

Community Services Department

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Homeless Solutions for Boulder County Executive Board , November 17, 2023 8:00 - 10:00am Teams Meeting

Administrative Matters

8:00-8:20

- Public Comment
- Approval of September, 2023
 Minutes
- Board Brief Review

Discussion Items

8:20-9:30

- Initial reflections on Election Day outcomes and potential/anticipated impacts
 - Elected Officials/change in direction?
 - Affordable Housing Tax

9:30-10:00

- o Safe Zone for Kids
- City of Boulder Sales Tax Change
- Boulder County Parking Ordinance
- HSBC Evaluation RFP
- HSBC Data Dashboard Demo and Update

General Updates

Partner Updates

Microsoft Teams meeting

Join on your computer or mobile app

Click here to join the meeting

Or call in (audio only)

+1 720-400-7859,,386064849# United States, Denver

Phone Conference ID: 386 064 849#

Homeless Solutions for Boulder County Executive Board September 8, 2023, 8:00 - 10:00am Teams Meeting

Attendance:

Jim Adams-Berger, Robin Bohannan, Susan Caskey, Frank Cole, Vicki Ebner, Kurt Firnhaber, Heidi Grove, Karen Kreutzberg, Stefanie Kenny, Devon Kissick-Kelly, Eliberto Mendoza, Megan Newton, Carlene Okiyama, Christina Pacheco,

Public Comment – None

Minutes - August Approved

Board Brief review

- Overall, the number of Coordinated Entry screenings were higher overall for 2023 compared to the same time frame in the prior year (2022).
- 209 (31% exit outflow) individuals have exited homelessness since January 1, 2023, (an overall increase of 1% compared to the same timeframe as last year).
- On average, 30 individuals exit homelessness per month for calendar year 2023.

Discussion Items

• Demo of Boulder County HSBC Dashboard Heidi Grove and Stephanie Kenny presented the HSBC Dashboard which includes Entry Point and Housing Outcomes. Dashboard is aligned with City of Boulder data dashboard.

• HSBC Funding Discussion

Boulder County is not being funded in the most recent Substance Abuse and Mental Health Services (SAMHSA) grant round. Major metropolitan areas were funded. November and some carryover months will be the end of the current SAMHSA grant funds. We will no longer be able to fund the case manager support services at Mental Health Partner or the landlord recruiter at Boulder Shelter for the Homeless. Effort to encourage other non-profit partners to become Division of Housing (DOH) administrators.

Other discussion topics included:

- Focus on looking at any available grant opportunities. Funding is going to end in a couple of vears.
- o Different interests and an interest in new programs are causing funding stressors.
- The upcoming Boulder County affordable tax initiative is written very broadly to support both housing and services.
- o Funding opportunities through Medicaid. The County is conducting a Medicaid feasibility study.

Keeping this topic as a standing agenda item to ensure that we (the collaborative) are in parallel with each other.

General Updates

Update on RFP for evaluation. In process. Jim can get a draft out this next week. Still on target.

Partner updates

• Boulder County

Awarded the Built for Zero community MacArthur Foundation grant to hire a Data and Evaluation specialist for two years. DOH is releasing contracts for HB22-1377 soon, hopefully before October. Department of Labor Emergency Solutions Grants (ESG) applications have been released. Starting conversations with partners to fill budget shortfalls. Heidi recently returned from Washington DC for the Bureau of Justice grant conference. Boulder County is ahead of the curve compared to the rest of the country.

• Boulder County Housing & Human Services

Boulder County Housing Authority awarded 6 additional Veterans Affairs Supportive Housing (VASH) vouchers. Sent out the save the date for the upcoming Affordable housing summit.

City of Longmont

Good meeting with HOPE.

City of Boulder

Update to council on September 28. Planning for a dedicated conversation on safe camping. Council wants to go in that direction. Struggling to finish up the Day Center services work. Looking at other building options in conversation with the Boulder Shelter for the Homeless. Information packet on work that has been done on high utilizers

Metro Denver Homeless Initiative

none

Boulder Housing Partners

Department of Housing and Urban development (HUD) gave them 8 additional vouchers based on the HUD formula.

Adjourned 9:33

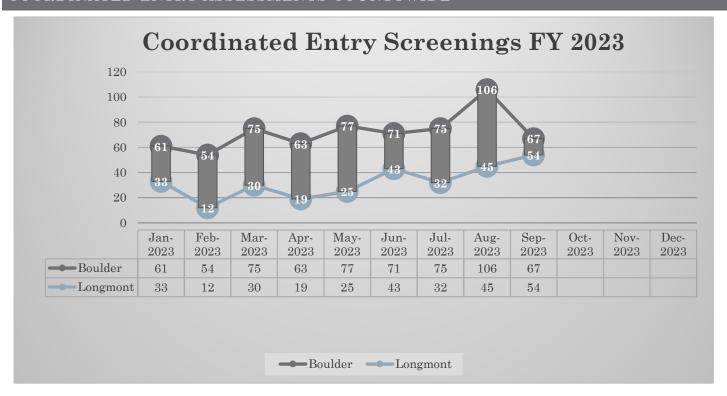
HOMELESS SOLUTIONS FOR BOULDER COUNTY: EXECUTIVE BOARD BRIEF NOVEMBER 2023

Boulder County Housing Authority was awarded an additional 6 VASH vouchers for 2024. These additional vouchers increase the number of resources to Boulder County for VASH vouchers to 80.

OVERVIEW OF DATA IN BRIEFING

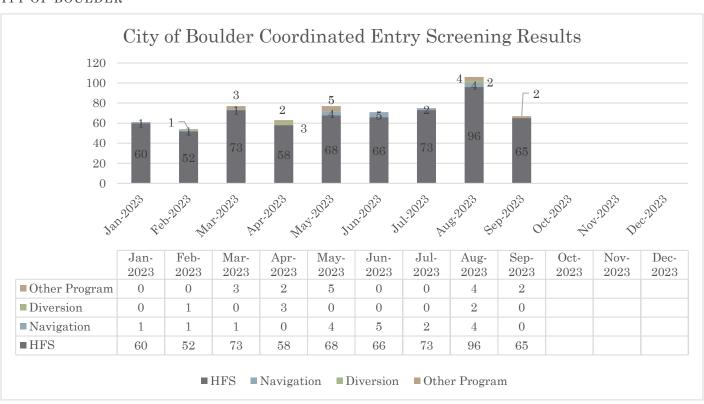
- Overall, the number of Coordinated Entry screenings were higher overall for 2023 compared to the same time frame in the prior year (2022).
 - o City of Boulder increased by 7% during the month of September 2023 with a 16% increase overall annually.
 - o City of Longmont increased in September 2023 (52%) with an 19% increase overall annually.
- 284 (30% exit outflow) individuals have exited homelessness since January 1, 2023.
 - o City of Boulder saw an increase of 32% in all exit avenues:
 - Housed- 27% increase for the calendar year
 - Reunification-32% increase for the calendar year
 - Other- 100% increase for the calendar year
 - o City of Longmont did not have a change across all exit avenues compared to this time last year:
 - Housed- 18% increase for the calendar year
 - Reunification- 7% decrease for the calendar year
 - o Housing exits through HMIS data system saw a decrease (1%) overall all for the calendar year.
- On average, 32 individuals exit homelessness per month for calendar year 2023:
 - o 22 to housing
 - o 9 through reunification
 - Less than 1 per month through other programming such as treatment or rental assistance for Diversion services (rental assistance/homeless prevention).

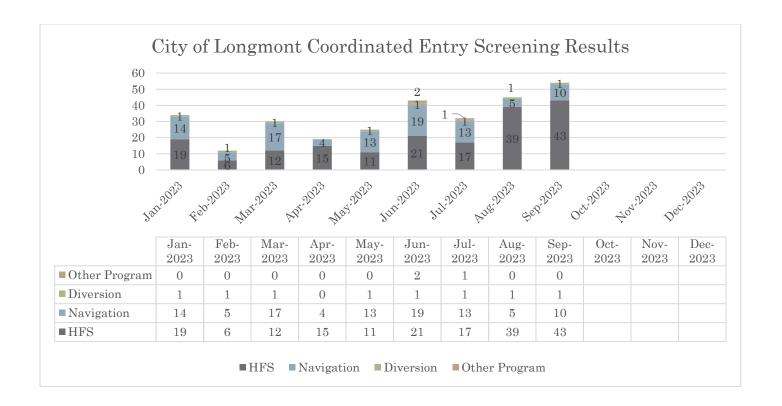
COORDINATED ENTRY ASSESSMENTS COUNTYWIDE



COORDINATED ENTRY ASSESSMENT RESULTS PER LOCATION

CITY OF BOULDER



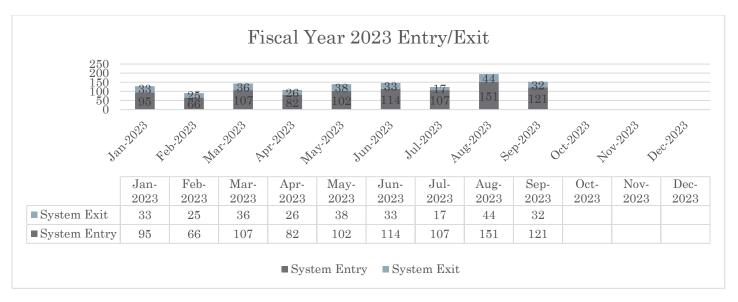


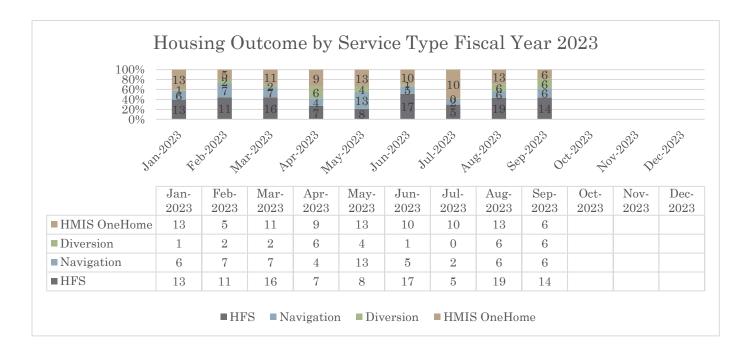
HOUSING OUTCOMES

The following data and charts reflect individuals experiencing homelessness who have exited the homeless services system to a stable housing outcome. It is important to note that the data reflected in the following charts reflect Housing Outcomes via system entry and exit are not the same individuals.

SYSTEM ENTRY/EXIT SEPTEMBER 2023

Since January 2023, 30% (284) exited homelessness into a stable housing situation.





HOUSING OUTCOMES FISCAL YEAR BY COORDINATED ENTRY INITIATED SITE 2023

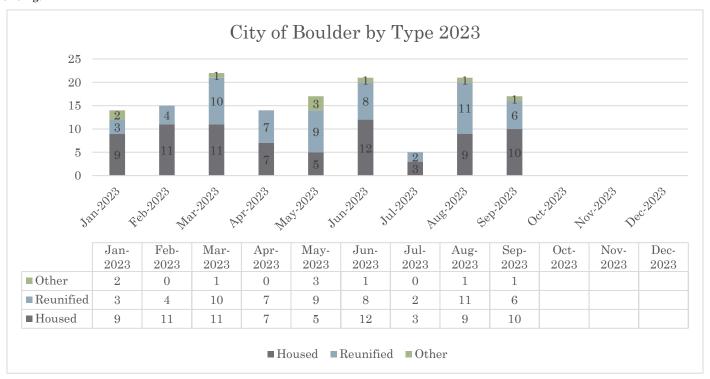
As reflected, a total of 284 individuals experiencing homelessness exited homelessness since January 2023 with 146 (51%) from the City of Boulder, 48 (17%) from the City of Longmont and 90 (32%) Boulder County¹.



 $^{^{1}}$ Boulder County Exits reflect HMIS One Home extract. Municipality of origin is unavailable.

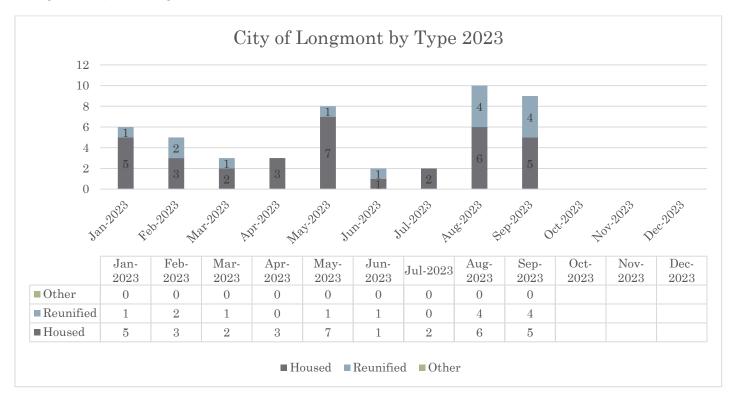
HOUSING OUTCOME BY EXIT TYPE CITY OF BOULDER 2023

Since January 2023, in the City of Boulder, a total 146 individuals have exited homelessness with 77 (53%) individuals exited to housing, 64 (44%) through Reunification, and 5 (3%) through providing rental assistance (reflected in Other) to remain in housing.



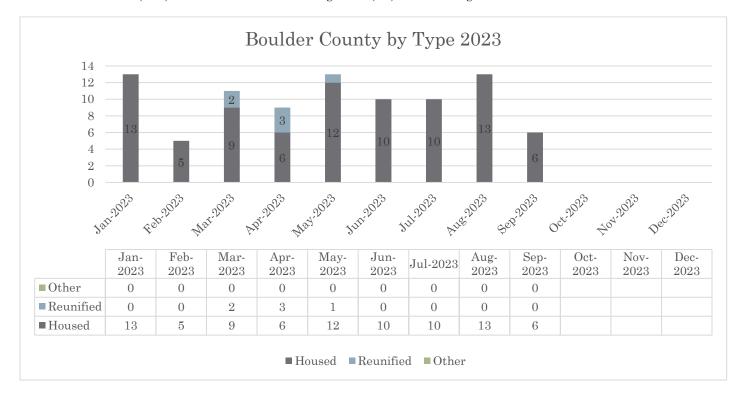
HOUSING OUTCOME BY EXIT TYPE CITY OF LONGMONT 2023

Since January 2023, in the City of Longmont, a total 48 individuals have exited homelessness with 34 (71%) individuals exited to housing, and 14 (29%) through Reunification.



HOUSING OUTCOME BY EXIT TYPE BOULDER COUNTY 2023

Since January 2023, through the OneHome HMIS data system and in Boulder County, a total 90 individuals have exited homelessness with 84 (93%) individuals exited to housing and 6 (7%) exited through reunification.



RATE OF CHANGE²

Boulder County Coordinated Entry Assessment 2023

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Total
City of Boulder	59	55	58	43	78	56	66	87	62	79	64	61	769
City of Longmont	30	36	25	13	32	21	27	36	26	28	32	39	345

Rate of Change

	Jan 23	Feb 23	March 23	April 23	May 23	June 23	July 23	Aug 23	Sept 23	Oct 23	Nov 23	Dec 23	Average
City of Boulder	+3%	-2%	+25%	+32%	-1%	+21%	+12%	+18%	+7%				+16%
City of Longmont	+12%	-67%	+17%	+32%	-22%	+51%	-11%	+20%	+52%				+19%

City of Boulder Coordinated Entry Assessment Referral Outcomes 2023

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Total
Diversion	4	2	3	1	5	3	0	2	2	1	0	0	23
Navigation	7	6	2	2	7	2	2	1	0	0	0	1	30
HFS	48	46	53	40	66	51	63	84	59	78	64	61	713
Other	0	1	0	0	0	0	1	0	1	0	0	0	3

	Jan 23	Feb 23	March 23	April 23	May 23	June 23	July 23	Aug 23	Sept 23	Oct 23	Nov 23	Dec 23	Average
Diversion	-100%	-50%	-100%	+67%	-100%	-100%	0	0	-100%				-70%
Navigation	-86%	-83%	-50%	-100%	-43%	+60%	0	+75%	0				-38%
HFS	+20%	+12%	+27%	+31%	+3%	+28%	+14%	+13%	+9%				+17%
Other	0	-100%	+100%	+100%	+100%	0	-100%	+100%	-100%				+88%

 $^{^2}$ Rate of Change is compared to month of prior year. Annual is compared to rolling annual totals for same timeframe in the reporting year. Items in red reflect lower than the comparative.

City of Longmont Coordinated Entry Assessment Referral Outcomes 2023

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Total
Diversion	2	0	0	0	5	1	0	2	1	3	3	1	18
Navigation	17	22	15	7	14	10	11	16	8	9	13	19	161
HFS	8	14	9	5	13	10	15	17	17	14	16	19	157
Other	3	0	1	1	0	0	1	1	0	2	0	0	9

Rate of Change

	Jan 23	Feb 23	March 23	April 23	May 23	June 23	July 23	Aug 23	Sept 23	Oct 23	Nov 23	Dec 23	Average
Diversion	-50%	+100%	+100%	0	-80%	0	+100%	-50%	0				-27%
Navigation	-18%	-77%	+12%	-43%	-7%	+47%	+15%	-69%	+20%				-17%
HFS	+58%	-57%	+25%	+67%	-15%	+52%	+12%	+56%	+60%				+41%
Other	-100%	0	-100%	-100%	0	+100%	0	-100%	0				-57%

Successful Exit Percentage 2023

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Average
Percent	33%	23%	33%	57%	38%	29%	15%	26%	23%	29%	45%	26%	30%

Successful Exit Percentage 2023

	Jan 23	Feb 23	March 23	April 23	May 23	June 23	July 23	Aug 23	Sept 23	Oct 23	Nov 23	Dec 23	Average
Percent	35%	38%	34%	32%	37%	29%	16%	29%	26%				30%
Change	+2%	+15%	+1%	-25%	-1%	0	+1%	+3%	+3%				0

System Exit by Program Type 2023

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Total
Diversion	2	1	2	1	9	6	1	6	4	2	4	1	39
Navigation	4	5	5	5	5	2	1	5	5	5	11	5	58
HFS	10	10	6	9	9	4	7	14	8	14	15	13	119
OneHome HMIS	13	5	14	17	17	10	5	7	3	10	11	7	119
Total Exits	29	21	27	32	42	22	14	32	20	31	43	26	339

	Jan 23	Feb 23	March 23	April 23	May 23	June 23	July 23	Aug 23	Sept 23	Oct 23	Nov 23	Dec 23	Average
Diversion	-50%	+50%	0	+83%	-56%	-100%	-100%	0	+33%				-13%
Navigation	+33%	+29%	+29%	-20%	0	+60%	+50%	+17%	+10%				+34%
HFS	+23%	+9%	+25%	-22%	-11%	+76%	-29%	+58%	+60%				+30%
OneHome HMIS	0	0	-21%	-47%	-24%	0	+50%	+50%	-40%				-1%
Total Exits	+12%	+4%	+25%	-19%	-10%	+11%	+18%	+27%	+38%				+16%

City of Boulder System Exit by Type 2023

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Total
Other	0	0	0	0	0	0	0	3	0	0	1	1	5
Reunification	5	5	3	1	6	3	3	9	6	9	11	8	69
Housed	6	7	8	9	8	4	5	6	3	7	9	8	80
Total Exit	11	12	11	10	14	7	8	18	9	16	21	17	154

Rate of Change

	Jan 23	Feb 23	March 23	April 23	May 23	June 23	July 23	Aug 23	Sept 23	Oct 23	Nov 23	Dec 23	Average
Other	+100%	0	+100%	0	0	+100%	0	-67%	+100%				+100%
Reunification	-40%	-20%	+70%	+86%	+50%	+63%	-33%	+18%	-50%				+32%
Housed	+33%	+36%	+27%	-22%	-38%	+67%	-40%	+33%	+67%				+27%
Total Exit	+21%	+20%	+50%	+29%	+18%	+67%	-38%	+14%	+47%				+32%

City of Longmont System Exit by Type 2023

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Total
Other	0	0	0	1	0	0	0	0	0	0	2	0	3
Reunification	3	1	1	0	5	3	0	2	4	3	3	0	25
Housed	2	3	1	4	6	2	1	5	4	2	6	2	38
Total Exit	5	4	2	5	11	5	1	7	8	5	11	2	66

	Jan 23	Feb 23	March 23	April 23	May 23	June 23	July 23	Aug 23	Sept 23	Oct 23	Nov 23	Dec 23	Average
Other	0	0	0	-100%	0	0	0	0	0				-100%
Reunification	-67%	+50%	0	0	-80%	-67%	0	+50%	0				-7%
Housed	+60%	0	+57%	-25%	+14%	-50%	+50%	+17%	+20%				+18%
Total Exit	+17%	+10%	+33%	-40%	-27%	-60%	+50%	+30%	+11%				0

Boulder County HMIS/OneHome System Exit by Type 2023

	Jan 22	Feb 22	March 22	April 22	May 22	June 22	July 22	Aug 22	Sept 22	Oct 22	Nov 22	Dec 22	Total
Other	0	0	0	0	0	0	0	0	0	0	0	0	0
Reunification	2	0	1	1	3	3	0	2	0	0	1	1	14
Housed	11	5	13	16	14	7	5	5	3	10	10	6	105
Total Exit	13	5	14	17	17	10	5	7	3	10	11	7	119

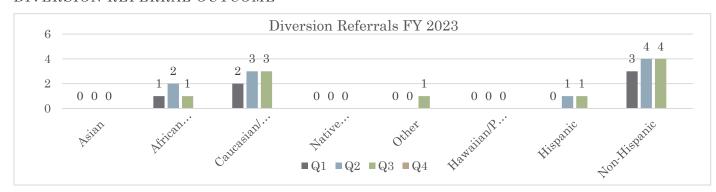
	Jan 23	Feb 23	March 23	April 23	May 23	June 23	July 23	Aug 23	Sept 23	Oct 23	Nov 23	Dec 23	Average
Other	0	0	0	0	0	0	0	0	0				0
Reunification	-100%	0	-50%	+67%	-100%	-100%	0	-100%	0				-50%
Housed	+20%	0	-31%	-63%	-14%	+30%	+50%	+62%	+50%				+6%
Total Exit	0	0	-21%	-47%	-24%	0	+50%	+46%	+50%				-1%

RACIAL EQUITY ACROSS SERVICE PROVISION¹

Across the system, individuals who do not identify as Caucasian or Non-Hispanic are overrepresented in the population experiencing homelessness. These data are in alignment with national data that reflects an over representation on individuals who identify is Black, Indigenous, and People of Color (BIPOC). Data elements in red reflect higher than the county demographics for each referral outcome.

The following chart(s) and tables reflect referral outcome over time as it relates to Ethnicity and Race.

DIVERSION REFERRAL OUTCOME



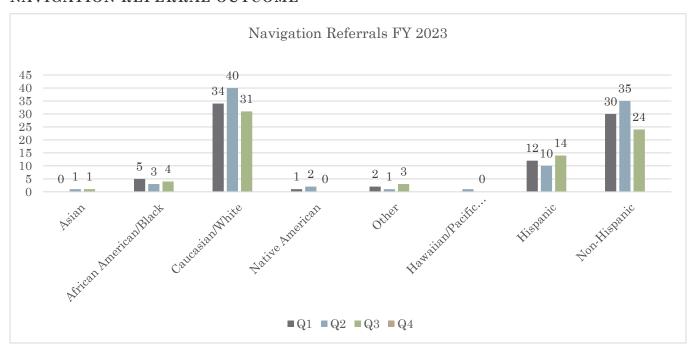
	Q1	$\mathbf{Q}2$	Q3	Q4	County Demographics ²
Asian	0	0	0		5%
African American/Black	33%	40%	20%		1%
Caucasian/White	67%	60%	60%		90%
Native American	0	0	0		1%
Other	0	0	20%		2%
Hawaiian/Pacific Islander	0	0	0		>1%
Hispanic	0	20%	20%		14%
Not Hispanic ³	100%	80%	80%		77%

¹ Quarter 1 reflects January 2023-March 2023; Quarter 2 will reflect April 2023-June 2023; Quarter 3 will reflect July 2023-September 2023; Quarter 4 will reflect October 2023-December 2023.

² Percentages in red are higher than county census data.

³ Percentage does not equal 100% due to missing data and individuals selecting multiple races.

NAVIGATION REFERRAL OUTCOME

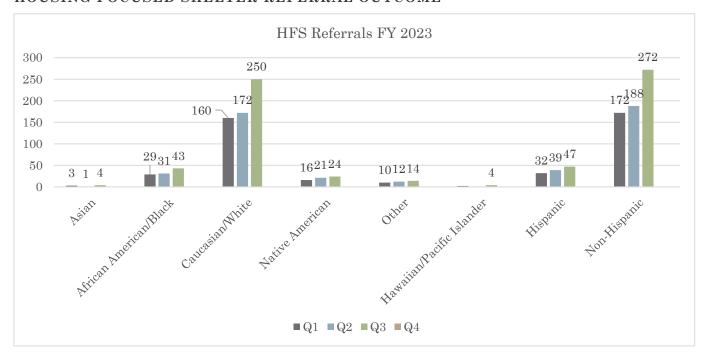


	Q1	Q2	Q3	Q4	County Demographics ⁴
Asian	0	2%	3%		5%
African American/Black	12%	7%	11%		1%
Caucasian/White	81%	89%	82%		90%
Native American	2%	4%	0		1%
Other	5%	2%	8%		2%
Hawaiian/Pacific Islander	0	2%	0		>1%
Hispanic	29%	22%	37%		14%
Not Hispanic⁵	71%	78%	63%		77%

 $^{^4}$ Percentages in red are higher than county census data.

 $^{^{5}}$ Percentage does not equal 100% due to missing data and individuals selecting multiple races.

HOUSING FOCUSED SHELTER REFERRAL OUTCOME



	Q1	Q2	Q3	Q4	County Demographics ⁶
Asian	1	>1%	1%		5%
African American/Black	14%	14%	14%		1%
Caucasian/White	77%	76%	79%		90%
Native American	8%	9%	8%		1%
Other	5%	5%	4%		2%
Hawaiian/Pacific Islander	1%	>1%	1%		>1%
Hispanic	16%	17%	15%		14%
Not Hispanic ⁷	84%	83%	85%		77%

 $^{^{\}rm 6}$ Percentages in red are higher than county census data.

 $^{^7}$ Percentage does not equal 100% due to missing data and individuals selecting multiple races.

HSBC Evaluation RFP

Homeless Solutions for Boulder County (HSBC), established in 2017, is an innovative approach to homelessness that involves the participation of multiple government entities including Boulder County, the Cities of Boulder and Longmont; housing authorities; nonprofits working to impact homelessness; and other external partners. Through collaborative partnerships, HSBC helps coordinate a variety of services on behalf of individuals experiencing homelessness including case management, behavioral healthcare, housing placement, outreach, landlord recruitment, and other supports to ensure successful placement in and retention of housing. The system is implemented using a Housing First approach to ensure that efforts are low barrier and housing is accessed quickly.

Efforts are coordinated by two primary governing bodies: 1) an Executive Board consisting of government officials whose organizations invest in the homeless services system and 2) a Policy Implementation Group that is comprised of government leaders responsible for ongoing administration of the larger effort. In addition, a variety of workgroups exists that are made up of various non-profit stakeholders to further support broad-based collaboration. Also, an internally managed evaluation and ongoing data collection will help to support efforts of the chosen vendor.

The Executive Board of HSBC is requesting the services of a vendor to conduct an evaluation of recent past and, separately, current efforts. Interested vendors are requested to complete proposals answering each of the questions below, with responses referencing the relative question number and subpart, in no more than 15 pages.

Relevant Experience

1. Experience conducting evaluation of homeless services.

- a. Describe examples of evaluation work related to homeless program or system efforts and outcomes and include the specific concepts, processes and outcomes measured.
- b. Describe the design, data collection strategies and analytic methods used as a part of these evaluation efforts.
- c. Please attach an example of a report your organization generated from a homeless-related evaluation.

2. Experience with multi-systems community level evaluation (homeless or other community/system efforts).*

- a. Please describe your organization's experience with community or system level evaluation, i.e., efforts that focus beyond the activities of a single organization – this may or may not be related specifically to homeless services - and describe the specific concepts, processes and outcomes measured.
- b. Describe the design, data collection strategies and analytic methods used as a part of these evaluation efforts.
- c. Please attach an example of a report your organization generated from a homeless-related evaluation.

*Note: if redundant with the question 2 above, provide any additional details that might demonstrate your organization's ability to conduct an evaluation that involves a systems-level intervention, whether this was specifically for homeless services or another social issue area

Evaluation Specification

The desired evaluation would consist of two components 1) A retrospective analysis of past efforts using historical data and 2) A prospective evaluation that creates the foundation for ongoing data collection and analytic strategies.

- **A.** The Retrospective analysis would rely primarily on historical quantitative data, qualitative data collection from stakeholders, and other data collection that may be key to an examination of past efforts.
 - a. Key questions for this area include, but are not limited to:
 - i. What are key findings related to efforts
 - ii. What has worked, what has not
 - iii. What were core challenges or significant barriers
 - iv. What are perceived system deficits and capacity needs
- **B.** The Prospective evaluation is designed to assess ongoing efforts based on recommended methods of the evaluator to assess current efforts.
 - a. Key questions for this area include, but are not limited to:
 - i. What additional areas should be added to existing evaluation activities
 - ii. Why do some individuals choose not to participate in the system
 - iii. What are strengths and limitations of the collaborative aspects of the work
 - iv. What are gaps in service areas or capacity
 - v. What recommendations does the vendor have for strengthening the system and improving outcomes, including the addition of other best practices

Taken together, the two components of the evaluation should provide findings in the following areas:

- Overall, what has worked and what needs to be improved?
- What are key outcomes of system efforts?
- What system enhancements should be considered?
- What are ways to encourage more engagement in system efforts by clients?
- What additional services or evidence-based models should be considered?
- What is the recommended investment in the system and in what areas?
- 3. Provide answers to the following questions separated by component (i.e., answer all questions for component A, and then separately for component B)
 - a. Based on the provided components, outline research questions you would likely seek to answer.
 - b. Describe how you would approach development of the related evaluation design and describe specific design elements. (Note, you will work closely with project staff during the evaluation work and have access to all historical data.)
 - c. Outline core quantitative and qualitative data collection strategies you would likely employ based on your identified research questions and design elements, and analytic methods you would use.
 - d. Describe external studies or theoretical information you would use to guide design development or to inform your approach to the evaluation.
 - e. Describe any specific barriers or impediments you anticipate in conducting the evaluation.

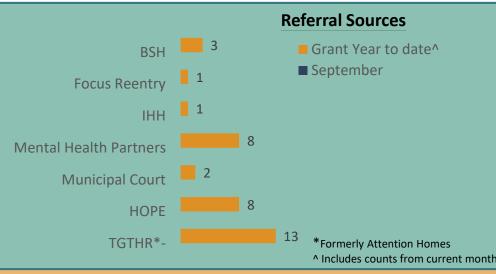
- 4. Provide a timeline that includes steps, timeframes and general activities that reflect implementation of both components over a 12-month period. (provide a table)
- 5. Describe your staffing pattern for completing the work. If appropriate, organize by each component.
- 6. Budget

Boulder County Pathways to Housing Stability

September 2023 County Data Report

The Boulder County Pathways to Housing Stability (BCPHS) initiative, implemented by Mental Health Partners of Boulder County (MHP), supports adults experiencing chronic homelessness who also have behavioral health needs in finding and maintaining stable housing. There were no new referrals for September 2023. All data included in this report are from baseline/intake assessments.

Clients are referred to **BCPHS** from external community services as well as internally within MHP. Referred clients are **screened** for eligibility into the program. Clients may then be enrolled if they fit the eligibility criteria.



September Enrollments: 0

Total Enrollments: 225

Average age: 49

Age range: 19-75

Female: 33%

Male: 66%

Race	#	%
Alaska Native	14	6%
American Indian	26	11%
Asian	1	<1%
Black	13	6%
Native Hawaiian	2	<1%
White	172	75%
Hispanic/Latino	28	12%

48% used tobacco

in the past 30 days

68% have experienced
violence or trauma.
Of those, 66% have
experienced at least 3 of 4
PTSD symptoms.
Will
PTSD SY
Violence
Noierra

Top 3 SUD 1. Alcohol

diagnoses: 2. Other stimulants

3. Cannabis

September | Grant-to-Date[^]

164 *Monthly # includes all clients housed in this quarter, including those with prior # of clients who received housing *..... instances of housing during the grant. # of clients enrolled[†], still experiencing homelessness........... 18 Grant-to-date # includes all clients housed during the life of the grant, not including †Currently enrolled or formerly enrolled # of enrolled* clients who have lost housing at least once..... 2 | 15 who were discharged while homeless, and







including those who may have lost housing