

#### **Department of Housing**

Mailing Address: P.O. Box 471 • Boulder, Colorado 80306

www.BoulderCountyHousing.org

#### Homeless Solutions for Boulder County Executive Board September 13, 8:00 - 10:00am Teams Meeting Virtual

#### **Administrative Matters**

8am-8:20am

- Public Comment
- Approval of August 2024 Minutes
- Executive Board Brief Summary

#### **Discussion Items**

8:20am-9:15am

- Debrief Homeless Summit Convenings of Elected Officials
- Critical Weather Sheltering Strategies

#### **General Updates**

Annual Report

9:15am-10am

- Timeline and Progress of Evaluation (Public Policy Associates)
- Meth Task Force
- Emergency Solutions Grant Funding
- Updates regarding Boulder County Housing Department
- Regional Homeless Summit
- Partner Updates

#### Microsoft Teams meeting

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#### HSBC Executive Board August 2024 Minutes

Attendees: Heidi Grove, Robin Bohannan, Christina Pacheco, Vicki Ebner, Molly O'Donnell, Megan Newton, Susana Lopez-Baker, Rene Brodeur, Kurt Firnhaber, Rebecca Mayer, Eliberto Mendoza, Alexandra (Lexi) Nolen, Gwendolyn Mossman, Trevor Baringer, Rachel Friend

#### **ADMINISTRATIVE**

#### **Public Comment**

No public comment was made.

#### **Approval of Minutes**

Rebecca Mayer brought forth the motion to approve June's minutes. Christina Pacheco seconded the motion. The motion was approved.

#### **Executive Board Brief Review**

Coordinated Entry and Housing Exits by Homeless Solutions for Boulder County

The Boulder County data dashboard indicated that there has been an increase in Coordinated Entries and a slowdown in exits. This trend has been attributed to the current freeze on Housing Vouchers. However, an anticipated increase in the last quarter is expected with the launch of the Zinnia housing project. An inquiry was raised about the reasons behind the freeze, to which it was explained that the Department of Housing (DOH) needed to adjust budgets and address existing debts before issuing new vouchers. A concern was raised about whether delays in day service vouchers might occur. However, it was restated that the Day Center continues to have the 30 vouchers through the Continuum of Care. Preparations are underway for a projected influx in the fall, coinciding with the return of CU students.

#### **DISCUSSION ITEMS**

<u>Presentation of results on alignment with United States Interagency Council on Homelessness (USICH)</u>
<u>"19 Strategies for Communities to Address Encampments Humanely and Effectively"</u>

Heidi Grove presented on the U.S. Interagency Council on Homelessness (USICH) recently released 19 principles regarding encampment responses as part of the All-In framework. An anonymous survey was conducted to assess how outreach workers align with these principles. A total of 12 responses were received from The Boulder County Outreach Collaborative encompassing outreach workers across Boulder County. The survey results were then presented back to the Boulder County Outreach Collaborative for open and follow up discussion. The survey and follow up discussion highlighted several areas of concern, including chronic health issues, business engagement with encampments, and challenges related to street medicine, storage, and affordable housing resources. There was a consensus on the importance of collaboration, strategic planning, education concerning business response, and street medicine access. The team requested additional data points and discussed the need to balance outreach efforts with feedback from community members, particularly focusing on ensuring outreach effectiveness.

Concerns were raised that sample size of the survey is not enough supportive evidence to advise the Board of recommended actions. City of Boulder mentioned their experiences in Boulder, noting that increase in outreach workers would not be beneficial as they already provide robust services. In addition, City of Boulder outreach teams are already involved in most aspects of closing encampments and providing services during that time. A request was raised that if the data from the survey is made public or distributed that is indicated that it is the from the Boulder County Outreach Collaborative and not specifically the City of Boulder's outreach teams. MDHI's representative was appreciative of the feedback loop created by the survey and suggested presenting the survey data at additional forums. The Board noted that conducting the survey and providing a forum for outreach workers is progress in connecting Boulder County outreach workers with the HSBC Executive Board.

#### **General Updates**

#### Timeline and Progress of Evaluation (Public Policy Associates):

The first phase of the evaluation project is anticipated to conclude after the final community partner work group session scheduled for August 8. Following this, focus groups with beneficiaries will be held in September, and the final report is expected to be completed by mid-December. The final report will be organized into multiple chapters, with PPA responsible for presenting these chapters upon completion. The City of Boulder emphasized the necessity for specific dates to be provided for presenting the findings to the City Council. Boulder Housing Partners questioned the evaluation's purpose, which was clarified as seeking feedback to assess the strengths and weaknesses of HSBC and to evaluate whether a systems approach to homelessness response is suitable. The evaluation will utilize a mixed-methods approach, and it was agreed that HSBC will not participate in the sessions to prevent any potential influence on the outcomes. The Policy Implementation team will manage the presentation of the chapters to the respective jurisdictions, with Megan Newton handling the City of Boulder, Heidi Grove responsible for Boulder County, and Eliberto Mendoza for the City of Longmont. The process on effectively delivering the chapters to the HSBC Executive Board is still under consideration.

#### Emergency Solutions Grant (ESG) Funding:

It was discussed that the focus will be on a concerted effort to coordinate among all partners to avoid duplication and leverage shared resources effectively when applying for ESG funding. Heidi Grove will be responsible for writing proposals for HOPE, while All Roads will pursue funding opportunities related to rapid re-housing. A significant funding pool of \$60 million has been identified, with \$30 million allocated to Department Of Local Affairs's ongoing rental emergency or assistance programming. City of Boulder noted that these funds could potentially address some of the needs arising from the American Rescue Plan Act program's phase-out. Mental Health Partners will not be pursuing this funding although suggestion was made to consider going for funding for case management support. The Department of Housing will only fund new tenant assistance programs rather than already established ongoing programs. Additionally, there are ongoing negotiations with HCPF regarding Medicaid funding. A report detailing which organizations have applied for which grants will be presented next month.

#### Updates regarding Boulder County Housing Department:

The Boulder County Housing Department has reached the 100-day mark of its transition period, which has involved a lengthy process of filling positions and finalizing the outstanding position titles. It was announced that Heidi Grove's new position will be Division Director of Homeless Systems and Coordinated Response and will be overseeing the Division of Homeless Systems and Coordinated

Response within the new Department. Press releases will provide the updates regarding this transition and will be disseminated shortly. The establishment of the new division will enhance its efforts on homeless response while also focusing on metrics to present to the Commissioners. Robin Bohannan emphasized the county's strong commitment to addressing homelessness, housing, and related services, highlighting the importance of collaboration and effective task management rather than merely layering systems. Even with the formation of the new department, budget forecasting remains a concern, particularly regarding equitable budgeting and prioritization of funds.

#### **Regional Homeless Summit:**

There will be three upcoming meetings with elected officials regarding the commitment from May 8<sup>th</sup>'s All County meeting. Jana Petersen, County Administrator, is tasked with reaching out to city officials with coordinating the specifics of the meeting. The agenda for these meetings will be distributed on Friday, August 9. The first meeting is scheduled for Wednesday, August 14, will be a hybrid presentation with individuals being able to attend in-person or digitally. City of Boulder asked the confirmation of number of officials and staff that our allowed at this meeting. It was confirmed that it will be one representative and one staff member from each of the represented municipalities and agencies. Jana Peterson has communicated this requirement accordingly. The meeting will be recorded for playback and review; although it is not a public meeting, the recording may potentially be made available to the public.

#### **Annual Report:**

The Annual Report is almost completed with it being finalized with graphics, which are expected to be completed soon. Once completed the Annual Report will be distributed accordingly. City of Boulder asked if the City of Boulder Communication team can review the report before finalization, which will be obliged.

#### **Partner Updates**

#### **Boulder County Housing Authority:**

There are updates regarding Willoughby Corner, including the upcoming opening of the waitlist for 192 units and the pre-work on those applications. Representative Brown is scheduled to tour Willoughby Corner next week. There were discussions about identifying vacant lots for repurposing as well as rezoning efforts for Louisville. An increase in HUD funding by \$2 million will allow for the delivery of additional vouchers this year. Coordination efforts are ongoing with BHP and City Managers, and housing authorities are collaborating on the Meth Task Force with the Governor's office. The task force's legislative focus is on meth remediation, Lexi reported that new meth standards from a study conducted by DHPE regarding public spaces, in which needs further definition of "public spaces."

#### Metro Denver Homeless Initiative (MDHI):

The Continuum of Care notice of funding has been released, with a second notice of funding scheduled to appear on the website. A Continuum of Care meeting is set for August 21, followed by a stakeholder meeting on August 23 at 9:00 AM. Registration for this meeting will open next Wednesday. Additionally, nominations for the semi-annual stakeholder meeting have been included in the newsletter. The Executive Director search is ongoing, with the job posting closing on August 11 (Sunday); interviews are

expected to commence shortly thereafter. Finally, the Point-in-Time (PIT) data will be released next week.

#### City of Boulder:

The day center continues to operate with a focus on peer services and mental health support and has been allocated 30 vouchers. The summer Point-in-Time (PIT) count is expected to be released at the end of the month. Trends observed at the day center indicate both stability and growth, with an average of 180 beds occupied each night. Although there has been a net decrease compared to last year, the shelter capacity has increased. The public spaces team has reported a reduction in loitering and fewer cleanups in key areas of North Boulder. New trends suggest that the unsheltered population is increasingly comprised of younger, new-to-community individuals.

#### City of Longmont:

The 2025 budget will be reviewed in the next couple of weeks. There are no plans to introduce new Level 2 programs or additional initiatives for the coming year; instead, the focus will be on maintaining current services. Clinicians are regularly meeting with individuals at The Suites and are emphasizing community-building activities. Efforts are underway to collaborate with HOPE in finding a facility in Longmont that consolidates services into one location. The capital campaign is in progress, and there is consideration of applying for the Worthy Cause grant. Additionally, Zinnia is expected to be fully operational by September. Budget constraints remain a concern, with particularly tight vouchers and financial limitations impacting the planning process.

#### **Boulder Housing Partners:**

An article on public ordinance was discussed, highlighting attendance at the city council meeting last night. Data from Lee Hill spanning six years, including recent months, indicates that these are not yet considered public nuisance data. There is a proposal to add another category, incorporating five different tiers of public nuisance or ordinance. The relationship with the Police Department has strengthened. A significant development is the acquisition of Golden West, with financial closure expected in September and management taking over in October. The project involves 253 units with a 10–15 percent vacancy rate, primarily for individuals aged 62 and older. The leasing of roading flats will commence in March, and Hawthorne Court is currently under construction.

Adjourned at 9:54 AM

#### Homeless Solutions for Boulder County (HSBC)

Data report for Coordinated Entry (CE) is from January 2020 to July 2024; data report for Housing Exits is from January 2020 to July 2024. Due to timing in data collection, there will be a delay in reporting, specifically in Housing Exits.

The number of CE screenings has been rapidly increasing across entities in recent months. The number of CEs in Quarter 1 (Q1) of 2024 surpassed the same time last year. It is expected for numbers to increase throughout the year.

- The City of Boulder exited 114 individuals in 2024 (January July)
  - o There has been little change compared to the same time last year
- The City of Longmont exited 32 individuals in 2024 (January July)
  - There has been very little to no change compared to the same time last year

**Note:** Due to the new PSH units in January of 2024, numbers are higher than usual for the month of January 2024. Numbers should return to normalcy after January 2024.

#### Homelessness in Boulder County Update

- 1,457 individuals have exited homelessness since 2020
- 504 (29% average exit outflow) individuals have exited homelessness since January 1, 2023.
- · City of Boulder
  - o July 2024
    - Housed 22% increase compared to June 2024
    - Reunification 100% decrease compared to June 2024
- City of Longmont
  - o July 2024
    - Housed 33% decrease compared to June 2024
    - Reunification no change compared to June 2024
- Housing exits through HMIS data system (as reflected in Boulder County exits) remain at 0
  meaning there have been no duplications in exits. All have been accounted for.
- So far, an average of 21 individuals per month have exited homelessness from January to July 2024.
  - 28 were reunified
  - 9 through other program services such as treatment or rental assistance for Diversion services (rental assistance/homeless prevention).

#### **HSBC** Dashboard

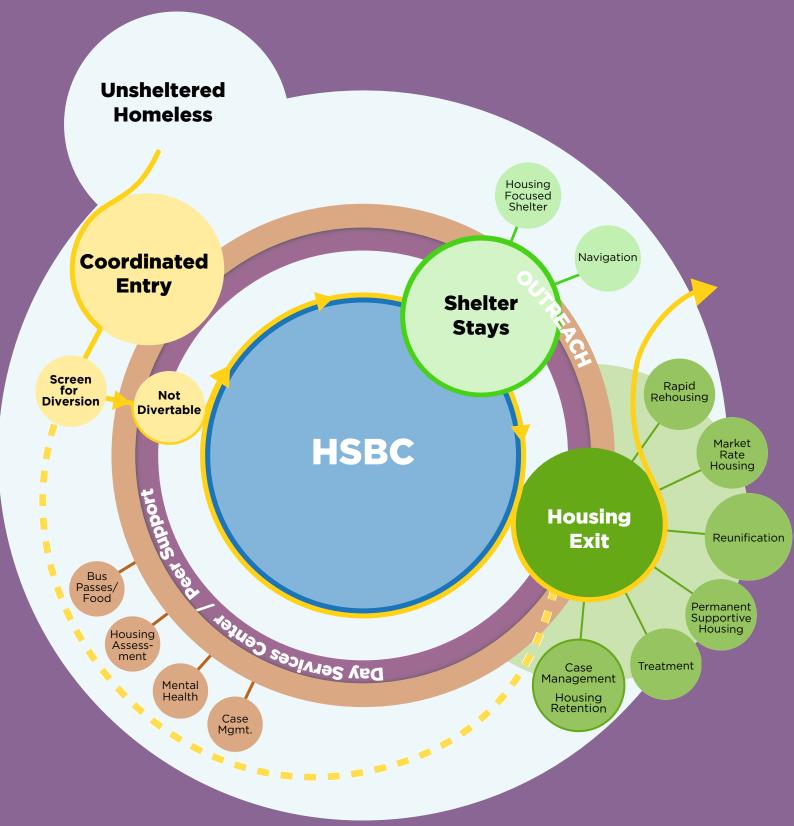
• The dashboard is now live. Please visit for detailed information.

Homeless Solutions for Boulder County Data Dashboard - Boulder County

Homeless Solutions for Boulder County Data



## **OVERVIEW OF SYSTEMS ACTIVITIES**



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# COMMUNITY MEMBERS HAVE BEEN HELPED WITH HOUSING SINCE 2020



## LETTER FROM THE BOARD

Dear community members, it is our pleasure to present the Homeless Solutions for Boulder County (HSBC) 2023 Annual Report. This report reflects priorities, updates, and data from 2022 and 2023.

Established in 2017, HSBC is an innovative approach to addressing the needs of individuals experiencing homelessness that includes the involvement of multiple government entities including Boulder County and the cities of Boulder and Longmont, nonprofits working to impact homelessness, and numerous other service partners.

We have made much progress on our 2022-2023 HSBC priorities. Please find a summary of our 2023 priorities updates on the next page in this report.

A highlight of our work this last year included our new partnership with Tribe Recovery Homes to open a residential recovery home, the first of its kind in our county. Together with Tribe Recovery Homes, we also opened a separate facility to offer outpatient services for our clients.

HSBC continues to expand our services, which means we also must focus on increasing staff capacity to be able to support regional efforts. We were able to identify and hire two staffing support needs this last year. This included hiring a full-time dedicated Data Analyst, and a full-time dedicated Coordination Specialist. Both started in 2024, funding for positions was secured in 2023, which greatly increases staff capacity as we continue our commitment towards this work.

Reflecting on this past year, we are proud to note some of our accomplishments and we remain committed to resolving homelessness in our community by expanding housing opportunities and access to supportive services, two things that we know help individuals exit homelessness. Our model provides a system of solutions, in alignment with the Federal United States Interagency Council on Homelessness, that includes prevention, crisis response, and housing and supportive services -- all of which are rooted in equity, data and evidence, and strong collaboration across county, regional, and state partners. These solutions include rental assistance (prevention from entering homelessness), sheltering and street outreach (crisis response), and supportive case management services to help keep people housed. Since 2020, HSBC has helped house 1,424 community members.

For more information about HSBC programs, our Executive Board meetings including agendas, meeting notes, and up-to-date data briefings, and our new HSBC data dashboard, please visit Boulder County's HSBC website at: <a href="www.bouldercounty.org/departments/community-services/homeless/">www.bouldercounty.org/departments/community-services/homeless/</a>. From our website, also find links to the City of Boulder's homeless services data dashboard and the City of Longmont's homeless services pages.

We hope you find this annual report helpful and informative.

Sincerely,

Robin Bohannan on behalf of the Homeless
Solutions for Boulder County Executive Board



## UPDATES FROM 2022-2023 PRIORITIES

IN 2021, THE HOMELESS SOLUTIONS FOR BOULDER COUNTY (HSBC) STAFF IDENTIFIED SEVERAL PRIORITIES, AS REFLECTED IN THAT YEAR'S REPORT. THE NARRATIVE BELOW ARE UPDATES ON PROGRESS MADE ON THE IDENTIFIED PRIORITIES IN 2021.

#### **Development of Substance Use Disorder Recovery Homes**

As reflected in the prior year annual report, Boulder County Community Services was awarded a Bureau of Justice Assistance (BJA) grant to implement recovery homes in partnership with Tribe Recovery Homes Inc. To date, HSBC opened a residential recovery home and separately, a facility offering intensive outpatient substance use disorder treatment and mental health services. These efforts continue to be a priority for the county and a second home is anticipated to open in the summer of 2024.

#### **Streamlining Outreach and Engagement Efforts**

HSBC expanded efforts, in partnership with system partners, to provide outreach and engagement activities that respond to the emerging needs of individuals experiencing homelessness, support engagement activities, and decrease duplicative services for those experiencing homelessness. In addition, the integration of outreach data into the Boulder County data collection system is slated to occur in late 2024.

#### Focusing on Hard to House Populations

In partnership with Boulder County, the cities of Boulder and Longmont, and Boulder Shelter for the Homeless, efforts are ongoing to secure units to be leased up to individuals with backgrounds that are often a barrier to obtaining housing. To date, 12 units have been secured, with an overall goal of 20 (12 in the City of Boulder and 8 in the City of Longmont) targeted for the end of 2024. Critically, these units include needed supportive services to assist the individuals residing in them.

#### **Enhancements to Landlord Recruitment and Support**

HSBC continues to invest in efforts to both support and recruit landlords. In late 2022, HSBC secured additional grant funds to increase its Landlord Assurance fund, a fund that provides reimbursements for damages and incidentals in units should they occur, from \$2,000 to \$5,000 per incident. In addition, flexible funds are used to secure vacant units to decrease the amount of time it takes from housing voucher issuance to housing voucher placement as a commitment to ongoing recruitment efforts.

#### **Move-On Strategy Development**

HSBC continues to integrate Move-On (step-down from Permanent Supportive Housing) and Move-Up (step up to long-term housing supports from Rapid Rehousing) strategies that leverage locally funded and/or allocated resources to ensure that Permanent Supportive Housing resources continue to be available without the need to always add new units. These efforts continue to be a priority given the scarcity of housing options.

## **COORDINATED ENTRY**



Coordinated Entry is the first stop and a key element of the adult homeless service system. All homeless adults seeking services enter through a limited number of community entry points, where they are assessed with common screening tools and matched with appropriate service and housing paths. After meeting with a staff person and going through a short screening, clients are referred to the most appropriate service depending on needs.

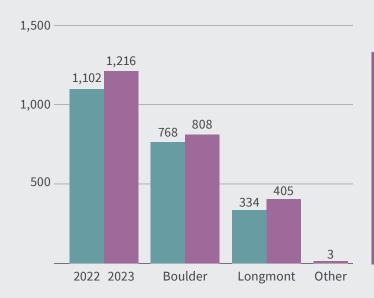
The graphics on the following pages reflect the number of Coordinated Entry screenings that occurred in 2022 and 2023.



Coordinated Entry is a national best practice that has been implemented countywide with standardized procedures.

### **COORDINATED ENTRY**

#### **Municipal Location of Coordinated Screening**



In 2022, 1,102 Coordinated Entry screenings were completed. In 2023, 1,216 screenings were completed.

68% of all screenings were conducted in the City of Boulder, and 32% in the City of Longmont.

Both screening locations experienced an increase from 2022 to 2023 (Boulder, 5% and Longmont, 21%).

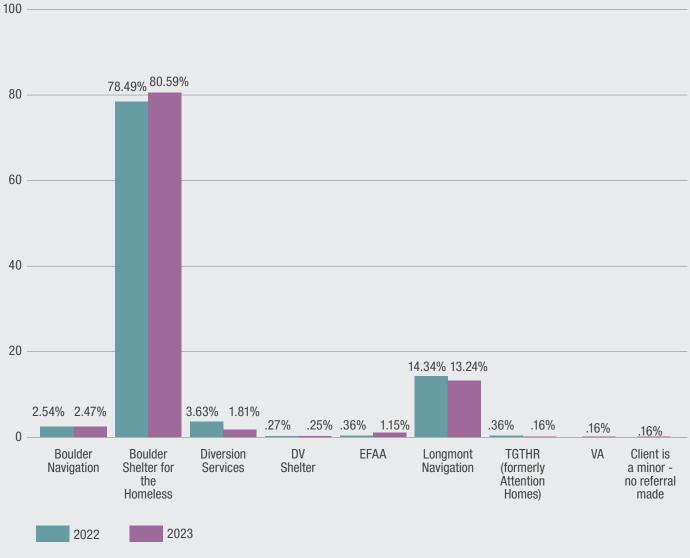


Upon completing a Coordinated Entry screening, individuals experiencing homelessness are referred to the resource that meets the needs of the individual. The graphic below reflects the partners that individuals were referred to.

In 2022, 865 (79%), of screenings resulted in a referral to Housing Focused Shelter which is located at Boulder Shelter for the Homeless.

Navigation referrals follow at 186, or 17% (14% is city of Longmont). In 2023, 980, or 81%, of screenings resulted in a referral to Housing Focused Shelter.

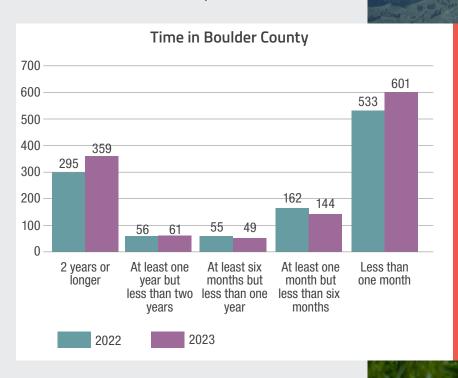
#### Client Referral Service Option - 2022 and 2023



### LENGTH OF TIME IN BOULDER COUNTY AS REPORTED

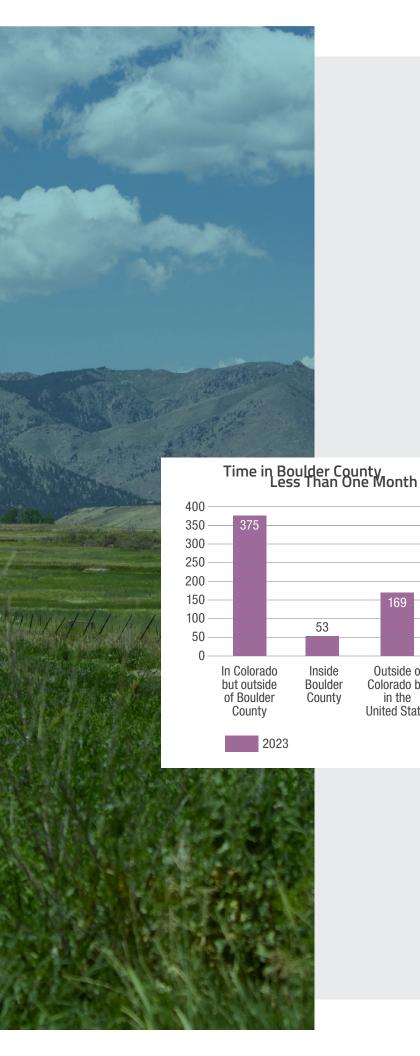
### AT TIME OF SCREENING

At Coordinated Entry screening, individuals are asked where they were last housed prior to experiencing homelessness and how long they have been in Boulder County.



In 2022, 48% of those screened at Coordinated Entry reported that they lived in Boulder County for less than one month, followed by 27% reporting they lived in Boulder County 2 years or longer.

In 2023, 50% of those screened at Coordinated Entry reported that they lived in Boulder County for less than one month, followed by 30% reporting they lived in Boulder County two years or longer.



169

Outside of

Colorado but

in the

**United States** 

4

Outside of

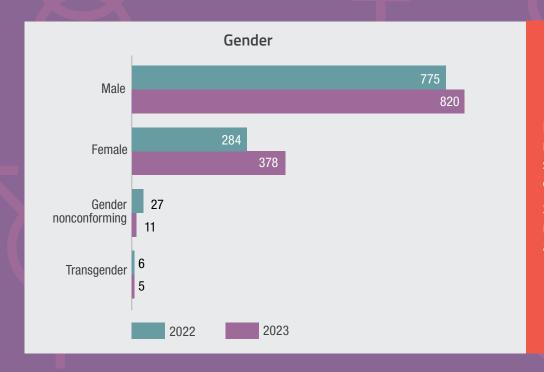
the

**United States** 

In 2023, of those that reported being in Boulder County for 'less than one month,' 62% reported they were from Colorado but outside of Boulder County.

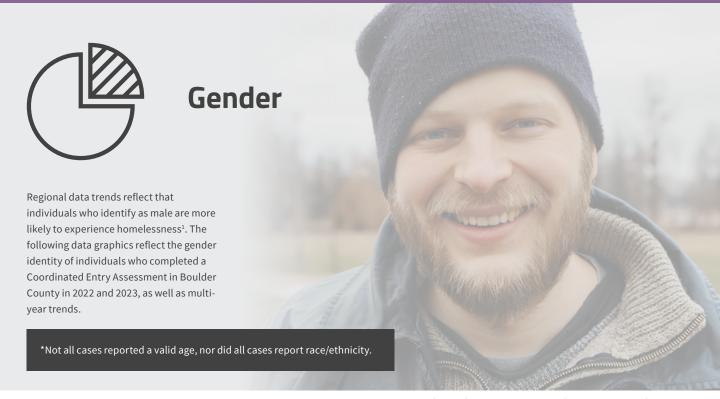
These data align with prior reports that individuals experiencing homelessness are more likely to be a resident of Colorado, a 15% increase from the previous year (State of Homelessness 2023, Metro Denver Homeless Initiative).

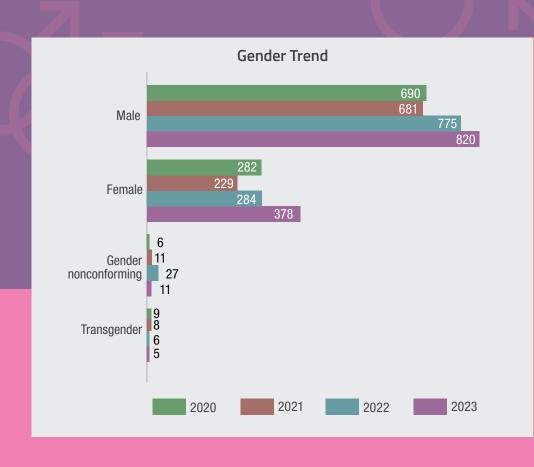
### **DEMOGRAPHICS AND SPECIAL POPULATIONS**



Individuals who identified as male represented 68% of all screenings in 2023, a decrease of 4% from the previous year.

Screenings of females represented 31% of screenings, an increase of 19% from 2022.

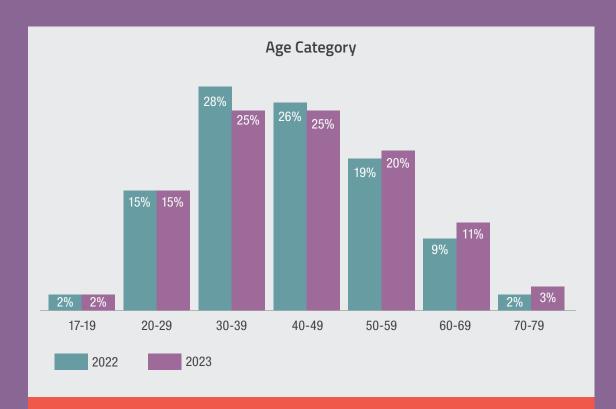




Both males and females have experienced an increase in screenings since 2021. From 2022 to 2023, screenings for males increased by 6% with females increasing by 33%.

From 2022 to 2023, those who did not select male or female, decreased by 52%.

## Age Category at CE Screening



In 2023, there was a 24% increase in screenings of those who are 50 and older, with most screenings reported between the ages of 30-49.

In 2022, the average age was 42.9 years of age. Compared to 2023, the average age was 43.4.

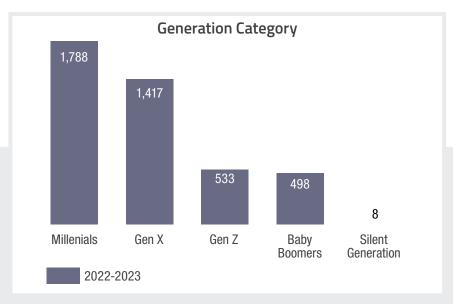




#### **Generation Category**

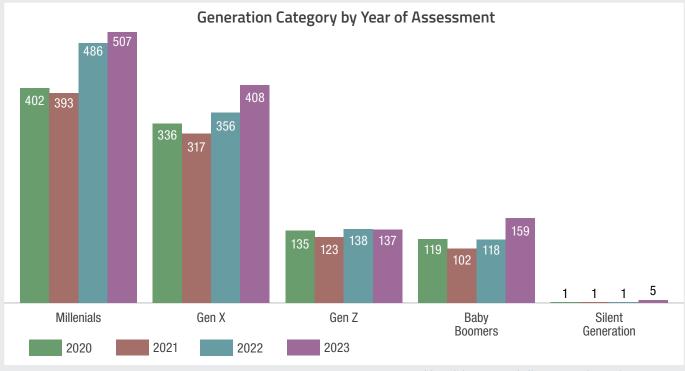
In 2023, national trends<sup>2</sup> reflected an alarming number of individuals over the age of 55 entering homelessness as a result of rising housing costs, inflation, and having fixed incomes that cannot meet these economic changes.

Homeless Solutions for Boulder County has been monitoring, strategizing, and striving to intervene in this trend. The below graphics reflect the generational data trends over the prior three years.



Millennials and Gen X
are overwhelmingly
representative in the
homeless population. Since
2021, every generational
category has seen an
increase in screenings.
From 2022 to 2023,
screenings from 'the

screenings from 'the silent generation', while respresenting a small number of individuals, did increase by 400%.





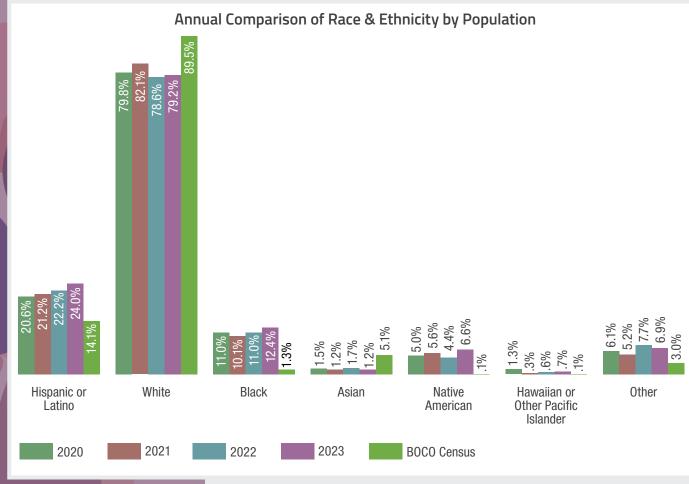
## Race & Ethnicity Annual Comparison

National data trends reflect disparities of individuals who identify as Black, Indigenous, and people of color (BIPOC) who experience homelessness<sup>3</sup> as a result of historic and structural racism<sup>4</sup>. Homeless Solutions for Boulder County monitors these trends and works to impact these disparities, while honoring Fair Housing, by by leveraging and identifying opportunities to positively impact these historical and structural factors.

The following graphics support continuing research of the overrepresentation of the minority population or BIPOC individuals within the homeless population. Those who consider themselves Hispanic or Latino, Black or African American, and Native

American or Indigenous are significantly overrepresented in Boulder County compared to the general population. Those who identity as 'Other Race' also demonstrate racial disparities compared to the general population. Each racial category listed above, except for Native American, has been increasing since 2021; however, Native Americans experienced the largest increase of about 50% compared to the other racial categories from 2022 to 2023.

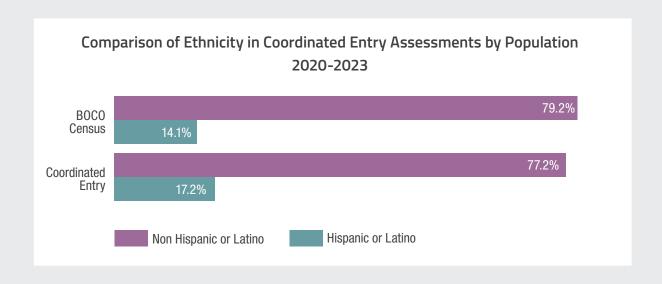
\* There was a grand total of 672 missing or invalid responses; all nonresponse items were excluded from the final analysis. BOCO (Boulder County) Census reflects estimated population data received from the U.S. Census Bureau covering Boulder County from 2020 through 2023.



#### **Ethnicity**

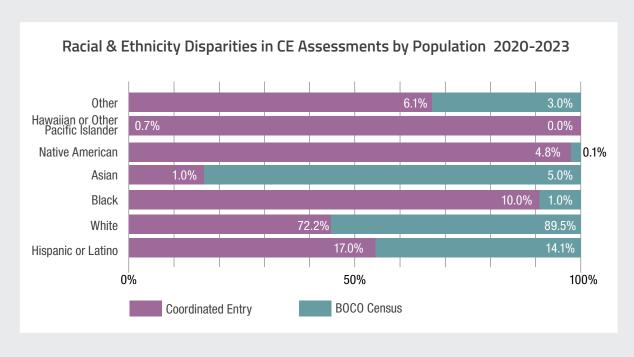
BOCO (Boulder County) Census reflects estimated population data received from the U.S. Census Bureau covering Boulder County from 2020 through 2023.

\*Non Hispanic or Latino only include respondents who do not identify as Hispanic or Latino (of any race). Coordinated Entry for Non Hispanic or Latino is slightly lower than the BOCO Census although a few racial/ethnic groups are overrepresented in the homeless population. This is typically due to differences in the sample size of each category.

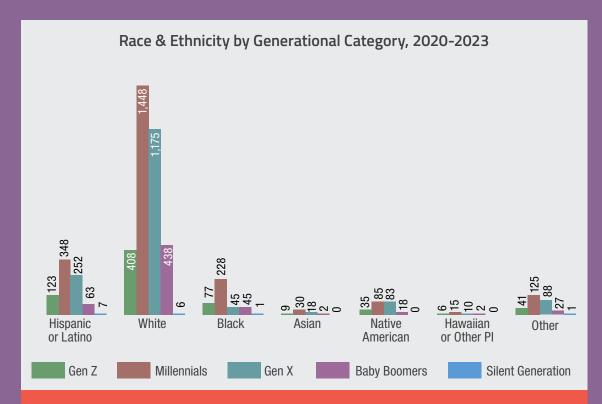


#### Racial & Ethnicity Disparities in CE

Between 2020 and 2023, those who identify as Hispanic or Latino, Black or African American, Native American or Indengious, and Other presented the largest groups that have been the most impacted by homelessness. Black or African American individuals in particular appear to be most at risk of homelessness, in turn, seeking housing services at much higher rates than other racial or ethnic groups.



## Race & Ethnicity by Generational Category



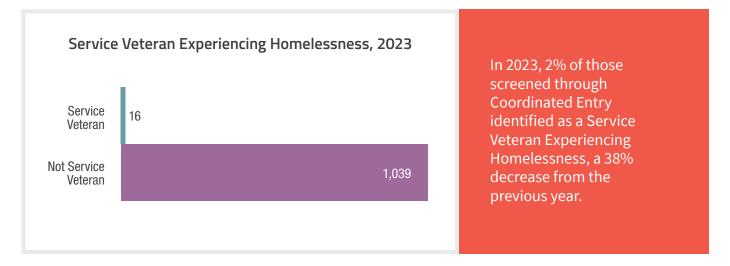
In 2023, there was a 24% increase in screenings of those who are 50 and older. Most screenings reported being between the age of 30-49.

In 2022, the average age was 42.9 years of age. Compared to 2023, the average age was 43.4.

#### **Military Service**

Homeless Solutions for Boulder County is a regional partner and member of the Built for Zero<sup>5</sup> effort to end veteran homelessness. As a result, Homeless Solutions for Boulder County

monitors and has dedicated resources to reach functional zero<sup>6</sup>, meaning that service veterans experiencing homelessness is rare, brief and one time occurring.



#### **Domestic Violence**

At Coordinated Entry Assessment, Homeless Solutions for Boulder County asks trauma informed questions to identify individuals actively fleeing domestic violence to ensure they have a safe place to go and if not, to connect them with resources to ensure their safety. The following graphic reflects those who reported they were fleeing domestic violence.

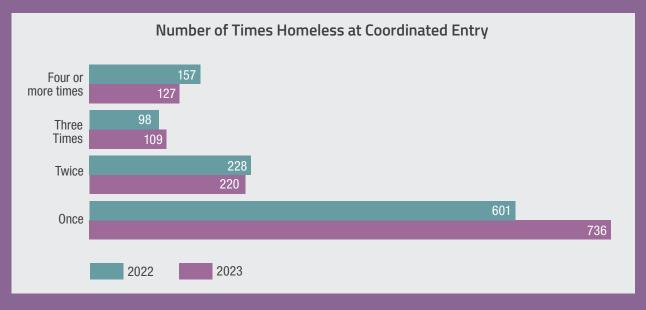


More people than ever are experiencing homelessness for the first time.

## HOMELESSNESS HISTORY

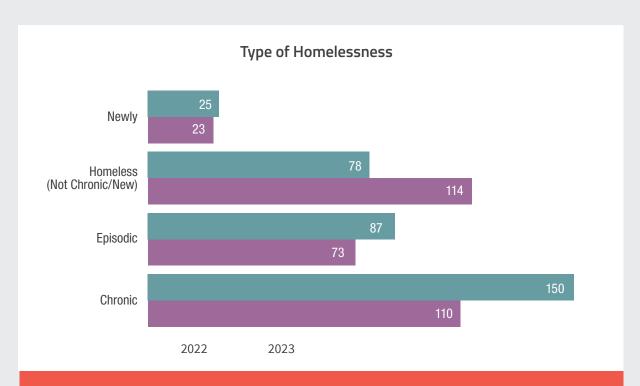
#### **Number of Times Homeless**

National data trends reflect an increase in first time experiences of homelessness<sup>7</sup>. At Coordinated Entry, we assess the number of times an individual has experienced homelessness, and if they meet the federal definition of homelessness. The following graphics reflect the results of the responses provided.



#### Homelessness Category

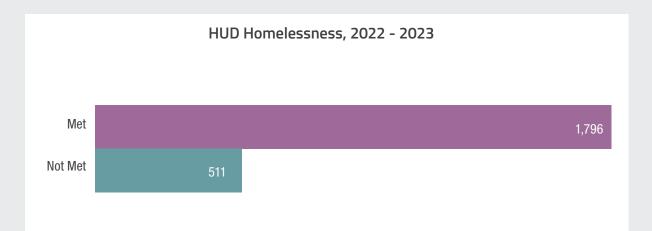
Housing and Urban Development (HUD) has established four categories of homelessness which an individual must meet to be eligible for homeless funded services.<sup>8</sup> Individuals who are currently housed and are at-risk of homelessness within 14 days are included in these definitions. However, individuals who are not at risk of becoming homeless within 14 days are not included and thus do not meet the federal definition. The below graphics reflected those who completed a Coordinated Entry screening in 2022 and 2023.



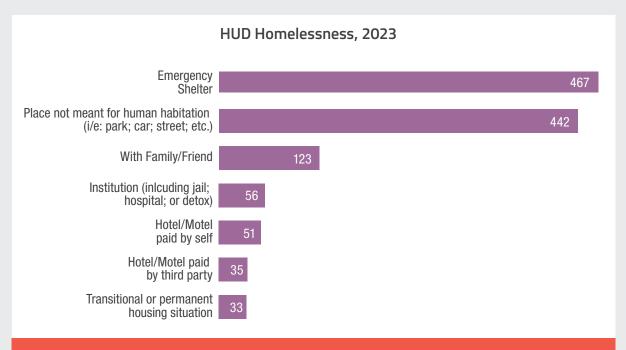
In 2023, 34% met criteria for Chronic Homelessness<sup>9</sup> at the time of Coordinated Entry screening, a decrease of 26% from the previous year.

In 2023, 35% met criteria for homelessness (not chronic or newly homeless meaning have been homeless for more than 90 days but less than 12 months), a 46% increase from the previous year.

<sup>&</sup>lt;sup>8</sup> Changes in the HUD Definition of "Homeless" - National Alliance to End Homelessness <sup>9</sup> CoC and ESG Homeless Eligibility - Definition of Chronic Homelessness - HUD Exchange



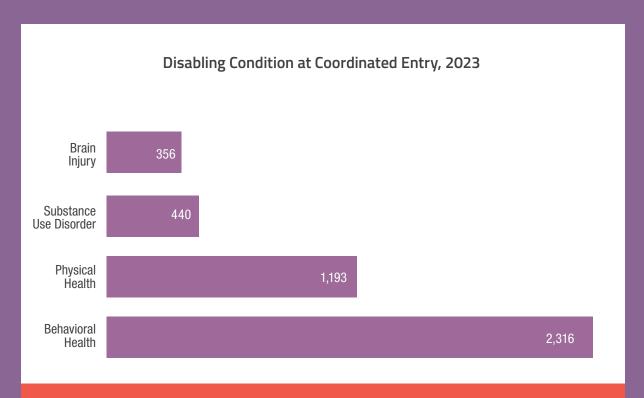
78% of those screened through Coordinated Entry in 2022 and 2023 met the HUD definition of homelessness (footnote definition).



In 2023, 75% of those screened at Coordinated Entry reported staying in a shelter or place not meant for human habitation (streets) the night prior to screening; a 10% increase in the number of clients compared to 2022.

#### **Disabling Condition**

Disabling condition is defined as a physical or behavioral health impairment that is ex pected to persist as well as impedes the individual's ability to live independently.<sup>10</sup> The following graphics reflect disabling conditions that were reported by individuals at the time of Coordinated Entry assessment.



It is important to note that individuals can report multiple disabling conditions. The graph above reflects the disabling condition type that was reported and are not unique individuals. 636 (13%) of individuals experiencing homelessness did not report any disabling condition at Coordinated Entry assessment.

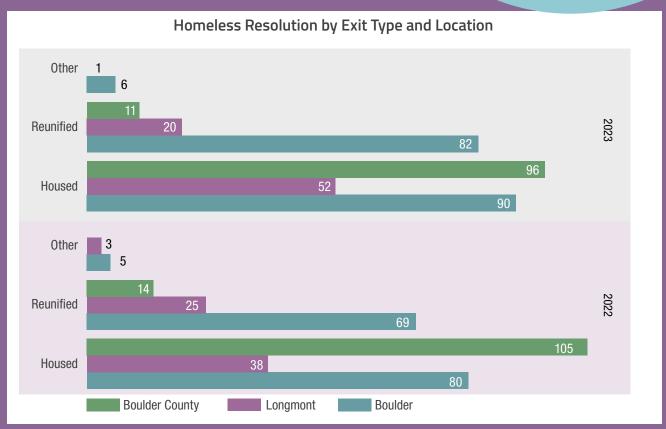
The most common reported disabling condition identified was behavioral health, reflecting 47% of individuals reporting some type of behavioral health disabling condition. <sup>11</sup>

## HOUSING EXITS 2022-2023

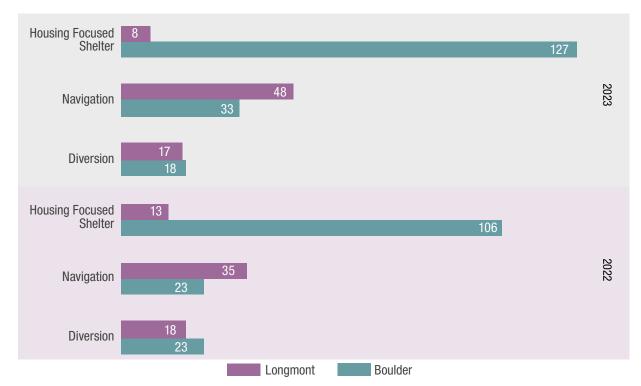
Homeless Solutions for Boulder County focuses on resolving homelessness through housing and housing support. This focus is in alignment with the national best practices philosophical approach known as Housing First. The following graphics reflect the individuals who resolved their home lessness through housing within three categories: Housed (either subsidized or market rate), Reunification (connected to familial networks where housing is available), or Other (connection to treatment that provides housing).



In 2022, a total of 339 individuals resolved their homelessness throughout Boulder County and in 2023, an additional total of 251 individuals resolved their homelessness through housing. This reflects exiting an average of 30 people per month out of the homelessness system.

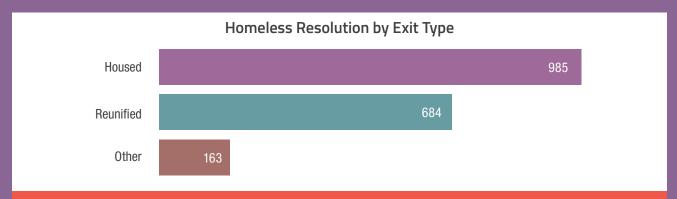






154 individuals resolved their homelessness in the City of Boulder while 66 individuals resolved their homelessness in the City of Longmont. There were 119 individuals who exited homelessness throughout Boulder County as reported and deduplicated in Homeless Management Information System (HMIS)<sup>13</sup> which is the statewide and federally mandated homeless data tracking system.

In 2023, individuals who exited out the homelessness system increased by 15% with 178 gaining housing in the City of Boulder. City of Longmont increased their housing exits by 10%, helping 73 people. With a slight decrease from the previous year of 10%, 107 people exited homelessness through HMIS. Similar to 2022, there was an average of 30 individuals per month who exited the system in Boulder County. In 2023, there was a grand total of 358 individuals who exited out the homelessness system, an increase of 5% compared to the previous year.

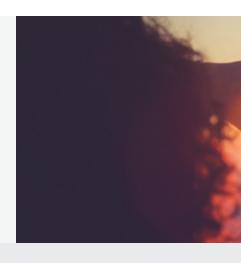


2,303 people resolved homelessness since October 2017

An average of 30 individuals per month have resolved their homelessness since October 2017

<sup>13</sup> HMIS exits reflect housing resolution from Mental Health Partners, TGTHR, and other program providers throughout Boulder County.

## **LOOKING AHEAD**









## Continued Focus on Hard to House Populations

HSBC will continue to prioritize efforts to acquire properties in collaboration with Boulder Shelter for the Homeless to support individuals with challenging barriers to being housed, including possessing criminal backgrounds. This acquisition goal is to secure and operate a total of 20 units by the end of 2024.

#### **System Evaluation**

HSBC released a competitive request for proposals (RFP) to seek a third-party external evaluation firm to assess and evaluate Boulder County regional efforts. The committee selected Public Policy Associates to begin work in June 2024 and complete the evaluation of the system by the end of the calendar year.

#### **Capacity Building**

HSBC focused on increasing staffing capacity to support regional efforts. Two identified staffing support needs included a full-time dedicated Data and Evaluation staff and a full-time dedicated Coordination Specialist. Funding for both positions was secured in late 2023 and staff were hired in 2024.



#### **Increase Permanent Supportive Housing**

A total of 130 new Permanently Supportive Housing units will be completed between 2023 and 2024. HSBC will continue to work with Metro Denver Homeless Initiative and regional partners to prioritize and connect individuals experiencing homelessness to new housing opportunities.









#### Development of Substance Use Disorders Recovery Homes

HSBC will continue to prioritize efforts associated with the incorporation of a Recovery Home model known as Project Recovery through acquiring properties for Sober Living, scaling the program up to serve more individuals, and fully integrating the program into the system at large.

#### Data Collection Enhancements

HSBC's data collection efforts and related systems have evolved to meet system evaluation and planning needs. Working in partnership with service providers and individuals with life expertise in homelessness, HSBC is seeking to integrate outreach data collection efforts into the Connect system, increase the number of new service providers entering data into this system, and begin the process of creating a data interface with the Metro Denver Homeless Initiative's Homeless Management System, HMIS. Additionally, HSBC launched a county-wide public facing data dashboard. Enhancements to the dashboard will continue over the course of 2024 and 2025.

#### **Built for Zero**

Another identified priority to be continued into 2024 is to reach functional zero<sup>i</sup> for service veterans experiencing homelessness. In August 2022, HSBC became the first sub-region in the Denver Metropolitan area to be certified by a third-party entity, Community Solutions for Quality Data, a process in which a third party validates data collection and data integrity. In late 2022, Boulder County became the first in the Denver Metropolitan area to be added to the "Final Mile" national cohort. To be eligible for the "Final Mile," a region needs to see consistent declines in their by-name<sup>ii</sup> list over time.

<sup>&</sup>lt;sup>i</sup> Functional Zero is defined as three of less individuals experiencing homelessness in each geographic area. ii By Name list are a full list of a specific subpopulation experiencing homelessness in each geographic area.



#### **Partners**

#### Partner Involvement in System-wide Efforts

20th Judicial Probation

Annie and Millie's Place

Boulder County AIDS Project

**Boulder County Community Services** 

Boulder County Housing and Human Services

Boulder County Housing Authority

Boulder County Jail

Boulder County Public Health

Boulder Housing Partners

Boulder Shelter for the Homeless

Bridge House

City of Boulder Housing and Human Services

City of Boulder Municipal Court

City of Longmont Human Services

City of Longmont Police Department

Clínica/Peoples Clinic

Colorado Department of Local Affairs Division

Colorado Department of Public Health and Environment

Focus Re-Entry

Haven Ridge (fmly known as Mother House)

**HOPE Longmont** 

Longmont Housing Authority

Longmont Public Safety

Mental Health Partners

Metro Denver Homeless Initiative

Northern Colorado Continuum of Care

Recovery Café Longmont

Rocky Mountain Human Services

StreetScape

TGTHR (formerly known as Attention Homes)

**TRIBE** Recovery Homes

**Veterans Affairs** 

Veterans Community Project

Volunteers of America

