



MARCH 2026

Omni Institute Report

Boulder County Co-Responder 2025 Annual Report



Table of Contents

01	Executive Summary	3
02	Introduction	5
	Program Structure Updates in 2025	6
03	Service Profile	7
	Total Provisions of Services	7
	Demographics	9
04	Contact Profile	11
	Location of Community Members	11
	Nature of Co-Responder Provided Services	12
	Service Data	13
	Follow-up Calls	15
05	Program Implementation	16
	Nested Co-Responder	16
	Unincorporated Boulder County - BCSO	16
	Town of Superior	17
	Town of Nederland - BCSO	18
	Town of Erie	18
	City of Lafayette	19
	City of Louisville	20
	Boulder County Justice Center	20
06	Key Successes	21



Executive Summary

The Boulder County Co-Responder Program was launched in late 2020, pairing law enforcement with behavioral health professionals (Co-Responders) with expertise in mental health, addiction, counseling, and social work to respond to calls for service with a behavioral health component. Program services also include clinical case management, which provides ongoing support to community members following a service call or a direct referral from law enforcement.

The end of 2025 marked a milestone of five full years of Co-Responder services since the program's inception. Over this time, the program has grown substantially and has been recognized in the community for its positive impact on thousands of Boulder County residents. The following report highlights program impacts and successes over the past five years of implementation and outlines future directions. This executive summary captures key program highlights.

Boulder County Co-Responder Program Service Highlights

Program call volume increased by 37% from 2021 to 2022, by 84% from 2022 to 2023, and by 30% from 2023 to 2024. From 2024 to 2025, call volume remained largely stable, with only a 2% decrease.

Call Type/Year	2021	2022	2023	2024	2025
Total	1,070	1,463	2,688	3,506	3,427

Additionally, from 2024 to 2025:

 <p>Active calls decreased by 22%</p>	 <p>Clinical case management referrals increased by 17%</p>	 <p>Follow-up calls increased by 17%</p>
---	---	--

1. Support for mental health continued to be the top reason for active calls and clinical case management across the county in 2025.
2. Services were expanded to include support at the Boulder County Justice Center for the Boulder County Sheriff's Office, introducing a full-time Co-Responder role to deliver behavioral health support.
3. In 2025, Co-Responders provided primary support alongside law enforcement for 40% (528) of active calls. This approach ensures fast response times and immediate behavioral health support. For each active call, the Co-Responder team records whether the Co-Responder arrived with law enforcement as a primary response or was paged to the scene to meet law enforcement as a secondary response.



Location of Community Members

In 2025, the largest number of active calls, clinical case management referrals, and follow ups occurred in Erie. Additionally, the greatest growth in calls for service occurred in Ward and the Rural Mountain Area from 2024 to 2025.



1,120

contacts were in the jurisdiction of the Boulder County Sheriff's Office

Program Successes and Future Opportunities

In the past year, the Co-Responder Program achieved many successes through continued expansion and ongoing relationships with law enforcement and community members. The key successes in 2025 are detailed below:



Co-Responders strengthened partnerships with law enforcement, supported by joint activities to build connections, raise mental health awareness, and reinforce shared goals of collaboration.



The Co-Responder Program continued to prioritize professional development, reflected in both the volume and depth of training completed by the team.



Partnerships with other local Co-Responder teams across Colorado have expanded this year, thanks to ongoing collaboration and shared professional development.



The Co-Responder team engaged in weekly team training sessions to increase connections with community partners and build a robust referral source for the community members we serve.



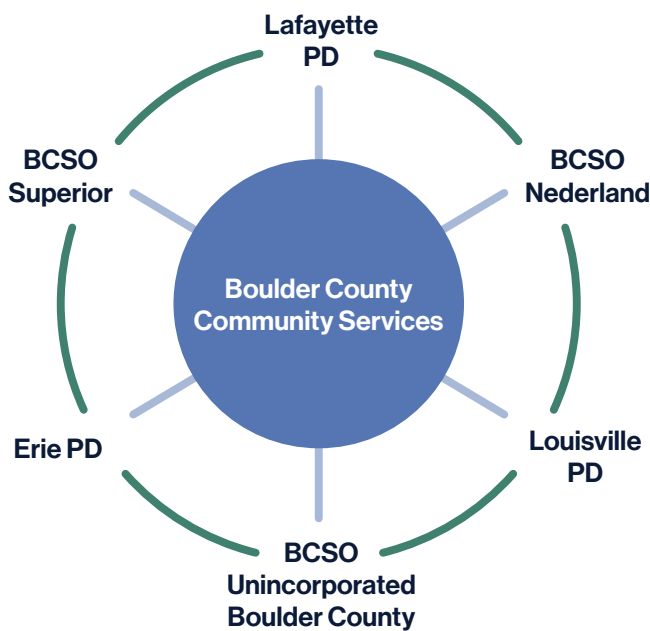
The Co-Responder team completed community partner education to strengthen collaboration with local organizations through specialized sessions on de-escalation 101, mental health, and other critical skills.



Introduction

Jurisdictions across the country are reimagining public safety and focusing on expanding crisis response efforts by implementing Co-Responder programs. These models pair trained law enforcement officers with behavioral health professionals to respond collaboratively to behavioral health crises. Data in this report are from January 2021 to December 2025, with a greater focus on the data spanning 2024 to 2025.

Hub and Spoke Model: The Boulder County Co-Responder Program was created through a collaborative partnership between Boulder County Community Services and the Boulder County Sheriff’s Office (BCSO), with support from a five-year grant from the Colorado Office of Behavioral Health (OBH), now the Behavioral Health Administration (BHA). The Co-Responder Program was launched in December 2020, during the height of the COVID-19 pandemic, when the need for behavioral health service support was augmented in ways that were new and challenging for the region. From the beginning of the project, the Co-Responder Program has focused on implementing the hub-and-spoke model. This model designates Boulder County Community Services as the “hub,” with six “spoke” agencies (Lafayette Police Department, Erie Police Department, BCSO Unincorporated Boulder County, BCSO Superior, BCSO Nederland, and Louisville Police Department) that contract with the hub to support local communities. Although Co-Responders are housed in specific locations, they are cross-trained to support any individual in need within Boulder County.



The “Hub”

The hub component of this model is housed within Boulder County Community Services, which provides administrative and clinical oversight to the spokes in the network. The hub centralizes resources, information, and practice standards that can be directed out to Co-Responders when needed, maximizing efficiency across the entire system.

The “Spokes”

The spokes are the local law enforcement agencies where Co-Responders are nested in each community. Co-Responders provide primary and secondary response as well as Clinical Case Management services. Co-Responders are cross-trained so they can provide services in other communities that are part of this larger service structure.

The first community in the county to fund a full-time Co-Responder was the Town of Erie, and that Co-Responder began in January of 2021. This was a huge success, and the data showed that having a Co-Responder nested within the local police department led to increased collaboration and understanding between the Co-Responders and law enforcement, as well as more interactions with community members through active calls, clinical case management referrals, and follow-up calls.

After that initial success with Erie, a Co-Responder was nested in the Superior Substation in March of 2022. The City of Lafayette followed suit and nested two Co-Responders in their department in March and May of 2022. Data show that nesting these Co-Responders within local departments increases contact with community members through active calls and clinical case management referrals.



Over the last five years, program staff and geographic response have expanded with additional funding from the Towns of Erie and Superior, the City of Lafayette, the Boulder County Departments of Community Services and Housing and Human Services, and the Department of Local Affairs to support a Co-Responder in Nederland. In addition to the original four “spoke” agencies, the Town of Nederland and the City of Louisville were added as jurisdictions (or “spokes”) in 2023 and 2024 , respectively. Additionally, Co-Responders provide services to other small localities in Boulder County, including Ward, Allenspark, and rural mountain areas.

Program Structure Updates in 2025



Courthouse Co-Responder - The Boulder County Co-Responder Team launched a full-time Co-Responder position at the Boulder County Justice Center in support of the Boulder County Sheriff’s Office. On any given day, the courthouse welcomes approximately 1,000 individuals. Many are seeking information, navigating mental health challenges, coping as victims of crime, or experiencing heightened stress related to court proceedings. The Courthouse Co-Responder provides immediate support, effectively de-escalates situations, and works alongside law enforcement to help ensure safety and smooth operations. In addition, the Co-Responder collaborates closely with partner agencies housed within the Justice Center, including Probation Services and the District Attorney’s Office. The presence of Co-Responders has become integral to daily operations at the Justice Center, making it difficult to envision the courthouse without their support. Their role is essential in maintaining safety, stability, and compassionate response within this high-traffic environment.



Riding Primary Efforts - An increased emphasis was placed on riding primary with officers and deputies during their shifts. Riding primary strengthens collaboration with law enforcement partners and enables Co-Responders to engage in real time response alongside officers when active calls arise. This approach provides community members with a more coordinated and efficient service experience. Throughout the year, the team monitored primary ride activity and analyzed trends by comparing primary and secondary responses to calls.



Social Work Graduate Student Interns – In 2024, the Co-Responder Team welcomed it’s first master’s in social work graduate intern from Metropolitan State University. With the success of this pilot program, the Team then expanded to three interns during the academic school year of 2024-2025. These interns work with Co-Responders across all partner jurisdictions to gain valuable experience in crisis response and clinical case management, allowing them to apply their education in real-world scenarios. Various Co-Responders on the team with experience have acted as “task” and “clinical” supervisors for these students, supporting them in clinical case follow-up, project management, and their Capstone Project endeavors.



Increased Safety - In 2025, the Co-Responder team increased its focus on safety awareness, training, and field-based precautions to better protect staff while responding alongside law enforcement. Co-Responders participated in defensive tactics training in partnership with the Boulder County Sheriff’s Office, equipping them with practical skills and tools to respond effectively should a safety concern arise during an active call. To further enhance safety in the field, Co-Responders were issued gray ballistic vests for use while riding with law enforcement. These vests are clearly marked with the Co-Responder name and role, ensuring a clear distinction from law enforcement personnel while maintaining appropriate protective measures. Additionally, the Co-Responder team collaborated with the Boulder County Communications Center (dispatch) to establish unique call numbers for each Co-Responder, improving situational awareness and tracking of Co-Responders during active calls. These efforts collectively strengthened safety protocols and reinforced the program’s commitment to staff safety and effective collaboration with law enforcement.



Service Profile

Critical data are captured each time a Co-Responder responds with law enforcement or receives a referral and provides services. This section of the report summarizes data from 2021 to 2025 on service profiles, including service types (active calls, clinical case management referrals, and follow-up calls) and data from 2024 and 2025 on key characteristics of the community members served (gender, ethnicity, race, and age).

Total provision of services

Services provided by the Co-Responder Program are made up of three types:

Active Co-Responder Calls

1

Active Co-Responder calls include those classified as either primary or secondary responses. A primary response is when a Co-Responder is riding along with law enforcement and is immediately available to a community member in crisis. A secondary response is when a Co-Responder is paged to a scene.

Clinical Case Management Referrals

2

Clinical case management referrals occur when a request is made for a clinical case manager (non-active call). Most referrals come between 10:00 p.m. and 6:00 a.m. when Co-Responders are not on shift to respond immediately.

Follow-up Calls

3

These contacts include either law enforcement with a Co-Responder, or a Co-Responder only, following up with an individual who was previously in contact with the Co-Response Program through an active call or a clinical case management referral. Follow-up is offered on all active calls; Co-Responders are voluntary, and community members can choose whether to engage. Every individual who receives a behavioral health call on scene also receives follow-up and clinical case management services tailored to the individual's current needs. (Individuals may receive multiple follow-ups, and therefore, the total may include duplicate community members.)

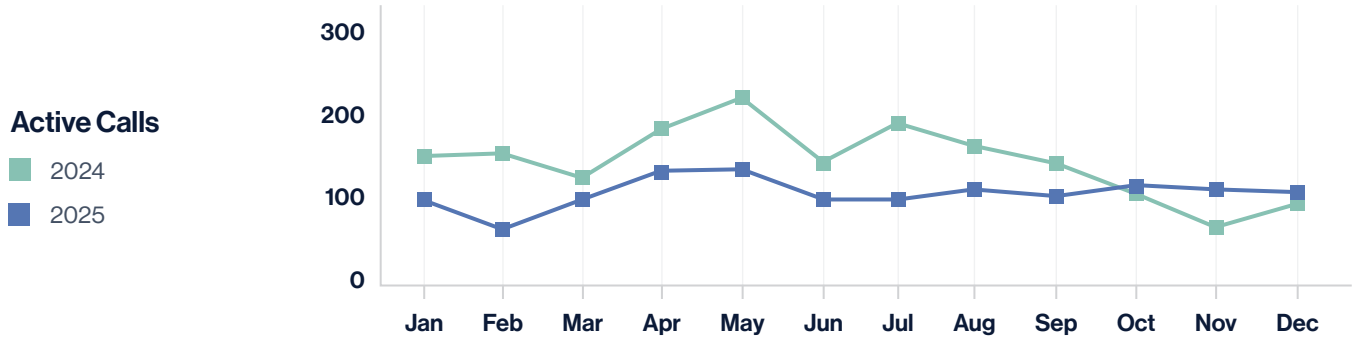
The continued increase in clinical case management referrals and follow-up calls reflects the overall expansion of Co-Response services in the county, which has also been facilitated by the addition of Co-Response staff in various communities and by the growth of partnerships with law enforcement.

	2021	2022	2023	2024	2025
Active Calls	458	544	1,040	1,722	1,338
Referrals	279	491	613	719	841
Follow-Ups	333	428	1,035	1,065	1,248
Total Call Volume	1,070	1,463	2,688	3,506	3,427

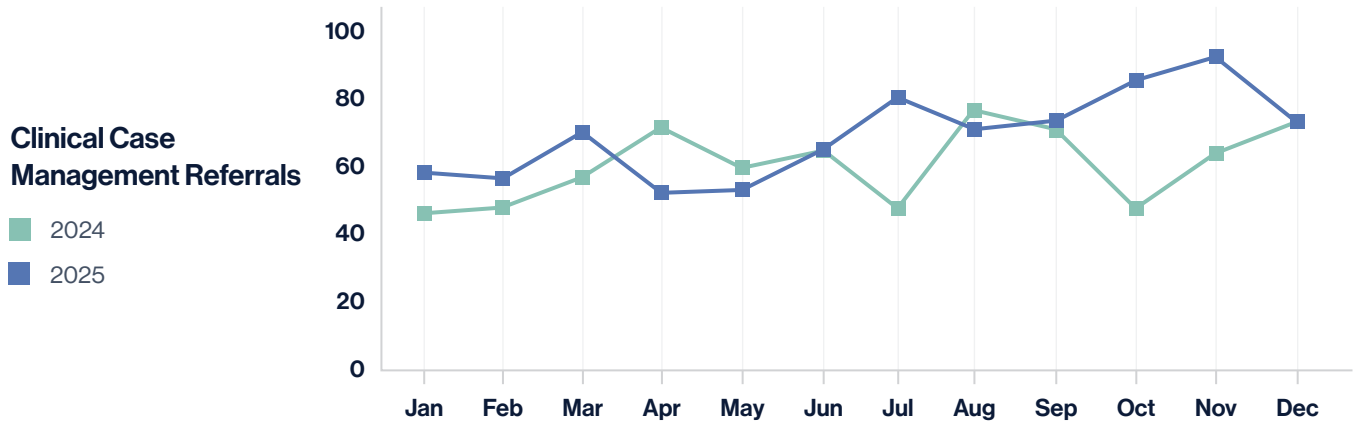


While call totals varied month to month throughout 2025, clinical case management and follow-up calls increased from 2024.

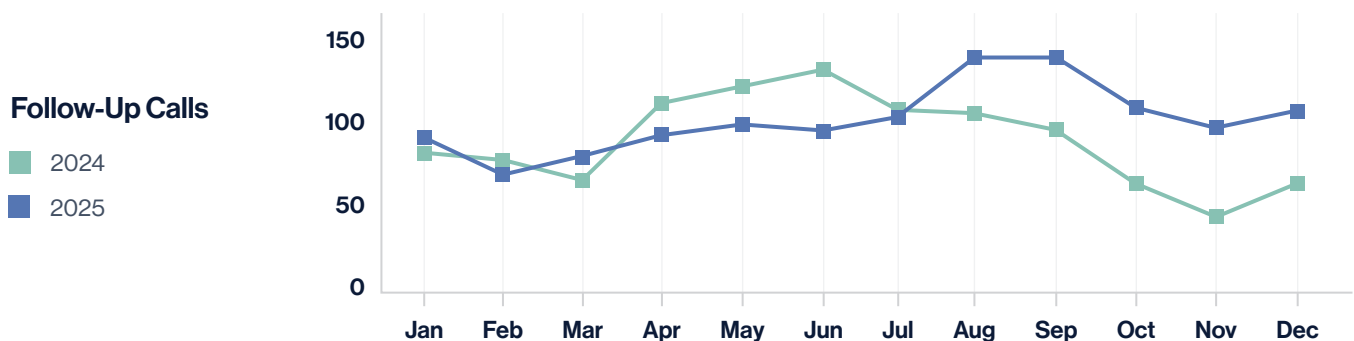
The number of active calls stayed relatively stable from month to month in 2025, with Co-Responders generally responding to 50-150 calls per month. Similar to 2024, May was the month with the highest number of active calls in 2025.



In most months in 2025, there were more clinical case management referrals compared to the corresponding month in 2024.



The total number of follow-up calls increased from 2024 to 2025, with follow-up call volume increasing in the latter half of the year.

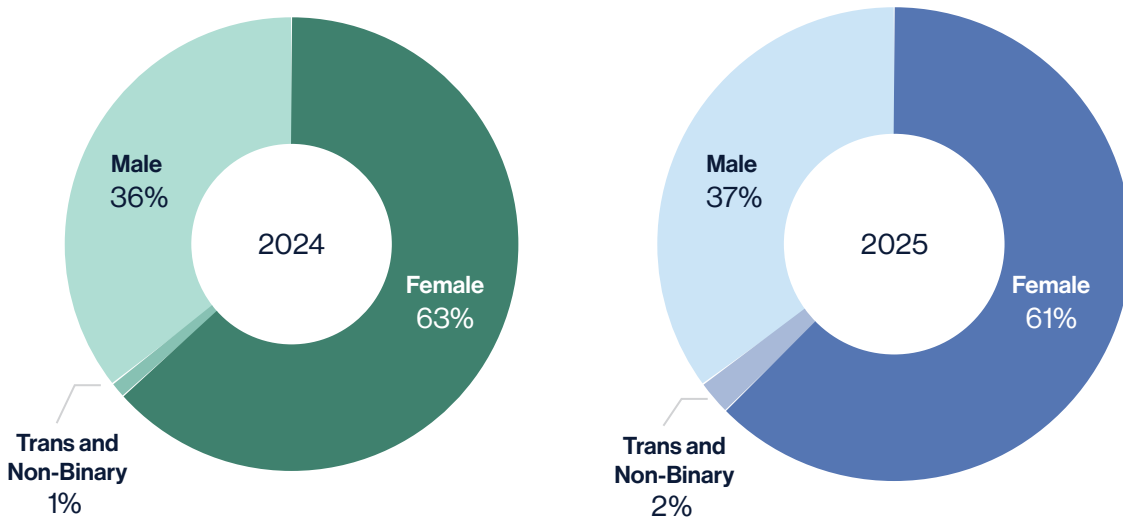


Demographics

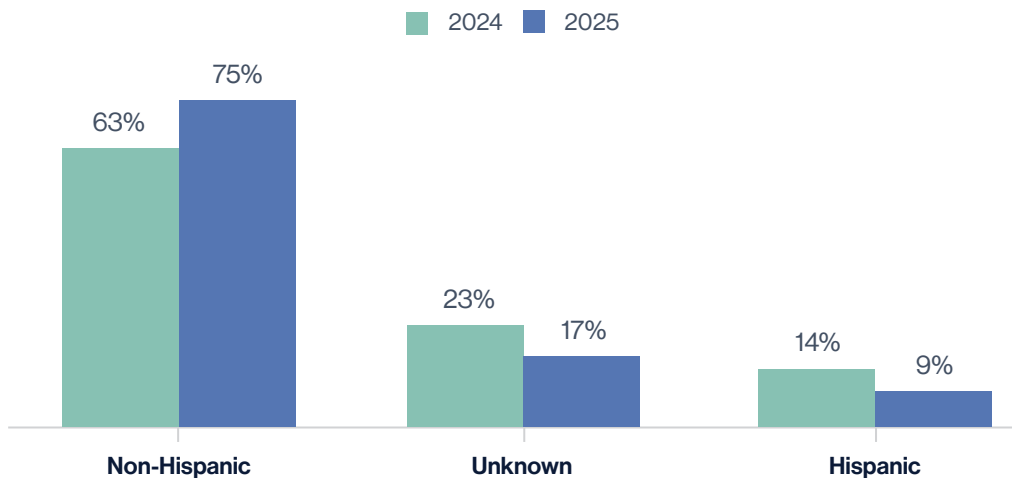
The data below describes the demographics of community members who received services from the Co-Responder Program. “Community member” is used to describe someone who received services on scene with a Co-Responder and law enforcement, as well as individuals who are referred directly to the Co-Responder Program for clinical case management services.

The population most likely to be served by the Co-Responder Program across 2024 and 2025 was white, non-Hispanic, women, averaging 46 years of age.

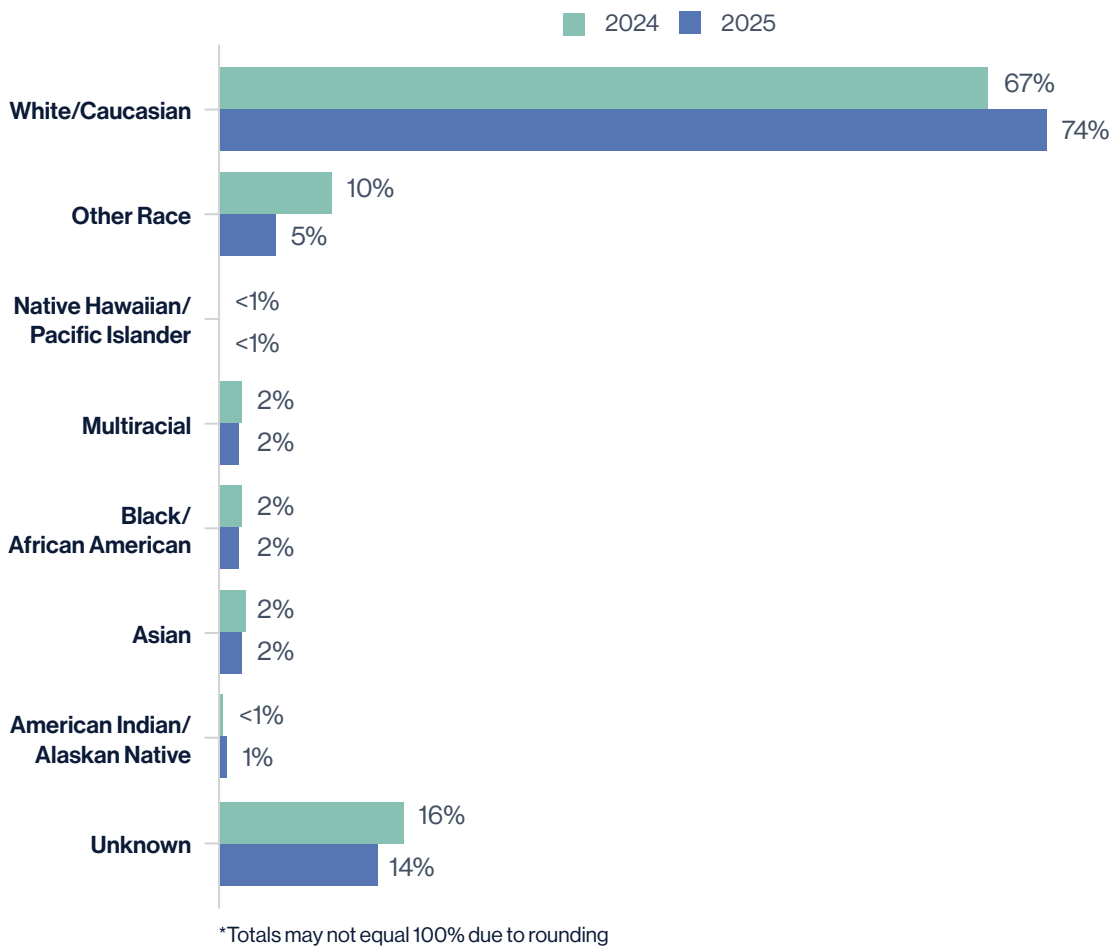
In the first few years of the Co-Responder program, men and women have received services from Co-Responders in nearly equal numbers; however, starting in 2023, women received more services, and this trend continued in 2025.



There was a slight decrease in the percentage of community members who identified as Hispanic from 2024 to 2025.

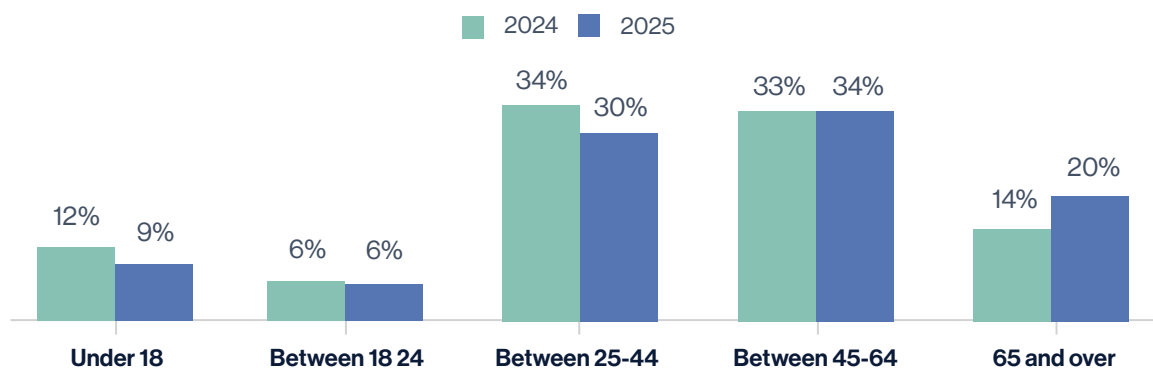


The majority of community members served by the Co-Responder Program reported their race as White/Caucasian in both 2024 and 2025.



In 2024 and 2025, less than 1% of community members reported their race as Native Hawaiian/Pacific Islander and American Indian/Alaskan Native.

Community members served by the Co-Responder program were, on average, older in 2025 than in 2024. This year, the majority of community members served were between the ages of 45 and 65.



Since the start of Co-Response services in 2021, the average age of community members has increased from 38 to 46 in 2025. Specifically, it was 38 in 2021, rose to 39 in 2023, then to 44 in 2024, and now stands at 46 in 2025.



Contact Profile

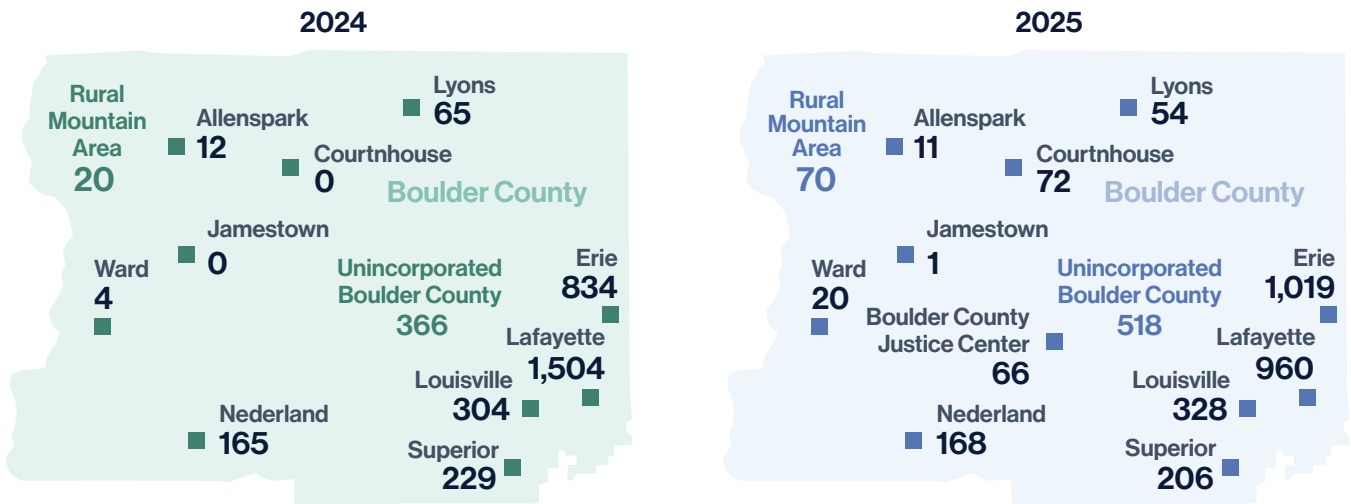
This section provides details on Co-Responder services, including location, call types, and the interventions provided through the program. This section includes data from active Co-Responder calls, clinical case management referrals, and follow-ups.

Location of Community Members

In 2025, the largest number of overall contacts occurred in Erie, a change from previous years, where numbers were highest in Lafayette. The maps below include the total number of active calls, clinical case management referrals, and follow-ups for each jurisdiction.

1,120

contacts were in the jurisdiction of the Boulder County Sheriff's Office in 2025, an increase from 865 in 2024.



The table below shows the monthly totals of active calls, clinical case management referrals, and follow-ups for each area of Boulder County served by the Co-Responder Program in 2025.

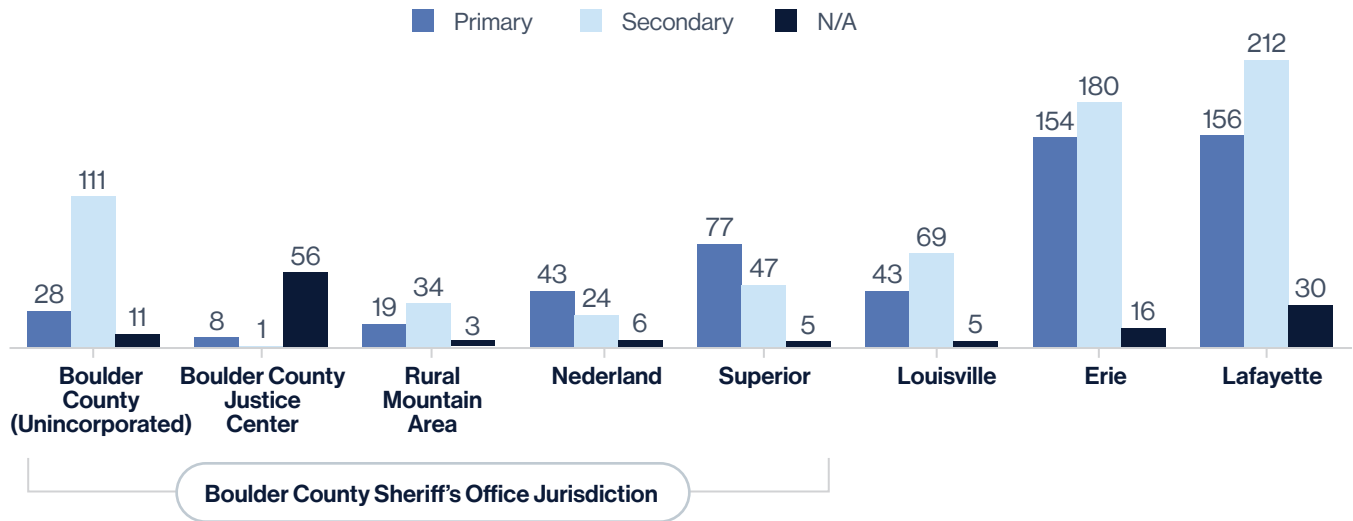
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Allenspark	0	0	3	0	1	1	0	0	0	0	2	4	11
Boulder County (Unincorporated)	31	18	32	39	37	58	61	56	60	39	55	32	518
Courthouse	0	0	0	0	0	0	1	20	5	14	15	17	72
Erie	101	92	89	119	84	68	94	67	52	88	70	95	1,019
Jamestown	0	1	0	0	0	0	0	0	0	0	0	0	1
Lafayette	53	39	60	70	93	76	67	105	129	113	89	66	960
Louisville	21	26	36	27	19	28	18	27	33	29	34	30	328
Lyons	3	4	6	6	6	1	6	6	9	1	4	2	54
Nederland	15	7	11	12	35	10	13	19	14	17	9	6	168
Rural Mountain Area	1	4	5	0	6	12	11	11	5	4	5	6	70
Superior	29	6	15	14	15	18	13	20	10	12	24	30	206
Ward	0	0	0	0	4	1	0	0	4	5	2	4	20
Total	254	197	257	287	300	273	284	331	321	322	309	292	3,427



Nature of Co-Responder Provided Service

For each active call, the Co-Responder team records whether the Co-Responder arrived with law enforcement as a primary response or was paged to the scene to meet law enforcement as a secondary response. The graph below shows the number of active calls for each response type. Calls labeled “Not Applicable” fall outside those two categories, such as when a community member contacts dispatch to request a direct meeting with a Co-Responder.

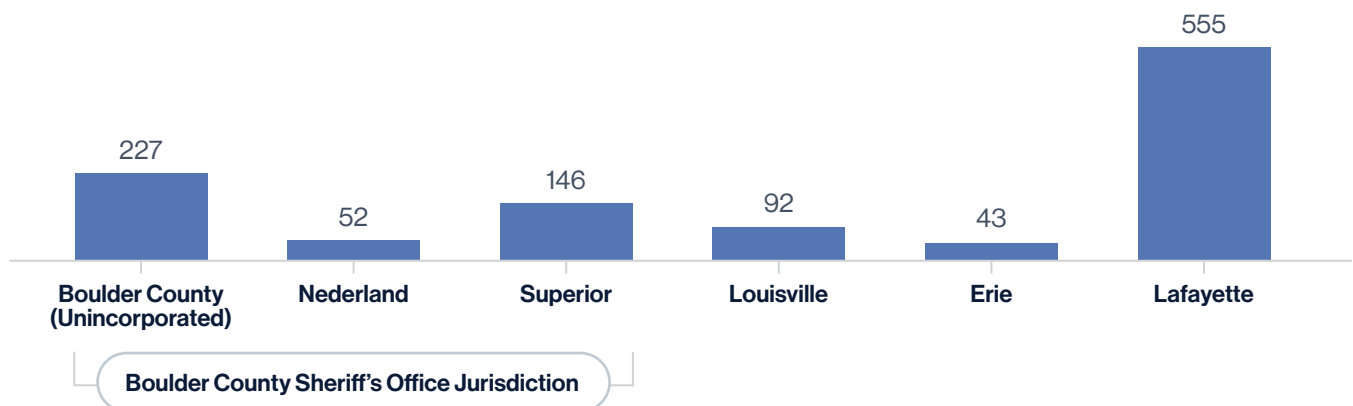
In 2025, Lafayette and Erie accounted for over half (58%) of the total riding primary responses.



*Unincorporated Boulder County Mountain Areas include data from the following locations: Allenspark, Jamestown, Lyons, Rural Mountain Area, and Ward.

The number of hours Co-Responders spend riding primary alongside law enforcement varies across jurisdictions, largely due to differences in operational structures. In some areas, Co-Responders accompany law enforcement officers for their entire shifts, which may involve both engagement in active calls for service as well as periods of time where Co-Responders are not directly engaged. In other jurisdictions, Co-Responders only join law enforcement in a primary response for active calls. This variation reflects the unique culture and protocols of each jurisdiction, highlighting the flexible role of Co-Responders in supporting public safety.

In 2025, Boulder County Co-Responders spent a total of 1,115 hours riding primary alongside law enforcement.



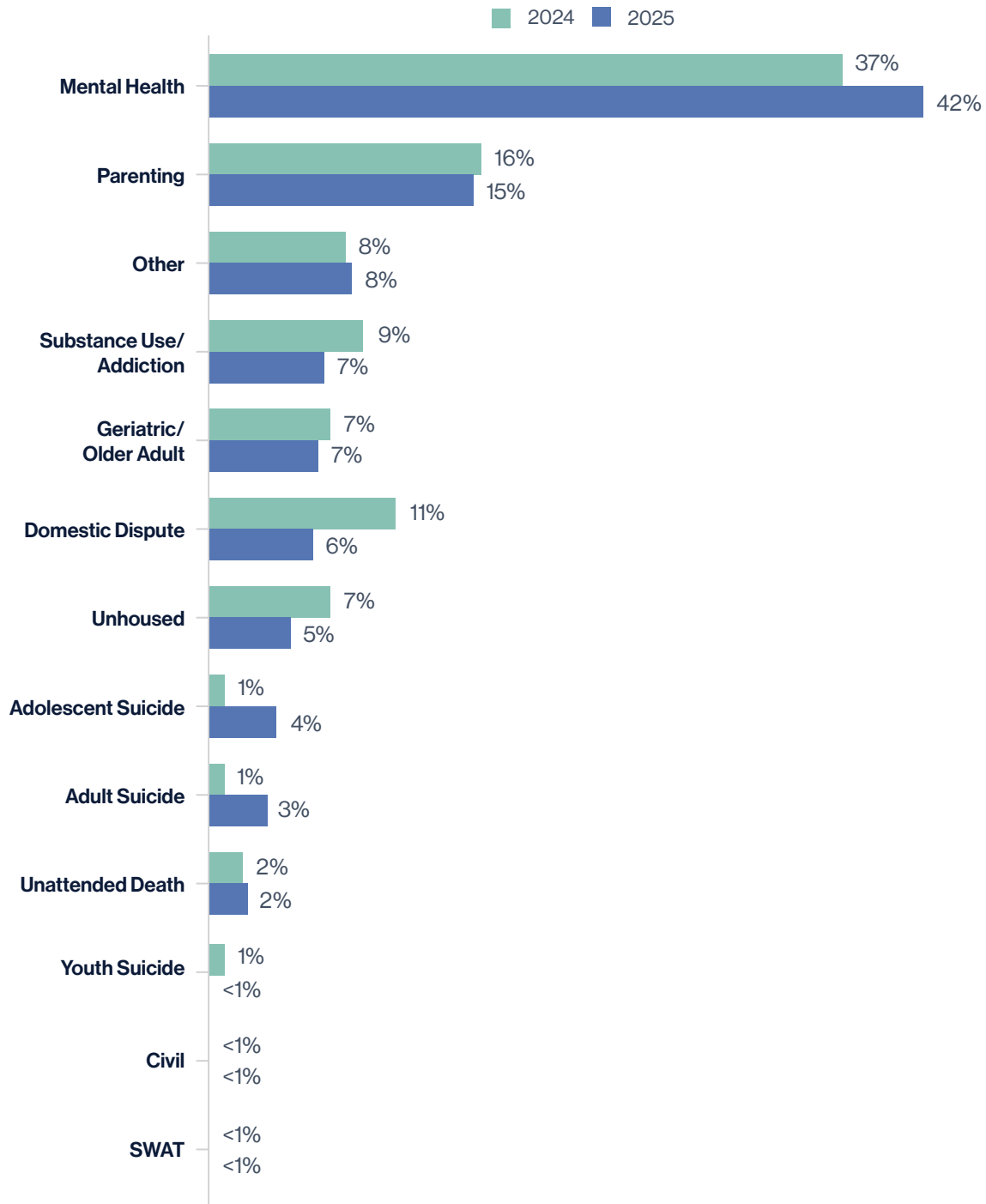
*The recorded primary riding time was rounded to the nearest hour.



Service data

This section of the report includes data on services provided by the Co-Responder Program, including active calls and clinical case management referrals.

In 2025, mental health support accounted for 42% of active calls and clinical case management referrals (compared with 37% in 2024), followed by calls related to parenting, other, and substance use/addiction.

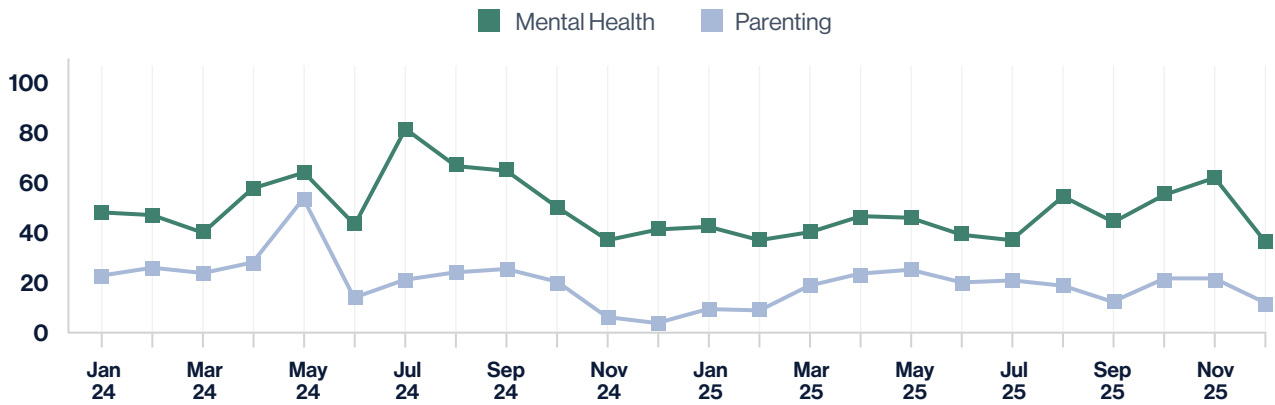


*Totals may not equal 100% due to rounding

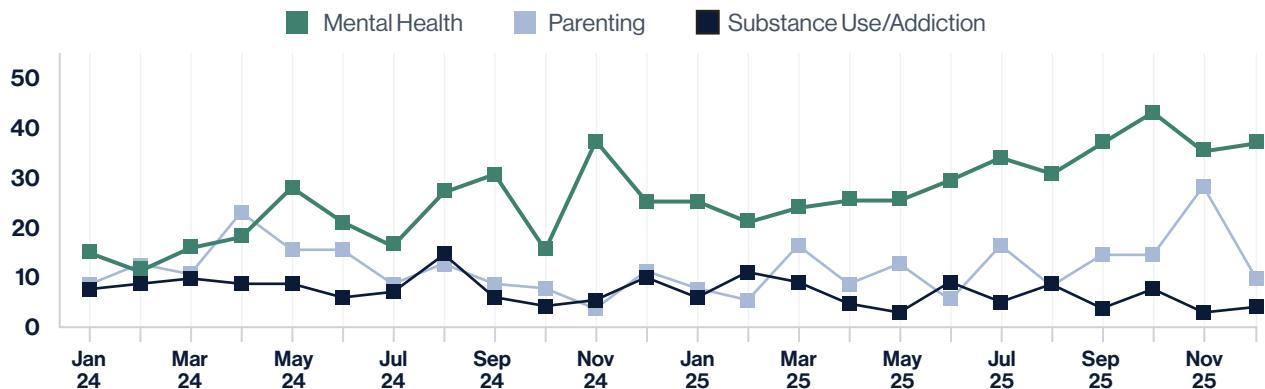


Below are the top service types, broken down by month, for both active calls and clinical case management referrals in 2025. Contacts related to mental health remain the most common type of active call and clinical case management referral.

Active Calls

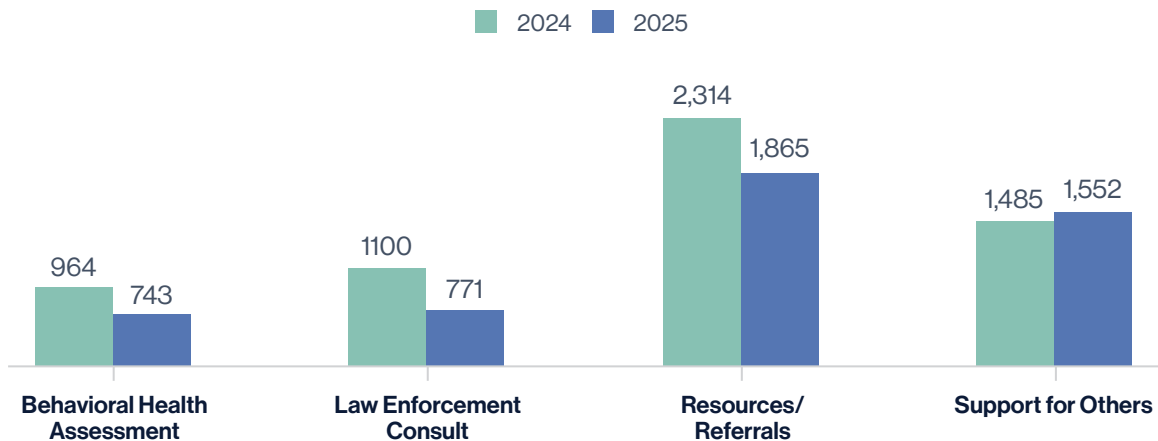


Clinical Case Management Referrals



Co-Responders often offer multiple services to individuals and families in need during a single contact. The data provided below highlight support for community members' primary, secondary, and tertiary needs. Because multiple services can be offered in a single contact, totals exceed the number of calls, case management referrals, and follow-ups.

Similar to 2024, the most commonly delivered service in 2025 was resources and referrals.



In 2025, 25% (867) of community members were already enrolled in behavioral health services when they received services from the Co-Responder Program, including active calls, clinical case management referrals, and follow-up calls.

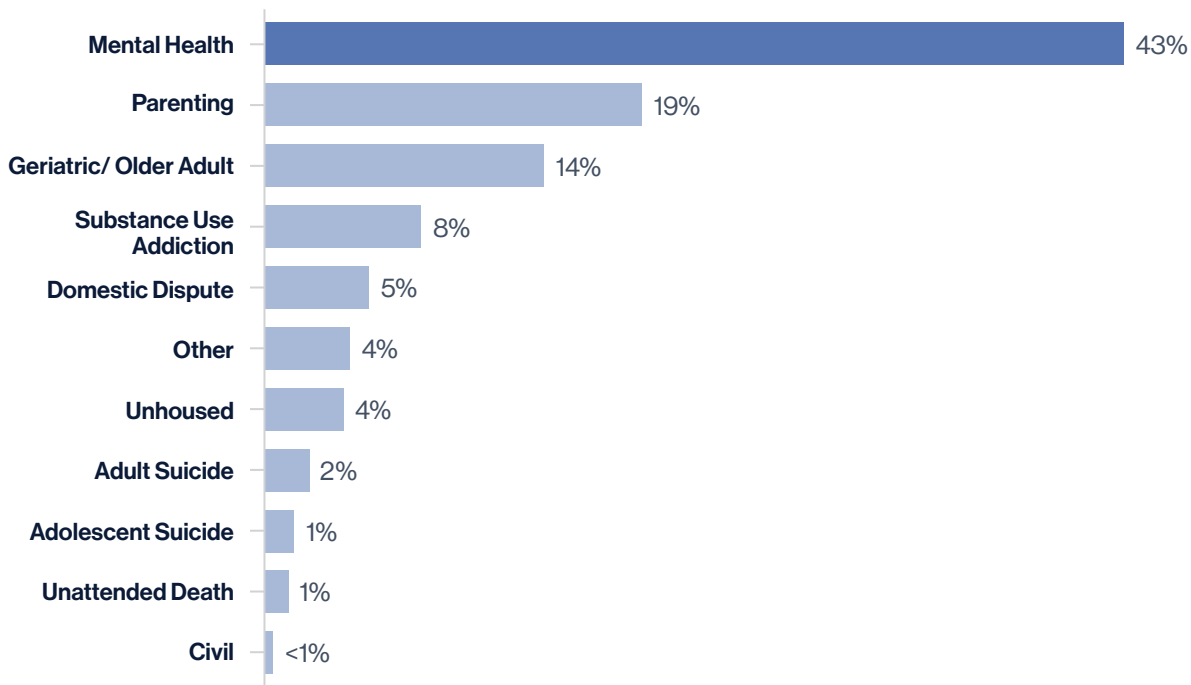
This was an increase from 2024, when 19% of community members were already enrolled in behavioral health services when receiving support from Co-Responders. One in four individuals interacting with Co-Responders reports already being enrolled in behavioral health services, suggesting that Co-Responders are filling gaps in existing care or supporting individuals who need higher levels of care.



Follow-up calls

Co-Responders engage with community members through follow-up services. Individuals who interact with a Co-Responder on scene receive follow-up services tailored to their needs, and many receive multiple follow-up contacts.

In 2025, the majority of follow-up contacts addressed mental health needs.



Follow-up calls by phone or face-to-face with the Co-Responder Team provide a critical service for community members experiencing mental health symptoms, ensuring they receive the support and services they need. Follow-up services provide community members with additional support to manage symptoms, broker access to needed services and treatments, and educate friends and family on how to reduce the risk of relapse and improve treatment outcomes. The Boulder County Co-Responder Team takes following up with community members seriously, knowing that these contacts can help community members better manage their mental health symptoms and prevent further deterioration.



Program Implementation

The Boulder County Co-Responder Team has been providing services across the county for over five years. In the first year of implementation, the program focused primarily on building partnerships with law enforcement, getting to know the communities they serve, and responding to calls (secondary response). During the second year of implementation, the program began nesting Co-Responders within individual communities, resulting in increased call volume and case management referrals. In addition, nested Co-Responders helped further develop partnerships between the Co-Response Program and law enforcement. These Co-Responders interact with law enforcement daily and can learn key aspects of each department's culture. In the third year of program implementation, the Team sought to further tailor service provision by beginning to ride along with law enforcement as they responded to calls for service (primary response). By riding along with law enforcement, the Co-Response Team has been able to respond immediately on scene when their services are needed and has increased their overall contact with community members. The implementation of the Co-Response Program has involved law enforcement partners at every step of the process. Overall, the program has continued to grow with additional fiscal contributions, more staff, and increased services for community members.

Nested Co-Responders

This section will include a breakdown of active calls, clinical case management referrals, and follow-ups in each area with one or more nested Co-Responders, plus a graph of the number of contacts per month by type of contact in each area. Co-Responders continue to be nested in their service area, working directly with law enforcement through primary and secondary response models. In 2025, all jurisdictions made a push to include more Co-Responders in a primary response model, in which Co-Responders ride in the front seat with an officer for the majority of their shift. The primary response model bolsters the relationship between the officer and the Co-Responder, reduces Co-Responder response time to crises, and supports continued collaboration between the Co-Responder Program and law enforcement.

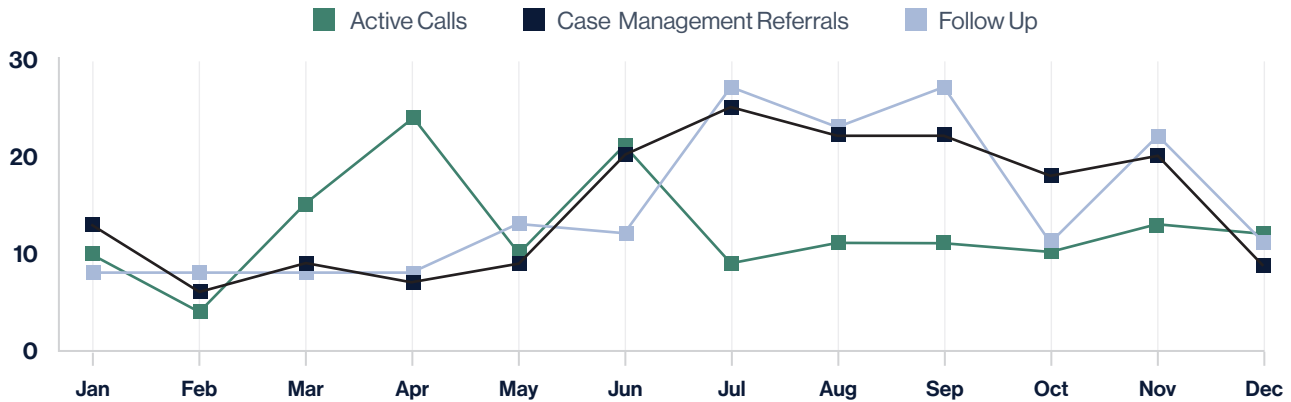
Unincorporated Boulder County - BCSO

There are many districts and unique communities in the unincorporated areas of Boulder County, including Allenspark, Coal Creek Canyon, Eldora, Eldorado Springs, Gold Hill, Gunbarrel, Hygiene, and Niwot. Additionally, the Town of Superior is part of unincorporated Boulder County; however, the Superior data are evaluated separately because a Co-Responder was nested at the Superior Substation in 2022. Boulder County is served by several acute-care hospitals, community-based mental health centers, and a large network of medical and mental health providers. Although services may be available, the ability to receive care in a timely, cohesive manner remains a challenge for many vulnerable residents creating a need for Co-Responders to intervene and support in filling these gaps as much as possible. Five Co-Responders serve at the Boulder County Sheriff's Office (BCSO).

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Active Calls	10	4	15	24	10	21	9	11	11	10	13	12	150
Case Management Referrals	13	6	9	7	9	20	25	22	22	18	20	9	180
Follow Up	8	8	8	8	18	17	27	23	27	11	22	11	188



In Unincorporated Boulder County, active calls outnumbered clinical case management referrals and follow ups in the first half of the year, but follow-ups and case management referrals began to outnumber active calls in July. Active calls peaked in April and June. Follow-up calls and clinical case management referrals followed similar trends over the year, with the greatest number of these contacts occurring in July-September. The graph below shows the monthly data for each contact type.

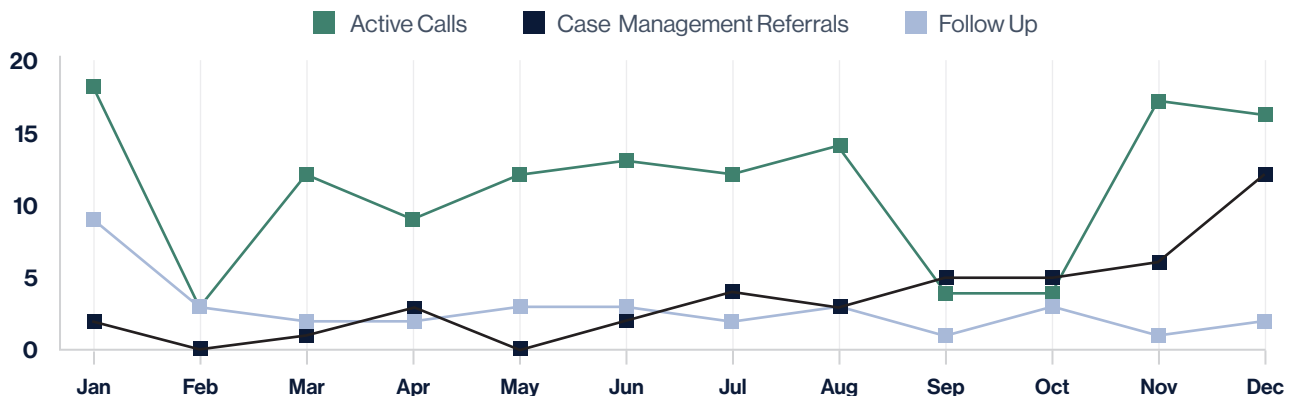


Town of Superior

This year, the Co-Responder who was originally nested in Superior in 2022 began providing primary response services by riding along with law enforcement, which has led to increased contacts with community members. The Town of Superior continues to be a huge supporter of Co-Responder efforts. Co-Responders present at town meetings, provide de-escalation training to town staff, and regularly participate in local events.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Active Calls	18	3	12	9	12	13	7	14	4	4	17	16	129
Case Management Referrals	2	0	1	3	0	2	4	3	5	5	6	12	43
Follow Up	9	3	2	2	3	3	2	3	1	3	1	2	34

In Superior, there were more active calls than follow-ups or clinical case management referrals throughout the year. Active calls peaked in January, followed by November and December. Clinical case management referrals and follow-ups remained consistently low throughout the year, but clinical case management referrals increased in December.

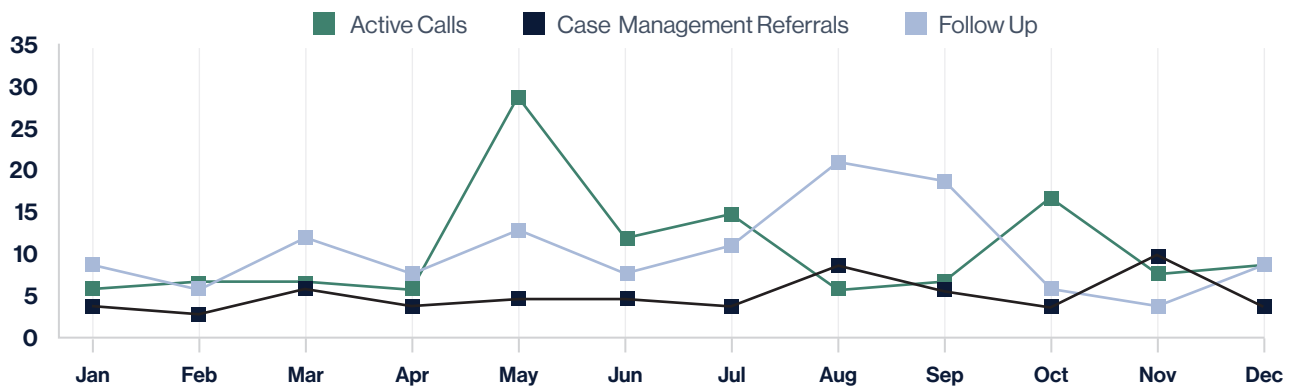


Nederland and Rural Mountain Area - BCSO

In 2023, the Boulder County Co-Responder Team received a grant from the Department of Local Affairs (DOLA) to fund a Co-Responder for the Town of Nederland. In June 2023, a Co-Responder was nested in the Nederland Substation. Serving this rural community has offered many lessons in community engagement and building trust. Although the Co-Response Team had previously served this area, the presence of a nested Co-Responder has provided additional opportunities for that person to get to know the community, as well as individual community members, which has been critical to the success of service provision in Nederland. This ongoing relationship-building is reflected in the growth of calls in 2025.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Active Calls	6	7	7	6	29	12	15	6	7	17	8	9	129
Case Management Referrals	4	3	6	4	5	5	4	9	6	4	10	4	64
Follow Up	9	6	12	8	18	8	11	21	19	6	4	9	131

Nederland and the Rural Mountain Area had mostly active and follow-up calls in 2025. Active calls peaked in May, follow-up calls peaked in August, and clinical case management referrals peaked in November.



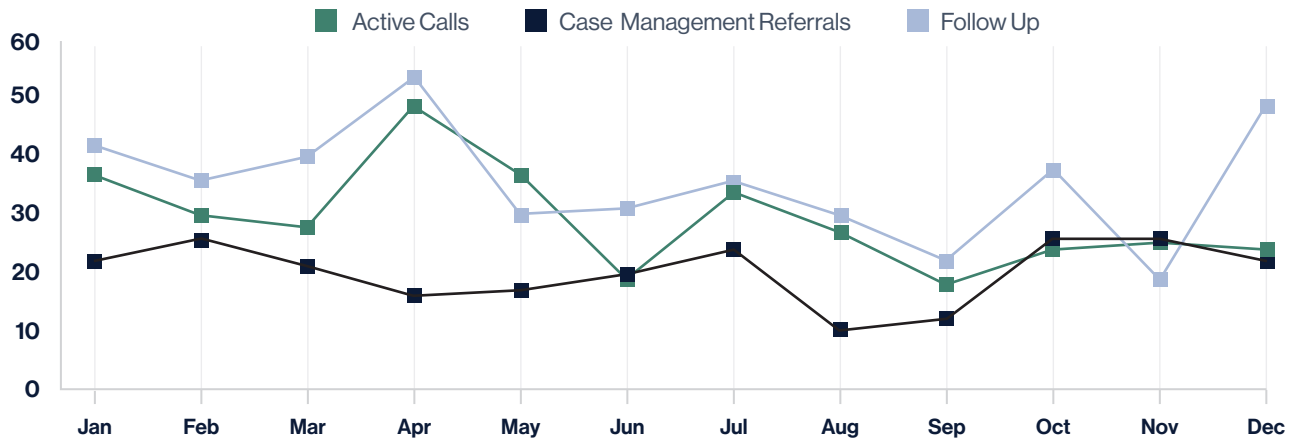
Town of Erie

In January of 2021, the Erie Town Council approved funding for a full-time Co-Responder position to be stationed at the Erie Police Department. In March 2023, an additional Co-Responder position was added to expand the availability of Co-Response services in the community. In addition to increasing Co-Response services, the Town of Erie also established in-house Victim Advocacy Services and a Restorative Justice Program. Having all three programs nested in the police department has led to extensive ongoing collaboration between Co-Responders and Victim Advocacy staff. This collaboration leads to more efficient, comprehensive, and compassionate care for individuals in crisis or victims of crime, benefiting both the community and the professionals involved.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Active Calls	37	30	28	49	37	17	34	27	18	24	25	24	350
Case Management Referrals	22	26	21	16	17	20	24	10	12	26	26	22	242
Follow Up	42	36	40	54	30	31	36	30	22	38	19	49	427



In 2025, Erie had the highest number of contacts of any jurisdiction, driven by a large number of follow-up calls. Active calls and follow-ups peaked in April, and clinical case management referrals were highest in February, October, and November.

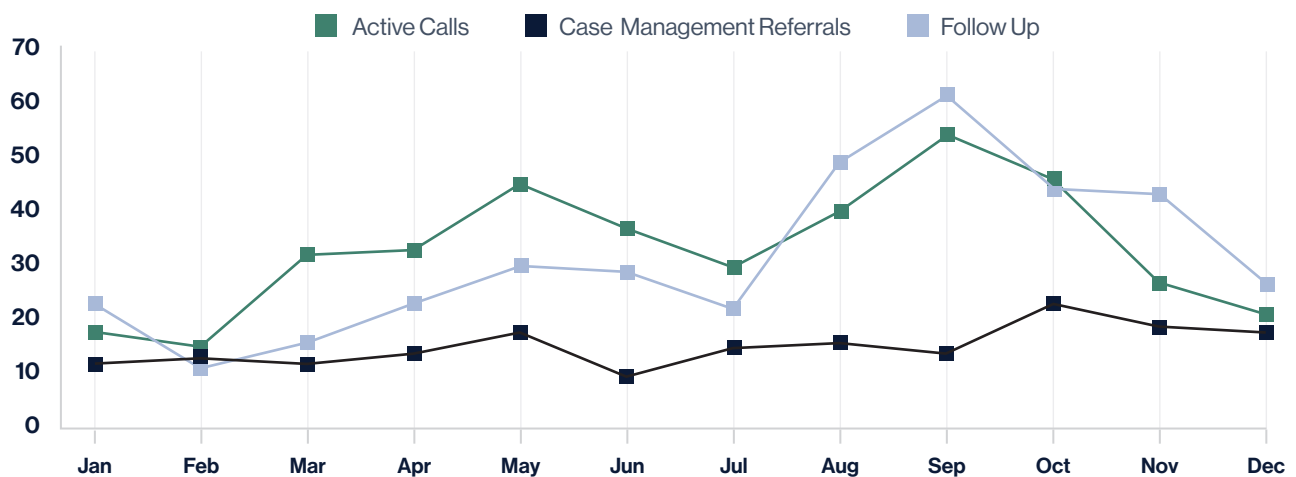


City of Lafayette

The Co-Response Team has experienced tremendous success partnering with the City of Lafayette Police Department. This is likely due, at least in part, to Co-Responders providing primary response by riding along with law enforcement officers. The Co-Responders continue to build awareness of accessing mental health care in Lafayette and have presented de-escalation training to local community partners and provided multiple training sessions to law enforcement on mental and behavioral health.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Active Calls	18	15	32	33	45	37	30	40	54	46	27	21	398
Case Management Referrals	12	13	12	14	18	10	15	16	14	23	19	18	184
Follow Up	23	11	16	23	30	29	22	49	61	44	43	27	378

In 2025, Lafayette had higher numbers of active calls and follow-ups compared to clinical case management referrals. Active calls and follow-ups were both highest in September and clinical case management referrals were highest in October.

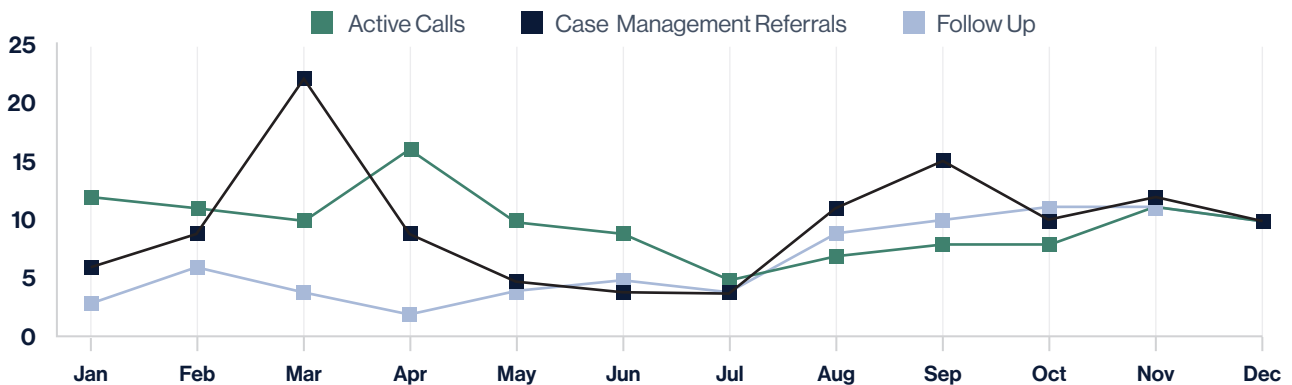


City of Louisville

In 2025, Co-Responders provided de-escalation training to the Public Library and Open Space staff. Co-Responders have also partnered closely with the Louisville Fire Department to ensure access to services for community members and collaboration on active calls. Co-Responders have also provided mental health training to law enforcement officers.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Active Calls	12	11	10	16	10	9	5	7	8	8	11	10	117
Case Management Referrals	6	9	22	9	5	9	9	11	15	10	12	10	127
Follow Up	3	6	4	2	4	10	4	9	10	11	11	10	84

In 2025, Louisville had the highest number of clinical case management referrals. Active calls were highest in January, clinical case management referrals were highest in March, and follow up calls were highest in October and November.



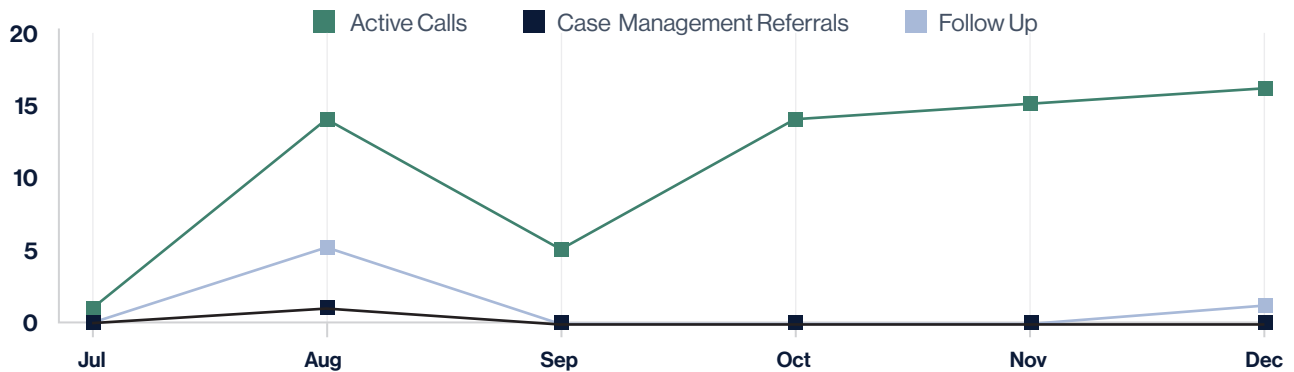
Boulder County Justice Center

Funding for a full-time Co-Responder position at the Boulder County Justice Center began in August 2025 to assist the Boulder County Sheriff’s Office. The Courthouse Co-Responder offers on-the-spot support, diffuses challenging situations, and partners with law enforcement to help maintain safety and order. The consistent need for support is evident, with an average of 13 calls per month. The role also involves close collaboration with other Justice Center agencies, including Probation Services and the District Attorney’s Office. Co-Responders have become a vital part of daily operations at the Justice Center, and their presence is now indispensable. Their contributions are crucial to fostering a safe, steady, and compassionate atmosphere.

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Active Calls	0	0	0	0	0	0	1	14	5	14	15	16	65
Case Management Referrals	0	0	0	0	0	0	0	1	0	0	0	0	1
Follow Up	0	0	0	0	0	0	0	5	0	0	0	1	6



In the Boulder County Justice Center, active calls were the most common contact type. Active calls peaked in December, while the greatest number of follow-ups and clinical case management referrals occurred in August.



Key Successes

This section highlights key accomplishments of the program in 2025, including the strengthening of law enforcement partnerships, focusing on professional development, enhancing partnerships with other Co-Responder teams, holding monthly trainings for the Co-Responder team, and delivering trainings for community partners.

Strengthening Law Enforcement Partnerships

Strengthening partnerships with law enforcement continued to be a key priority this year for Co-Responders, supported by a range of joint activities designed to build connection, increase mental health awareness, and reinforce shared goals of partnership and collaboration. Co-Responders created events and activities for Mental Health Awareness Month, Suicide Prevention Awareness Month, and World Mental Health Day to deepen law enforcement’s understanding and visibility of behavioral health issues. Lighter community-building moments, such as a holiday cookie decorating event, created space for relationship-building outside of crisis work. Ongoing trainings, such as Mental Health Basics and Psychosis 101, further equipped officers with tools to recognize and respond to mental health needs, strengthening the Co-Responder team’s collective ability to support the community.

Professional Development

Professional development has continued throughout the year for Co-Responder staff, reflected in both the volume and depth of training completed by the team. Co-Responders look to achieve 40 hours of continuing education every year to maintain best practices; however, the Boulder County Co-Responder team often exceeds expectations, with most Co-Responders completing 80 to 100 hours per year. Team members also continued to advance through the Licensed Addiction Counselor trainings and courses, and other licensing processes, reinforcing the team’s commitment to maintaining high professional standards and ensuring that program services are grounded in best practice and evidence-based care.





Partnership with Other Co-Responder Teams

Partnerships with other local Co-Responder teams continued to grow this year, supported by consistent collaboration and shared professional development. Monthly Co-Responder Collaboration meetings created space for ongoing coordination and problem-solving, while the annual Colorado Co-Responder Symposium brought teams together to exchange best practices and strengthen state-wide alignment. Two dedicated in-service days with the four Boulder County Co-Responder Teams (City of Boulder – CIRT Team, City of Longmont – CORE Team, and University of Colorado at Boulder) further deepened collective skills and reinforced unified approaches to crisis response in Boulder County. Participation by multiple team members in the Colorado Co-Responder Alliance (COCRA) meetings added another layer of connection, ensuring the Boulder Co-Response program remains engaged in statewide conversations that shape future best practices of Co-Responder work both locally and nationally.



Monthly Trainings for the Co-Responder Team

In 2025, Co-Responders held regular team trainings during their Wednesday meetings, with the goal of increasing connections with community partners and building up a robust referral source for the community members they serve. The trainings featured an overview of safety and risk management from Boulder County, grief counseling education provided by Trail Winds Hospice, and a collaborative meeting with Boulder County Victim Advocates and the Community Assistance Team, Moving to End Sexual Assault (MESA), the Laboratory to Combat Human Trafficking (LCHT), and the Boulder County HHS Burial Technician. The Co-Responder team also toured Centennial Peaks and Blue Sky Bridge. All of these connections create community amongst those helping vulnerable folks in Boulder County.



Training for Community Partners

Training for community partners became a central focus this year as the Co-Responder team strengthened collaboration with local organizations through specialized sessions on de-escalation 101, mental health, and other critical skills. A major emphasis was placed on expanding partnerships with agencies across the region to offer free training opportunities that broaden awareness, build shared knowledge, and help reduce the stigma surrounding mental health. These efforts not only deepened the team's community connections but also equipped partners with practical tools to better support the individuals and families they serve.

