

BOULDER COUNTY CLERK & RECORDER

Public Accountability & Services Report



It's been a big year for the Clerk & Recorder's office!

Despite being three different public divisions, we continue to grow and strengthen as a team – cross-training, building capacity, and contributing to our collective success. Last spring, we had an all-staff training day (during a non-workday) further equipping our staff with the tools and resources they need to better serve the public. Additionally, we staffed community events such as Cinco de Mayo, and Longmont and Boulder Pride festivities.

Our Motor Vehicle team has settled into the new office in Lafayette. In case you were not aware, our east county location moved in the fall of 2023 from Miners Drive to the new Southeast County Community Hub just down the street. Elections had an intense year and half conducting four successful and smooth back-to-back elections and the Recording Division is plugging along making behind-the-scenes innovations and small changes to support the public and improve your experience working with our office.

This annual report, now in its fourth year of production, seeks to highlight key facts, figures, and interesting tidbits from our office, such as the above, that may be unknown and of interest to you. We have shifted the timing of this report and future reports to match the full calendar year, so this report covers calendar year 2024 and some highlights from the fall of 2023.

As always, we welcome feedback or questions at ClerkandRecorder@BoulderCounty.gov.

In service,

Molly Fitzpatrick

Molly Fitzpatrick, Boulder County Clerk & Recorder



Elections Division

In November 2023, Boulder County Elections successfully performed the first ranked choice voting election in Colorado on a modern voting system. We also performed the first risk-limiting audit to certify a ranked choice contest. Preparing for the RCV election took well over a year.



Ranked Choice Voting Event

During the June Primary, elections staff implemented a new interaction tool that allows us to accurately track time spent by voters in Vote Centers. This tool will help with long-term planning and staffing – ultimately saving time, effort, and taxpayer money – plus reducing wait times for voters.

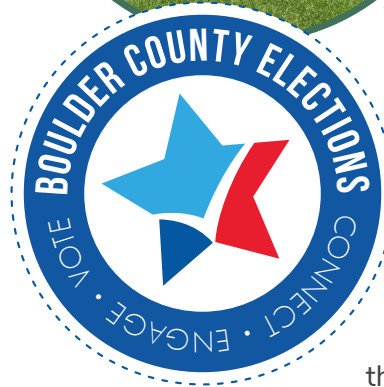


For both the June Primary and November elections, our office partnered with the Center for People With Disabilities to hold two first-ever voting events at their offices to provide a familiar space to allow people with disabilities to participate comfortably in the voting process.



Voter dropping off ballot

After November 2023, the team moved quickly to prepare and execute the March Presidential Primary followed by the June Statewide Primary, followed by the November General Election. From November 2023 to November 2024 the team completed four back-to-back elections!



New for the General Election, Boulder County Elections hosted one day of in-person voting at the county jail. Holding this event was a new requirement for all counties and it took significant planning and coordination with the sheriff's office. Ultimately, it is our job to ensure that every eligible voter has the opportunity to cast a ballot and with this event we assisted over 75 voters in this endeavor.

During April's High School Student Voter Registration Awareness Week, we supported five voter registration events throughout Boulder County. These efforts helped approximately 200 students register to vote or update their existing registrations.



Arapahoe Ridge High School



Monarch High School

Our public June Primary ballot processing tours and our student judge program gained national exposure by being featured as the subject of an episode of PBS's online series "A Citizen's Guide to Preserving Democracy."

Click here to see the episode on PBS!



Motor Vehicle Division

In September of 2023, we celebrated the Lafayette branch move to the new Southeast County Community Hub. With this new location, the Clerk & Recorder was able to install a 24-hour DMV/Recording paperwork drop box – giving us a 24-hour drop spot at all three branches for the first time!



Fun Fact!

About 30% of Boulder County residents opt-in to the Keep Colorado Wild Colorado State Parks Pass.





Effective December 28, 2023 Boulder County Motor Vehicle began waiving machine usage fees for MV Express Kiosk transactions for residents – making using the kiosks more affordable to more residents.

Then, in February, after a year of planning, Motor

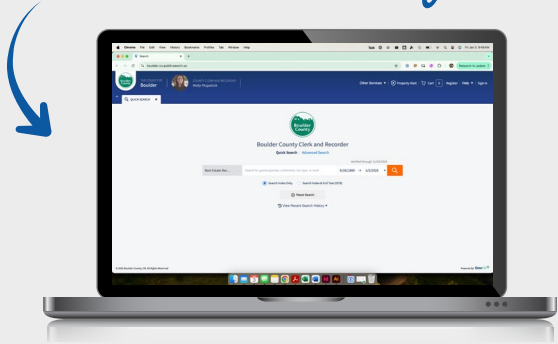
Vehicle was able to re-locate our Boulder office kiosk, which was only accessible during office hours, to the nearby King Soopers lobby making the machine accessible 7 days a week with extended hours.

Boulder County by the Numbers

- ▶ Most Registered Vehicles:
45,522 Toyota
31,829 Subaru
- ▶ Our oldest registered vehicle dates back to **1908**
- ▶ The most popular specialty plate: 1945-retro “retired” black plate

- ▶ **42%** increase in Electric Vehicles from 2023 to 2024
- ▶ **13%** increase in hybrid vehicles from 2023 to 2024
- ▶ **75,592** in-person transactions in 2024
- ▶ **270,446** actively registered vehicles in 2024
- ▶ **349,064** total transactions, including in-person, online, email, self-service kiosk, mail, drop-off, and over the phone in 2024


Recording Division

New Online Platform!



During the past year, Recording transitioned to a new online public records platform. With this transition, we made the decision to remove fees to access and view all digital copies.

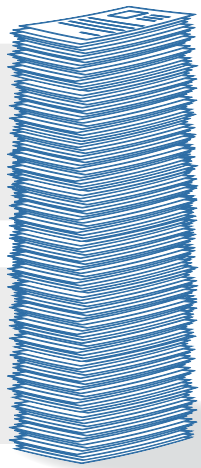
Additionally, with the new records platform, the public can now view images the same day (before, you needed an account set up which took at least one business day) and purchase digital certified copies of any record in our system.

While the Recording Division has moved mostly to remote services to accommodate the growing space needs of the Election Division, we have also increased the availability of same-day Recording appointments and in-person support.

In this last year, Recording also rolled out a new secure online marriage license application eliminating the need to fill out paperwork and mail it in.

2,407
marriage and civil union
applications processed in 2024

41,825
documents recorded
in 2024



Officewide



Clerk and Recorder employees from all divisions staffed multiple community events, including Cinco de Mayo and Pride festivals, to meet residents out of the office and engage the public in new ways.



To improve public and staff safety, the Clerk & Recorder's office implemented quarterly emergency response drills for all staff and completed a security card access system upgrade.



Under new statewide legislation, improved accessibility of our public website has been a top priority and staff focus this past year. This includes staff training on how to make all online documents accessible to the visually impaired.



A coaching / mentorship program was enacted for staff. In total, 13 employees participated in the last year totaling over 133 hours of coaching and development, which directly contributes to improved service for the public.



Administrative staff supported the successful implementation of a new HR and time-keeping management tool, which included countless hours of testing and training.



Clerk & Recorder staff greeting public at Longmont Pride



Clerk & Recorder staff at team building event