



Community Services Department

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Homeless Solutions for Boulder County Executive Board

February 10, 2023, 8:00 - 10:00am

Teams Meeting

Administrative Matters

8:00-8:20

- Public Comment
- Approval of January 2023 Minutes
- Board Brief review

Discussion Items

8:20-9:30

- BOCC Briefing on HSBC
- Renewing the Communications Committee and Planning per BOCC Recommendation – Strategy discussion
- Working with the Business Community – Is there an opening?
- Revisiting the Idea of a Homeless Summit – Thoughts on utility and timing

General Updates

9:30-10:00

- Summer PIT
- HCV Set-aside Update
- Grant Submissions
- Update on Recovery Home Efforts
- Other County, COB, COL and MDHI Updates

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or call in (audio only)

[+1 720-400-7859,,386064849#](#) United States, Denver

Phone Conference ID: 386 064 849#

HOMELESS SOLUTIONS FOR BOULDER COUNTY:
EXECUTIVE BOARD BRIEF
FEBRUARY 2023

NOTE WORTHY UPDATES FOR FEBRUARY 2023

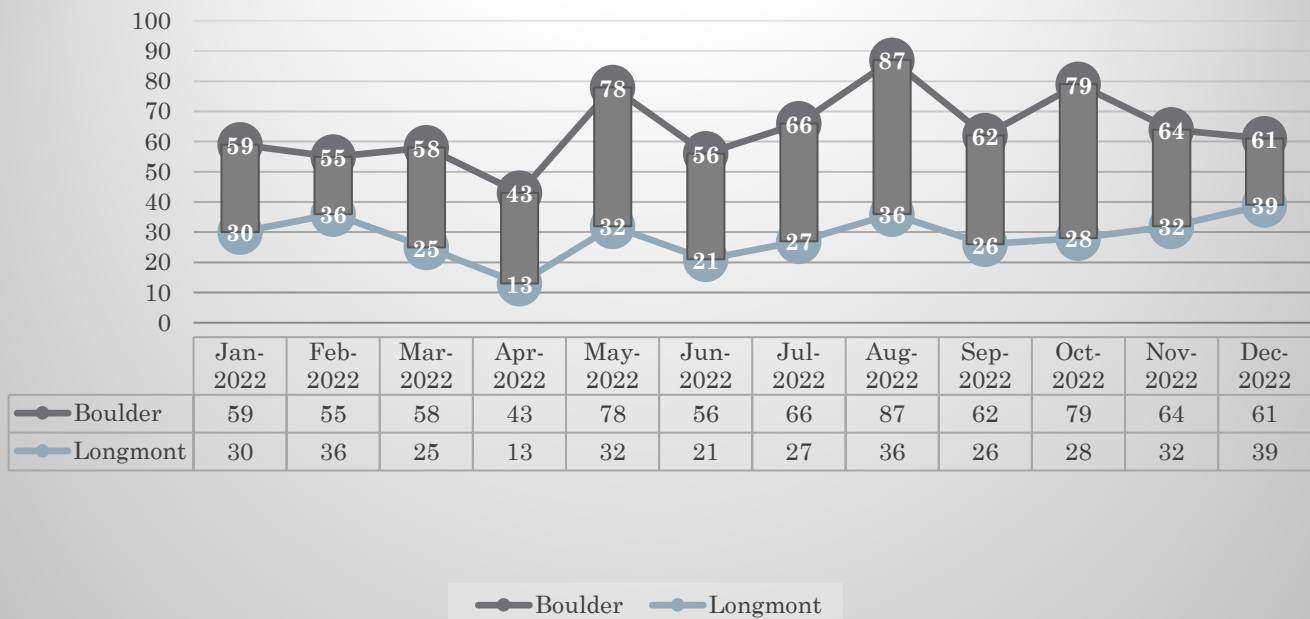
- Partners across the county continue to actively work on their proposals in response to Transformational Homelessness Response (HB 22-1377/HB 22-1304) which will be submitted on February 15, 2023.

OVERVIEW OF DATA IN BRIEFING

- Overall, the number of Coordinated Entry screenings were higher December which reflected an overall increase compared to the same time frame in the prior year (2021).
 - City of Boulder was up 11% annually and saw an increase of 18% in December.
 - City of Longmont was up 14% annually and saw an increase of 28% in December.
- 339 (30% exit outflow) individuals have exited homelessness between January 1, 2022, through December 31, 2022 (an overall increase of 13% compared to the same timeframe as last year).
 - City of Boulder seen an increase of 6% in all exit avenues:
 - Housed- 3% increase for the calendar year
 - Reunification-19% increase for the calendar year
 - Other- 40% increase for the calendar year
 - City of Longmont seen an increase of 17% in all exit avenues:
 - Housed- 13% increase for the calendar year
 - Reunification- 20% increase for the calendar year
 - Other- 33% increase for the calendar year
 - Housing exits through HMIS data system reflected a 22% increase in 2022.
- On average, 28 individuals exit homelessness per month for calendar year 2022:
 - 19 to housing
 - 9 through reunification
 - Less than one to other programming such as treatment.

COORDINATED ENTRY ASSESSMENTS COUNTYWIDE

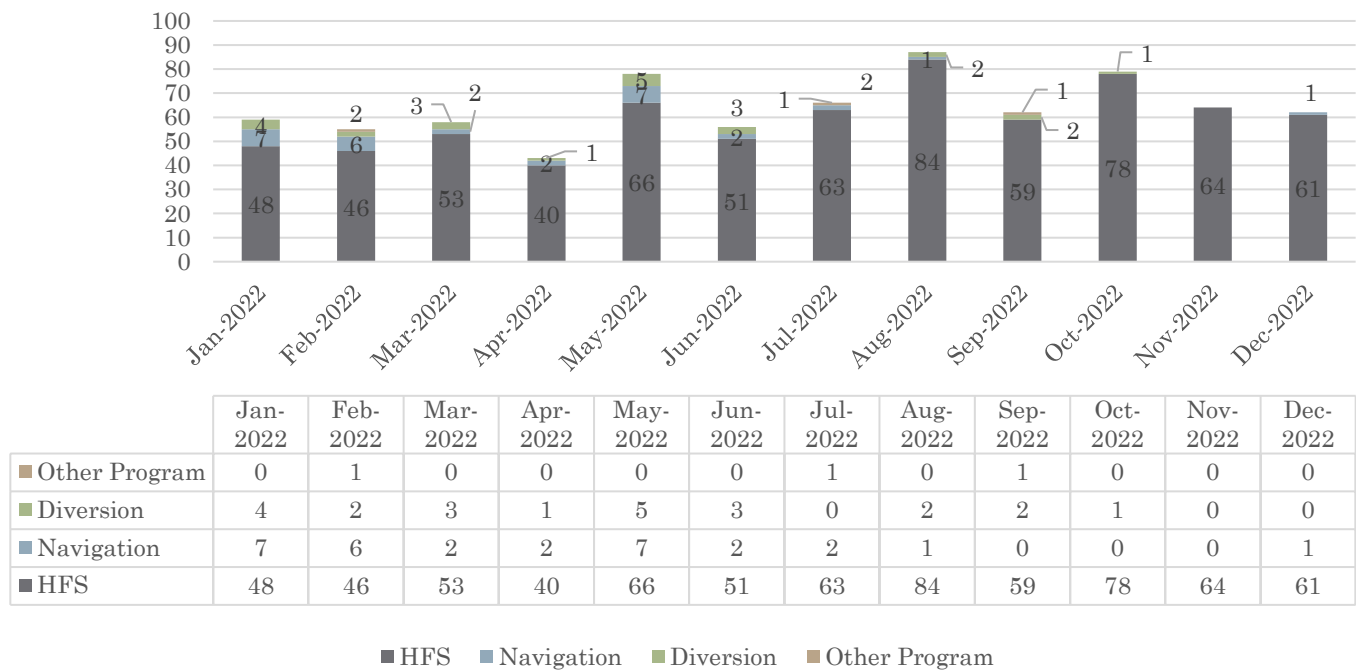
Coordinated Entry Screenings FY 2022



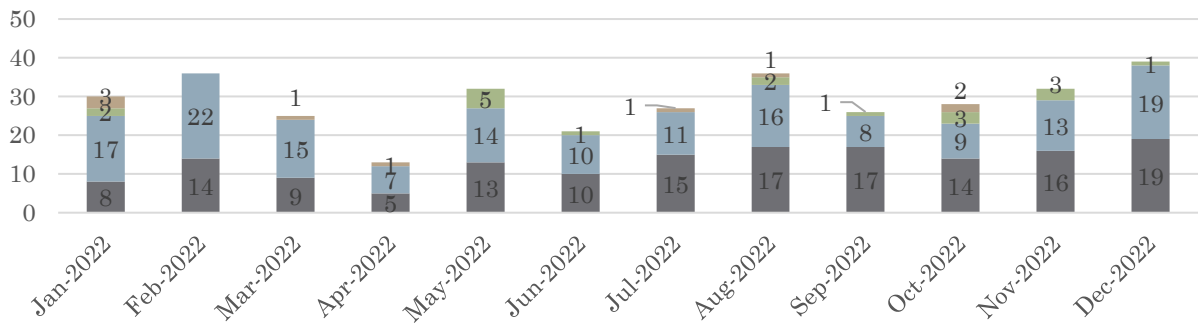
COORDINATED ENTRY ASSESSMENT RESULTS PER LOCATION

CITY OF BOULDER

City of Boulder Coordinated Entry Screening Results



City of Longmont Coordinated Entry Screening Results



	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
Other Program	3	0	1	1	0	0	1	1	0	2	0	0
Diversion	2	0	0	0	5	1	0	2	1	3	3	1
Navigation	17	22	15	7	14	10	11	16	8	9	13	19
HFS	8	14	9	5	13	10	15	17	17	14	16	19

■ HFS ■ Navigation ■ Diversion ■ Other Program

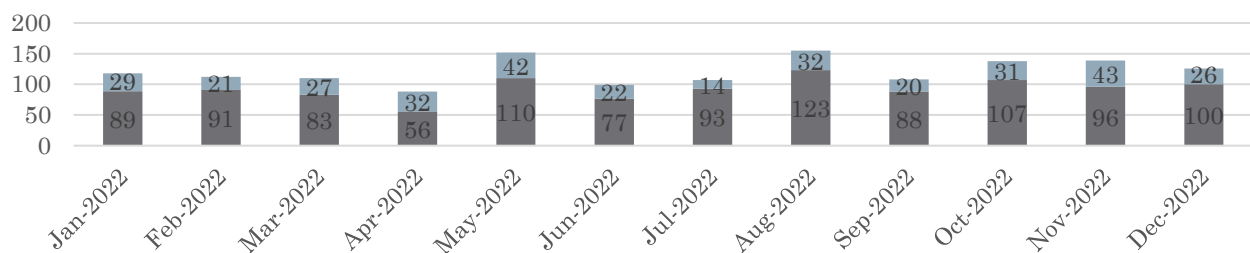
HOUSING OUTCOMES

The following data and charts reflect individuals experiencing homelessness who have exited the homeless services system to a stable housing outcome. ***It is important to note that the data reflected in the following charts reflect Housing Outcomes via system entry and exit are not the same individuals.***

SYSTEM ENTRY/EXIT FEBRUARY 2023

Since January 2022, 30% (339) exited homelessness into a stable housing situation.

Fiscal Year 2022 Entry/Exit

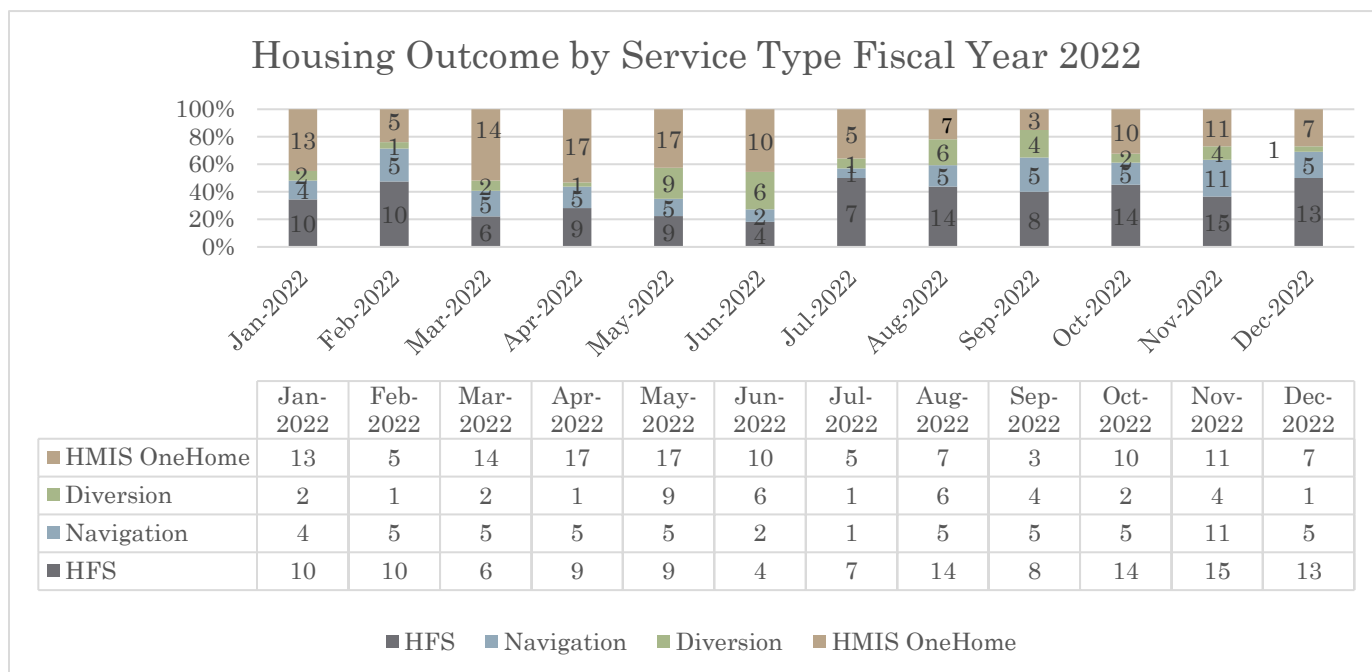


	Jan-2022	Feb-2022	Mar-2022	Apr-2022	May-2022	Jun-2022	Jul-2022	Aug-2022	Sep-2022	Oct-2022	Nov-2022	Dec-2022
System Exit	29	21	27	32	42	22	14	32	20	31	43	26
System Entry	89	91	83	56	110	77	93	123	88	107	96	100

■ System Entry ■ System Exit

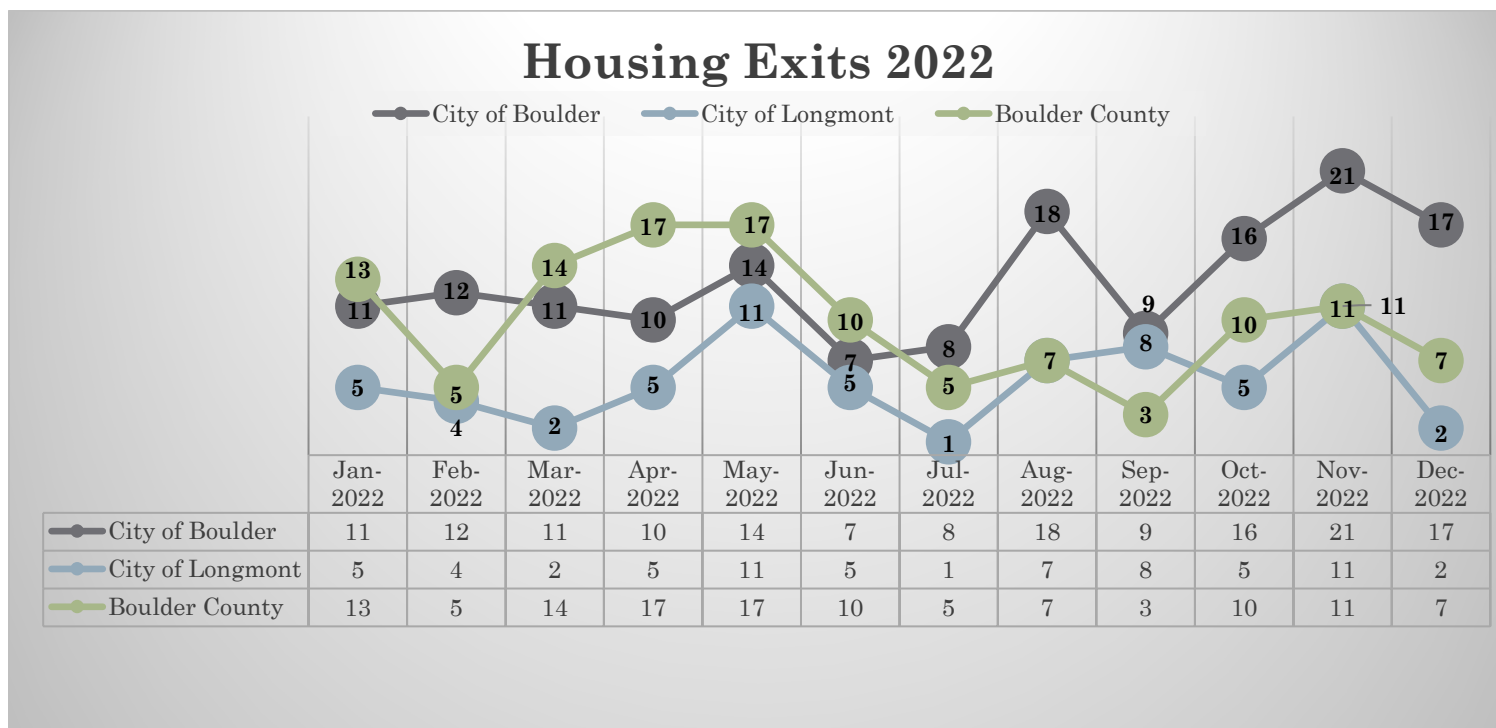
¹ One Exit in August 2022 was from Outreach Efforts to Housing and is reflected in Other Program

SYSTEM EXIT PROGRAM TYPE²



HOUSING OUTCOMES FISCAL YEAR BY COORDINATED ENTRY INITIATED SITE 2022

As reflected, a total of 339 individuals experiencing homelessness exited homelessness since January 2022 with 137 (44%) from the City of Boulder, 64 (20%) from the City of Longmont and 112 (36%) Boulder County³.

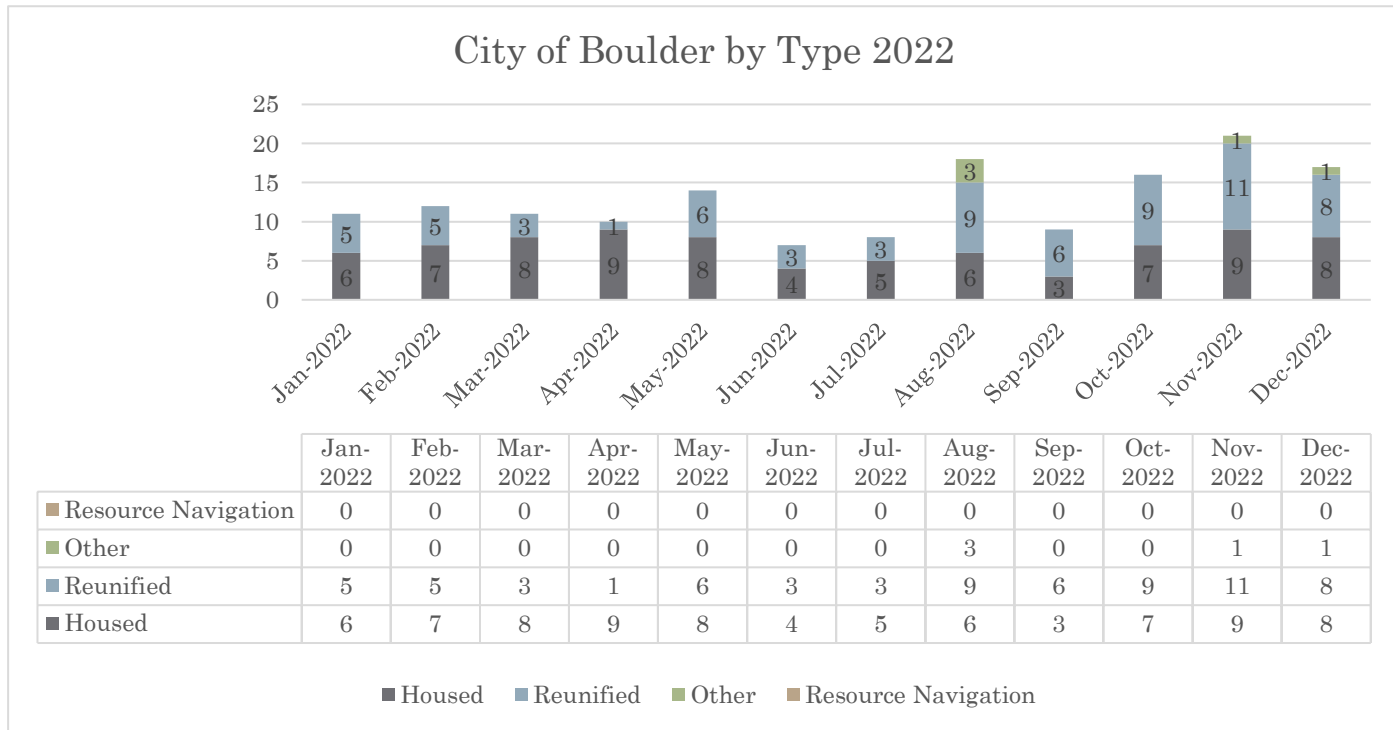


² 2 additional exits were reported from Mother House during the Month of May 2022

³ Boulder County Exits reflect HMIS OneHome extract. Municipality of origin is unavailable.

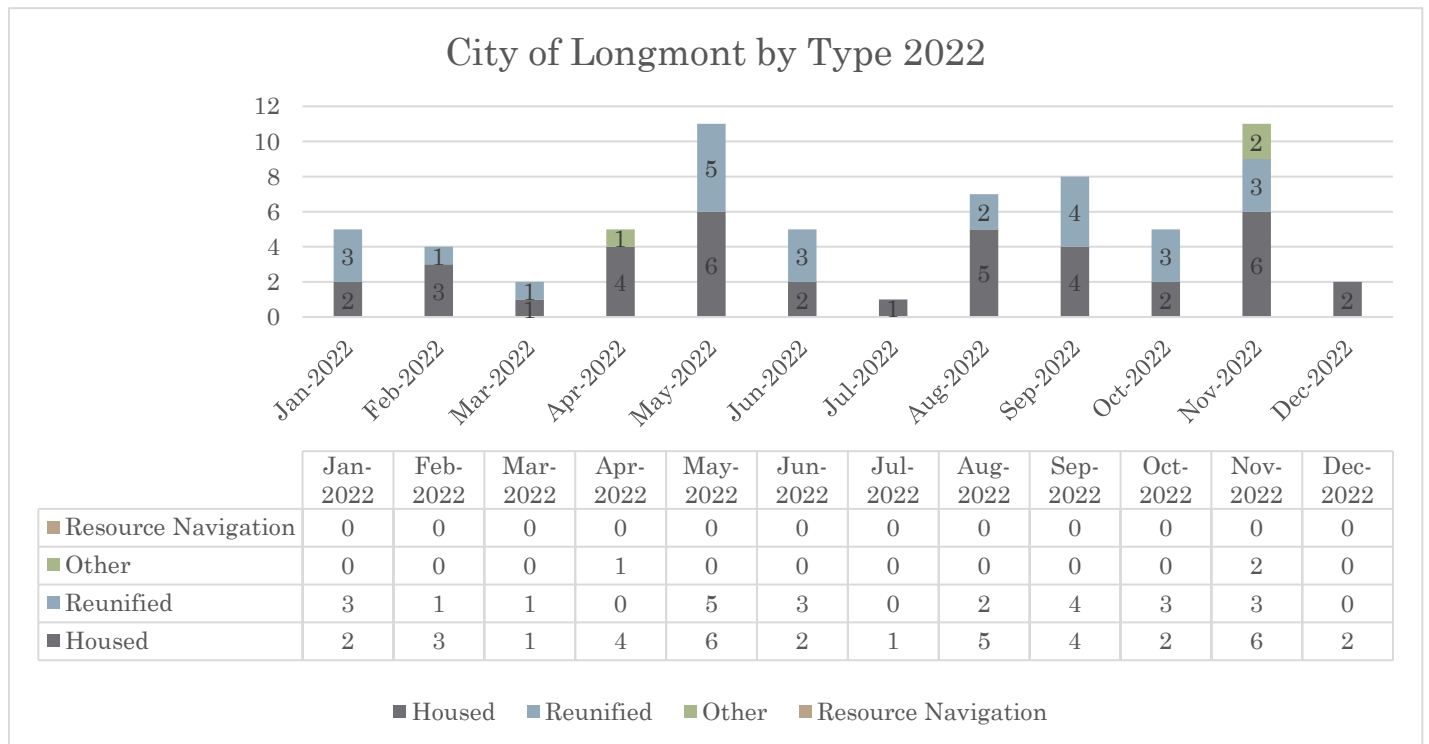
HOUSING OUTCOME BY EXIT TYPE CITY OF BOULDER 2022

Since January 2022, in the City of Boulder, a total 154 individuals have exited homelessness with 80 (52%) individuals exited to housing, 69 (45%) through Reunification, and 5 (3%) through providing rental assistance (reflected in Other) to remain in housing.



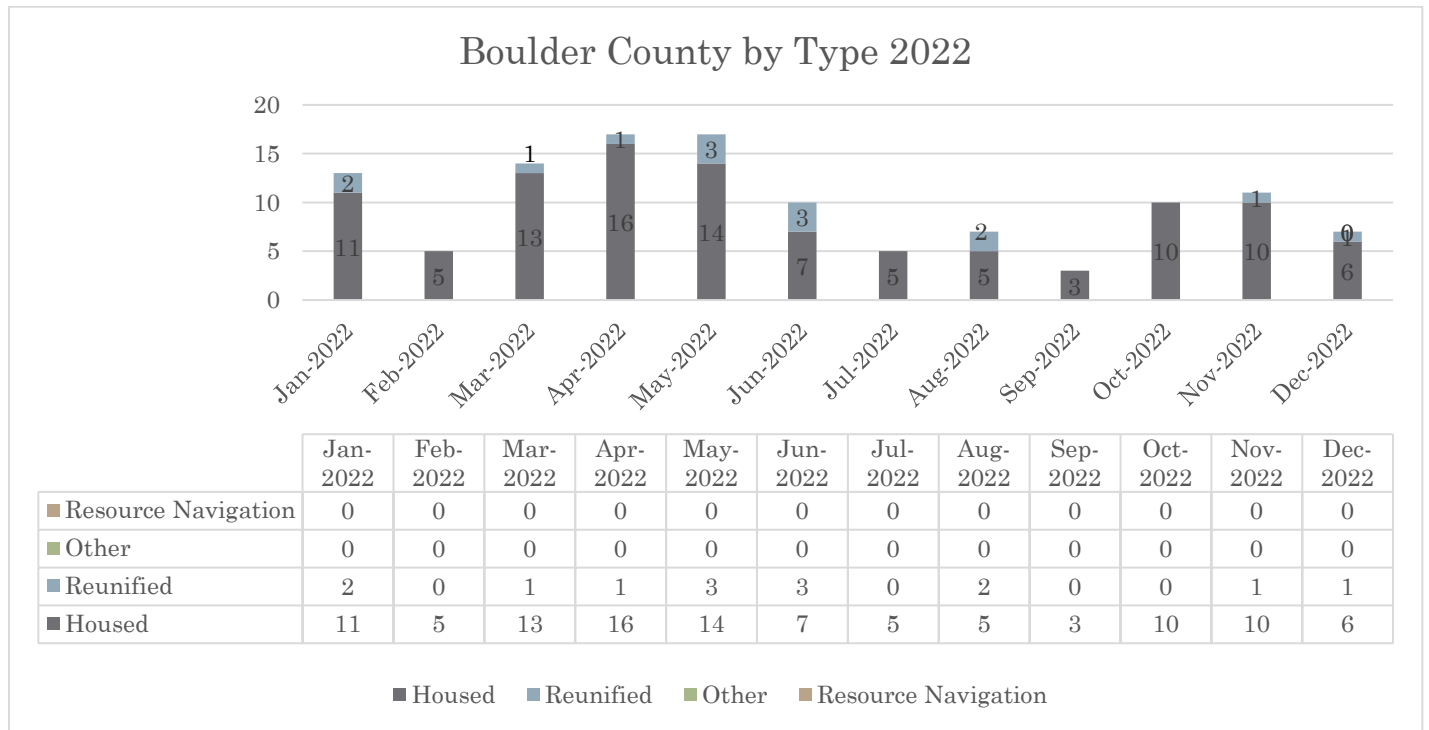
HOUSING OUTCOME BY EXIT TYPE CITY OF LONGMONT 2022

Since January 2022, in the City of Longmont, a total 66 individuals have exited homelessness with 38 (58%) individuals exited to housing, 25 (38%) through Reunification, and 3 (5%) through Other program.



HOUSING OUTCOME BY EXIT TYPE BOULDER COUNTY 2022

Since January 2022, through the OneHome HMIS data system and in Boulder County, a total 119 individuals have exited homelessness with 105 (88%) individuals exited to housing, and 14 (12%) through Reunification.



RATE OF CHANGE⁴

Boulder County Coordinated Entry Assessment 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
City of Boulder	52	49	53	48	55	50	65	73	75	61	53	50	684
City of Longmont	41	17	14	19	24	26	19	34	36	22	17	28	297

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
City of Boulder	+12%	+11%	+9%	-10%	+23%	-12%	+2%	+16%	-17%	+23%	+17%	+18%	+11%
City of Longmont	-24%	+53%	+44%	-32%	+17%	-19%	+30%	+6%	-10%	+39%	+47%	+28%	+14%

City of Boulder Coordinated Entry Assessment Referral Outcomes 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Diversion	31	24	28	23	31	35	38	6	3	2	0	1	222
Navigation	3	3	1	2	5	1	6	1	3	3	5	2	35
HFS	18	22	24	23	19	14	21	66	69	56	48	47	427
Other	0	0	0	0	0	0	0	0	0	0	0	0	0

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Diversion	-90%	-92%	-89%	-96%	-84%	-91%	-100%	-67%	-33%	-50%	0	-100%	-89%
Navigation	+57%	+57%	+50%	0%	+29%	+50%	-67%	0	-100%	-100%	-100%	-50%	-14%
HFS	+63%	+52%	+55%	+74%	+68%	+73%	+67%	+21%	-14%	+13%	+25%	+23%	+40%
Other	+100%	0	0	0	0	0	+100%	0	0	0	0	0	+100%

⁴ Rate of Change is compared to month of prior year. Annual is compared to rolling annual totals for same timeframe in the reporting year. Items in red reflect lower than the comparative. Grey section in above charts reflect the timeframe when the 6-month residency policy was in place. As a result, please use caution in comparing trends during these timeframes.

City of Longmont Coordinated Entry Assessment Referral Outcomes 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Diversion	17	7	3	6	6	9	6	1	0	0	1	0	56
Navigation	3	3	4	4	4	5	3	13	5	9	3	21	77
HFS	21	7	7	9	14	11	9	19	31	13	13	7	161
Other	0	0	0	0	0	1	1	1	0	0	0	0	3

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Diversion	-88%	-100%	-100%	-100%	-17%	-89%	-100%	+50%	+100%	+100%	+67%	+100%	-67%
Navigation	+83%	+86%	+73%	+43%	+67%	+50%	+73%	+19%	+38%	0	+77%	+10%	+52%
HFS	-62%	+50%	+22%	-44%	-14%	-9%	+40%	-11%	-45%	+7%	+19%	+63%	-2%
Other	+100%	0	+100%	+100%	0	-100%	0	0	0	+100%	0	0	+100%

Successful Exit Percentage 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Average
Percent	23%	27%	28%	42%	30%	25%	30%	17%	40%	35%	34%	27%	30%

Successful Exit Percentage 2022

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Percent	33%	23%	33%	57%	38%	29%	15%	26%	23%	29%	45%	26%	30%
Change	+10%	-4%	-5%	+15%	+8%	+4%	-15%	+9%	-17%	-6%	+11%	-1%	0

System Exit by Program Type 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Diversion	8	4	6	4	8	8	10	4	3	2	0	1	58
Navigation	2	4	1	4	2	2	2	2	8	3	4	4	38
HFS	7	7	7	11	3	4	8	5	21	9	9	12	103
OneHome HMIS	4	3	5	9	11	5	5	9	12	15	11	4	93
Total Exits	21	18	19	28	24	19	25	20	44	29	24	21	292

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Diversion	-88%	-50%	-83%	-75%	+11%	-25%	-90%	+33%	+25%	0	+100%	0	-33%
Navigation	+50%	+20%	+80%	+20%	+60%	0	-50%	+60%	-38%	+20%	+64%	+20%	+34%
HFS	+30%	+30%	-14%	-18%	+67%	0	-13%	+64%	-62%	+36%	+40%	+8%	+13%
OneHome HMIS	+69%	+40%	+64%	+47%	+35%	+50%	0	-22%	-75%	-33%	0	+43%	+22%
Total Exits	+28%	+14%	+30%	+13%	+23%	+43%	+13%	+38%	-55%	+6%	+44%	+19%	+13%

City of Boulder System Exit by Type 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Resource Nav	0	1	2	0	1	1	0	0	2	0	0	0	7
Other	1	1	0	1	0	0	0	0	0	0	0	0	3
Reunification	4	3	2	4	5	4	7	4	9	6	4	4	56
Housed	7	5	5	8	3	5	8	5	15	5	5	7	78
Total Exit	12	10	9	13	9	10	15	9	26	11	9	11	144

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Resource Nav	0	-100%	-100%	0	-100%	-100%	0	0	-100%	0	0	0	-100%
Other	-100%	-100%	-100%	-100%	0	0	0	+100%	0	0	+100%	+100%	+40%
Reunification	+20%	+40%	+33%	-75%	+17%	-25%	-57%	+56%	-33%	+33%	+64%	+50%	+19%
Housed	-14%	+29%	+38%	+44%	+63%	-20%	-38%	+17%	-80%	+29%	+44%	+13%	+3%
Total Exit	-8%	+17%	+18%	-23%	+38%	-30%	-47%	+50%	-65%	+31%	+57%	+35%	+6%

City of Longmont System Exit by Type 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Resource Nav	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	1	0	0	0	1	2
Reunification	3	0	2	1	2	3	3	1	2	1	0	2	20
Housed	2	5	3	5	2	1	2	0	4	2	4	3	33
Total Exit	5	5	5	6	4	4	5	2	6	3	4	6	55

Rate of Change

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Resource Nav	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	+100%	0	0	0	-100%	0	0	+100%	-100%	+33%
Reunification	0	+100%	-50%	-100%	+60%	0	-100%	+50%	+50%	+67%	+100%	-100%	+20%
Housed	0	-40%	-67%	-20%	+67%	+50%	-50%	+100%	0	0	+33%	-33%	+13%
Total Exit	0	-20%	-60%	-17%	+64%	+20%	-80%	+71%	+25%	+40%	+64%	-67%	+17%

Boulder County HMIS/OneHome System Exit by Type 2021

	Jan 21	Feb 21	March 21	April 21	May 21	June 21	July 21	Aug 21	Sept 21	Oct 21	Nov 21	Dec 21	Total
Resource Nav	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	1	1	0	0	0	0	0	1	0	3
Reunification	1	1	1	1	3	2	0	2	3	1	2	1	18
Housed	3	2	4	7	7	3	5	7	9	14	8	3	72
Total Exit	4	3	5	9	11	5	5	9	12	15	11	4	93

Rate of Change

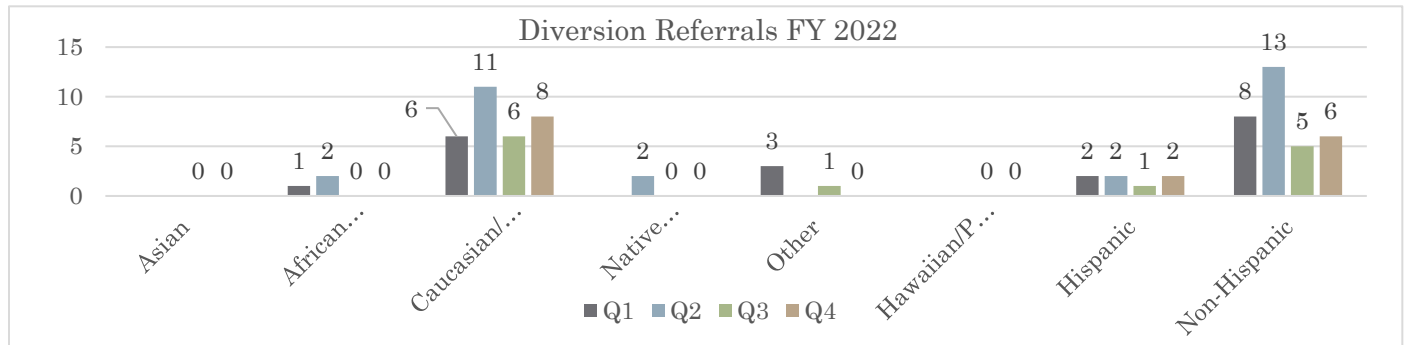
	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Resource Nav	0	0	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	-100%	-100%	0	0	0	0	0	0	0	-100%
Reunification	+50%	0	+100%	0	-100%	+33%	0	0	-100%	-100%	-50%	0	-22%
Housed	+73%	+60%	+69%	+56%	+50%	+57%	0	-29%	-67%	-29%	+20%	+50%	+31%
Total Exit	+69%	+40%	+64%	+47%	+35%	+50%	0	-22%	-75%	-33%	0	+43%	+22%

RACIAL EQUITY ACROSS SERVICE PROVISION¹

Across the system, individuals who do not identify as Caucasian or Non-Hispanic are overrepresented in the population experiencing homelessness. These data are in alignment with national data that reflects an overrepresentation on individuals who identify as Black, Indigenous, and People of Color (BIPOC). Data elements in red reflect higher than the county demographics for each referral outcome.

The following chart(s) and tables reflect referral outcome over time as it relates to Ethnicity and Race.

DIVERSION REFERRAL OUTCOME



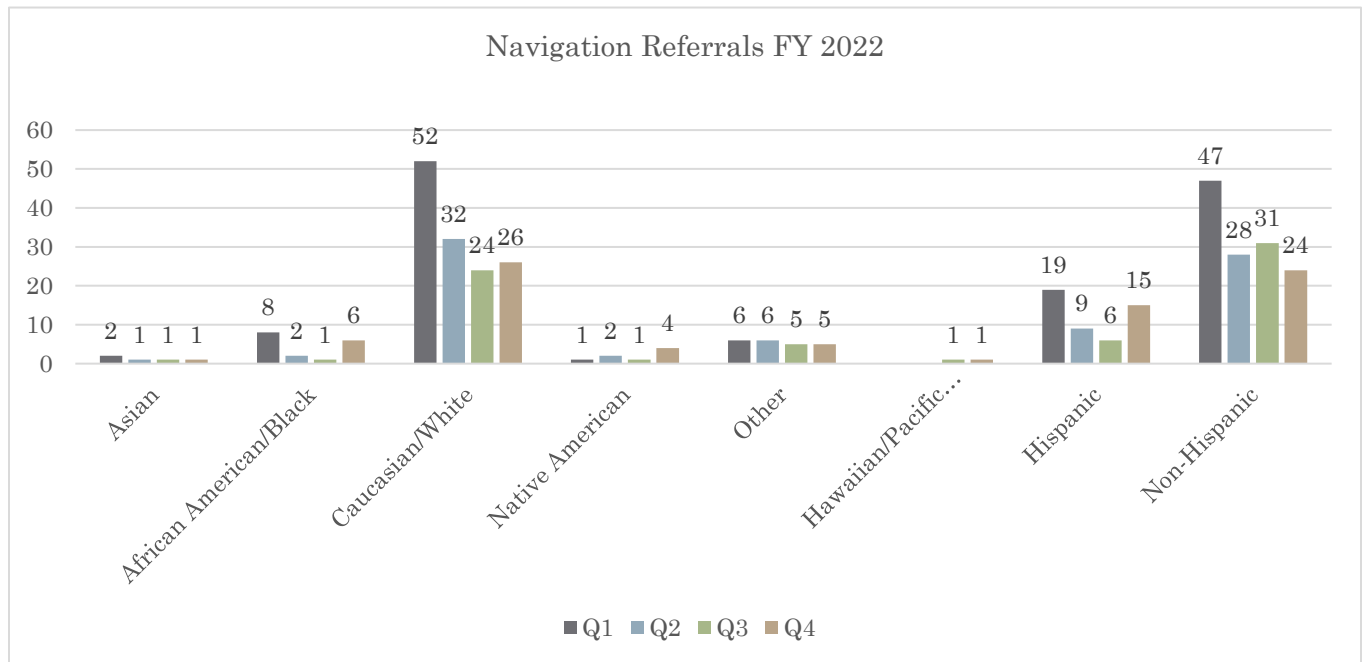
	Q1	Q2	Q3	Q4	County Demographics ²
Asian	0%	0%	0%	0%	5%
African American/Black	10%	13%	0%	0%	1%
Caucasian/White	60%	73%	86%	100%	90%
Native American	0%	13%	0%	0%	1%
Other	30%	0%	17%	0%	2%
Hawaiian/Pacific Islander	0%	0%	0%	0%	>1%
Hispanic	20%	13%	17%	25%	14%
Not Hispanic ³	80%	87%	83%	75%	77%

¹ Quarter 1 reflects January 2021-March 2021; Quarter 2 will reflect April 2021-June 2021; Quarter 3 will reflect July 2021-September 2021; Quarter 4 will reflect October 2021-December 2021.

² Percentages in red are higher than county census data.

³ Percentage does not equal 100% due to missing data and individuals selecting multiple races.

NAVIGATION REFERRAL OUTCOME

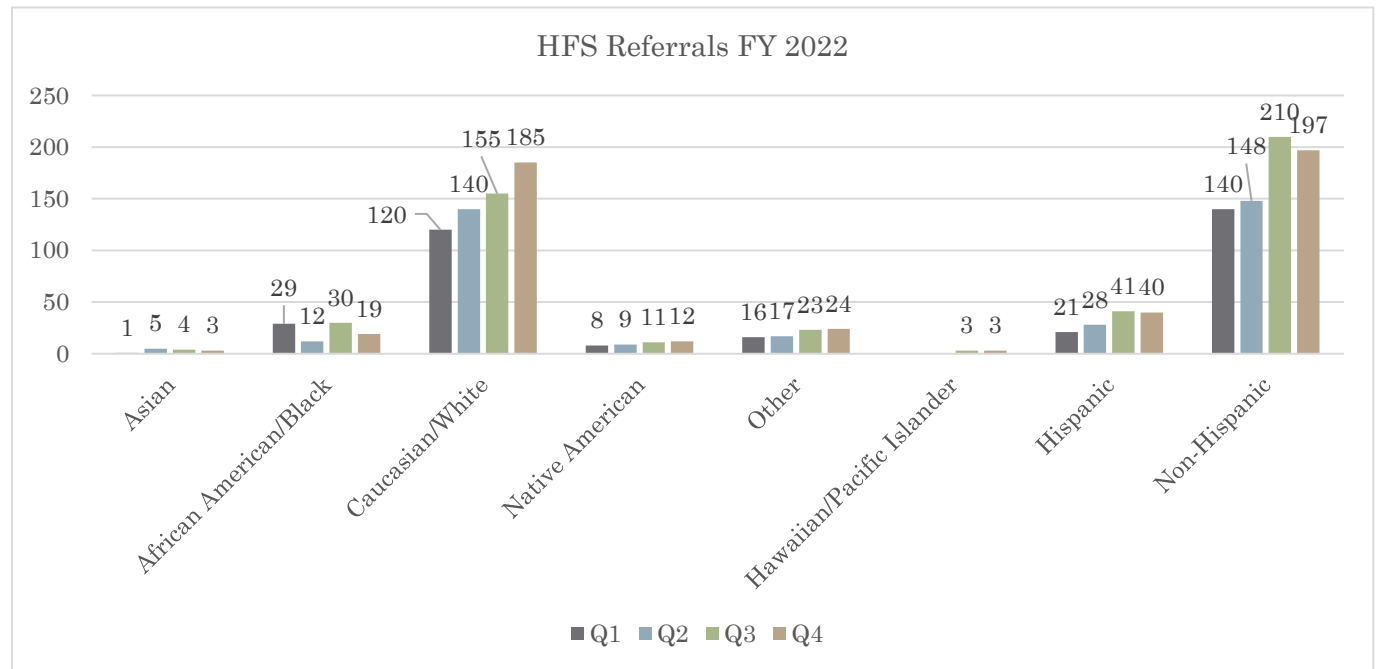


	Q1	Q2	Q3	Q4	County Demographics ⁴
Asian	3%	3%	3%	3%	5%
African American/Black	12%	5%	3%	15%	1%
Caucasian/White	78%	82%	73%	62%	90%
Native American	2%	5%	3%	10%	1%
Other	9%	15%	15%	13%	2%
Hawaiian/Pacific Islander	0%	0%	3%	3%	>1%
Hispanic	29%	24%	16%	39%	14%
Not Hispanic ⁵	71%	76%	84%	62%	77%

⁴ Percentages in red are higher than county census data.

⁵ Percentage does not equal 100% due to missing data and individuals selecting multiple races.

HOUSING FOCUSED SHELTER REFERRAL OUTCOME



	Q1	Q2	Q3	Q4	County Demographics ⁶
Asian	1%	3%	2%	1%	5%
African American/Black	18%	7%	13%	8%	1%
Caucasian/White	74%	82%	69%	74%	90%
Native American	5%	5%	5%	5%	1%
Other	10%	10%	10%	10%	2%
Hawaiian/Pacific Islander	0%	0%	1%	1%	>1%
Hispanic	13%	16%	16%	17%	14%
Not Hispanic ⁷	87%	84%	84%	83%	77%

⁶ Percentages in red are higher than county census data.

⁷ Percentage does not equal 100% due to missing data and individuals selecting multiple races.



Boulder County Pathways to Housing Stability

Year 4 SAMHSA Annual Report

The Boulder County Pathways to Housing Stability (BCPHS) initiative, funded by a 5-year SAMHSA-TIEH grant, supports adults experiencing chronic homelessness who also have behavioral health needs in finding and maintaining stable housing. Integrating behavioral health treatment and recovery support services with housing navigation, the goal is to help clients move quickly into housing with access to evidence-based programs and services. The initiative seeks to enroll 69 un-duplicated clients annually (345 over five years) and place an average of 56 clients annually (280 over five years) into housing. Demographic and outcome data are from the National Outcomes Measures System (NOMS) tool. This report presents data for 210 clients who enrolled in the BCPHS program and completed evaluation assessment(s) during the first four years of the grant between November 30, 2018 and November 29, 2022.

Total vs. Year 4



104
Clients
Screened
513

64
Clients
Enrolled
210

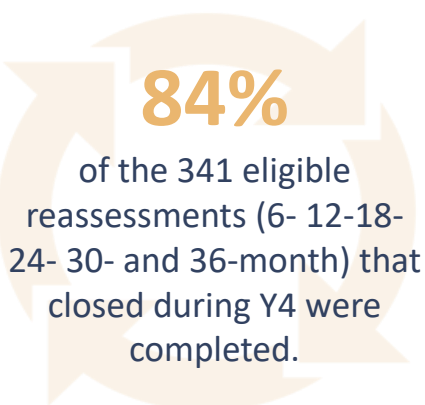
48*
Clients
Housed
144†

23
Clients
Discharged
107

* Includes all clients housed in this year, including clients with prior instances of housing during the grant.

† Includes all clients housed during the life of the grant, not including multiple housing events for each client.

Reassessments



Discharges



During reassessment interviews...

87% of clients agreed or strongly agreed that they like the services they receive.

86% of clients agreed or strongly agreed that staff were sensitive to their cultural backgrounds (race, religion, language, etc.)

89% of clients agreed or strongly agreed that the staff at BCPHS believe they can grow, change, and recover.

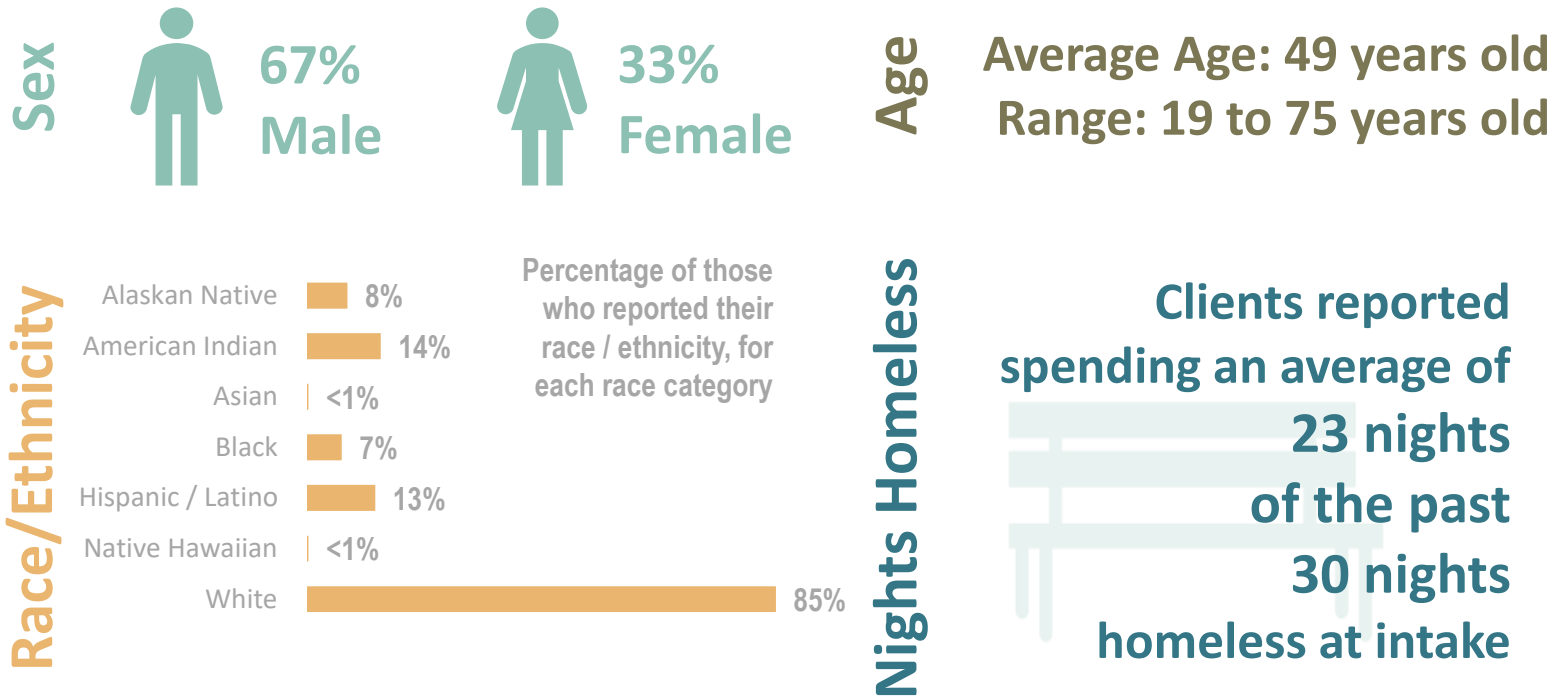
74% of clients were satisfied or very satisfied with their housing situation.

Outcomes

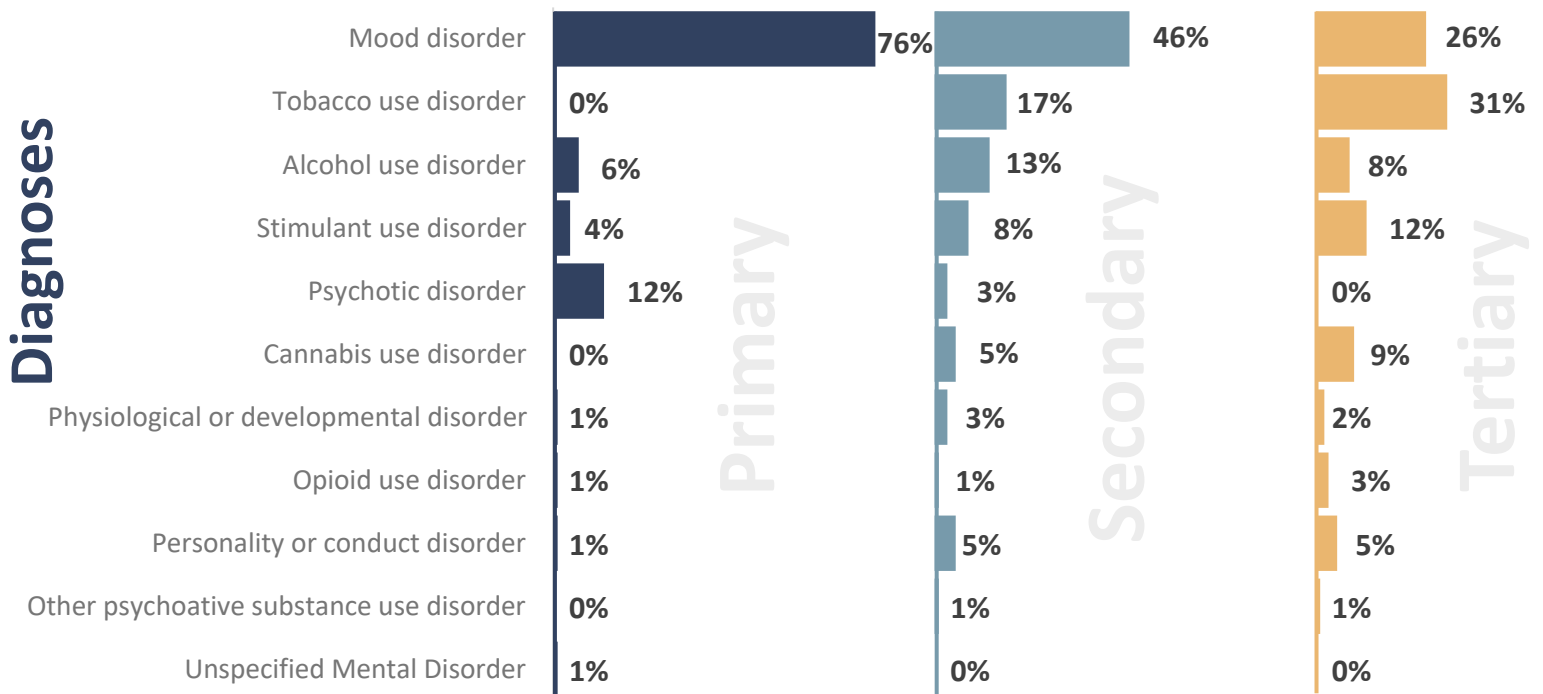
BCPHS Client Demographics at Intake



NOMS Baseline Assessment data are utilized to better understand the demographics and experiences of BCPHS clients at the time they enter the program. Data from 210 baseline interviews were analyzed, though not all clients responded to every question. Non-responses have been omitted in order to provide valid percentages.



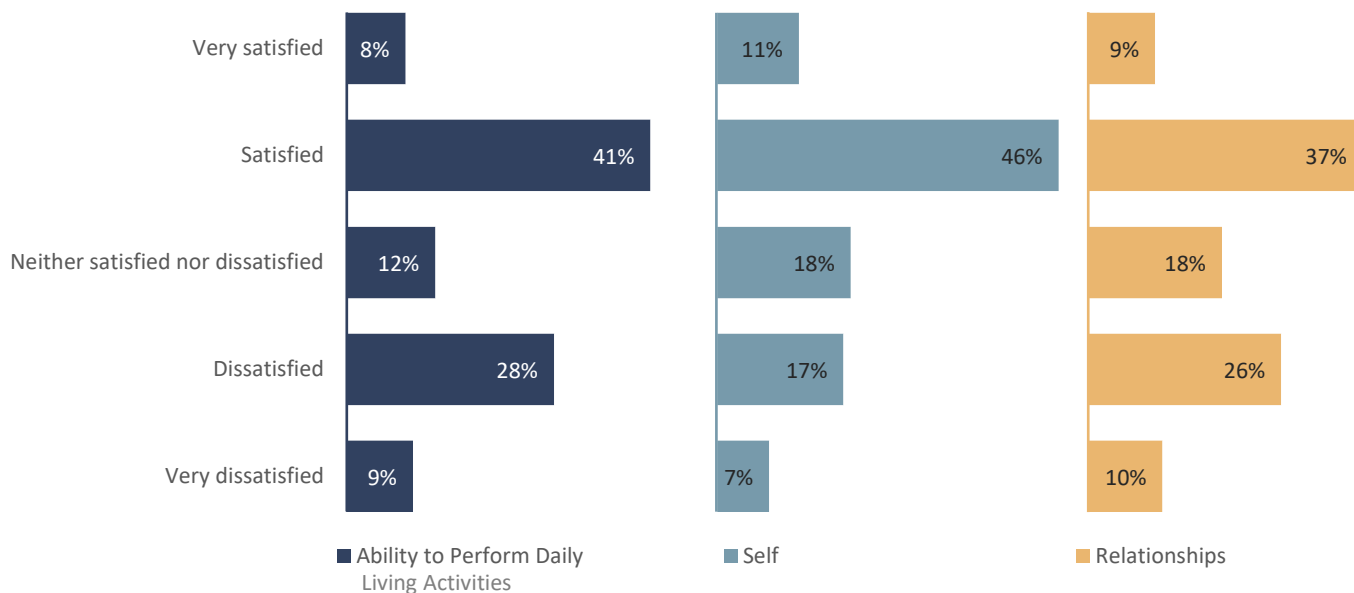
Primary, Secondary, and Tertiary Diagnoses of 210 BCPHS Clients at Intake, Ranked by Overall Highest Prevalence



Note: Clients can have multiple diagnoses within a given category (i.e., both primary and secondary mood disorder diagnoses), thus category percentages may total to greater than 100%. Clients may not have a Secondary or Tertiary Diagnosis. One client was missing diagnoses codes and was omitted. "Other" diagnoses includes Other Psychoactive Substance Use Disorders and Unspecified Mental Disorders.

Satisfaction with Life

Client satisfaction with their **Ability to Perform Daily Tasks**, their **Self**, and their **Relationships** over the 4 weeks prior to intake



Substance Use

The majority of clients engaged in tobacco and cannabis use in the 30 days prior to intake.



64%
Tobacco



47%
Cannabis



36%
Alcohol



8%
Cocaine



7%
Meth

Overall Health

63% of clients rated their overall health at intake as "Poor" or "Fair"

Support Systems

Strongly Disagree Disagree Undecided Agree Strongly Agree

49% of clients do not have a sense of belonging in their community.



46% of clients don't have family or friends who are supportive of their recovery.



41% of clients don't feel they have the support of family or friends during a crisis.



**Homeless Solutions for Boulder County Executive Board
February 10, 2023, 8:00 - 10:00am
Teams Meeting**

Attendance:

Jim Adams-Berger, Robin Bohannon, Susan Caskey, Vicki Ebner, Kurt Firnhaber, Heidi Grove, Jamie Rife, Susana Lopez-Baker, Eliberto Mendoza, Gwendolyn Mossman, Megan Newton, Carlene Okiyama, Christina Pacheco

Public Comment – None

Minutes – Approved with correction of meeting date

Board Brief review

Recognize Housing exits through HMIS data system reflected a 22% increase in 2022.

Partners across the county continue to actively work on their proposals in response to Transformational Homelessness Response (HB 22-1377/HB 22-1304) which will be submitted on February 15, 2023.

Discussion Items

- **BOCC Briefing on HSBC**

Boulder County to prepare a 15-minute presentation highlighting the work of HSBC.

- **Renewing the Communications Committee and Planning per BOCC Recommendation – Strategy discussion**

Some things to consider: Who would be on a communications committee (other than staff)? What does proactive communication look like?

Next steps: Form a subgroup to talk with the communication team and give more direction. Robin will circle back with Jim and Heidi and is open to attending a communications team meeting.

- **Working with the Business Community – Is there an opening?**

Next steps: See how HSBC might join the effort, thinking strategically how to work with the business community. Focus on policy work. Jim will continue to explore out how he can connect. Reviewing any recommendations. Heidi meeting the policy analyst and will keep the board updated

- **Revisiting the Idea of a Homeless Summit – Thoughts on utility and timing**

Discussion on the specific goal of a summit, who will be invited, and how to share the accomplishments of HSBC. Can a homelessness workshop be added to the regional affordable housing summit?

General Updates

- **Summer PIT**

Met with Systems Partners and outreach collaborative there is a request for a condensed version of the questions. Continue discussion in Policy Implementation meeting. Planning for the last week in July.

- **HCV Set-aside Update**

Made changes to prioritization process and structure. Piloting with BCHA and it's going well. Structure is working. Full evaluation and reflection in September to explore how to move it forward in 2024.

- **Grant Submissions**

HS – 22-1377 due on Feb. 15 – Boulder as a whole is well represented.

Last year of SAMHSA funding for pathways grant similar opportunity but a lot less money. Critical component of effort; want to be prepared for potential replacement.

- **Update on Recovery**

Media coverage. To date there is a 90% client retention rate. Purchase of home is under contract and intended to close end of February.

Boulder County, City of Boulder, City of Longmont and Metro Denver Homeless Initiative Updates

Boulder County

Cross walk data in May.

City of Longmont

Molly provided an update on Longmont Housing Authority and housing community investment projects they are working on paired with ARPA funds. One project tie in is the Hover development of 80-100 family unit and the rehab of Village Place.

Originally \$1.5M from APRA was allocated for unhoused option but since that time that amount has been shifted to affordable housing.

City of Boulder

Day service center RFP closed at the end of January. Didn't receive any replies. Received one letter from Feet Forward saying they would like to participate. Boulder Shelter for the Homeless (BSH) expressed interest if the date can be extended. Proposal from BSH expected by the end of February. Looking for a location.

Boulder Housing Partners provided update of affordable housing at council meeting. Went well.

Metro Denver Homeless Initiative

Semiannual stakeholder meeting scheduled for Friday, 2/24. Coin presented by the VA Secretary; getting national recognition for built to zero work. Point in Time normally released when they are confident with preliminary numbers in April & May pending the three-month verification from HUD.

Adjourned 9:53