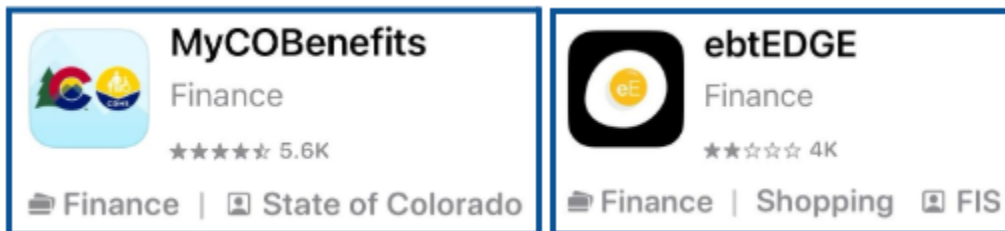


We've seen an increase in third-party EBT apps in the Apple App Store and Google Play Store. Colorado only endorses two official apps for EBT cardholders:

- MyCOBenefits - Managed by the State of Colorado
- ebtEDGE - Managed by our EBT vendor, FIS



Why it matters:

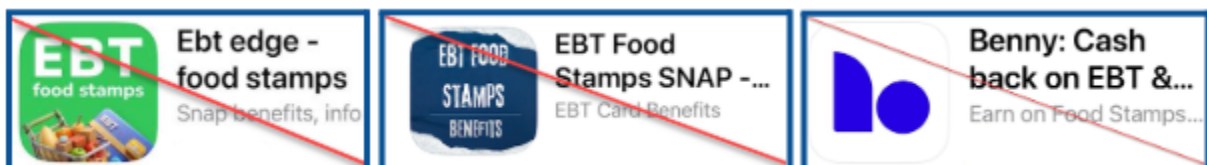
ebtEDGE and MyCOBenefits allow users to freeze their cards between purchases, change their PIN, and manage their EBT account. ebtEDGE also offers blocking of out-of-state and online transactions.

Important:

Advise cardholders to look closely at app icons to ensure they download the correct app. Searching general terms like “EBT” or “food stamps” can return many unofficial apps.

Do not recommend or use apps not affiliated with FIS or the State of Colorado, as we cannot verify their safety. Here are a few examples:

- Please note that the first image is a confirmed fraudulent app that is spoofing the FIS ebtEDGE mobile app. Cardholders need to ensure they are downloading the correct ebtEDGE app (icon looks like an egg).



Let us know if you have any questions.

Thank you,
EBT Team (cdhs_ebt_policy@state.co.us)