety of an at-risk person is not secured or provided in a timely manner, or where a caretaker knowingly uses harassment, undue influence, or intimidation to create a hostile or fearful environment for an older adult.</i>	
*Crimes against at-risk adults	18-6.5-103
*Caretaker neglect of an at-risk person	18-6.5-103(6)(a)
*Criminal negligence of an at-risk person	18-6.5-103(2)
*False imprisonment of an at-risk person	18-6.5-103(9)
Reckless endangerment	18-3-208
*Unlawful abandonment of an at-risk person	18-6.5-103(6)

PHYSICAL ABUSE/DOMESTIC VIOLENCE

Physical abuse occurs when an abuser intentionally, knowingly, or recklessly causes physical pain, injury, or death.

Domestic violence is an act or threatened act of violence upon an older adult with whom an abuser is or has been involved in an intimate relationship.

*Crimes against at-risk persons	18-6.5-103
*Assault	18-3-202-204
*Assault of an at-risk person	18-6.5-103(3)
Controlled Substances, inducing consumption by fraudulent means	18-5-116
*Criminal negligence of an at-risk person	18-6.5-103(2)
Domestic Violence	18-6-801
Harassment (strike, shove, kick)	18-9-111(1)(a)
Manslaughter	18-3-104
Menacing	18-3-206
Murder	18-3-102, 103
Reckless endangerment	18-3-208
Violation of a Protective Order	18-6-803.5

SEXUAL ABUSE

Occurs when the perpetrator engages in unwanted sexual acts, contact, or touching of an older adult.

*Crimes against at-risk adults	18-6.5-103
Incest	18-6-301
Indecent exposure	18-7-302
*Sexual assault	18-3-402
*Sexual assault of an at-risk person	18-6.5-103(7)(a)
*Sexual assault on a client by a psychotherapist	18-6.5-103(7)(f)
*Unlawful sexual contact	18-3-404
*Unlawful sexual contact of an at-risk person	18-6.5-103(7)(c)

STALKING	
<i>Occurs when a perpetrator tracks an older adult's movements and activities, and this behavior is either accompanied by credible threats or causes serious emotional distress.</i>	
*Crimes against at-risk adults	18-6.5-103
Computer crime	18-5.5-102
Criminal damage to property (criminal mischief)	18-4-501
Criminal tampering	18-4-505, 506
Cruelty to animals	18-9-202
Disorderly conduct	18-9-106
*False imprisonment	18-3-303
*False imprisonment of an at-risk person	18-6.5-103(9)
Harassment	18-9-111
Intimidation of witness/victim	18-8-704, 705
Kidnapping	18-3-301, 302
Menacing	18-3-206
Obstruction of telephone	18-9-306.5
Reckless endangerment	18-3-208
Stalking	18-3-602
Violation of a protection order	18-6-803.5

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Boulder County Sheriff's Office

City of Boulder Older Adult Services

City of Boulder Police Department

Elevations Credit Union

Longmont Housing Authority

Longmont Police Department

Longmont Senior Center

Moving to End Sexual Assault

National Clearinghouse on Abuse in Later Life

Peter Rogers Family Law

Safehouse Progressive Alliance for Nonviolence

Safe Shelter of St. Vrain Valley

JCALL can be reached at (303) 441-1486

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24-Hour Bilingual Services

Abuse, Neglect, Exploitation:

Adult Protective Services Intake - **(303) 441-1309**

Mental Health:

24/7 Crisis Line - **1-844-493-TALK (8255)**

Mental Health Partners Walk-In Crisis Center - 3180 Airport Rd., Boulder

Domestic Violence:

Safehouse Progressive Alliance for Nonviolence (SPAN) - **(303) 444-2424**

Safe Shelter of St. Vrain Valley - **(303) 772-4422**

Sexual Assault:

Moving to End Sexual Assault (MESA) - **(303) 443-7300**