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# Progress Report

Board of County Commissioners Strategic Priorities





# Strategic Priorities Progress Report

Boulder County is committed to meeting the needs of our community through clear goals and priorities. Set by the Board of County Commissioners, Strategic Priorities guide our work, strengthen partnerships, and build public trust. Strategic Priorities are set every three years to meet the evolving needs of our community. This report provides an update on the progress we've made in 2025 toward the 2024-2026 Strategic Priorities.

To address ongoing issues with economic changes, impacts from climate events, and current issues, we are focusing on:

- **Economic Security and Social Stability** – Helping residents access stable jobs, housing, and essential services.
- **Climate Action and Environmental Stewardship** – Protecting our environment and preparing for climate change.
- **Good Governance** – Providing transparent, efficient, and responsive county services.

This progress report highlights key achievements and ongoing efforts as we continue working toward a stronger, more resilient community.

# 01 | Economic Security & Social Stability

## Joe Pelle Center

The new Joe Pelle Center (opened fall 2025) is a community-based, minimum security, residential facility that houses all alternative sentencing programs used in Boulder County. These programs allow individuals to serve sentences in less restrictive settings than traditional jail.



## Boulder County FindHelp Platform

BoCo FindHelp Platform partnered with WellMind and Family Connects. The centralized platform helps residents find and access free or low-cost services for medical care, food, housing, and more.

**76%** of Family Resource Network (FRN) organizations have claimed at least one program card

↳ Program cards are digital cards found on the FindHelp platform that provide a summary, more information, and next steps for each resource available.



**30+** local organizations claimed 70+ programs and committed to regular updates

**1,600+** residents performed 3,200+ searches

**3 of 5** searches led to program card interactions being viewed online, providing tailored resources based on the needs of the individual searching

# Falls Prevention Month

Hosted over 40 'Falls Prevention Month' classes across municipalities, mountain communities, and unincorporated areas in September.



Partnered with Longmont Senior Center to offer culturally relevant wellness and nutrition programming for monolingual Spanish speakers

# Survive and Thrive Grant Childcare

ARPA-funded 'Survive and Thrive Grant Childcare Support' funded childcare services through grants to informal providers and nonprofits.



**42** Family, Friend, and Neighbor (FFN) providers funded

**120** organizations supported:  
74 licensed childcares, 66 nonprofits

# Direct Cash Assistant Pilot

Direct Cash Assistant Pilot is a guaranteed income program serving 533 low-income families (under 30% area median income [AMI]) with \$300/month in unrestricted support. Evaluation Results (based on 4 survey rounds):

Food Security: Improved by **20-22%**

Parent-child Engagement: Activities outside the home rose from **31% → 43%**

Housing Stability: Concerns about monthly bills dropped from **97% → 88%**

Those fearing housing loss dropped from **36% → 29%**



# Mobility for All

Mobility for All cultivates inclusive, community-rooted transportation access through programs co-created with residents. Ten community members were trained and volunteer to act as ambassadors, host multilingual outreach events, lead travel trainings, and connect neighbors to transportation resources like Earn-a-Bike Workshops, EcoPasses, Via Mobility, and RTD services.



Program sessions offered in English and Spanish with culturally relevant facilitation



## Housing Stabilization Program



**\$2.1M**

distributed in rental assistance through August 2025, aiding 300+ households (avg. \$4,556 each)



## Voucher Assistance & Stabilization Program (VASP)



**127**

households maintained housing vouchers (average cost \$2,231 per household)



**80**

households with children received high-acuity case management for housing instability or homelessness



## Housing Helpline

**210** average inquiries per week

**32** households placed in permanent housing

Continues to support community outreach and eviction prevention

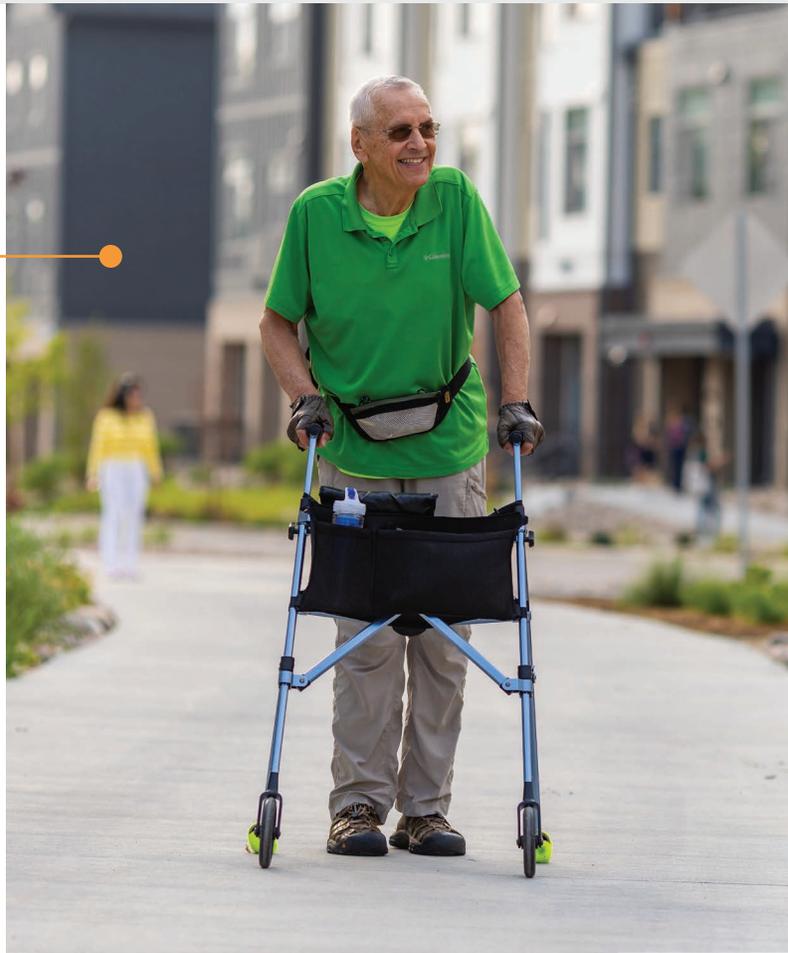
## Willoughby Corner Affordable Housing Development

New affordable housing development opened and fully leased. Phase 1 includes a 63-unit apartment building for residents aged 55 and over, and four multi-family buildings with 129 rental units. All units are rented.

Phase 2 and Phase 3 construction are underway:

**128** more rental units

**80** affordable for-sale homes



# Public Benefits Delivery Improvements

The Innovation Summit Pilot introduced a process improvement model using lean principles. Five eligibility technicians identified and addressed areas to improve client and staff experiences.



SNAP Approvals: averaged **<8 days**



Expedited cases = **<5 days** (well below standards)

Medicaid Approvals: averaged **9 days**



Down from **27 days** (well under the 45-day standard)

SNAP Timeliness: **>95%**



Goal Met

Medicaid Approval Timeliness: **>95% timely**



Goal Met

Feedback from the Medicaid Member Satisfaction Survey reflects improved user experience:



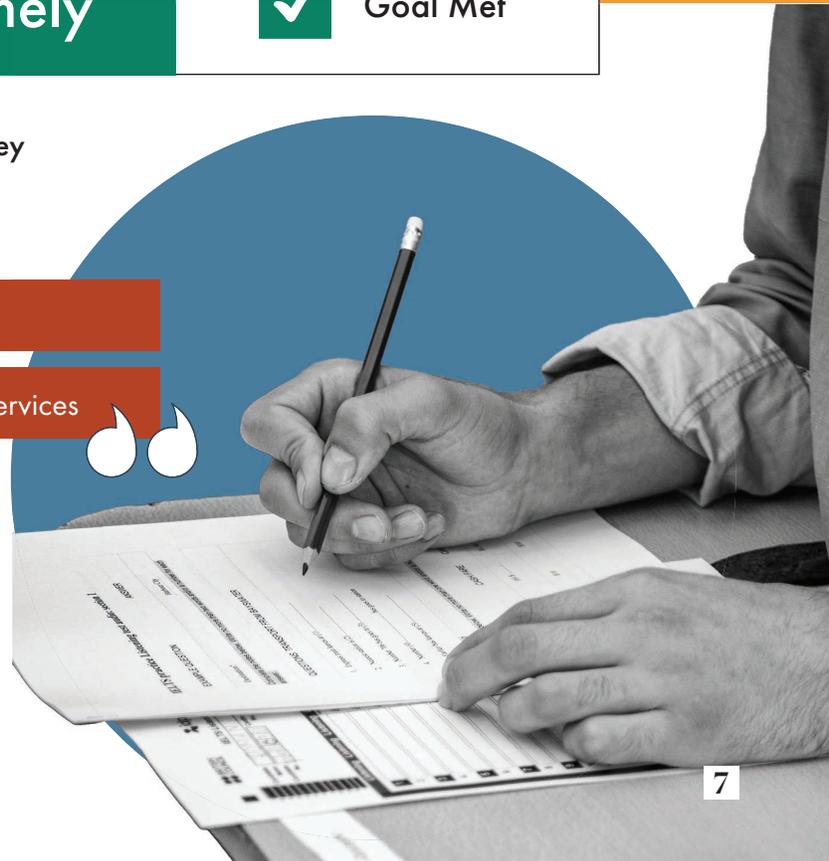
I was talked to like a friend, no judgment...

Always a pleasant experience with BoCo Human Services



## Head Start

Boulder County Head Start maintained full staffing and enrollment and service to our community through 2025 despite federal policy changes and executive orders.



# 02 | Climate Action & Environmental Stewardship

Wildfire Partners piloted a rebate program to support multi-family dwellings in wildfire mitigation. The program incentivizes removal of junipers — a highly combustible plant.

**50** applications received

**↳ 6,770** homes covered

**↳ 3,000+** junipers removed



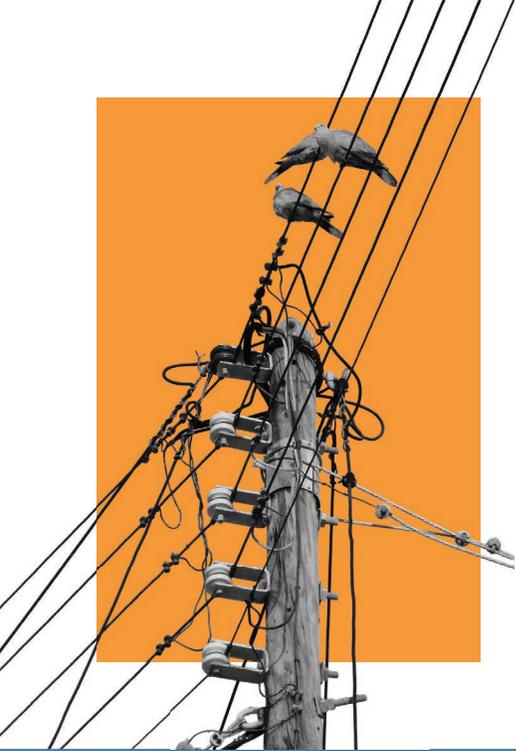
## Climate Equity Fund



**\$2M+**

in grants approved to 15 community-led projects advancing climate justice, resilience, and equity

The selected projects support food justice, youth education, clean energy, emergency preparedness, and culturally rooted climate leadership.



# Power Ahead Colorado

Power Ahead Colorado launched under the Denver Regional Council of Governments (DRCOG)'s **\$199M federal grant** to cut climate pollution and promote healthy building with a focus on underserved communities in the Denver metropolitan region.

## Affordable Housing Electrification

Partnerships with our three Housing Authorities in Longmont, Boulder and Boulder County resulted in electrification-focused improvements with an emphasis on heat pump installations, insulation improvements and new energy-efficient windows and doors.



**193** units in 5 properties were upgraded with electric appliances, insulation, and windows via housing authority partnerships



## EnergySmart Residential Programs

**1,200+** residents supported

**900+** home projects supported

Issued **\$1M+ in rebates** — half to income-qualified households, and **530+ gas appliances replaced**. Added rebates for climate resilience (cellular shades). Nearly doubled number of home energy projects and rebates compared to 2024.

## Marshall Fire Recovery Rebuilding Better

Due to the efforts of the Rebuilding Better coalition, led by Boulder County:



**70%** of Marshall Fire homeowners are building above code minimum levels of energy efficiency

**20%** are building all electric

# Income-Qualified Weatherization

115+

homes for low-income residents received complete energy upgrades in partnership with Energy Outreach's Colorado Affordable Residential Energy (CARE) Program



# Community Forestry

Boulder County Office of Sustainability, Climate Action, and Resilience (OSCAR) partnered with the Boulder County Youth Corps, PLAY Boulder Foundation, and the cities of Lafayette, Boulder, and Louisville for the 2025 Community Forestry.



20

youth employed (including BIPOC crew)

152

trees planted

181

trees cared for

769

trees distributed to Marshall Fire-impacted residents

# Parks and Open Space

Preserved over 1,000 new acres of open space through conservation easements and fee purchases, supporting natural, cultural, and agricultural resources.



## Sherwood Creek

Restored Sherwood Creek, a mountain stream buried for 80 years, in partnership with the Colorado Division of Reclamation and Mine Safety.



## Fleet and EV Charging

Installed over 100 Level 2 EV charging stations (44 public, 70 fleet); on track to reach 122 stations by year-end.

55+

electric vehicles are included in Boulder County's fleet

# 03 | Good Governance

A special project team was formed to help the county adapt to ongoing funding changes from the Federal Government. The team developed a centralized grant compliance database to track and respond to evolving grant requirements and maintain up-to-date compliance requirements.

Raised full-time annual salary for Boulder County employees to **\$52,000**



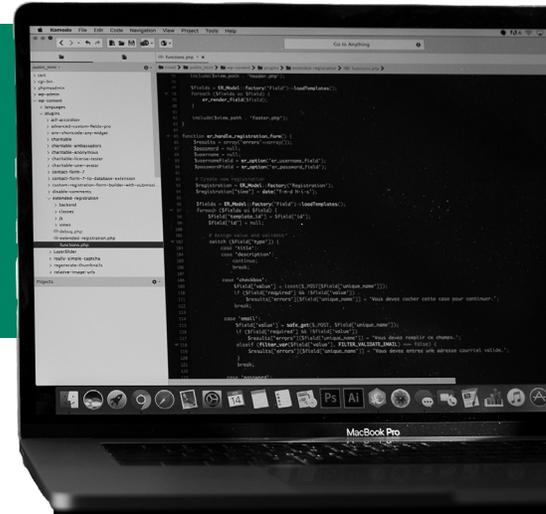
↳ **61%** employee participation in 2025 engagement survey (1% increase)

↳ **74%** overall engagement score (2% increase)

↳ Provided new and ongoing trainings for county supervisors on Family and Medical Leave Act (FMLA), policy, discipline, and leadership fundamentals



Implemented Unify client software for three Community Justice Services programs: Electronic Home Monitoring, Day Reporting, and Substance Use Monitoring. This project allows Community Justice Programs to use one unified system across the three different programs so information is consolidated into one software system.



Advanced equity in contracting by hiring a Contractor Compliance Specialist and an Outreach and Engagement Specialist to lead efforts aligned with updated county policies and to boost Minority Business Enterprises (MBE) and Woman Business Enterprises (WBE).



Launched Contract Participation Goals Program standardizing goal setting and accountability across eligible contracts and supported by audit protocols



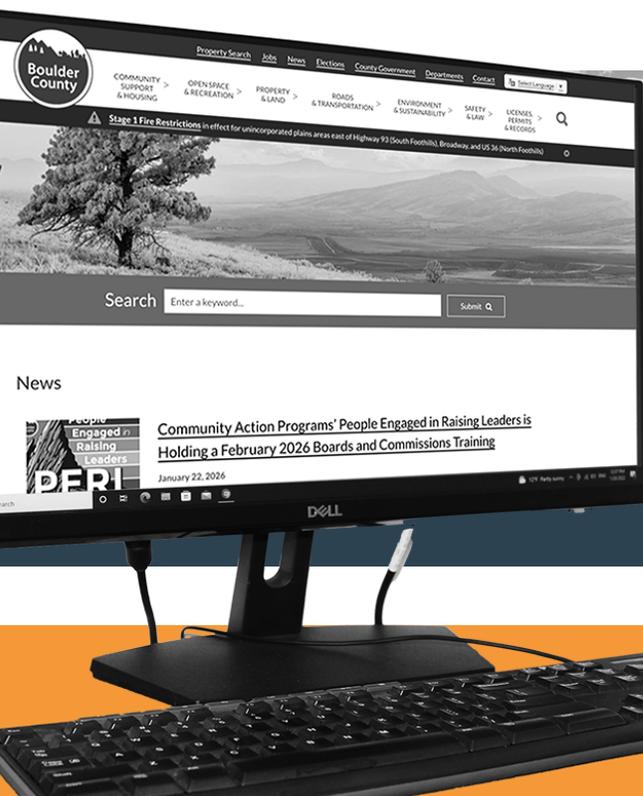
Delivered technical assistance and outreach to MWBE vendors



Created vendor-facing materials and improved pre-bid engagement

## The Website Accessibility Project

Improved online access to Boulder County services for residents of all abilities.



The project exceeded federal accessibility compliance standards, reaching compliance of over **86%**



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